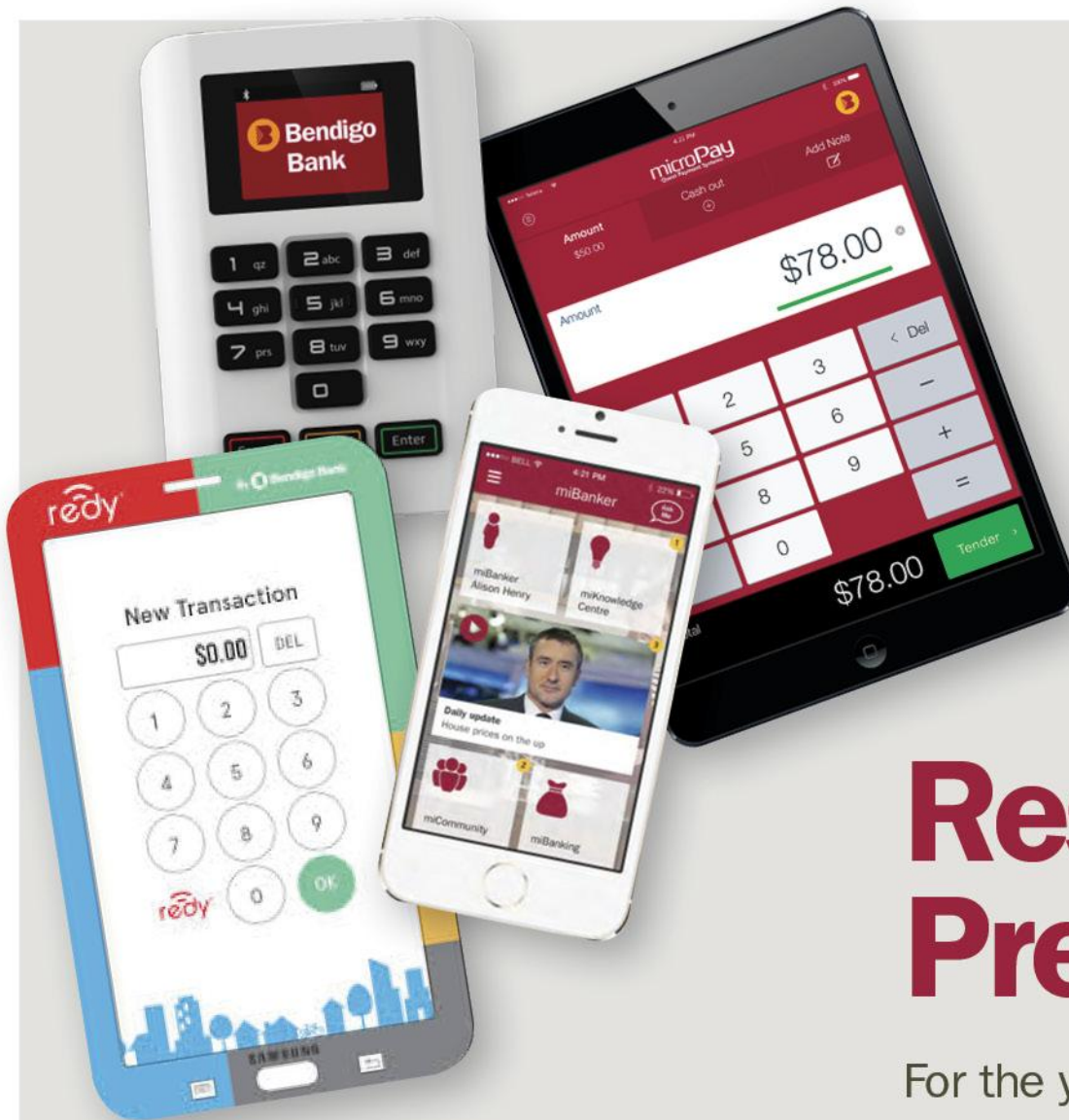




Results Presentation

For the year ended 30 June 2014

Mike Hirst
Managing Director

Richard Fennell
Chief Financial Officer

This document is a presentation of general background information about the Group's activities current at the date of the presentation. It is information in a summary form and no representation or warranty is made as to the accuracy, completeness or reliability of the information. It is to be read in conjunction with the Bank's full year results filed with the Australian Securities Exchange on 11 August 2014. It is not intended to be relied upon as advice to investors or potential investors and does not take into account the investment objectives, financial situation or needs of any particular investor. These should be considered, with or without professional advice, when deciding if an investment is appropriate.

This presentation may contain certain "forward-looking statements". The words "anticipate", "believe", "expect", "project", "forecast", "estimate", "likely", "intend", "should", "could", "may", "target", "plan" and other similar expressions are intended to identify forward-looking statements. Indications of, and guidance on, future earnings and financial position and performance are also forward-looking statements. Such forward-looking statements are not guarantees of future performance and involve known and unknown risks, uncertainties and other factors, many of which are beyond the control of the Group that may cause actual results to differ materially from those expressed or implied in such statements. There can be no assurance that actual outcomes will not differ materially from these statements. You are cautioned not to place undue reliance on forward-looking statements. Such forward-looking statements only speak as of the date of this presentation and the Group assumes no obligation to update such information.

To the maximum extent permitted by law, the Group shall have no liability whatsoever for any loss or liability of any kind arising in respect of the information contained, or not being contained, in this document.

Non-IFRS Financial Information: The discussion and analysis discloses the net profit after tax on both a 'statutory basis' and a 'cash basis'. The statutory basis is prepared in accordance with the Corporations Act 2001 and the Australian Accounting Standards, which comply with International Financial Reporting Standards (IFRS). The cash basis is used by management to present a clear view of the Group's underlying operating results, excluding a number of items that are deemed to be outside of our core activities and such items are not considered to be representative of the Group's ongoing financial performance. Refer to the Appendix 4E for reconciliation to statutory profit.

Copyright protection exists in this presentation.

- Overview
- Financial performance
- Summary & Outlook
- Appendices

Mike Hirst

Group Managing Director

Our full year result

Financial performance - statutory profit after tax	Financial performance - cash basis earnings
• Statutory profit after tax \$372.3m • Full year dividend of 64.0¢, fully franked¹ • Final dividend of 33.0¢ fully franked¹	• Cash earnings of \$382.3m • Cash earnings per share 91.5¢ • Return on average tangible equity 13.34% • Return on average ordinary equity 8.96%
Balance sheet management	Credit
• 5 basis point NIM improvement year-on-year • Disciplined pricing supporting margin growth • Basel III CET1 ratio increased to 8.02%² • \$230m institutional share placement and \$150m share purchase plan for RFC acquisition	• Great Southern agreement reached pending court approval • Provision coverage strengthened • 90 days arrears to gross loans down 44bps year-on-year

1. Ex-dividend date for final dividend of 33.0¢ is 19 August 2014, record date is 21 August 2014, and dividend payment date is 30 September 2014

2. Capital ratio shows pro-forma impact to capital adequacy for the Rural Finance acquisition which was completed 1 July 2014

Consolidation to investment

Consolidation

- Rating agency upgrades (Fitch “A-”, S&P “A-”)
- BEN’s securitisation program used to support funding and capital
- Balance sheet strength through strong retail deposit base and demand for our wholesale funding programs
- Improvement in Capital position through Tier 1 and Tier 2 issuances



Strengthening

- BEN buys Australian arm of Bank of Cyprus – later naming it Delphi Bank
- BEN acquires 100% of Community Telco and Rural Bank
- BEN buys Southern Finance and HD&C Securities portfolio’s
- Flexible liability strategy
- Position Margin Lending business for growth
- Staff engagement



Investment

- Basel II Advanced Accreditation
- Industry consolidation
- Digital channels
- Lending systems platform
- Agri-business
- Payments innovation

Great Southern

- BEN has entered into an agreement (subject to court approval) to conclude the class actions brought by investors in managed investment schemes operated by Great Southern
- BEN's borrowers who are members of the class actions have admitted that their loans are valid and enforceable
- All loans are full recourse
- Principal and interest payable by borrowers
- Total arrears - \$303.6m at June 2014
- Specific and collective provisions at June 2014 were \$15.8m and \$11.8m respectively

The borrower – occupation type ¹	
Occupation	% of funded book
Builders/Construction Workers	1%
Executives/General Managers	28%
Medical (ie. Doctors/Specialists)	9%
Professional (ie. Accountants,	24%
Retail (ie. Sales and Customer	2%
Self Employed	4%
Services (ie. Teachers, Police)	5%
Tradespersons	10%
Other (Not provided)	17%

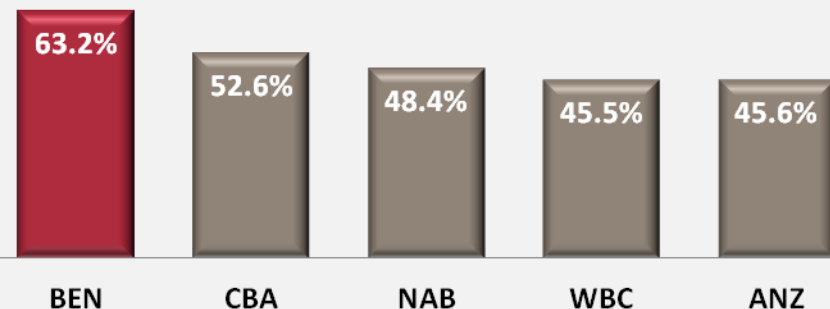
The borrower – financial information ¹			
Net Assets	% of funded book	Salary/Income	% of funded book
> \$10m	13.8	> \$1m	15.3
\$ 5m - \$10m	12.9	\$ 500k - \$1m	15.1
\$ 1m - \$5m	45.4	\$ 250k - \$500k	22.1
\$ 500K - \$1m	17.2	\$ 100K - \$250k	34.5
\$100k < \$500k	10.2	\$50k < \$100k	11.9
< \$100k	0.5	< \$50k	1.1

1. Data as at date of loan application

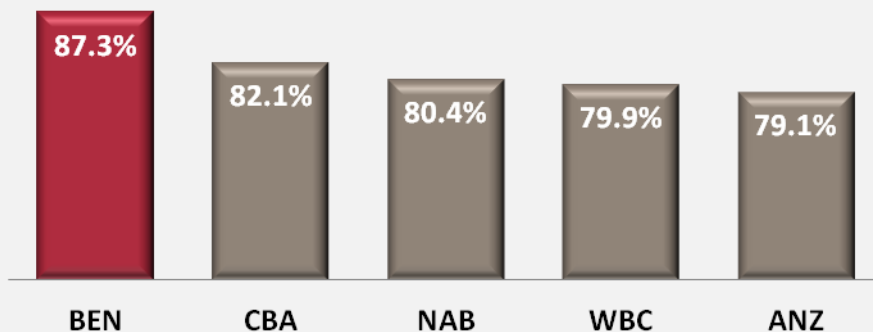
Unique and valued customer proposition

- ★ Voted one of Australia's most trusted brands³
- ★ Business bank of the year⁴ for 2011, 2012 & 2013
- ★ Bendigo SmartStart Super® awarded 5 star rating by Canstar
- ★ Leading financial institution for customer loyalty 2013⁵

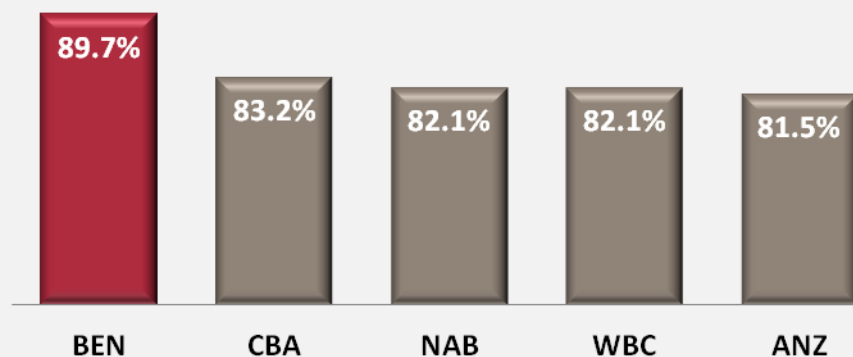
Most Likely to Recommend¹



Consumer Banking Satisfaction²



Main Financial Institution (MFI) Satisfaction²

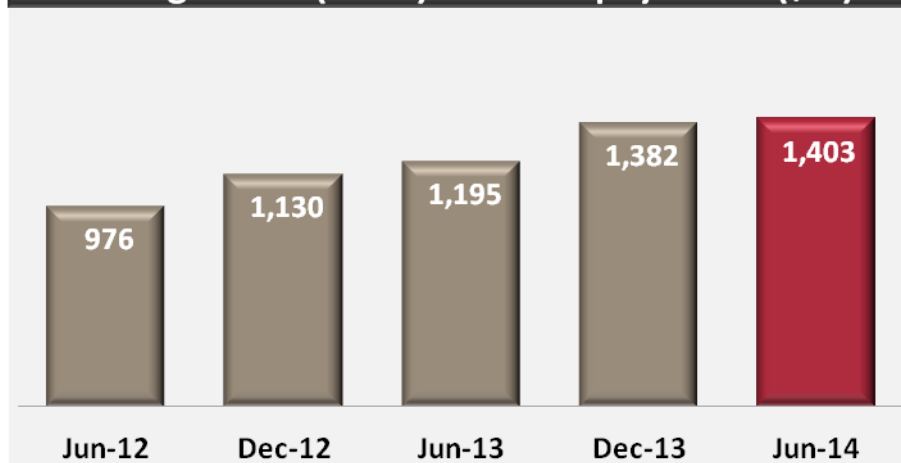


1. Roy Morgan Research, High Advocate Customers, 6 month average to June 2014
2. Roy Morgan Research - 6 month average to June 2014
3. Readers Digest Trusted Brands 2014
4. Roy Morgan - Business bank of the year award
5. Engaged Marketing - 2013 financial institution consumer recommendation & loyalty study

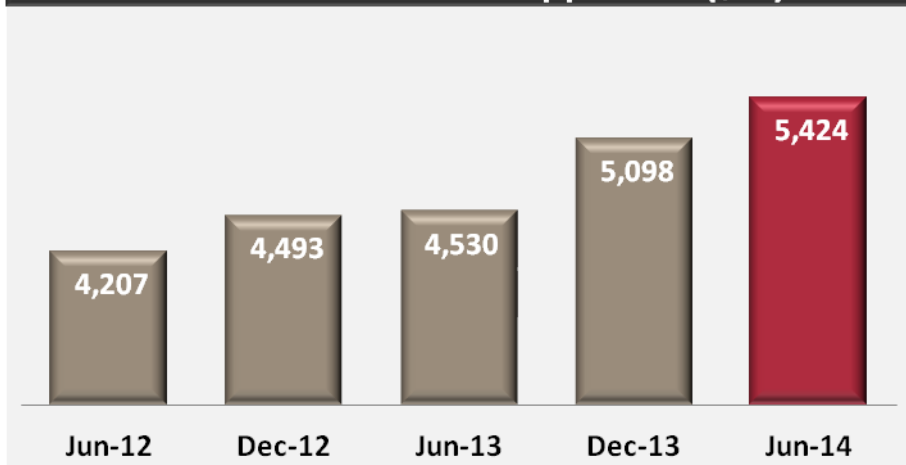
Loan approvals continue to grow

- Continued growth in new loan approvals
- Accelerated amortisation of back book impacting net growth
- Half-on-half seasonality evident in loan growth

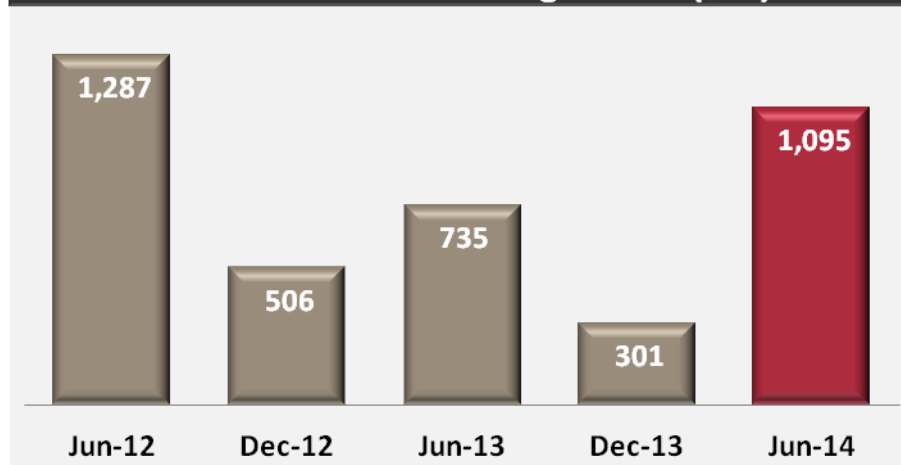
Bendigo Bank (retail) excess repayments (\$m)



