

# Results for the year ended 30 June 2014



Presented by: Mick McMahon, CEO  
Date: 13 August 2014

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# Agenda



**Mick McMahon**

**CEO**

- Group Performance
- Business segment overview
- Strategy update
- Outlook



**Gary Kent**

**CFO**



**Johannes (Jan) Risseeuw**

**COO – Engineering & Offshore**

- Business update

# FY14 Group Performance

	FY14	FY13
Sales Revenue <sup>1</sup> (\$m)	1,873.3	1,873.9
Reported NPAT (\$m)	44.2	56.2
Underlying NPAT <sup>2</sup> (\$m)	55.3	58.4
Underlying EBITDA <sup>3</sup> (\$m)	95.4	95.1
Operating cash flow (before tax) (\$m)	80.9	89.7
Net debt (\$m)	170.1	44.8
Gearing <sup>4</sup>	26.2%	8.7%
Reported EPS (cps)	18.9	24.1
Underlying EPS (cps)	23.6	25.0
Dividend (cps)	17.0	16.0

## Revenue and underlying EBITDA in line with pcp

- Stronger 2H driven by Engineering & Marine Services
- Acquisitions' results in line with expectations
- Underlying EBITDA margin maintained at 5.1%
- \$15m cost reduction in FY14

## Reported EPS includes the impact of:

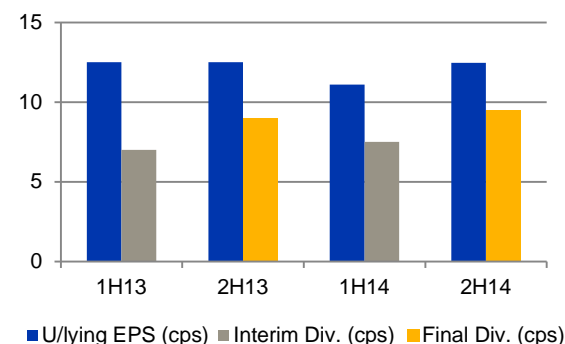
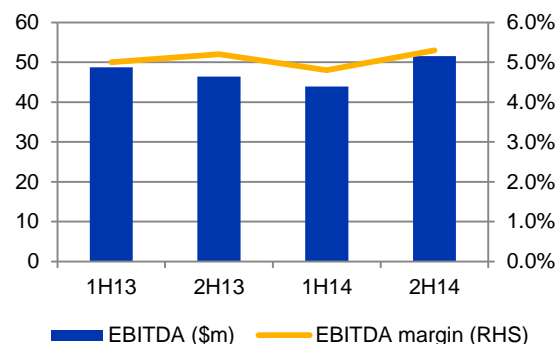
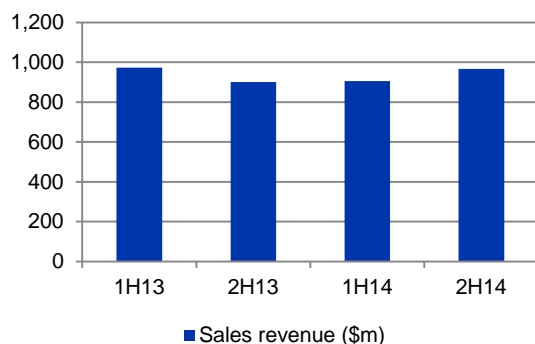
- Non-cash acquisition accounting adjustments
- Integration and restructuring costs

## Strong operating cashflow

## Increase in total FY14 dividend to 17.0 cps

- Increased final dividend of 9.5 cps, fully franked

## Gearing remains conservative at 26.2%



<sup>1</sup> Includes equity accounted income from joint ventures

<sup>2</sup> Refer to page 25 for reconciliation of underlying NPAT to reported NPAT. Underlying NPAT is an unaudited non-IFRS measure

<sup>3</sup> As per segment reporting

<sup>4</sup> Debt/(Debt + Equity)

# FY14 highlights



## Delivering on the strategy

- Strong 2H revenue
- Shift in earnings mix, with growth in Engineering & Marine Services offsetting the cyclical decline in Workforce Services and Technical Professionals
- Underlying EBITDA margin of 5.1% supported by acquisitions and cost reduction

## Significant growth in Engineering & Marine Services

- Broadsword performance in line with expectations, high vessel utilisation rates in 2H
- Thomas & Coffey integration progressing well, performance in line with expectations
- Ramp up of the Saipem project late in 2H, will build further through 1H FY15
- International oil & gas network expanded into Houston and Singapore
- Engineering maintenance and shutdown services well positioned for growth

