

# MARKET ANNOUNCEMENT

4 June 2024, Vista Group International Ltd, Auckland, New Zealand

## Al in Action at Vista – Macquarie Presentation

Vista Group International Limited (NZX/ASX: VGL) provides a copy of the presentation that it will be giving today at the Macquarie AI in Action Update in Auckland, New Zealand.

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#### **About Vista Group**

Vista Group International Limited is a global leader in providing technology solutions to the international film industry. With brands including Vista, Veezi, Movio, Numero, Maccs, Flicks and Powster, Vista Group's expertise covers cinema management software; loyalty, moviegoer engagement and marketing; film distribution software; box office reporting; creative studio solutions; and the Flicks movie, cinema and streaming website and app.



# Al in action at Vista Macquarie Al Update

numero

MOVIO

4 June 2024

vista



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# Introduction

- 1. Al in our thinking
- 2. Al as product
- 3. Al as product(ivity)



# Al: A people-first approach

# "Al isn't a tech change. It's a cultural change."

- Balancing innovation with governance
- Optimisation without fear
- Inspiration unleashed by education
- Al alongside people.



Organisations that follow a portfolio management plan to determine most Al use cases are 2.4 times more likely to reach 'mature' levels of Al implementation.

Gartner® analysis: Al-First Strategy Leads to Increasing Returns

Customer-centricity and systematic approaches to AI are emerging as key contributors to AI success ... 77 percent of mature organisations adopt an AI-first strategy, systematically considering AI for every use case.

Gartner® analysis: Al-First Strategy Leads to Increasing Returns

# Balancing innovation with governance

- Managing excitement and outcomes
- Ensuring safe, efficient innovation
- Focusing on best returns
- Architectural governance team
- Responsible Al policy evolution.



# Optimisation without fear

- Alleviate Al adoption fears
- Position AI as augmentation
- Keep pace with Al
- Guide employees' Al journey
- More Al change managers are essential.

# Inspiration unleashed by education

- Clarify AI terminology usage
- Educate on diverse Al applications
- Emphasize continuous learning requirement
- Al's varied impacts on operations
- Ongoing change management required.



# Al alongside people

- Demystify Al
- Ethical and sustainable considerations
- Philosophical shift
- Coexist with new tools
- People-centric AI adoption.

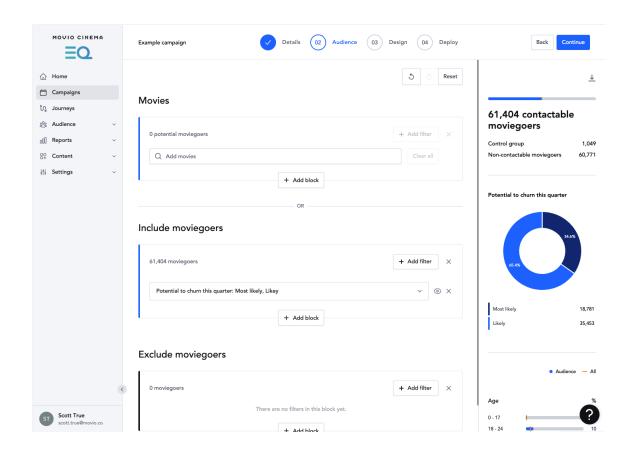




Not a moonshot
Not trivial or gimmicky
But practical, business-oriented ways of
improving efficiency and delivering experiences

# Quick introduction of Movio EQ

The global leader in marketing data analytics and campaign management for the cinema industry



# Al initiatives in market

- Photobooth: allows fans to craft their own original content, characterising themselves in the style of a particular film with unique, sharable images (Powster)
- Similarity algorithm: identifying similar movies based on audience, not content (Movio)
- Propensity algorithm: identifies the likelihood each moviegoer will watch an individual movie (Movio)
- Campaign automation: automatically insert the most relevant movie artwork in emails based on Al-based decisions (Movio)



# Al initiatives on the roadmap

# Next (2024)

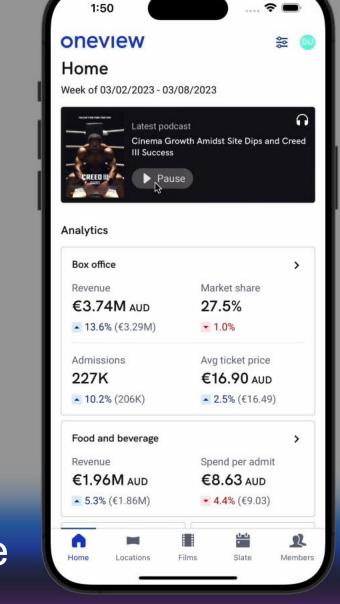
- Oneview 'podcast': Al-generated daily pod crafted for each client based on the most salient insights for their own business (Oneview)
- First Draft: autogenerate copy for promotional comms in exhib's own tone of voice. Companion to Campaign Automation (Movio EQ)
- CLV / Churn: predict which individuals will visit over coming period and how much they will spend for individual targeting and aggregated planning (Movio EQ)
- **Personas:** create custom persona-based segments on an exhibitor's membership database (Movio (EQ)

# **Later (2025)**

- Audience attendance forecasting: predict likely audience levels on as per site/per movie basis to assist with scheduling, rostering, inventory, etc (Vista Cloud, Movio EQ, Numero)
- Smart Pricing: building upon pricing config overhaul, decision support on headline and promotional pricing to drive incremental attendance and returns (Vista Cloud and Movio EQ)







Oneview Generative AI that speaks your language



# Copilots and Al across Vista operations

## Marketing

- M365 Copilot (summarise customer and product feedback, craft content)

### **Vista Group**

- M365 Copilot (productivity) - Graph connectors (access to knowledge repositories)

#### **Finance**

- Copilot Studio (policy review)

## **Business Operations**

- Copilot for Sales (sales pipeline management)

#### Sales

- Copilot for Sales (sales pipeline management)

## Cloud **Onboarding**

- Copilot Studio (analysis of customer configuration)

## Security

- OpenAl services (Security and Compliance questionnaire automation)

## **Engineering**

- GitHub Copilot (engineer productivity)

## **Product**

- GitHub Copilot (tech writing)
- Copilot for Sales (sales pipeline management)

## Support

- Copilot for Services (client support via Zendesk)

- Azure OpenAl Services (client discovery)

## **Data Science**

- OpenAl services (creation of Horizon dashboards)