Total residential loan approvals (\$m)



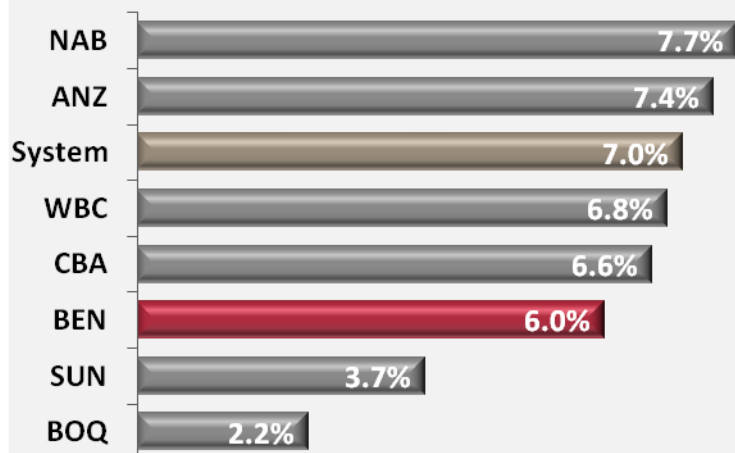
Total residential loan growth¹ (\$m)



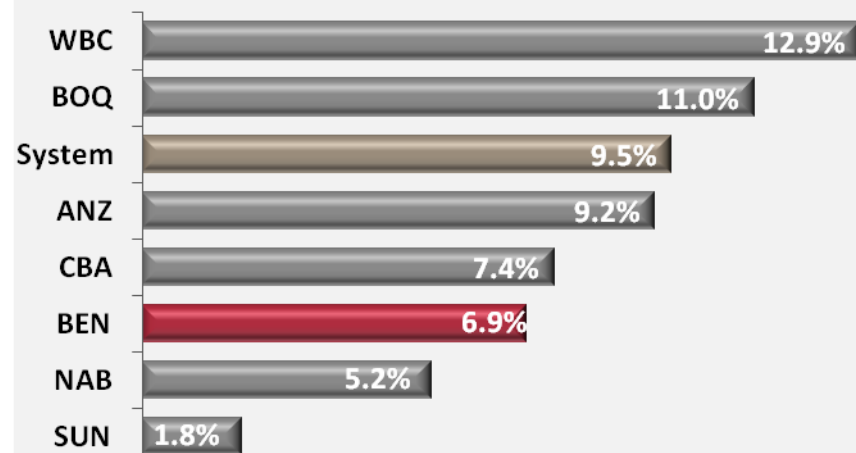
1. Adjustment to Jun-14 loan growth of \$704m has been made to take into account a change to certain loan products terms and conditions

Second half growth outcome

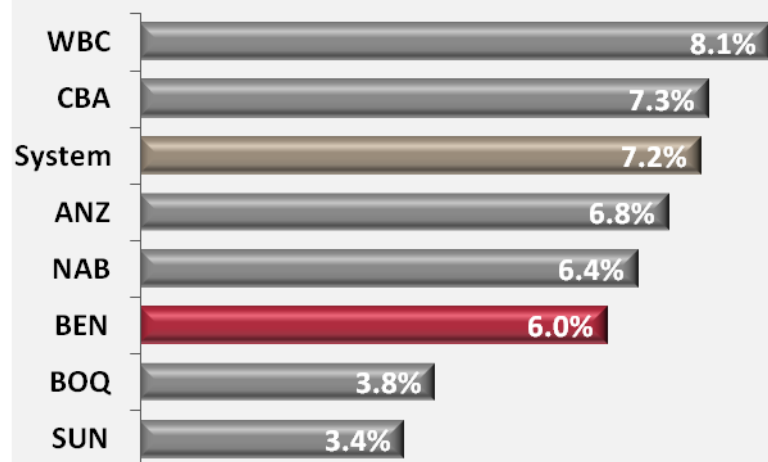
Housing lending growth¹



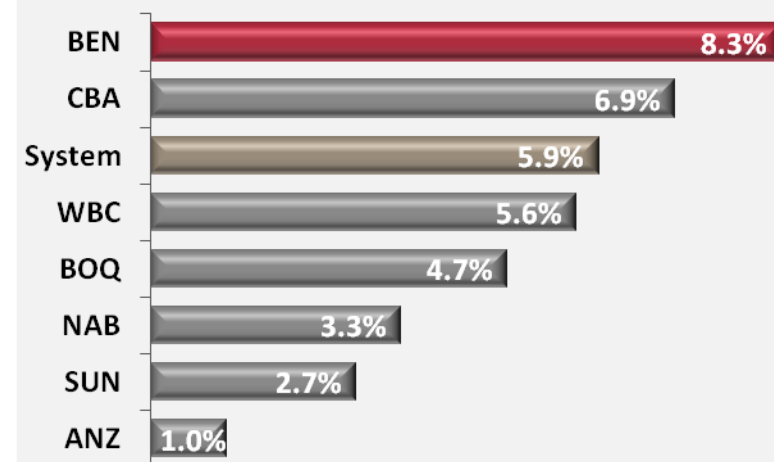
Business lending growth¹



Total lending growth¹



Total deposit growth¹



Source: APRA statistics June 2014 (including Rural Bank), Nomura research

1. Data is based on 6 month growth (annualised)

Richard Fennell

Chief Financial Officer

At a glance

	FY14	FY13	Change FY13 – FY14	Change 1H14 – 2H14
Cash earnings	\$382.3m	\$348.0m	9.9%	5.6%
Statutory NPAT	\$372.3m	\$352.3m	5.7%	6.0%
Cash EPS	91.5¢	85.4¢	6.1¢	1.5¢
Net interest margin	2.24%	2.19%	5 bps	-
Expense to income ratio	55.4%	57.0%	(160 bps)	10 bps
Expense to average assets	1.30%	1.30%	-	1 bps
Return on tangible equity ¹	13.34%	13.48%	(14 bps)	8 bps
Return on equity ¹	8.96%	8.58%	38 bps	25 bps
Dividend per share	64.0¢	61.0¢	3.0¢	2.0¢

Balance Sheet	FY14	Change FY13 – FY14	Change 1H14 – 2H14	Capital and funding	FY14	Change FY13 – FY14	Change 1H14 – 2H14
Total assets	\$65.1b	7.9%	7.7%	Tier 1 capital ²	9.22%	(3 bps)	(2) bps
Total liabilities	\$60.1b	7.6%	7.5%	Total capital ²	11.39%	68 bps	67 bps
RWA's	\$32.6b	6.8%	4.9%	Deposit funding	77.8%	(60 bps)	(80 bps)

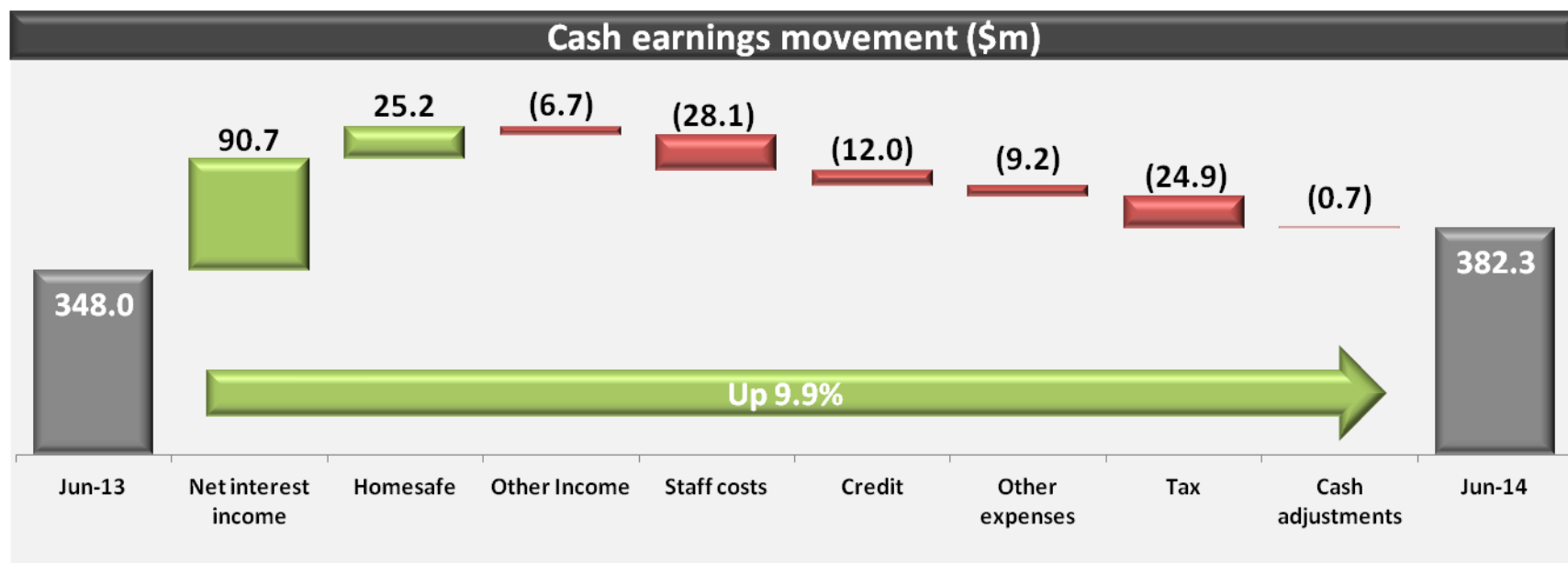
1: Cash earnings basis

2: Shows pro-forma impact to capital adequacy of the Rural Finance acquisition which was completed 1 July 2014

Financial performance

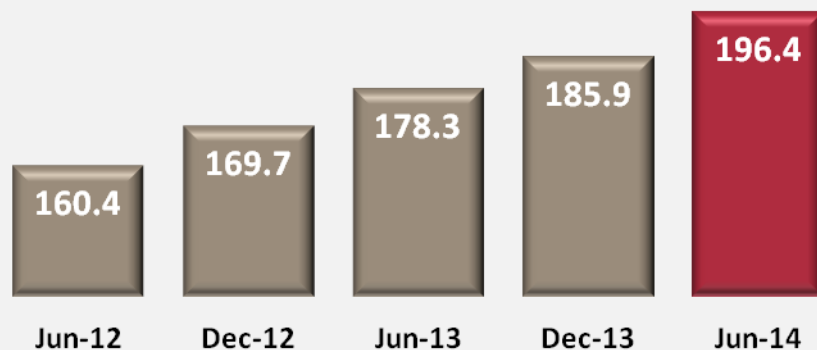
Strong cash earnings growth

- Disciplined margin management
- Growth in contribution from Homesafe portfolio
- Staff costs reflect investments in Basel II, payment innovations and salary adjustments



Positive earnings momentum

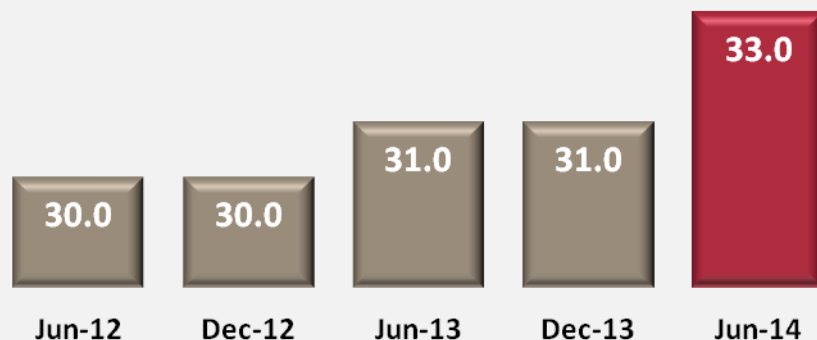
Cash basis profit (\$m)



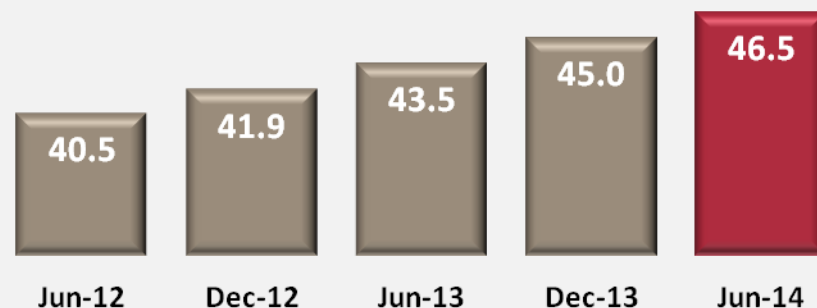
Statutory profit (\$m)



Dividends (cents)

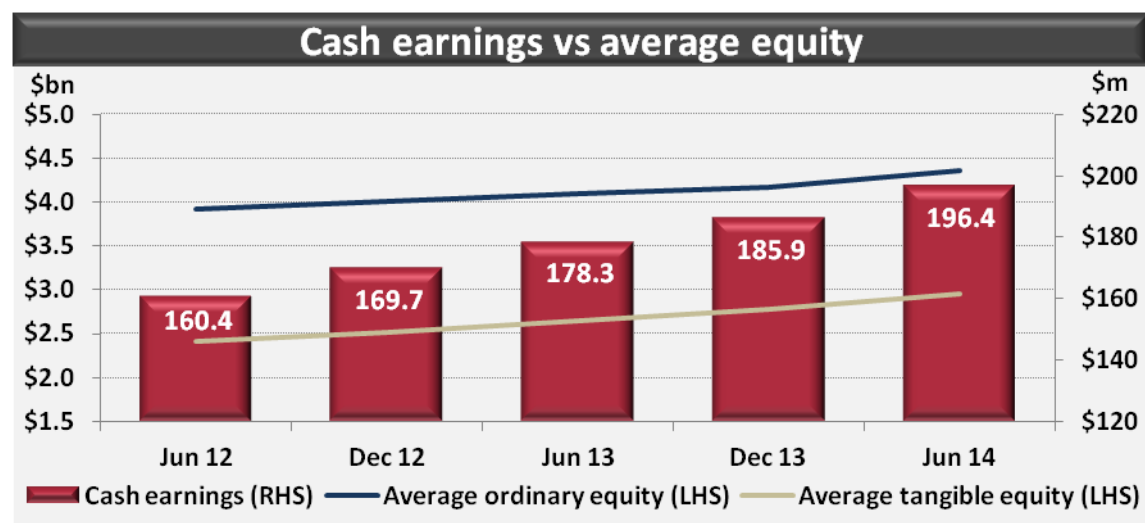
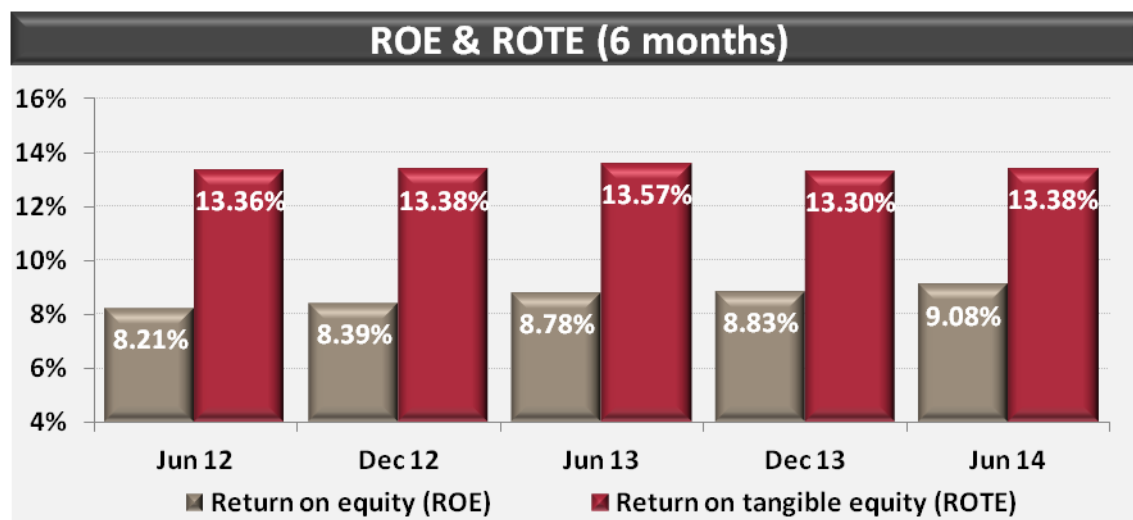


Cash earnings per share (cents)