## Good progress on Transformation program

- ERP (Agresso) upgrade completed on time and on budget in July 2014
- Further automation, standardisation and centralisation of core processes

## Stronger run-rate in 2H14 is expected to continue into FY15



# Performance led by Engineering & Marine

		Sales \$m	EBITDA <sup>2</sup> \$m	Underlying EBITDA margin
<b>Engineering &amp; Marine Services<sup>1</sup></b>	<b>FY14</b>	<b>617.8</b>	<b>58.3</b>	<b>9.4%</b>
	FY13	468.8	41.3	8.8%
<b>Workforce Services</b>	<b>FY14</b>	<b>884.3</b>	<b>35.2</b>	<b>4.0%</b>
	FY13	918.3	40.8	4.4%
<b>Technical Professionals</b>	<b>FY14</b>	<b>375.0</b>	<b>16.6</b>	<b>4.4%</b>
	FY13	488.9	26.8	5.5%
<b>SKILLED Group<sup>1</sup></b>	<b>FY14</b>	<b>1,873.3</b>	<b>95.4</b>	<b>5.1%</b>
	FY13	1,873.9	95.1	5.1%

## Strong growth in Engineering & Marine Services

- 32% revenue increase, 41% EBITDA increase
- Strong 2H contribution from Australian oil & gas activity; declining contribution from the OMSA JV

## Workforce Services impacted by weak market conditions

- Volume stabilising but margins impacted by client and competitive pressures
- Benefiting from supplier consolidation in mining and FMCG market segments
- Supported by Transformation and cost reduction

## Significant revenue decline in Technical Professionals

- Decline primarily in Swan, although some signs of stabilisation in contractor numbers by end 2H
- Slowdown in NBN and related telecommunications activity
- Good contributions from Training Services and SKILLED Health

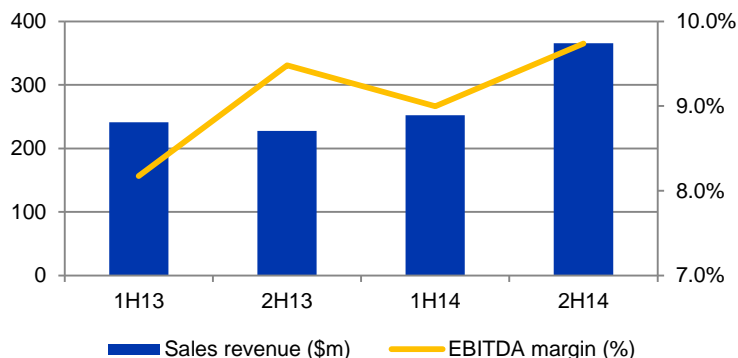
## Maintained EBITDA margin overall

<sup>1</sup> Includes equity accounted income from joint ventures

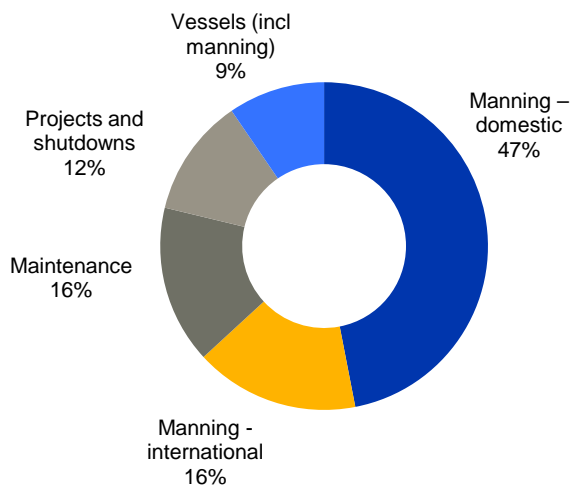
<sup>2</sup> As per segment reporting

# Engineering & Marine

## Financial performance<sup>1</sup>



## Revenue by activity (FY14)<sup>2</sup>



## Strong revenue growth

### Engineering well positioned for growth

- Exposure to mining production volumes rather than commodity prices, benefiting from supplier consolidation in mining
- Increased shutdown activity in ATIVO
- Thomas & Coffey performing well, providing reach and capability

### Marine benefiting from broad exposure to oil & gas life cycle

- Increased oil & gas activity levels in Australia in 2H; very strong performance from NZ; International well positioned for growth
- Mobilisation of Saipem contract end 2H; majority of activity in FY15
- Broadsword in line with expectations; high level of vessel utilisation in 2H and good pipeline of work including mining and infrastructure related projects
- OMSA JV continues to de-mobilise vessels consistent with project lifecycle; current contract runs to December 2015
- Expanding international network driven by client demand

### Strong pipeline of opportunities including recent contract wins

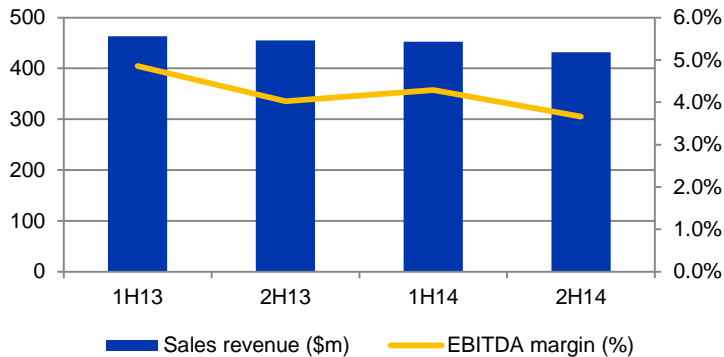
- 2H run-rate expected to continue into FY15

<sup>1</sup> Includes equity accounted income from joint ventures

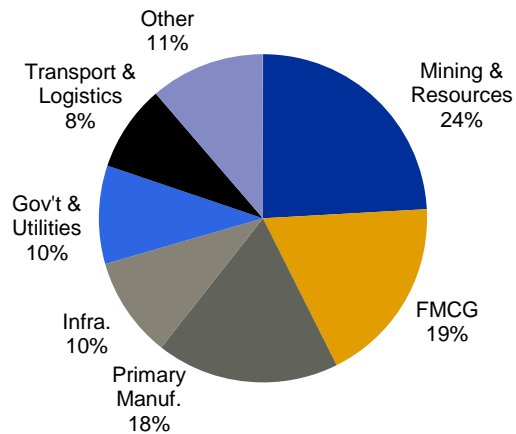
<sup>2</sup> Includes notional 50% share of joint venture revenue

# Workforce Services

## Financial performance



## Industry breakdown (FY14)



## WFS revenue and margin affected by difficult market conditions

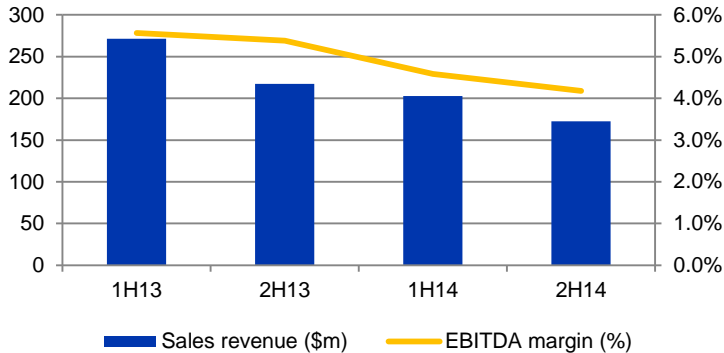
- 2H employment demand weakened post Federal budget
- Volume of hours worked continued to stabilise through 2H
- Benefiting from supplier consolidation in the mining and FMCG sectors
- Recent contract wins in iron ore, coal, infrastructure and rail
- Pipeline of infrastructure projects and re-set of NBN activity expected to support future growth
- Cost reduction program partially offset continued pricing pressure
- Good working capital performance in tough market conditions
- Benefits of continued progress on Transformation
  - Automation of previously manual activities: online and mobile
  - Centralisation of activities, supporting branches
  - Improved system and organisational capability

**Strategy is to retain key clients and volumes while maintaining pricing, costs and working capital discipline**



# Technical Professionals

Financial performance



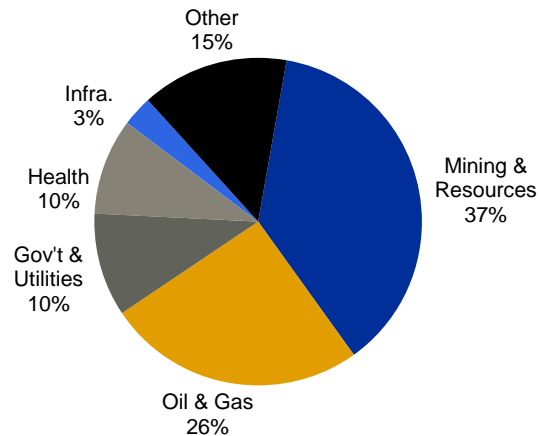
## Swan revenue and contractor numbers significantly reduced