Steady growth in ROE

- Improved ROE outcome
- ROTE stable
- Capital base strengthened for RFC acquisition



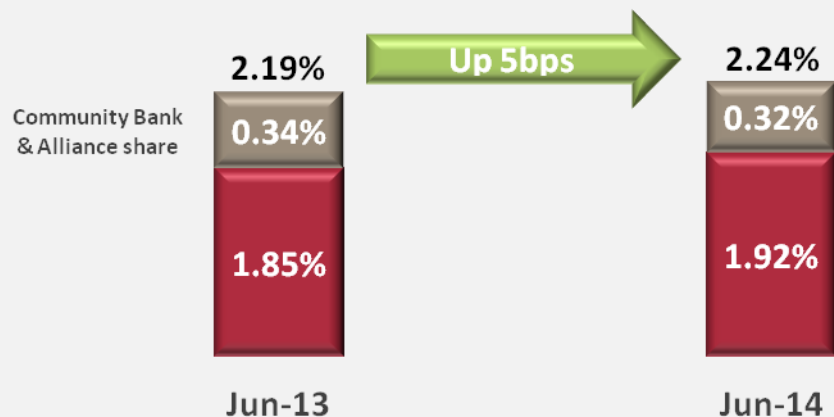
Return on Equity (ROE) is the net income returned as a percentage of shareholders equity

Return on Tangible Equity (ROTE) is the net income returned as a percentage of shareholders equity excluding intangible assets such as goodwill

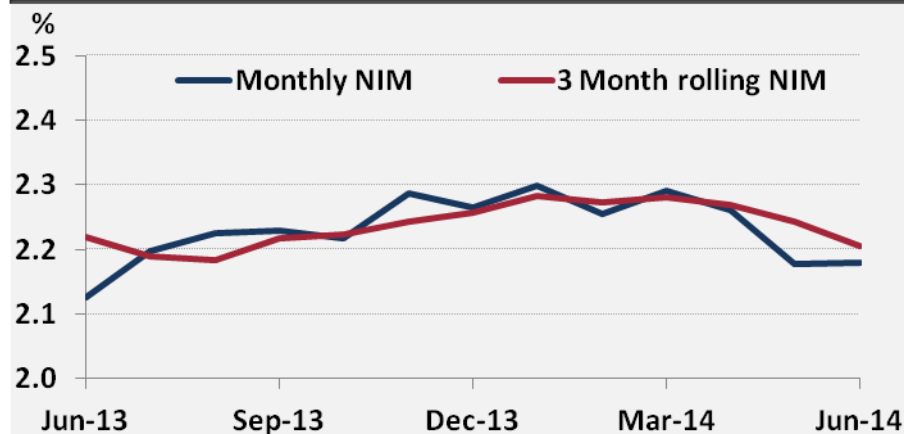
Net interest margin

- NIM growth reflects brand value and disciplined approach to pricing in a competitive environment
- Continued improvement in wholesale funding spreads
- 2H14 asset price competition and customer propensity for fixed rate mortgages impacting NIM
- Liquidity build up for RFC acquisition impacted last quarter of FY14

Net Interest Margin



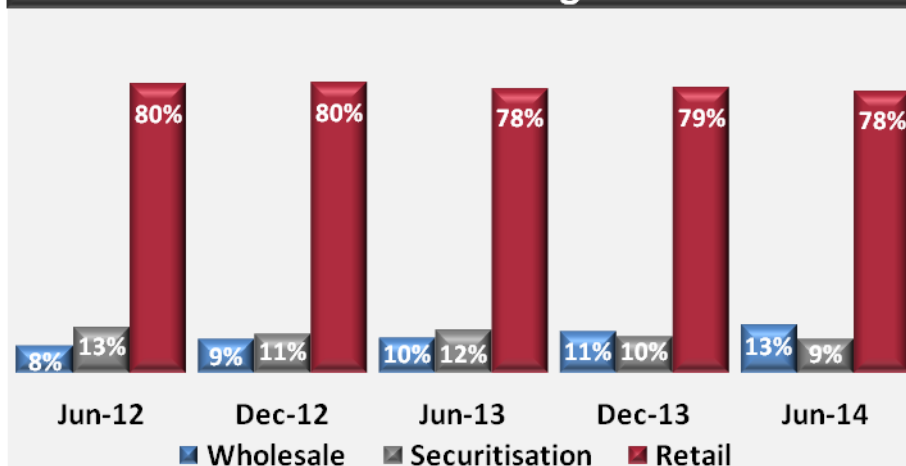
NIM movement



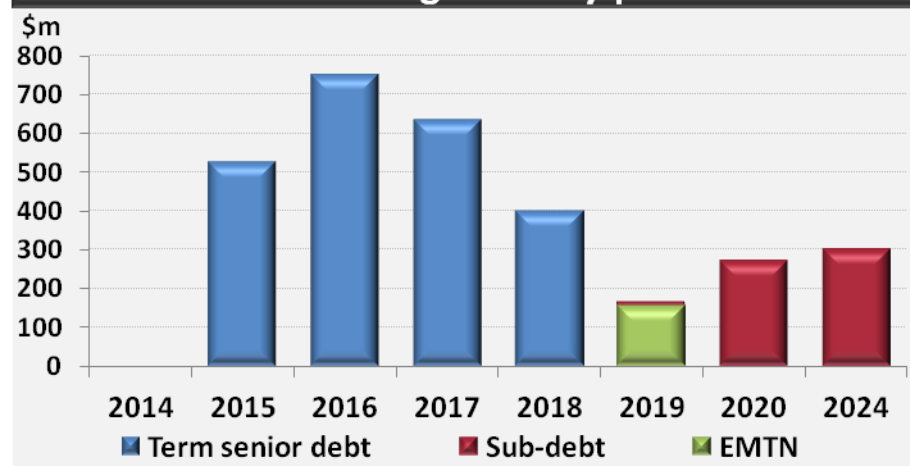
Flexible funding structure

- Leveraging core strengths of the retail brand and network
- We continue to issue in wholesale markets to achieve diversity, tenor and pricing benefits
- RMBS issue in 2H14
- Completed first Swiss Franc senior debt deal

Historical funding mix



Term funding maturity profile

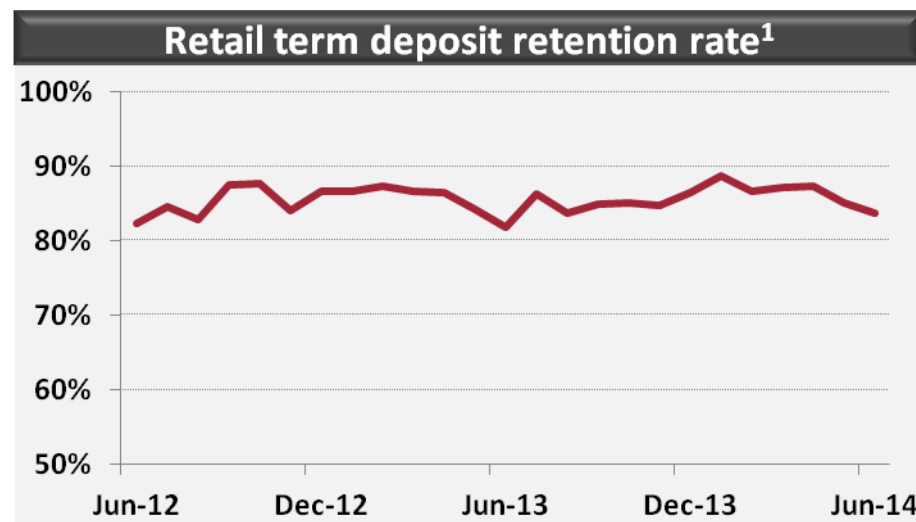
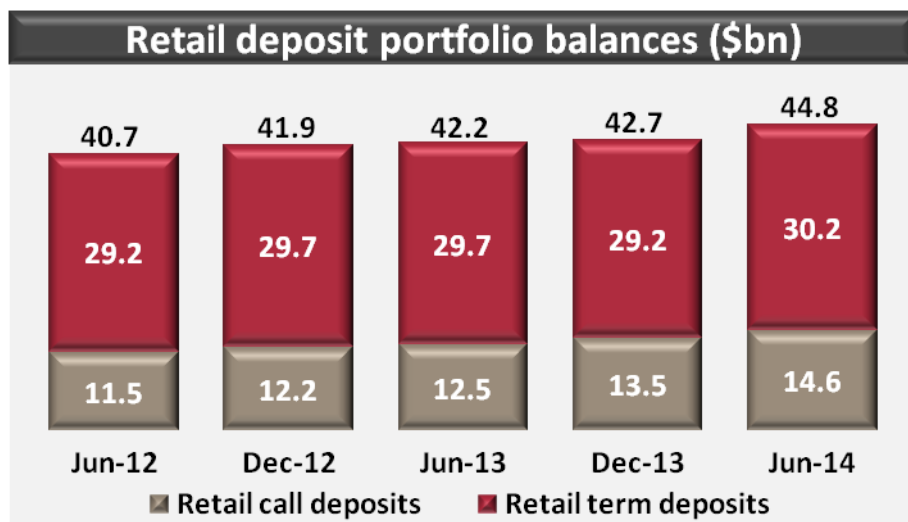


Note : Term funding maturity profile as at 30 June 2014

Financial performance

Retail funding

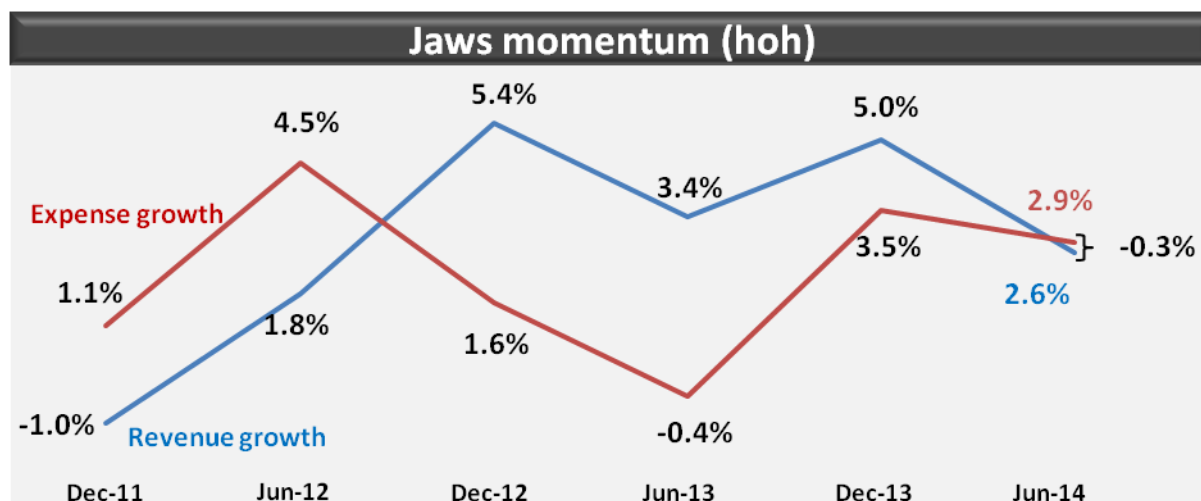
- Management target of 75-80% retail funding maintained
- Term deposit retention rate consistently above 80%
- Growth in at-call deposits
- Preparation well underway for Basel III liquidity



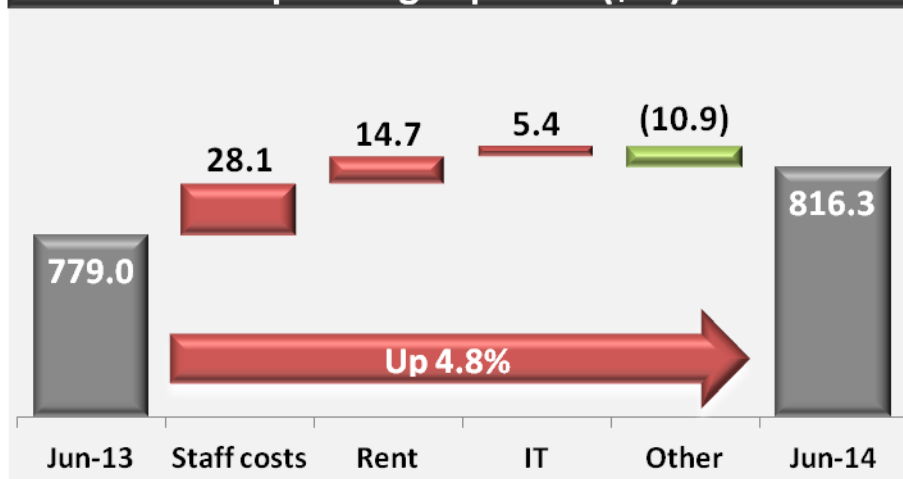
¹Source: Company data

Efficiency focus remains

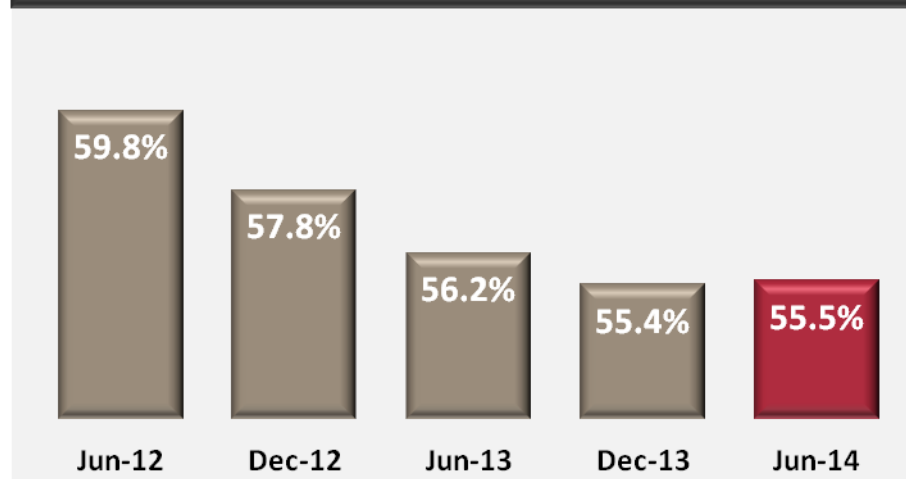
- Impact on costs
 - New Adelaide head office
 - Basel II Advanced Accreditation project
 - Brand campaign 2H14
- 'JAWS' management will remain a focus



Operating expenses (\$m)