- Affected by decrease in engineering project activity
- However, some signs of stabilisation in contractor numbers by end 2H

## Weaker demand for technical professional roles

- Weaker demand for both permanent and contractor roles
- Improvement in second half; NBN-related telecommunications activity levels expected to increase through FY15

Industry breakdown (FY14)



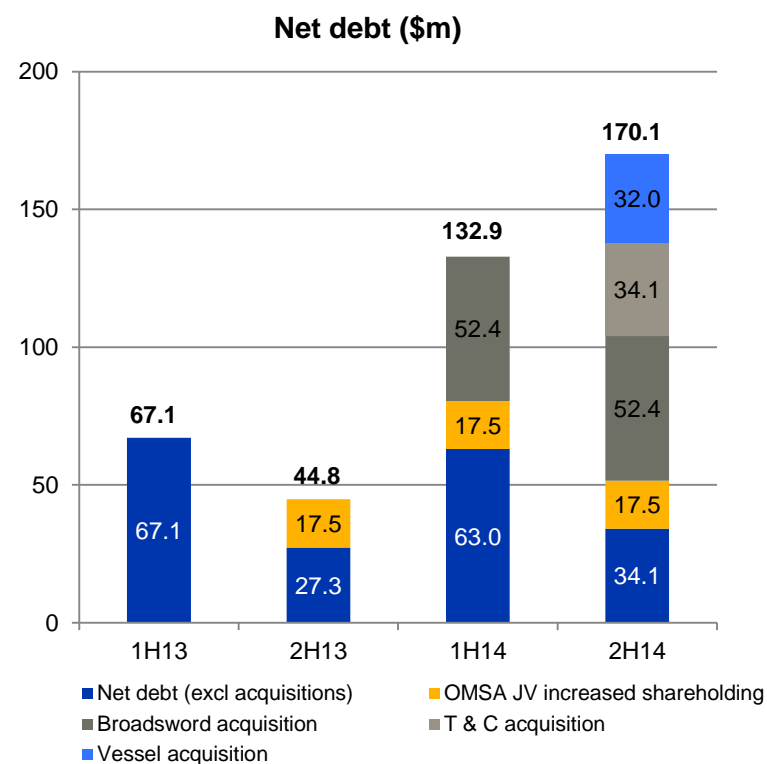
Improvement in the performance of **SKILLED Health and Training Services**, including **Indigenous employment**

**Cost base** lowered significantly through FY14 in response to difficult market conditions

# Consistent cashflow, conservative gearing

- Disciplined working capital management
- Net debt increase supporting investment in growth (Broadsword, Thomas & Coffey, vessels, Saipem working capital)
- Working capital to support the Saipem project to peak mid FY15 before declining by end FY15

\$m	FY14	FY13	FY14 vs. FY13
<b>EBITDA adjusted for non-cash items</b>	<b>84.7</b>	<b>86.3</b>	<b>(1.6)</b>
Decrease/(increase) in working capital	(3.8)	3.4	(7.2)
<b>Operating cashflow, excluding tax</b>	<b>80.9</b>	<b>89.7</b>	<b>(8.8)</b>
Net tax paid	(20.2)	(27.8)	7.6
<b>Operating cashflow after tax</b>	<b>60.7</b>	<b>61.9</b>	<b>(1.2)</b>
Net interest paid	(7.2)	(3.9)	(3.3)
Capital expenditure	(51.0)	(11.3)	(39.7)
Acquisition/earn-out payments <sup>1</sup>	(86.5)	(27.0)	(59.6)
Dividends paid	(38.7)	(35.0)	(3.7)
Other	(1.0)	2.4	(3.4)
<b>Total cashflow</b>	<b>(123.8)</b>	<b>(12.9)</b>	<b>(110.9)</b>
<b>Opening Net Debt</b>	<b>44.8</b>	<b>27.4</b>	<b>17.4</b>
Cash (inflow)/outflow	123.7	12.9	110.9
Other movements (FX, fees)	1.6	4.5	(3.0)
<b>Closing Net Debt</b>	<b>170.1</b>	<b>44.8</b>	<b>125.3</b>
<b>Gearing<sup>2</sup></b>	<b>26.2%</b>	<b>8.7%</b>	<b>17.5%</b>



<sup>1</sup> Net of cash/debt acquired

<sup>2</sup> Debt/(Debt + Equity)