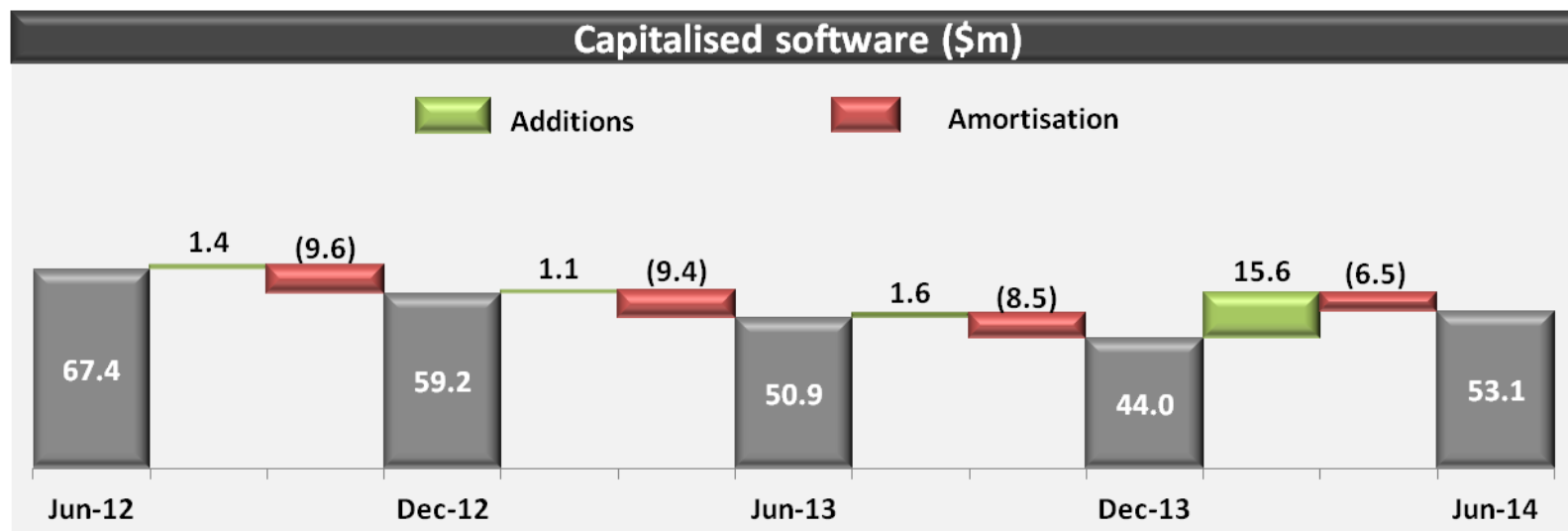


Cost to income - six months



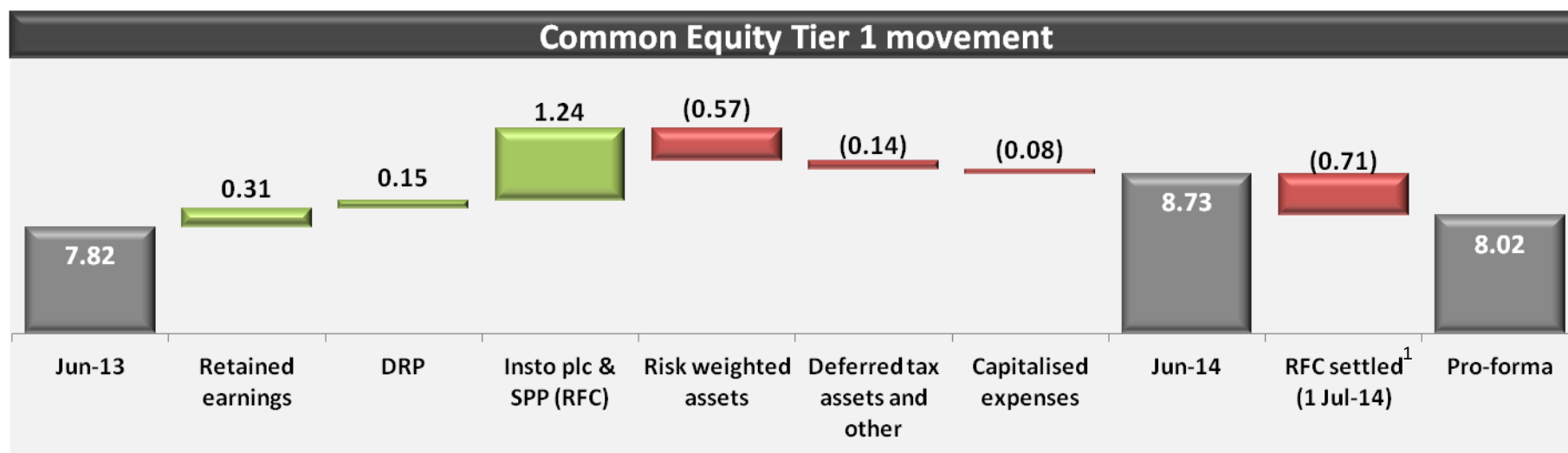
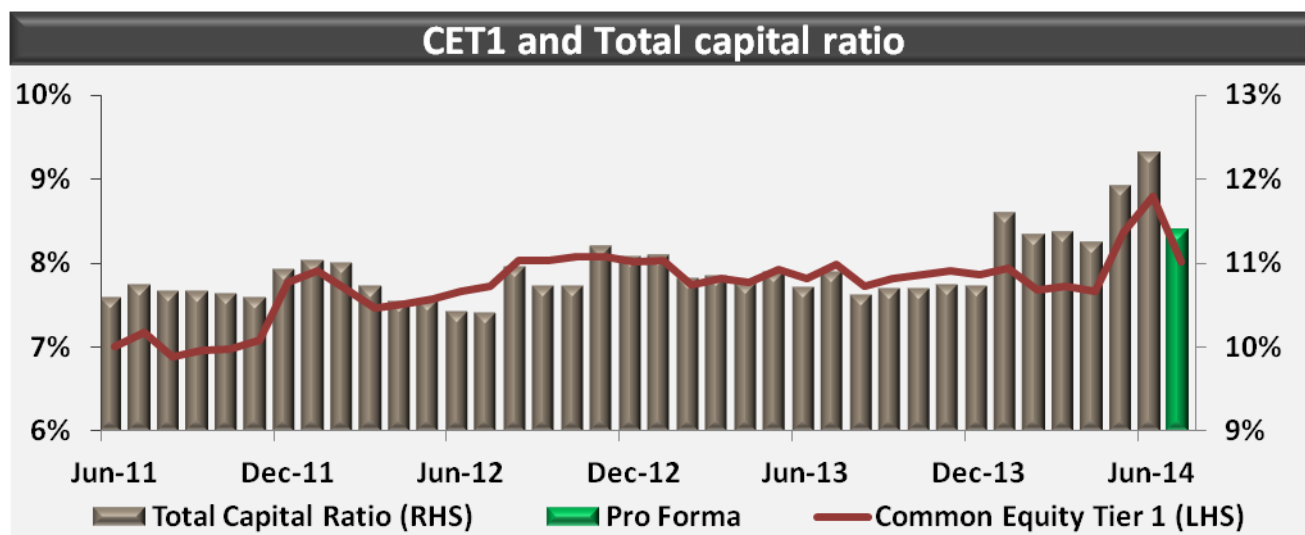
Capitalised software

- Capitalised software balance increased due to enhancements to our third party lending platforms and ongoing CRM improvements
- Will increase as strategic initiatives are finalised including Basel II Advanced Accreditation
- \$38.6m of Basel II costs (to date) yet to be added to capitalised software



Improved capital position

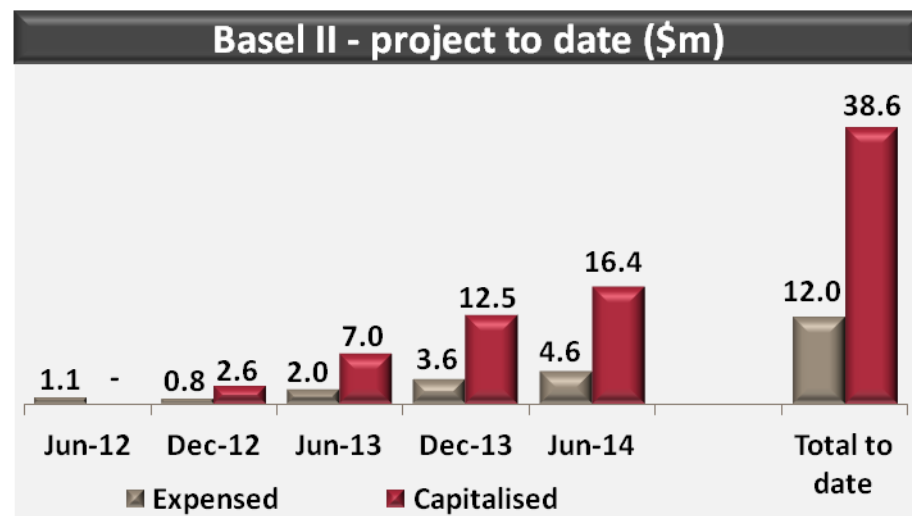
- Common equity Tier 1 capital improved to 8.02%¹
- Capital position strengthened through \$230m institutional share placement, \$150m SPP and \$300m Basel III compliant tier 2 sub debt



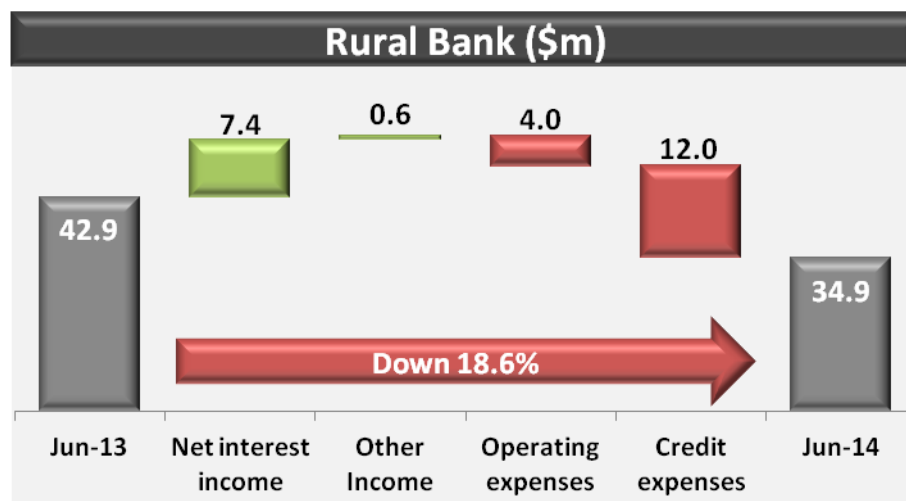
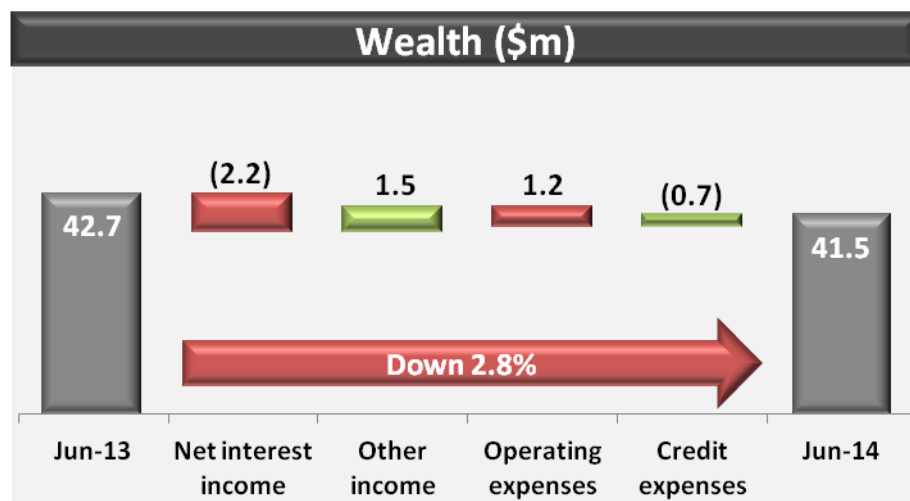
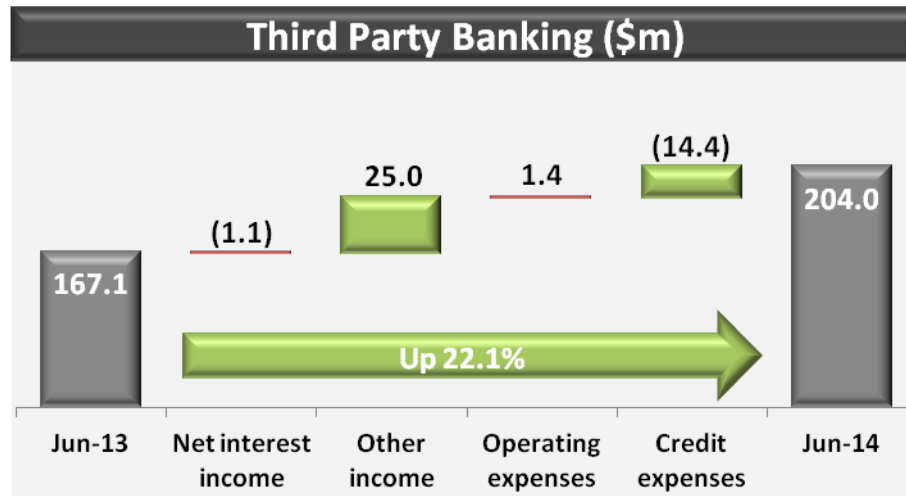
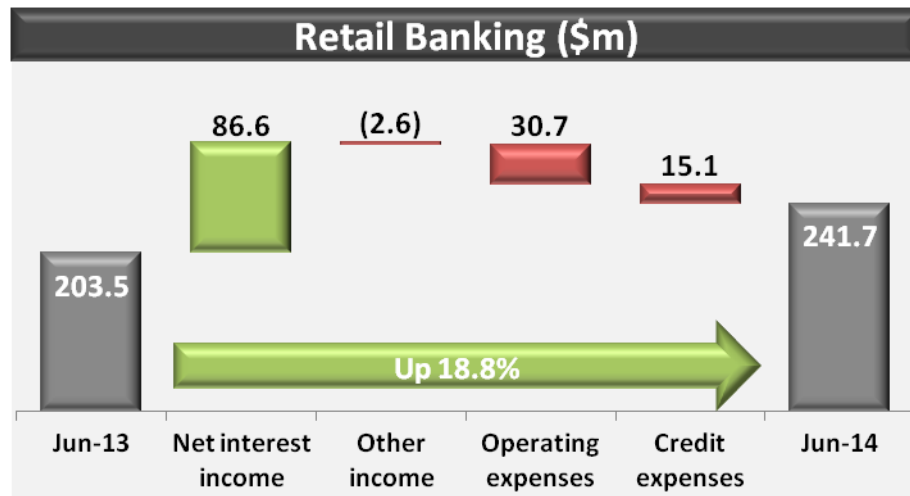
1. Shows pro-forma impact to capital adequacy of the Rural Finance acquisition which was completed 1 July 2014
 2. Included in the 57bps movement in CET1 for RWA is 8bps from the changes to certain loan products terms and conditions.

Basel II Advanced Accreditation

- Model development substantially complete across all risk areas
- Independent model validation well advanced
- Enhanced risk-adjusted performance measures and capital allocation methodologies being rolled-out
- Internal estimates reflect low risk credit profile



Business segment performance

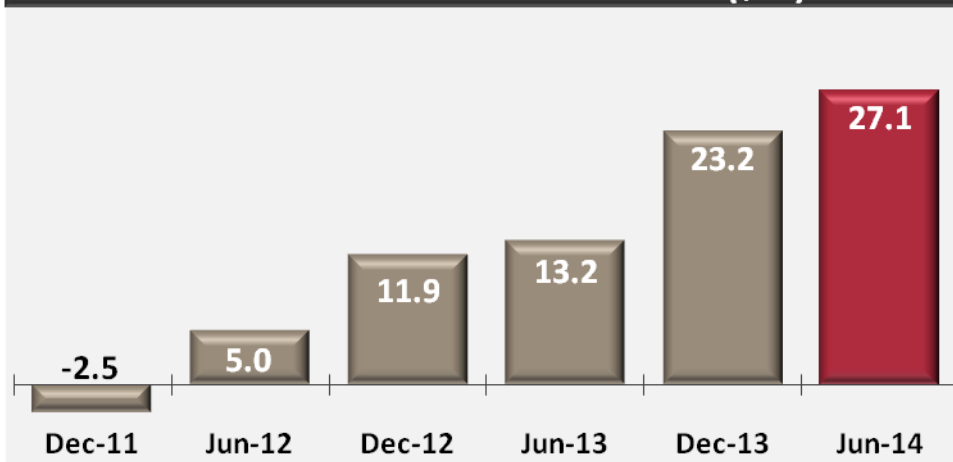


Note – Graphs refer to operating segment performance on p20 in 4E, excludes central functions.