# Strategy update



# Building on our heritage and values

# SKILLED

# 50 YEARS STRONG



**SKILLED** has been the market leading brand for 50 years

- Brand refresh program underway

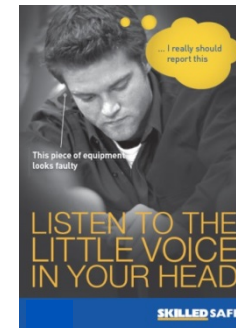
**We continue to strengthen the culture and organisational capability**

- Simplified organisation and strong senior management team
- Transformation of core processes and systems
- 'Brand and Culture' program rolling out across the Group

**Safety is core to SKILLED's culture**

- 14% reduction in AIFR<sup>1</sup> in FY14 vs FY13
- Continued reduction in workers' compensation costs
- Risk-based approach to safety management via the Golden Rules

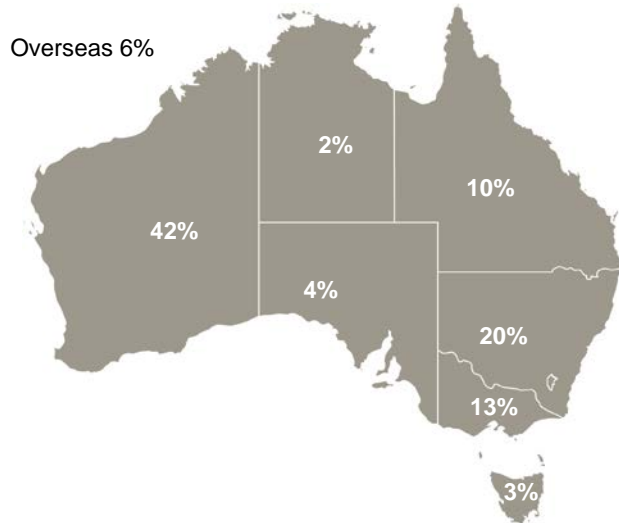
the safety  
golden  
rules



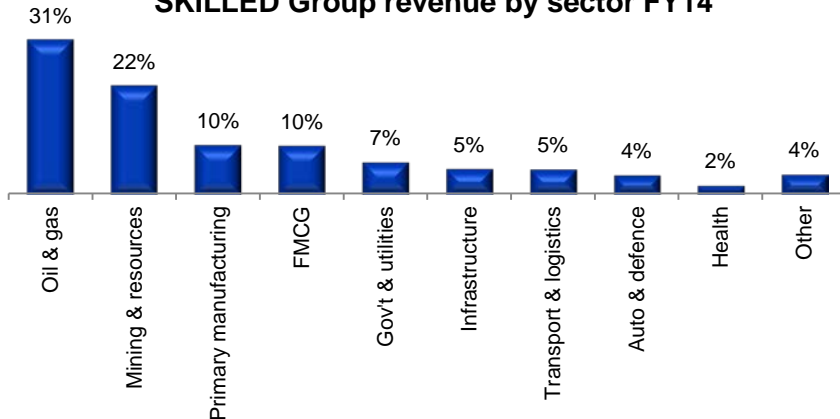
<sup>1</sup> AIFR: All Injury Frequency Rate

# Our competitive advantage

## SKILLED Group revenue by geography FY14



## SKILLED Group revenue by sector FY14



Note: above graphs include notional 50% share of joint venture revenue

### Market leader in the provision of flexible labour solutions

- Tradespeople, experienced operators & technical professionals
- Engineering projects & maintenance
- Offshore marine services

### Strong position in key growth sectors

- Mining & resources; oil and gas; infrastructure; telecommunications

### Safety leadership in the industry

### Industrial relations expertise

~50,000 people employed each year, including:

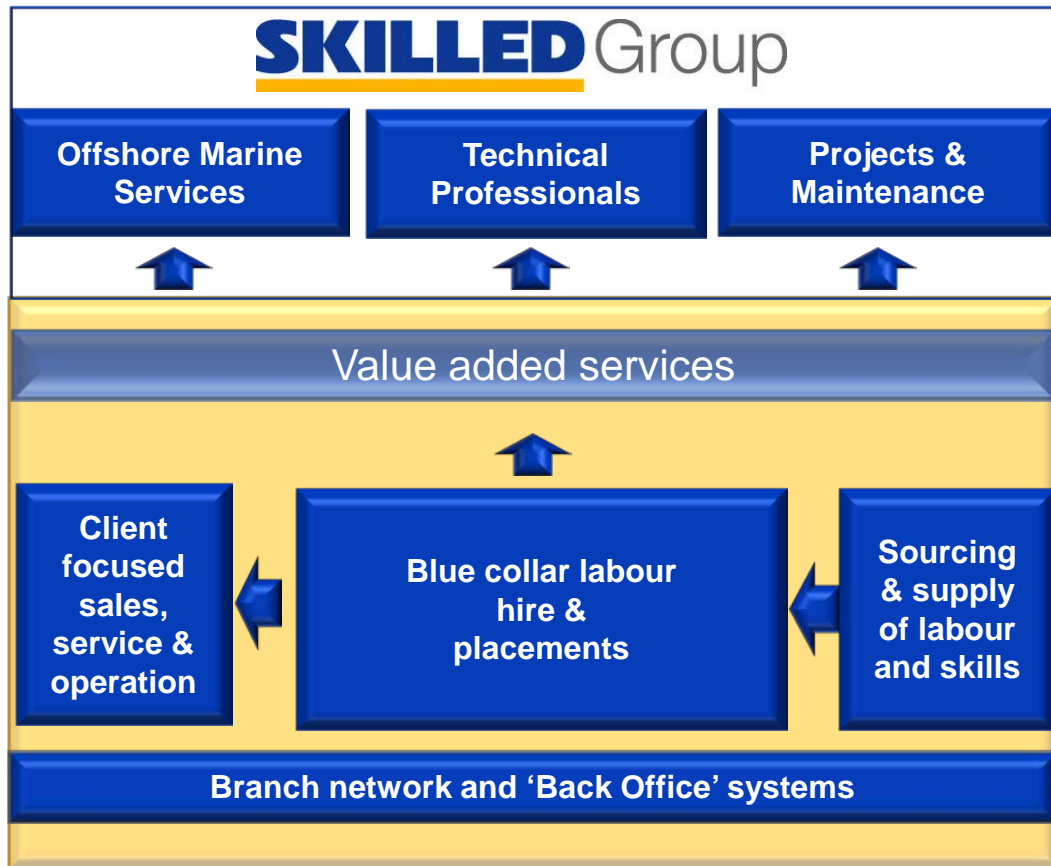
- ~ 1,000 traineeships and apprenticeships
- ~ 500 Indigenous employees

### Long term client relationships

### Well established and trusted brand

### Extensive branch network across Australia

# Strategy for value growth



**Build scale and capability in attractive higher skill, higher margin segments**



**Leverage scale and brand strength in Workforce Services**

- Transformation, cost efficiency, data based decision support
- Focus on safety and higher skill roles