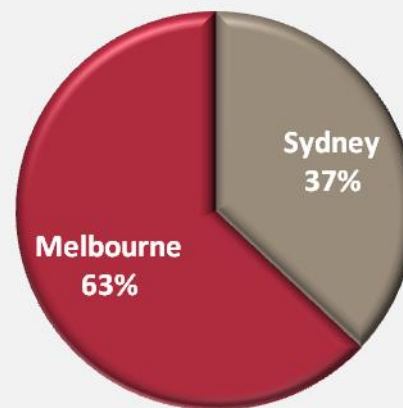
Homesafe investment property portfolio

- Asset growth driven by:
 - New business (properties acquired)
 - Portfolio revaluation (income contribution)
 - Change in property prices – residex index increase for 12 months¹;
Melbourne +8.3%
Sydney +15.4%
 - Ageing of portfolio
- Average annual return on completed contracts since inception 8.0% (up 10bps in 2H14)

Homesafe income contribution (\$m)



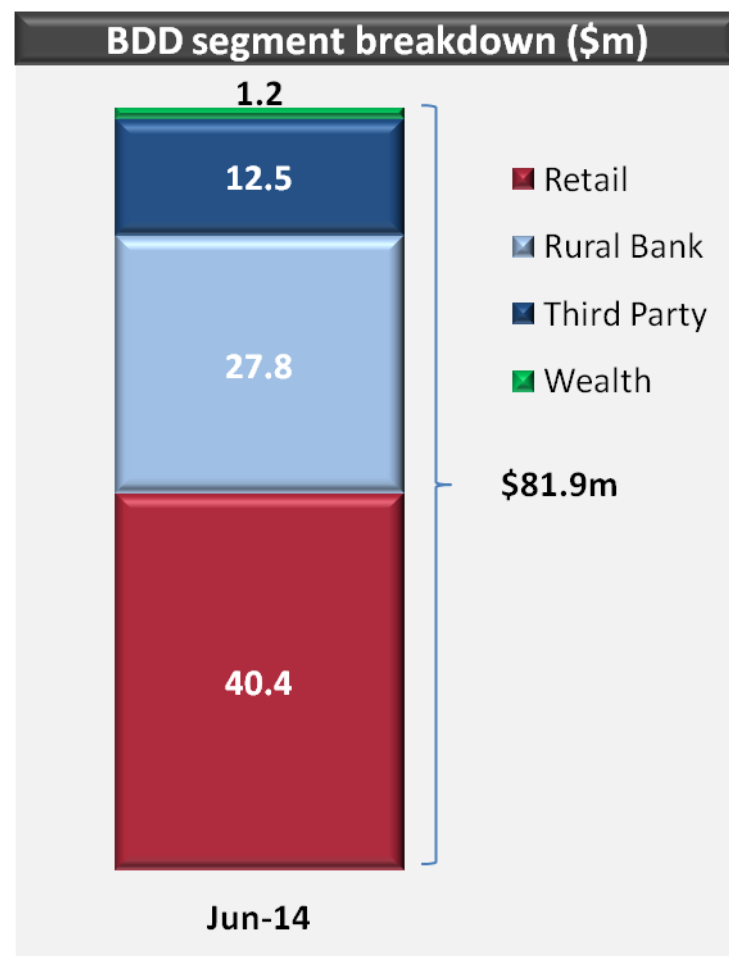
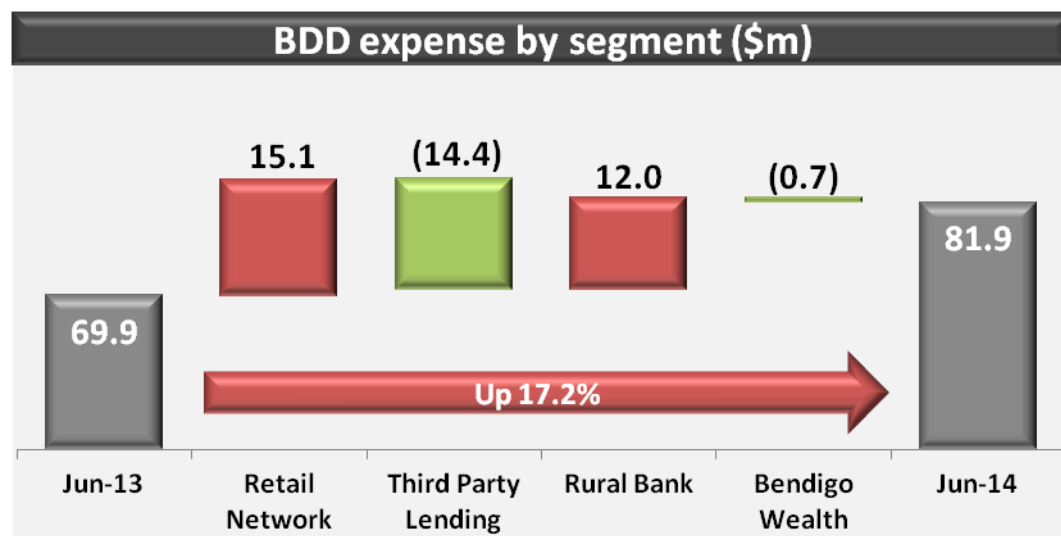
Homesafe portfolio distribution



1. 12 months July 2013 – June 2014

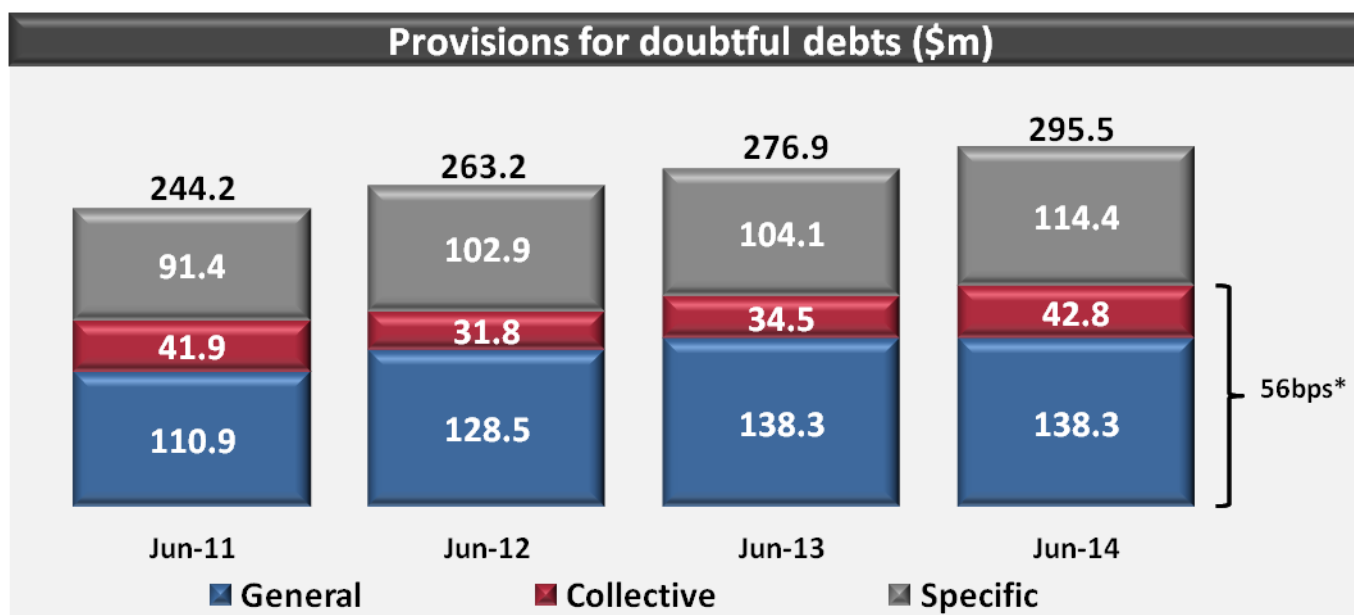
Bad and doubtful debts

- Retail BDD charge in 2H14 impacted by one large exposure
- Northern Australia cattle property values stabilised in 2H14
- Improvement in Third Party Lending predominantly due to Great Southern MIS portfolio



Bad and doubtful debts cont

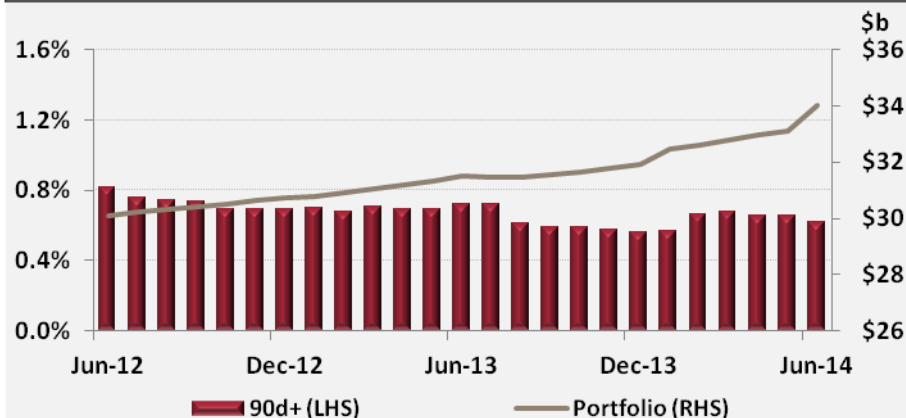
- Increase in collective provisions in 1H14
- Portfolio remains well secured, with low LVR's



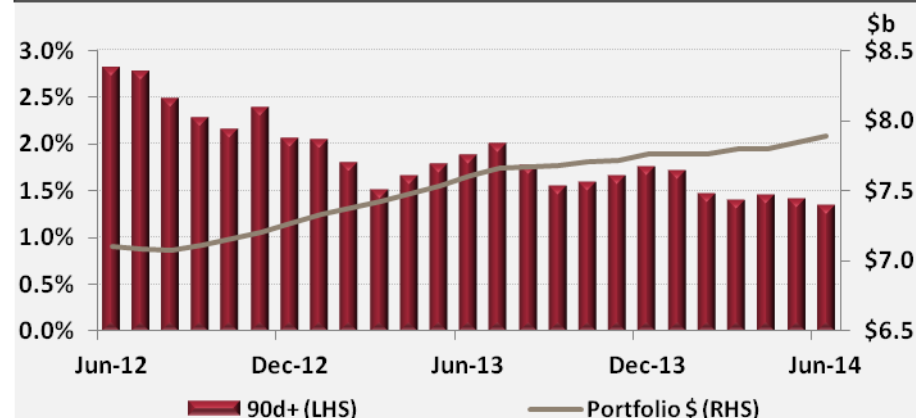
* Collective provision (adjusted for tax) & GRCL to risk weighted assets

Arrears – 90 days+

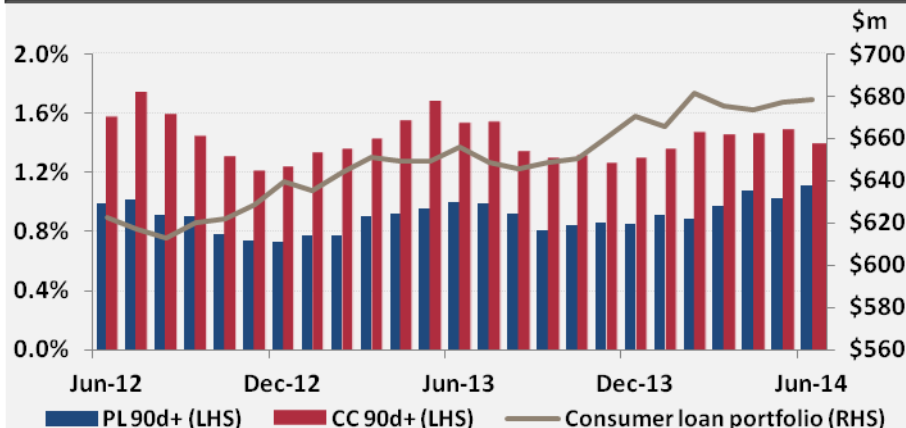
Residential loan arrears



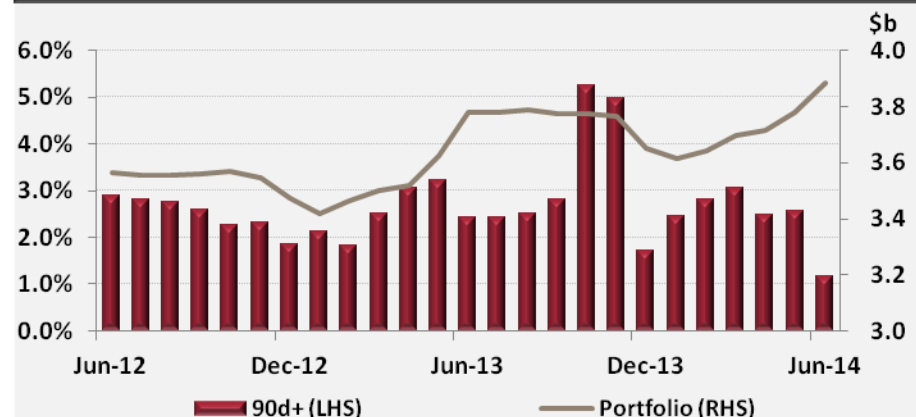
Business loan arrears



Consumer loan arrears



Rural Bank loan arrears



Mike Hirst

Group Managing Director

Digital technologies: providing customers greater choice and flexibility

Mobile website



We've made it easier to get the answers you need when you're on the go. Working with feedback from our customers, we've redesigned our mobile website to improve accessibility to the information they're after.

redy



redy rewards you, what you care about and the places you shop. Unique in the Australian market place redy adds a new dimension to the payments landscape, empowering people to make convenient payments that matter.

Bendigo microPay



Perfect for tradies, the hospitality industry, and businesses on the move. A pocket-sized, lightweight EFTPOS device that links wirelessly to a smart phone or tablet.

Samsung partnership

Partnering with Samsung Australia to bring to market digital initiatives for the benefit of the Bank's customers.

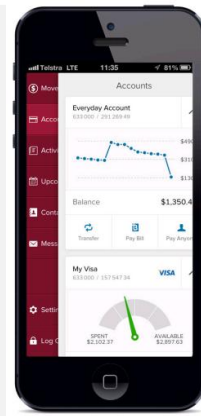


Business Banking app



Providing our business customers with quality information on topics of their choice, via their mobile device or tablet, in a format that suits them, when they are ready to receive it.

Mobile e-banking app



A stylish interactive new look and feel that can be personalised depending on a customer's preferences. The app includes all the great functions and features of our existing mobile banking solution as well as a number of new ones. Just by using mobile e-banking you'll know more about your finances than ever before.

University banking



A mobile digital wallet that combines mobile payments and a virtual currency to improve student's 'on-campus' university experience.

Universal terminal



Merging of traditional payment methods with virtual currencies and loyalty programmes onto the one device.

In summary....

Performance

- Disciplined management of margin and balance sheet
- Investing in customer experience and innovation
- Basel II work advancing
- Credit solid
- Expanded Agri-business capability

Future

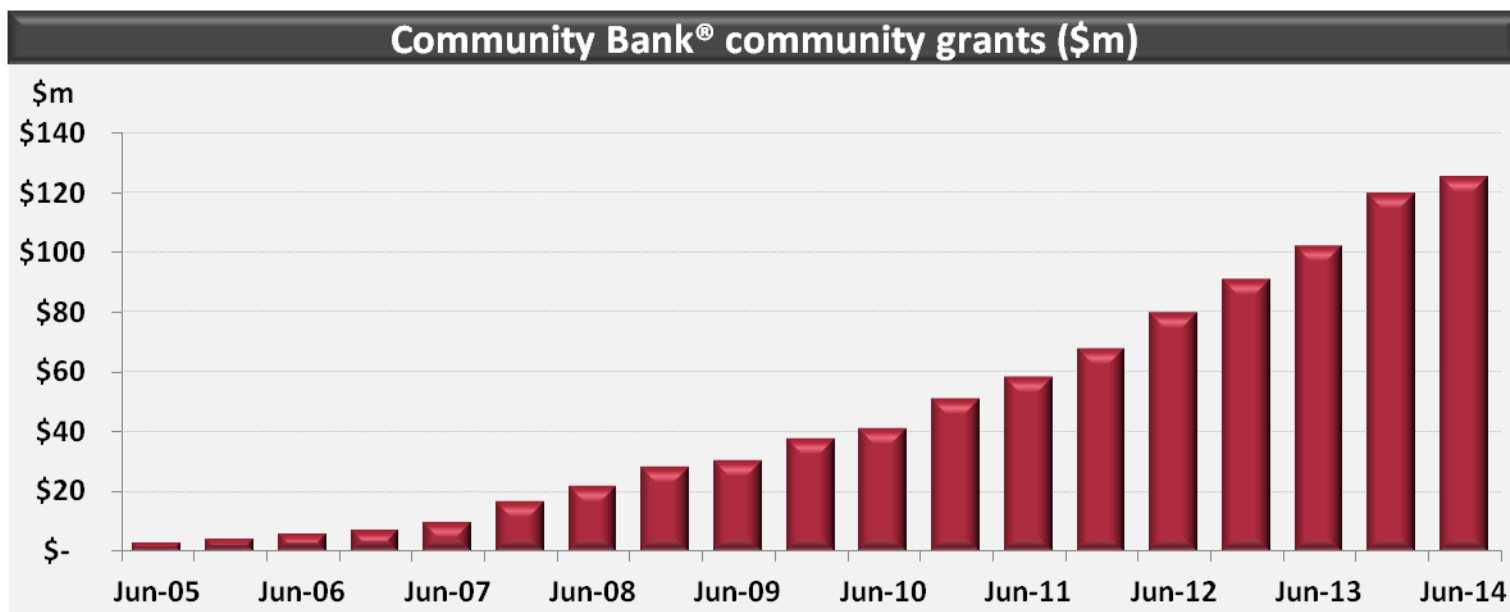
- Asset price competition
- Market disruption
- Financial System Inquiry