# Strategy implementation on track

## Build scale and capability in attractive higher skill, higher margin segments

BROADSWORD  
MARINE  
CONTRACTORS



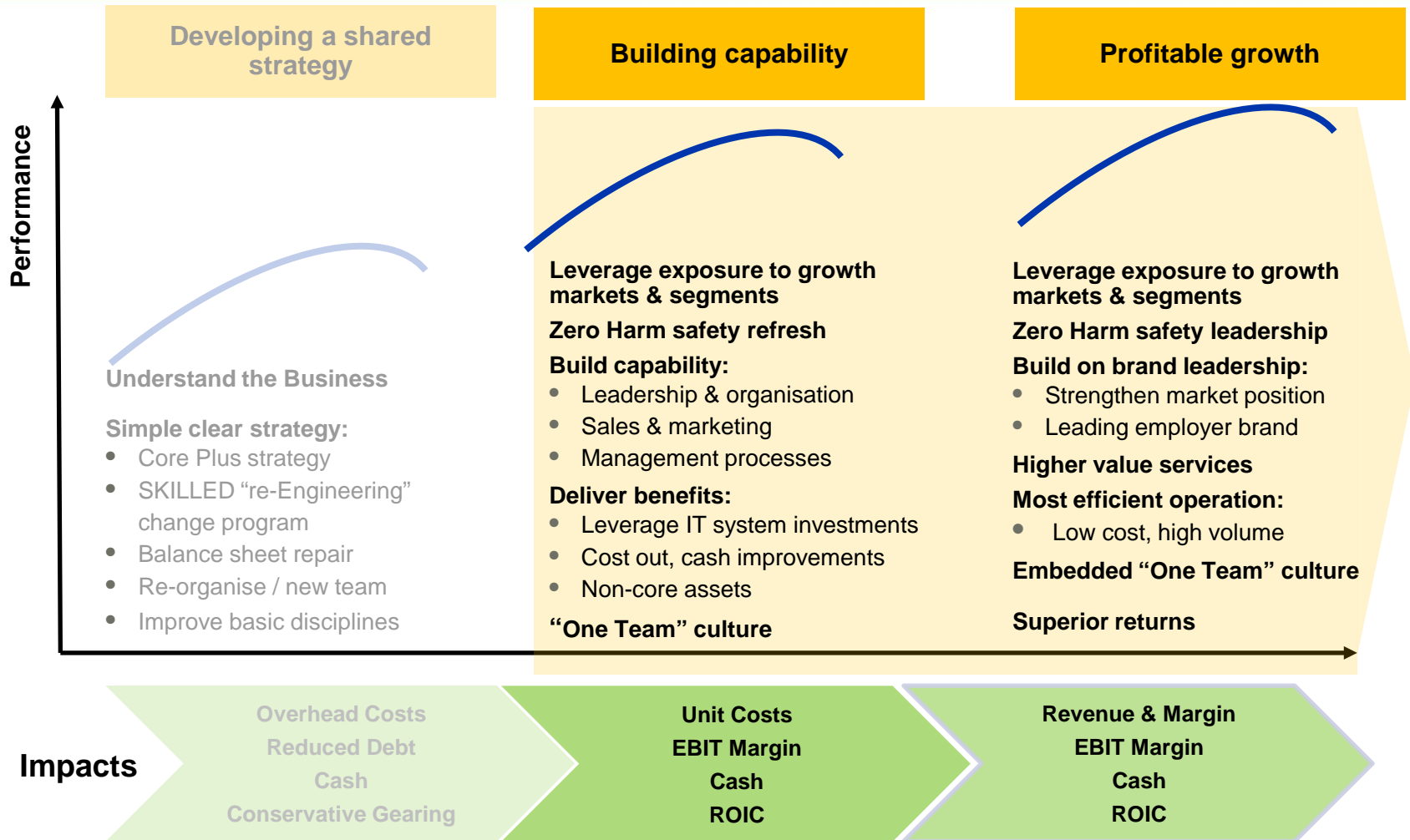
- Rapid growth in Engineering & Marine Services
- Broadsword EBITDA of \$16.6m in FY14 (vs expectation at time of acquisition of \$16-17m); integration well progressed; opportunities for further growth
- Thomas & Coffey adds capability and reach; high quality team; integration on track; synergies delivered as expected to date, with further synergies to be delivered in FY15
- Saipem project – capability to recruit and mobilise for large scale projects
- Expansion of international network of offices into Singapore and Houston
- OMSA JV – activity on Gorgon project winding down

## Leverage scale and brand strength in Workforce Services and Technical Professionals

- Further reduction in the cost base – \$15m cost out delivered in FY14, targeting a further \$10m in FY15
- Successful investment in systems and processes; leveraging scale across the Group
  - ERP (Agresso) upgrade (including payroll, invoicing, procurement) went live in July, on time and budget
  - Continued progress on simplifying, standardising, automating and centralising processes and activities: online and mobile



# Good progress but more to do





# Building our capability



*COO – Engineering  
& Offshore*  
Johannes Risseeuw



*CFO / Shared  
Services*  
Gary Kent



*COO – Workforce  
Services*  
David Timmel



*General Counsel /  
Company Secretary*  
Sharyn Page



*COO – Technical  
Professionals*  
Jennifer Boulding

**Strong and stable management team**

**Simplified organisational structure**

**Closer integration between SKILLED  
Engineering and SKILLED Offshore divisions:**  
Johannes Risseeuw appointed COO –  
Engineering & Offshore

**Continued investment in people and culture  
to maintain and strengthen core values:**

- Safety leadership
- One team
- Client focus
- Our people
- High performance
- Integrity

# Capitalising on opportunities



# Capitalising on opportunities - Engineering



## **National operations & maintenance services business with a broad, scalable platform**

- Combination of Thomas & Coffey, ATIVO and Damstra is a focused, truly national business with strategic locations
- Significant exposure to mining & resources; driven by production volumes rather commodity prices
- Contract wins and renewals in FY14 underpin future revenue base

## **Good progress on integration of Thomas & Coffey**

- Successful cultural integration – all key staff retained
- System integration, cost synergies and client retention all in line with expectations

## **Substantial growth potential in current sectors**

- Sales pipeline strong; high conversion rate
- Western Australia mining (iron ore in particular) and Queensland coal seam gas are attractive growth markets

## **Expansion of Damstra outside coal sector – leadership in online, niche market**

- Online Total Workforce Management System – “sticky” product and recurring income stream
- Recent contracts wins in heavy industry, water, rail; New Zealand expansion underway