A portfolio of diverse businesses

Business	Segment	
 Bendigo and Adelaide Bank	Domestic bank operating five distinct brands	• Challenges through continued regulatory change • Unique community, customer, and partner proposition
 Bendigo Bank	Consumer and SME banking	• #1 banking brand for customer and business satisfaction, and advocacy • Unique business model – positioned for growth through business cycle • Valued and unique customer proposition
 Adelaide Bank	Third party channel	• Independent brand • Continue to upgrade key systems • Origination channel of choice for many consumers
 Bendigo Wealth	Margin lending, wealth management, superannuation	• Independent provider of choice in select products • Increased investment in IT and distribution capability • Margin lending positioned for growth
 RURAL BANK	Agri-business banking	• Growing brand and distribution • Long-term prospects for agricultural services strong • Expansion of capability and customer base through RFC acquisition
 Delphi Bank	Consumer and SME banking for Hellenic communities	• Strategic fit with BEN business model • Solid loan growth and deposit retention

The Community Bank® model 16 years old

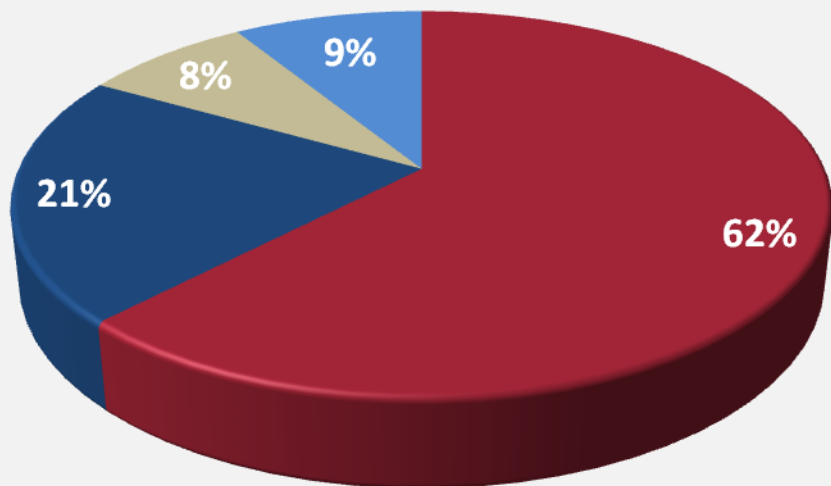
- More than \$120m in community grants since inception – delivering tangible benefits for these communities and our business
- 305 Community Bank branches with more than 90 in communities where there is no alternative provider
- Proven, reliable and cost effective distribution strategy



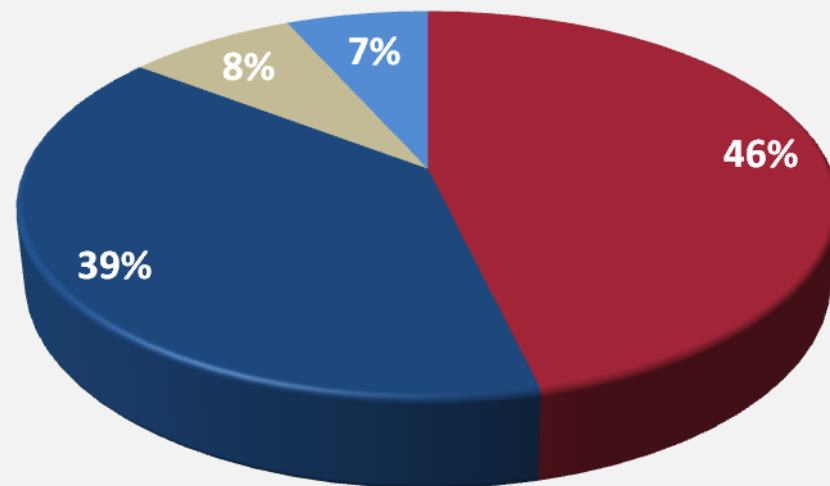
Note: Includes total sponsorships, donations and contributions

Diversity of revenue and profit contribution

Contribution by revenue



Contribution by profit



 Retail

 Third party lending

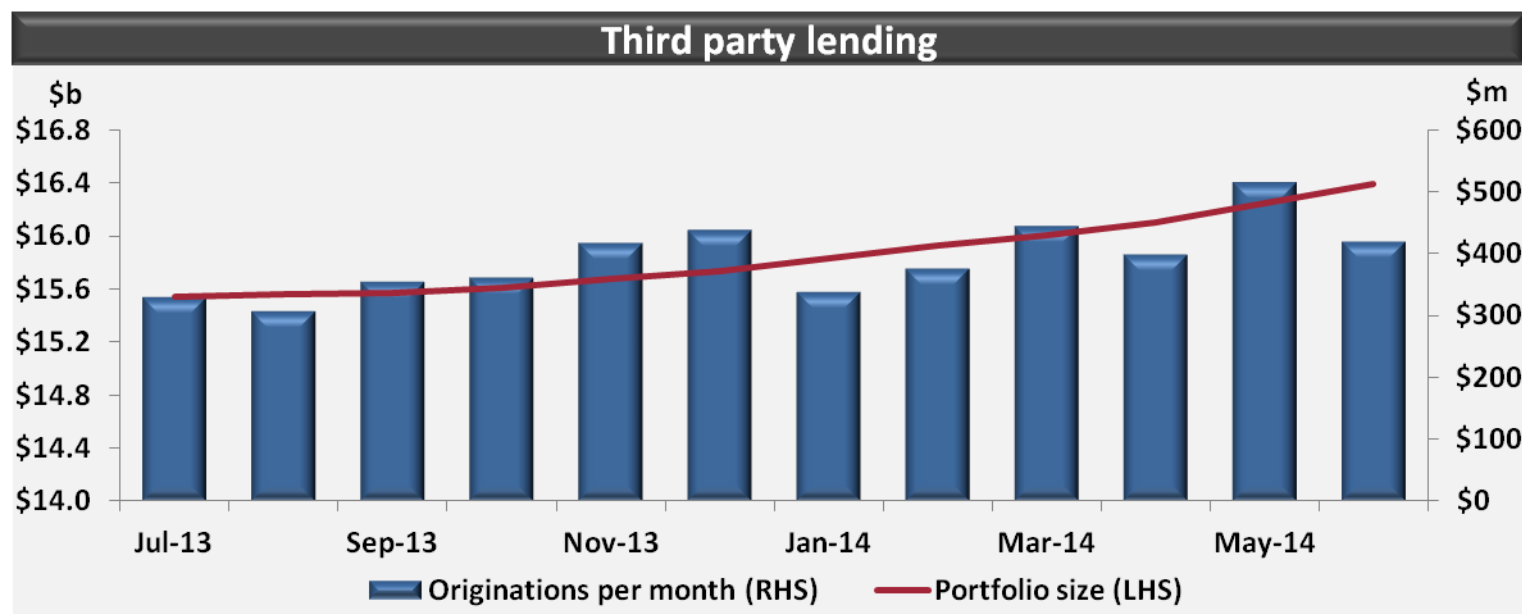
 Wealth

 Rural Bank

Note – Graphs refer to operating segment performance on p20 in 4E, excludes central functions.

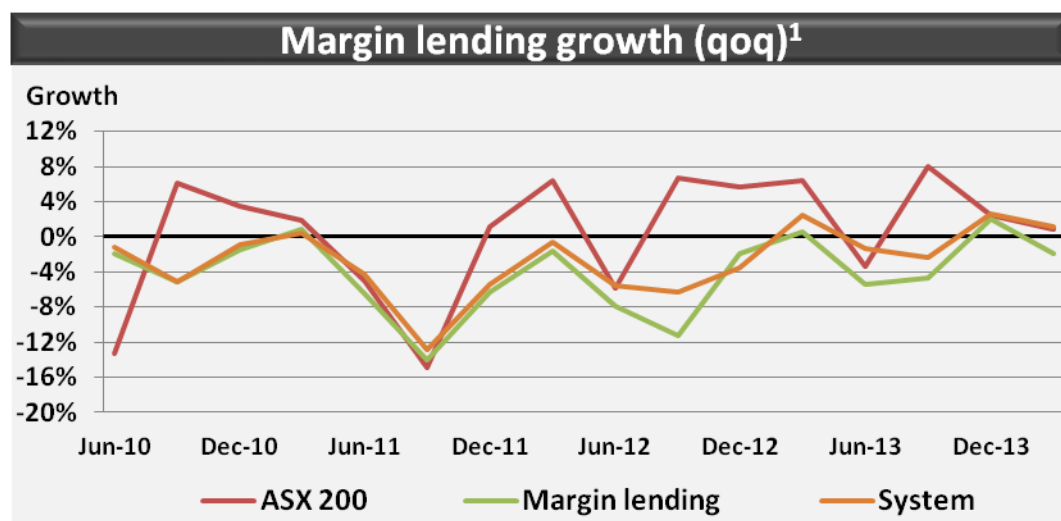
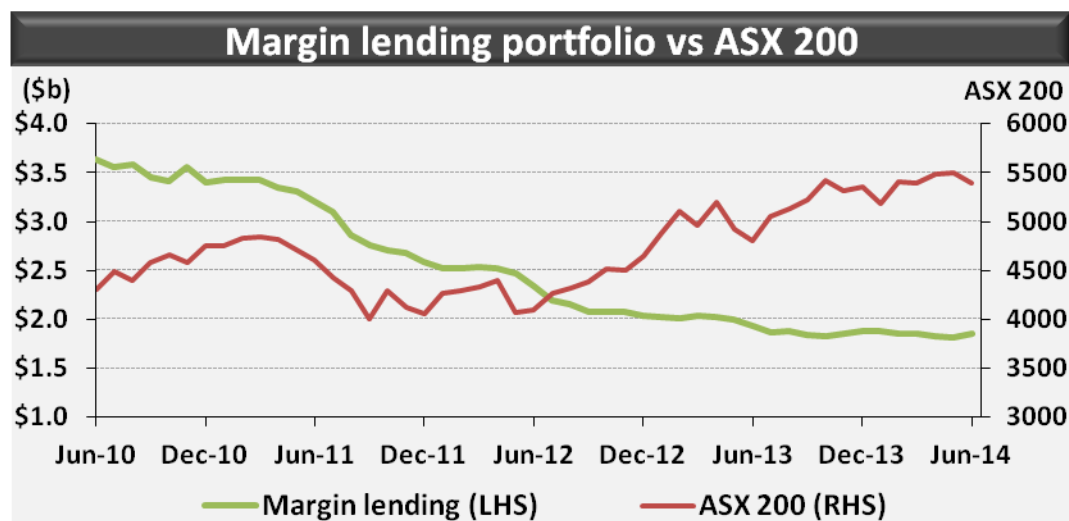
Third party banking

- Investment in third party lending systems upgrades delivering benefits
- Market conditions remain highly competitive, especially in the broker channel



Margin Lending portfolio

- Margin lending portfolio stabilised
- Restablished our commitment to our customers and partners
- Positioned to take advantaged of upswing in equities and renewed interest in leveraging products



Source: RBA/APRA/Thomson one

1. Excludes protected finance

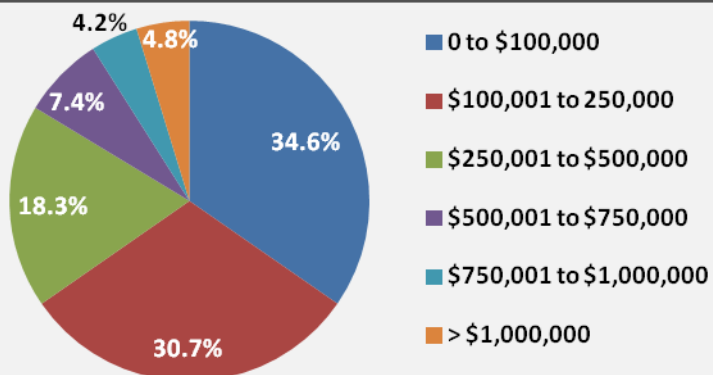
Appendices

Great Southern – loan pool summary

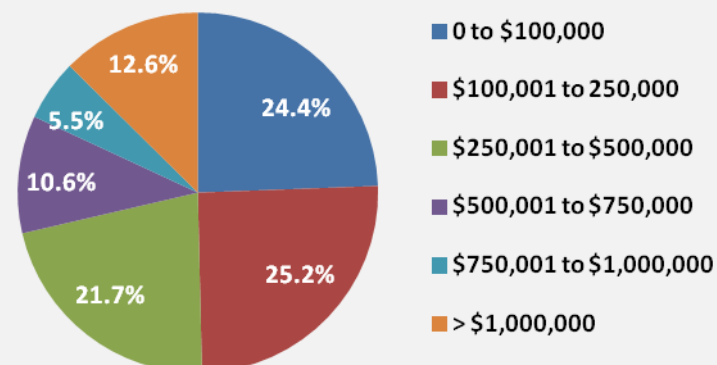
Pool summary statistics

Total number of Loans:	6,028
Total current value of all loans	378,517,386
Max Loan Size	2,468,475
Avg Loan Size	60,816
Weighted Avg Term to Maturity	2.6 yrs
Weighted Avg Interest Rate	10.77%

Current loan size distribution



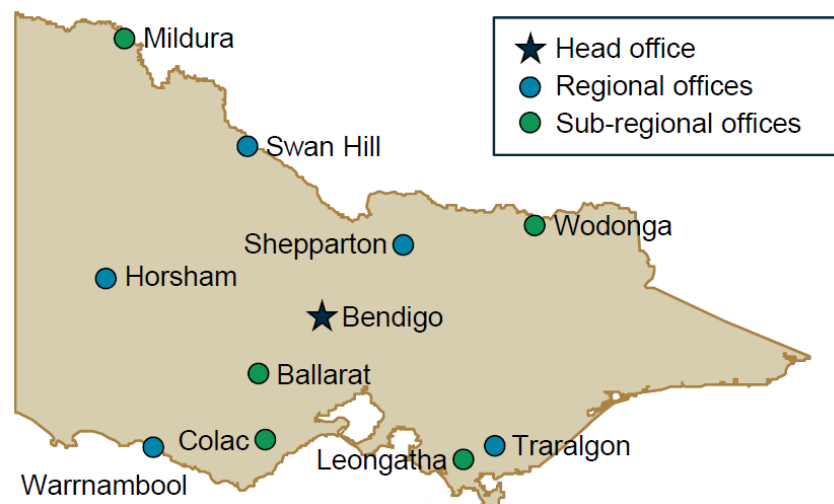
Current obligor exposure



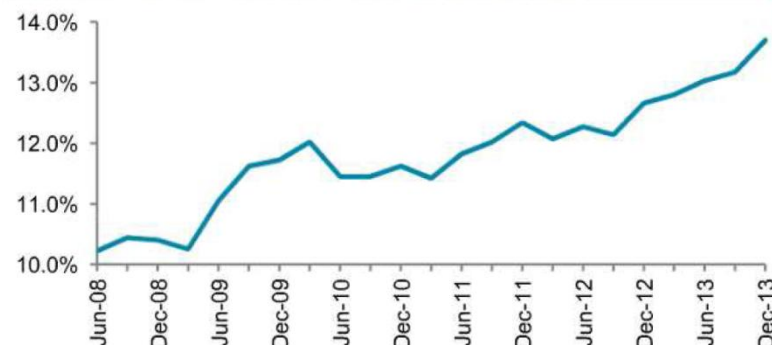
Note - Data as at 30 June 2014

Rural Finance Corporation

- A\$1.7b rural loan book in Victoria
- 11 offices across Victoria with Head office in Bendigo - BEN company branches co-located in 9 towns
- Circa 115 staff
- Customer value proposition underpinned by:
 - 70-year history
 - Specialist focus on agri-business
 - Quality of relationship management
 - Agri backgrounds
 - Sales disciplines
 - Brand reputation and value add
- RFC has approximately 3,300 customers and traditionally focussed on mainstream 'family farm' and 'family corporate farm' segments
- RFC's loan growth has consistently exceeded sector growth and driven market share gains
- Demonstrated management strength with low historical credit losses over a sustained period despite economic, climate and sector shocks



Rural Finance market share of Vic. farm debt



Source - Rural Finance Corporation, April 2014

Appendices

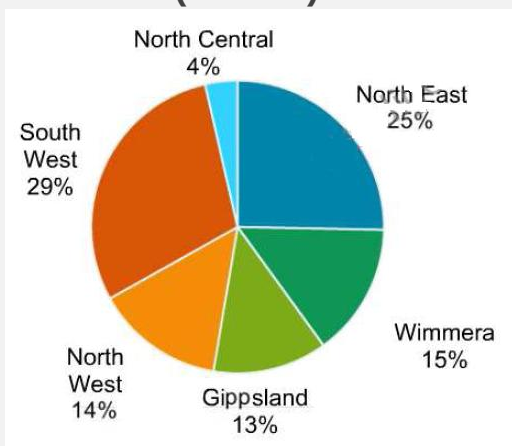
Rural Finance Corporation

- RFC offers a broad range of agri products but does not have a retail deposit offering
- Community activities include the administration of Government programs and investment incentives – program proposed to continue under contract with Victorian Government

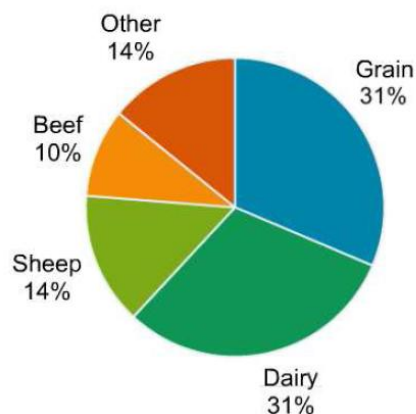
Current product offering

- Farm business loans
- Access overdraft and visa card
- Vehicle, plant & equip finance
- Industry and business loans
- Housing and invest loans
- Farm management deposits

**Victorian geographic exposure
(Dec-13)**



**Industry exposure
(Dec-13)**

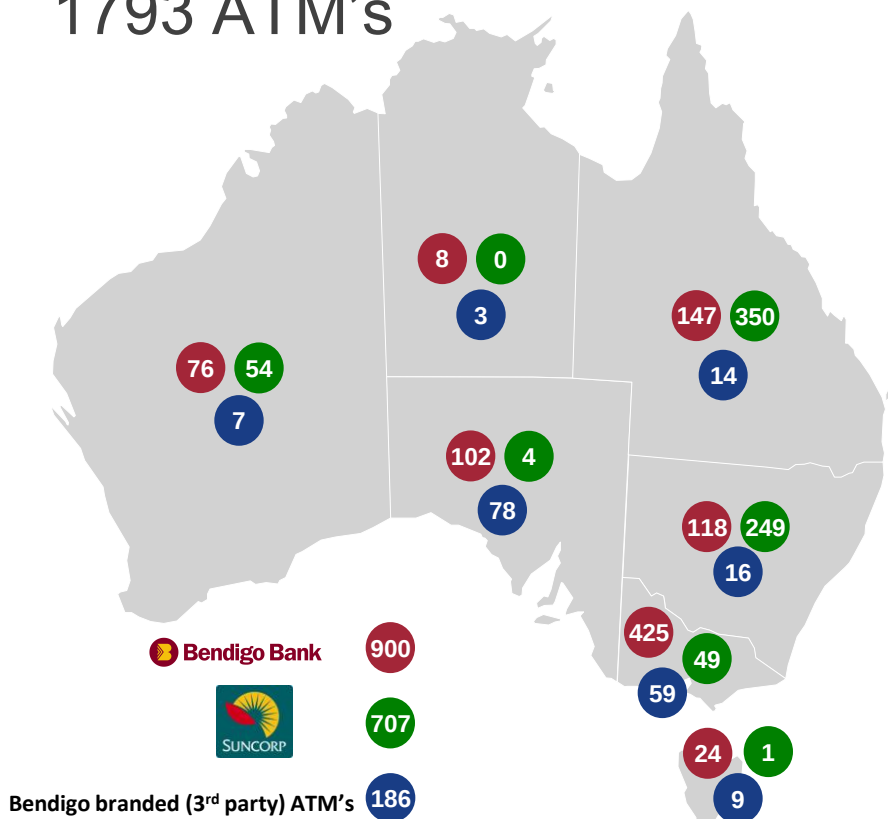


RFC maintains broad geographic diversification within VIC, with proportionately higher concentration in dairy and grain sectors

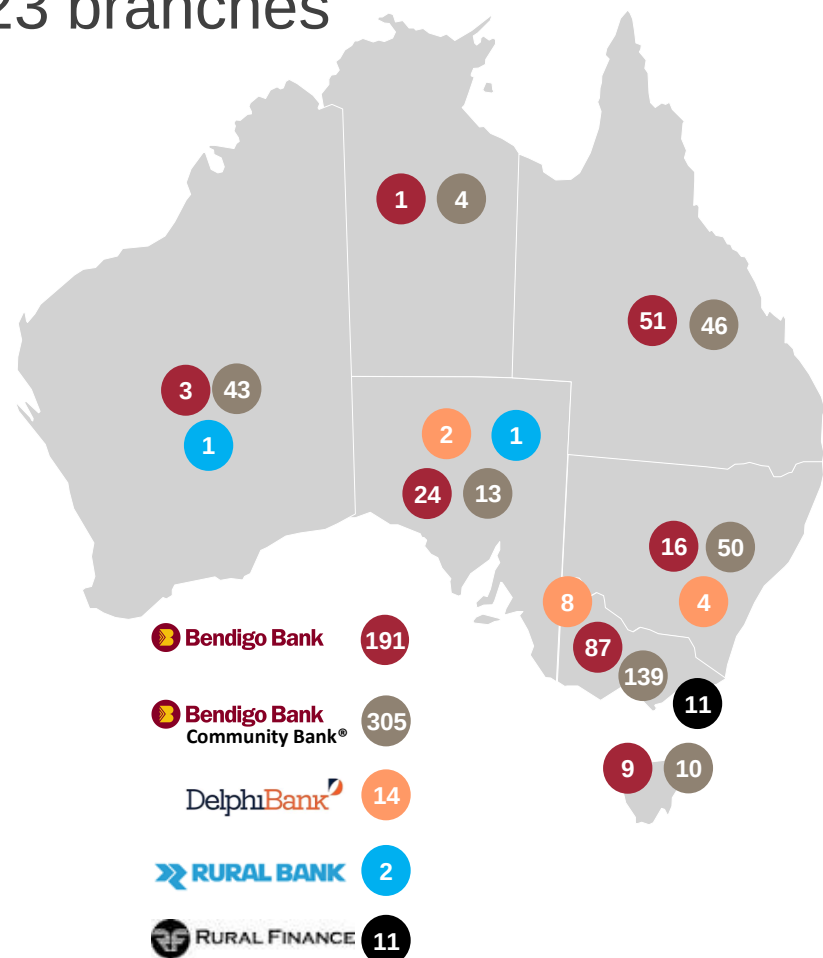
Source - Rural Finance Corporation, April 2014

Diverse geographic footprint

1793 ATM's

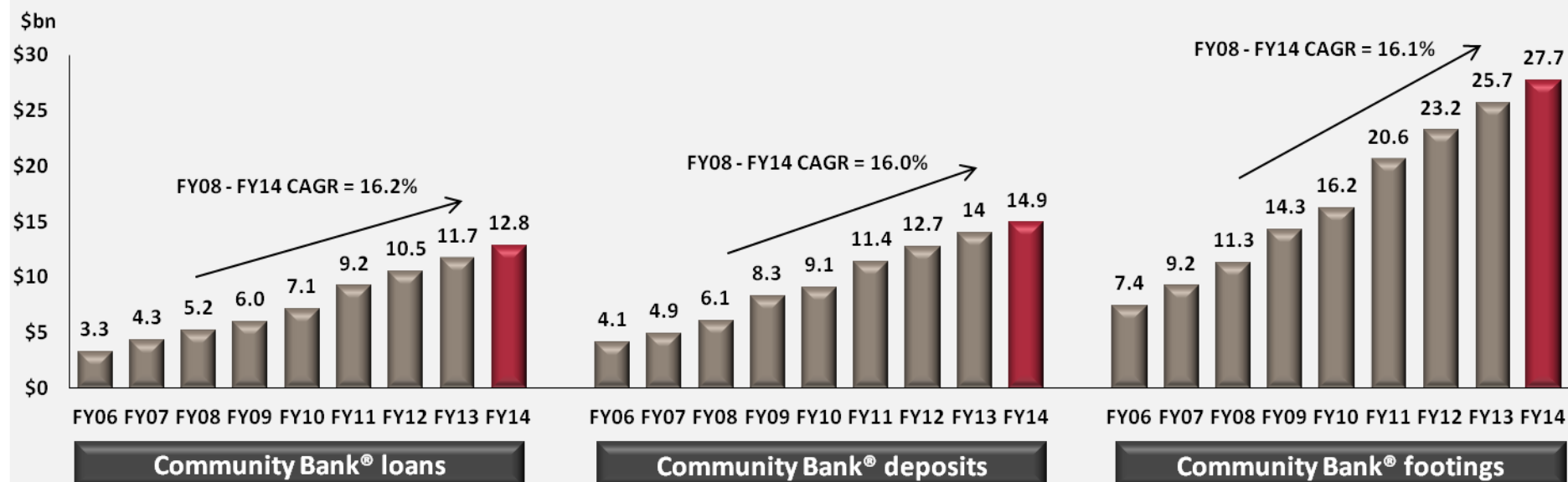


523 branches

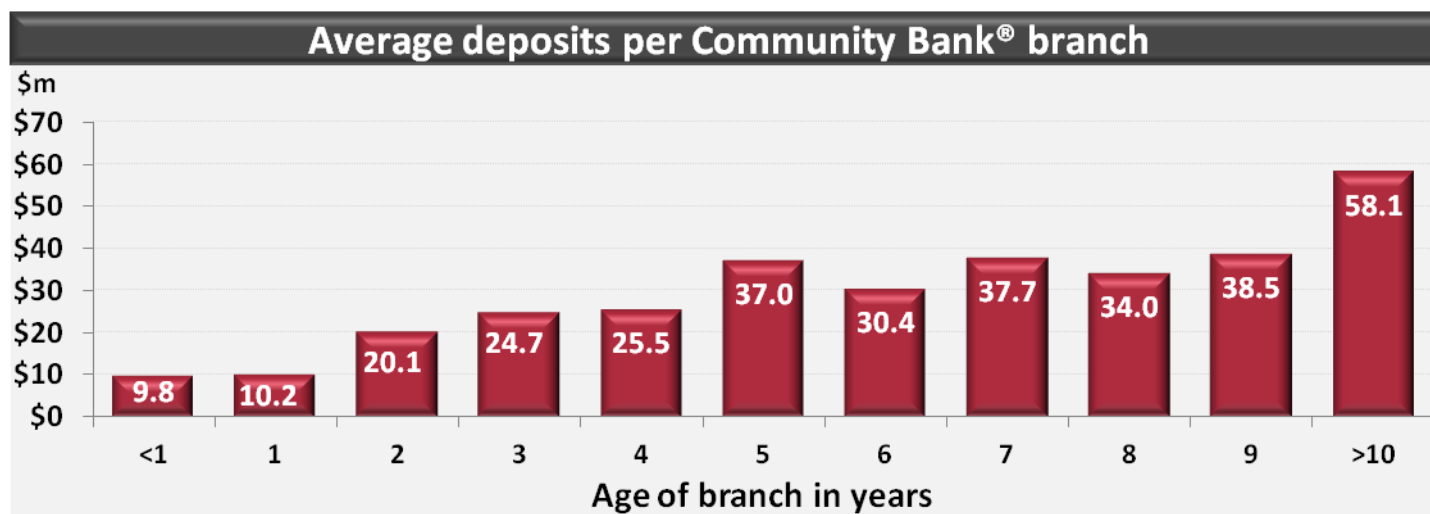
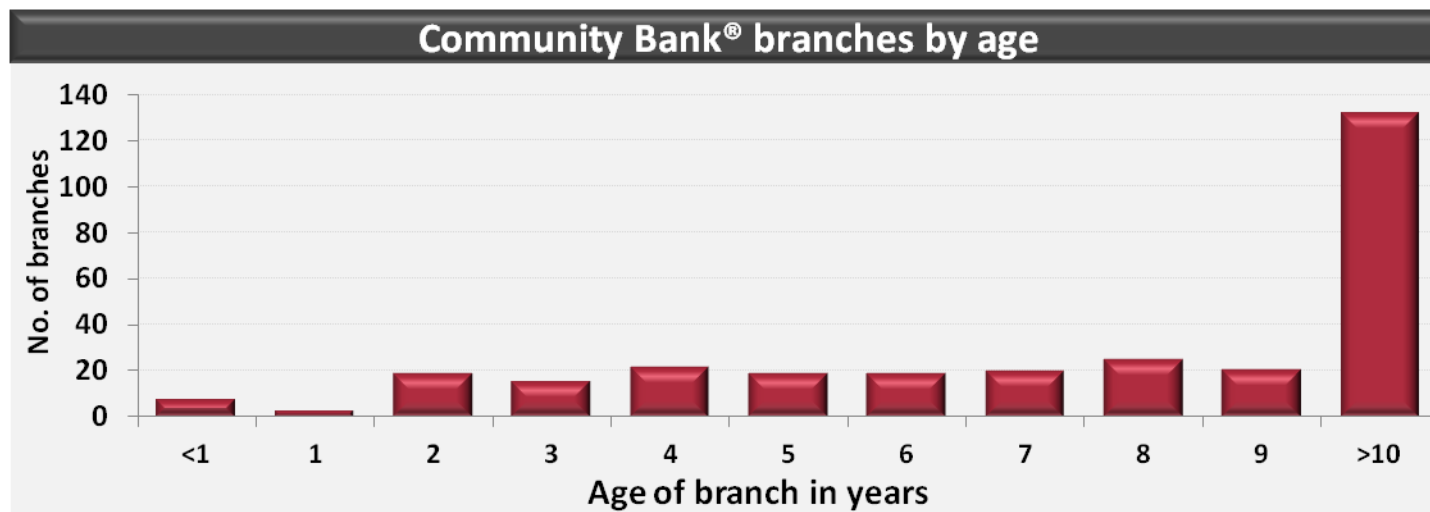


Community Bank® footings growth

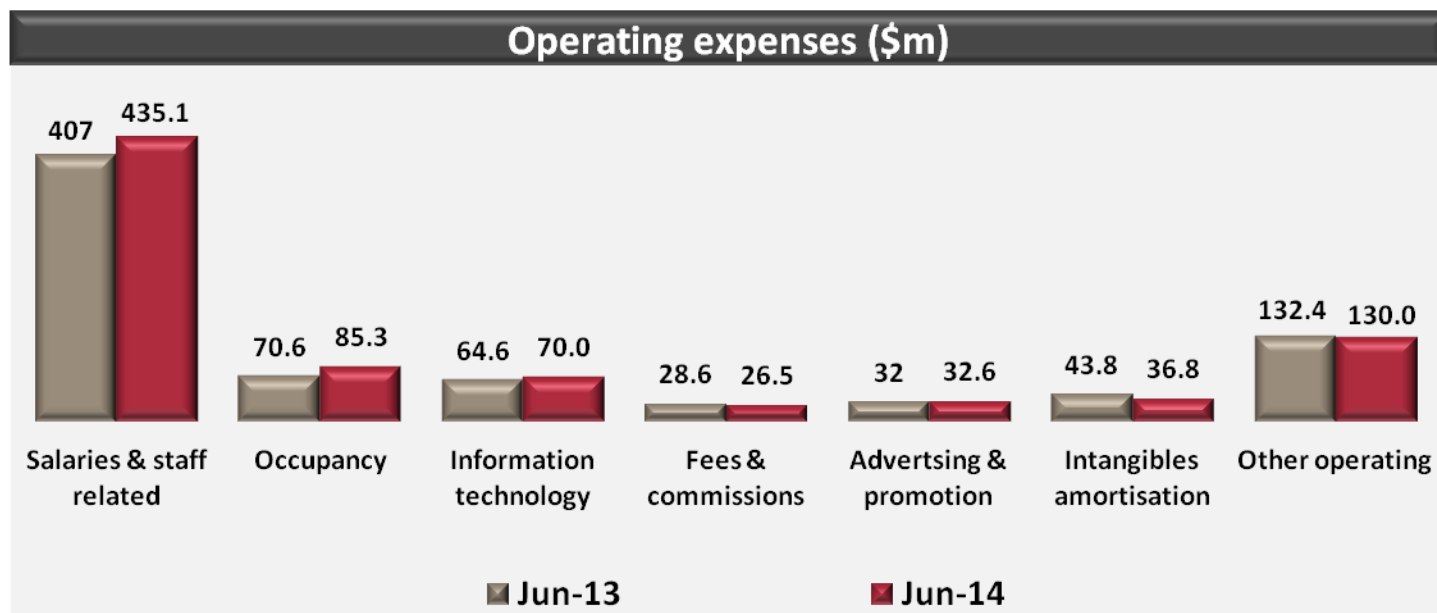
Community Bank® footings growth



Community Bank® maturing

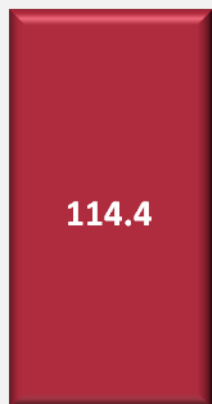


Operating expenses



Specific provisions

Specific provision balance (\$m)