# Capitalising on opportunities - Offshore



## **Broadsword performance strong with upside potential**

- FY15 earnings likely higher than FY14 – high vessel utilisation in 2H expected to continue; generating attractive return from recent investment in vessels
- ~50% of revenue now outside Northern Territory (mainly Western Australia and Queensland)
- Vessel configuration is aligned with production phase of operations and general marine services

## **International growth**

- Substantial global expenditure in oil & gas e.g. Gulf of Mexico, Brazil, SE Asia
- Presence in all key oil & gas hubs – SKILLED offices in Singapore and Houston now open

## **Australian business evolving**

- Saipem contract in progress; operations performing well to date; ~1,000 FTE over life of project
- Whole-of-life cycle marine activity (e.g. seismic, drilling, environmental support as well as construction support) and floating LNG support longer term growth in the oil & gas sector





# Outlook



# Outlook

## **Stronger second half trends expected to continue into FY15, despite external market challenges**

### **Engineering & Marine Services:**

- contribution from Saipem project to offset reduced activity from OMSA JV
- growth expected in Broadsword; approximately half of FY15 planned activities outside oil & gas sector
- full year contribution from Thomas & Coffey
- increased activity levels expected, new contract wins and visible pipeline of opportunities

- **Workforce Services:** overall activity levels appear to have stabilised, with wins in FMCG, mining & resources and transport & logistics; however margin pressure is expected to continue in response to market conditions

- **Technical Professionals:** contractor numbers in Swan showed some signs of stabilising by end FY14; telecommunications activity expected to strengthen in line with increased NBN activity; Health and Training Services activity levels are expected to remain solid into FY15

**Cost reduction** program expected to deliver further \$10m in FY15

**Working capital** to peak mid FY15 in line with activity on the Saipem project

### **Well positioned for longer term benefit from:**

- pipeline of opportunities across infrastructure, mining and oil & gas
- any cyclical improvement in economic activity and expansion in mining volumes
- ongoing strategy implementation; further cost reduction
- a strong balance sheet and cash generation to support dividends and investment in future growth

# Appendix

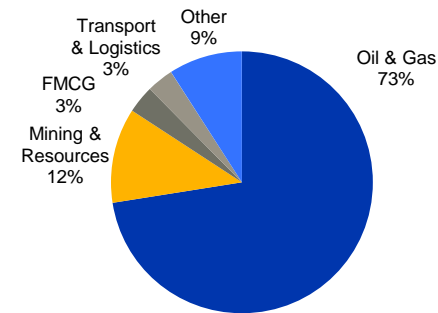


# Business segments

## Engineering & Marine Services

	2H14	1H14	2H13	1H13
<b>Revenue (\$m)</b>	365.5	252.3	227.8	241.0
<b>EBITDA (\$m)</b>	35.6	22.7	21.6	19.7
<b>EBITDA margin</b>	9.7%	9.0%	9.5%	8.2%

Industry breakdown (FY14)<sup>1</sup>



## Workforce Services

	2H14	1H14	2H13	1H13
<b>Revenue (\$m)</b>	431.7	452.6	454.9	463.4
<b>EBITDA (\$m)</b>	15.8	19.4	18.3	22.5
<b>EBITDA margin</b>	3.7%	4.3%	4.0%	4.9%

## Technical Professionals

	2H14	1H14	2H13	1H13
<b>Revenue (\$m)</b>	172.3	202.8	217.5	271.4
<b>EBITDA (\$m)</b>	7.2	9.3	11.7	15.1
<b>EBITDA margin</b>	4.2%	4.6%	5.4%	5.6%

<sup>1</sup> Includes notional 50% share of joint venture revenue



# Reconciliation of result

	\$m	Comments
<b>Underlying NPAT</b>	<b>55.3</b>	
Redundancy and branch closure	(3.0)	Costs incurred to realise \$15m cost saving in FY14
Acquisition and integration costs	(4.0)	Thomas & Coffey acquisition costs and Broadsword integration costs
Amortisation of acquired intangibles (non-cash)	(6.2)	Non-cash amortisation of customer contracts in relation to Broadsword acquisition and increase in OMSA investment
Notional interest on deferred consideration (non-cash)	(1.3)	Non-cash notional interest expense on Broadsword deferred consideration recognised at NPV on acquisition
Tax on reconciling items	3.4	Tax expense on above items, where relevant
<b>Reported NPAT</b>	<b>44.2</b>	

# SKILLED

50 YEARS **STRONG**

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