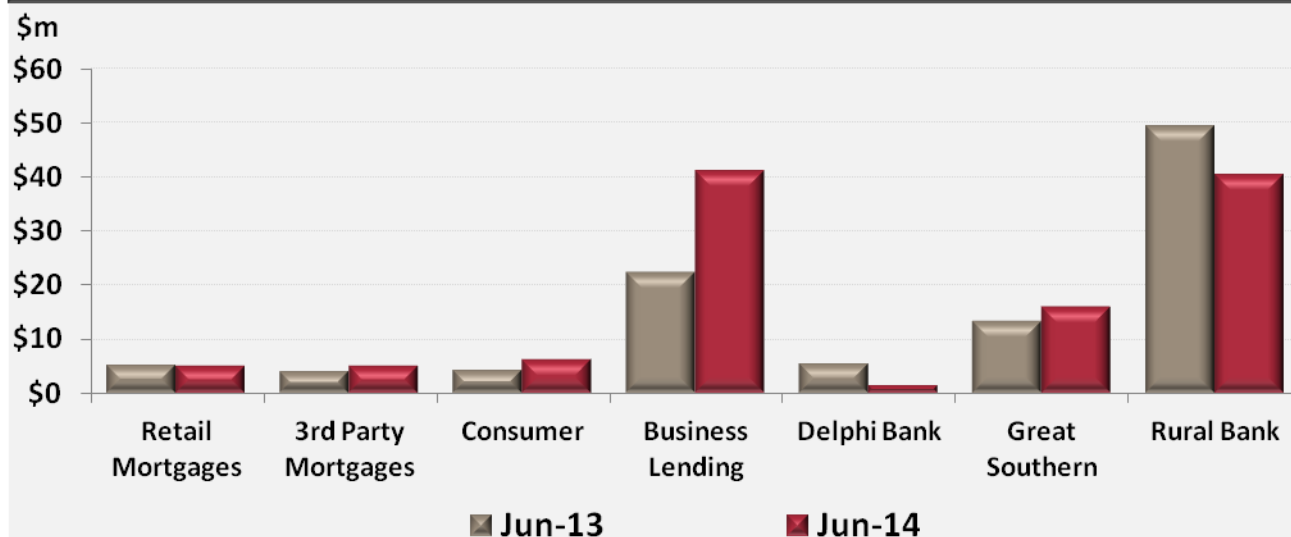


As at Jun 2014

Represented by



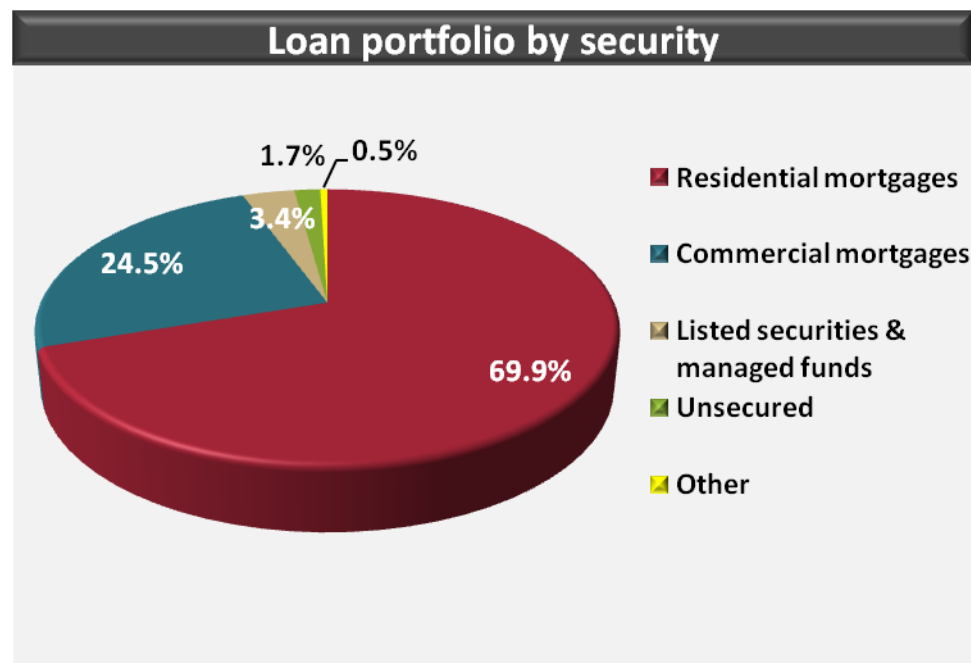
Specific provisions segment breakdown



Provision as % of portfolio	Retail Mortgages	3rd Party Mortgages	Consumer	Commercial / Business	Delphi Bank	Great Southern	Rural Bank	Wealth	BEN total
June 2013	0.03%	0.03%	0.17%	0.29%	0.35%	3.50%	1.31%	-	0.21%
June 2014	0.03%	0.03%	0.23%	0.52%	0.08%	4.28%	1.04%	-	0.22%
Portfolio as % of gross loans	33.5%	30.8%	4.9%	15.9%	3.4%	0.7%	7.3%	3.5%	100%

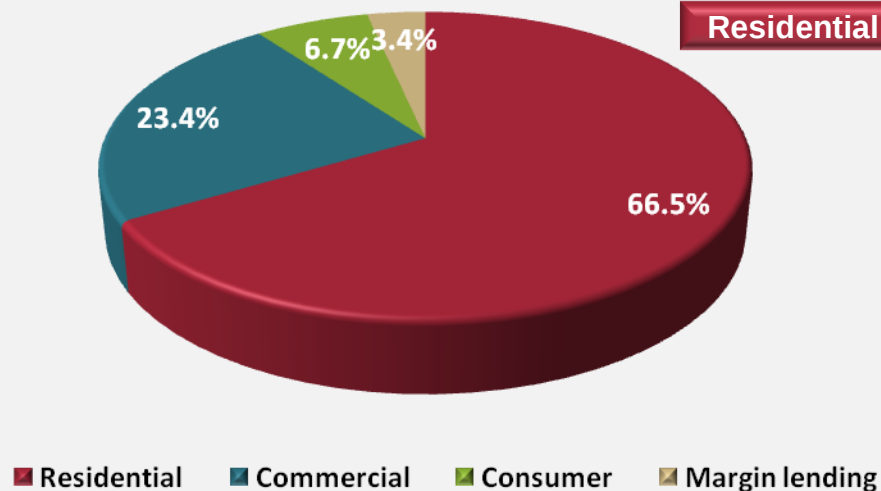
Secure and low risk loan portfolios

- 98.3% secured
- 97.8% secured by mortgages and listed securities
- Residential lending
 - average LVR 62.4%
- Margin lending
 - average LVR 29.1%
 - 77% of portfolios held ≥ 4 stocks



Group exposure – total \$53.1b

Loan portfolio by purpose



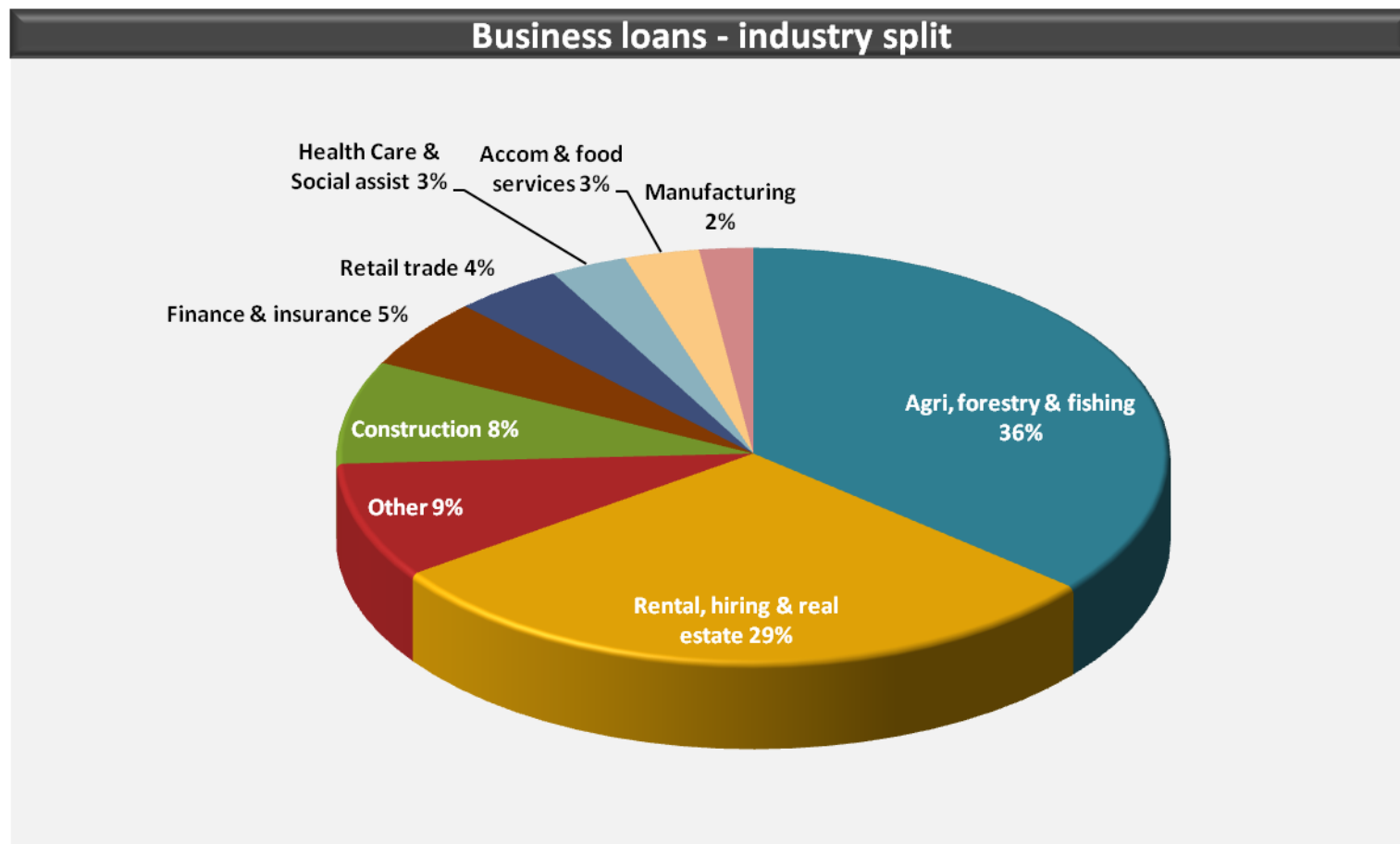
Residential Mortgages ¹	Jun-14	Dec-13	Jun-13
Owner occupied	65.10%	64.95%	64.41%
Investment	34.90%	35.05%	35.59%
Lo Doc	3.92%	4.48%	5.18%
Retail mortgages	51.96%	53.75%	53.23%
Third Party mortgages	48.04%	46.25%	46.77%
Mortgages with LMI	37.88%	39.83%	40.32%
Average LVR	62.43%	62.36%	62.49%
Average loan balance	\$198k	\$189k	\$187k
90+ days past due - exc arrangements	0.62%	0.56%	0.72%
Impaired loans	0.12%	0.09%	0.12%
Specific provisions	0.03%	0.03%	0.03%
Loss rate	0.01%	0.01%	0.02%
Variable	70%	75%	79%
Fixed	30%	25%	21%
First home owners % portfolio	7.09%	8.33%	8.29%
First home owners Average LVR %	71.65%	71.44%	71.96%

Note: All loan data above represented by loan purpose.

¹Data excludes Delphi Bank

Appendices

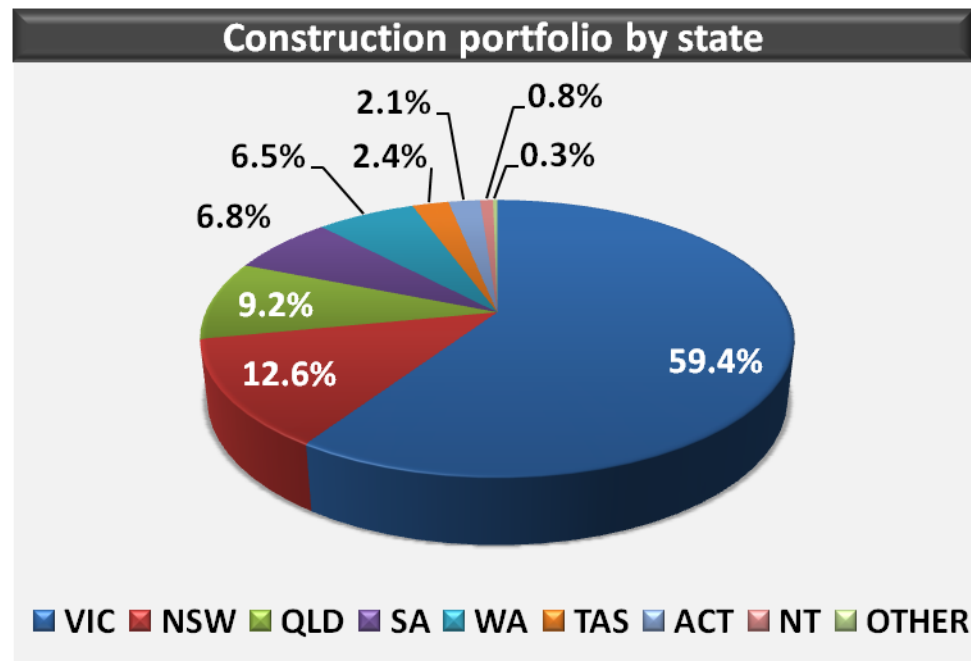
Business – industry split



Note: All loan data above represented by security as per page 22 in the 4E.

Construction portfolio

- \$1.2b of loans
- 2.2% of total loans
- \$245k average loan size
- \$16.2m largest loan size
- Geographic spread
- \$10.1m impaired loans (0.9%)
- \$15.4m in arrears (1.1% 90 days+)

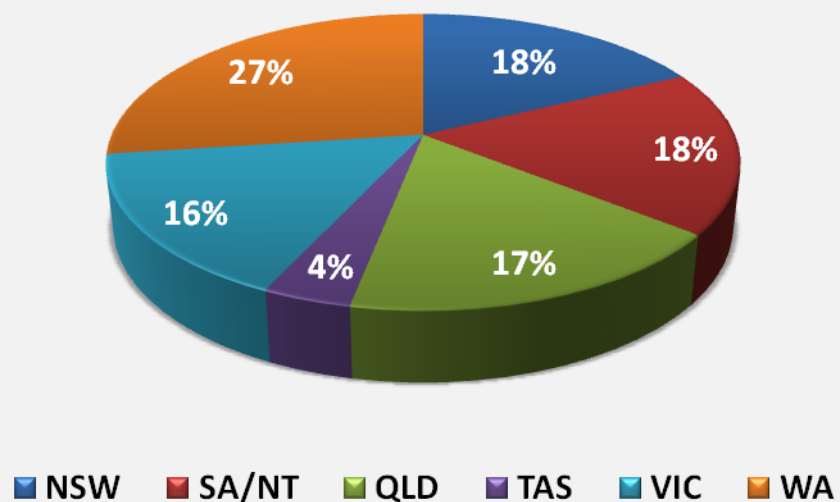


Note: Excludes Rural Bank

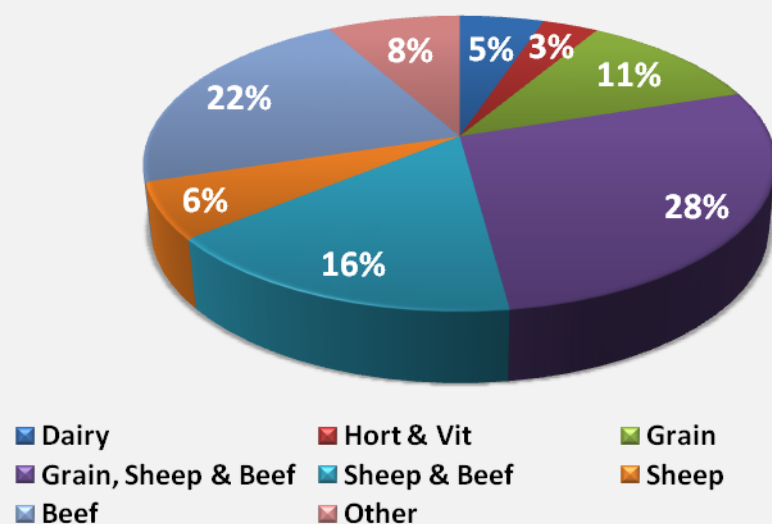
Appendices

Rural Bank – loan portfolio

Rural Bank - Loan portfolio geographic split



Rural Bank - loan portfolio industry split



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