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# 2014 Annual General Meeting

30 October 2014

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# Agenda



- Consideration of the FY14 Financial Statements and Reports
- Adoption of the FY14 Remuneration Report
- Re-election of two Directors
- Approval of Potential Termination Benefits to KMP

# 10 Years as a listed company



2004 – Market Capitalisation  
of **\$14 million**

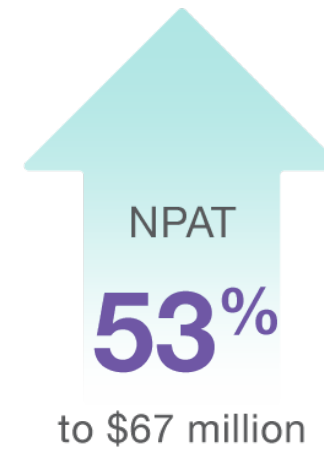
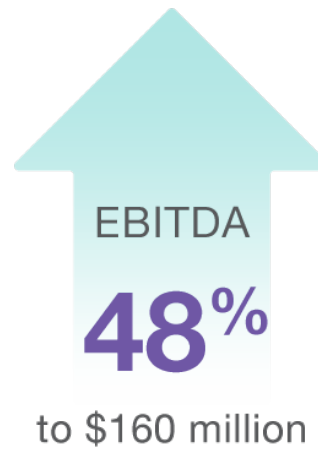
2014 – Market Capitalisation  
of **\$1.4 billion**

10 year TSR of  
**\$8.67 or 3470%**

at 24 October 2014



# Financial Results



# Business Activity



# Amended Facility Agreement

- M2 has entered into an agreement to amend the terms of its syndicated facility agreement
  - In excess of 3 years committed funding
  - Greater flexibility
  - Potential to expand facility
  - No increase to amount currently borrowed
  - Limit of committed facilities remains the same
- Demand for participation well exceeded requirements
- Two new lenders welcomed to syndicate

# Energy



- Energy portfolio accounted for approximately \$100M of group revenues in FY14
- Electricity is purchased via the Australian Energy Market Operator
- M2's hedging strategy is set by the M2 Board on a rolling 12 month basis, it is monitored by a dedicated sub committee of the Audit & Risk committee
- Forward margin risk is mitigated as retail prices can be varied with 30 days' notice
- Hedges are set to a theoretical near worst case earnings at risk tolerance – internal modelling has shown an impact of less than 1% of group EBITDA for the 2009 Victorian bushfires, based on forecast customer numbers and load for Q3 FY15

# Remuneration

Maximum potential termination benefit for KMP

Notice period  
(up to 12 months)



Pro-rated STI  
and LTI payment

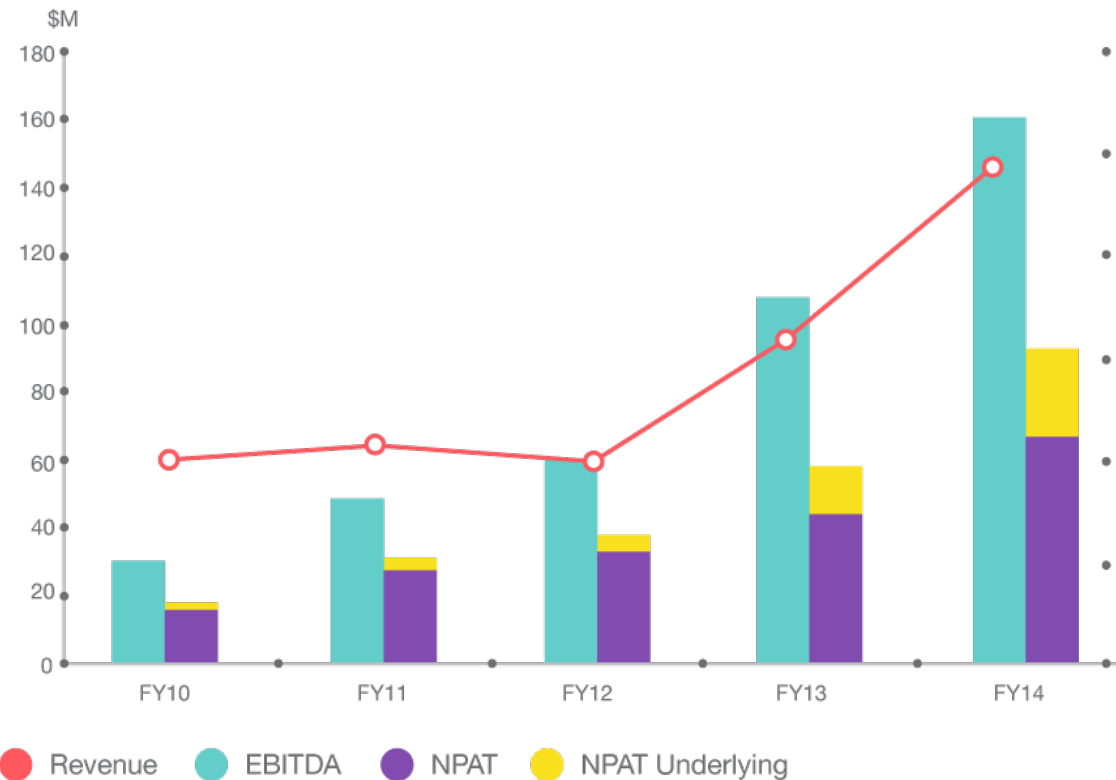
Must be a 'good leaver'. STI and LTI pro-rata payments measured against set deliverables.





Geoff Horth,  
CEO

# Growth in all key measures



1) Underlying NPAT includes an add-back of a non-cash cost of \$26.2 million for amortisation (\$14.6 million in previous corresponding period) associated with customer contracts acquired in the relevant period (in accordance with Australian Accounting Standards)

Revenue up 50% to  
**\$1.02 billion**

EBITDA up 40% to  
**\$160.1 million**

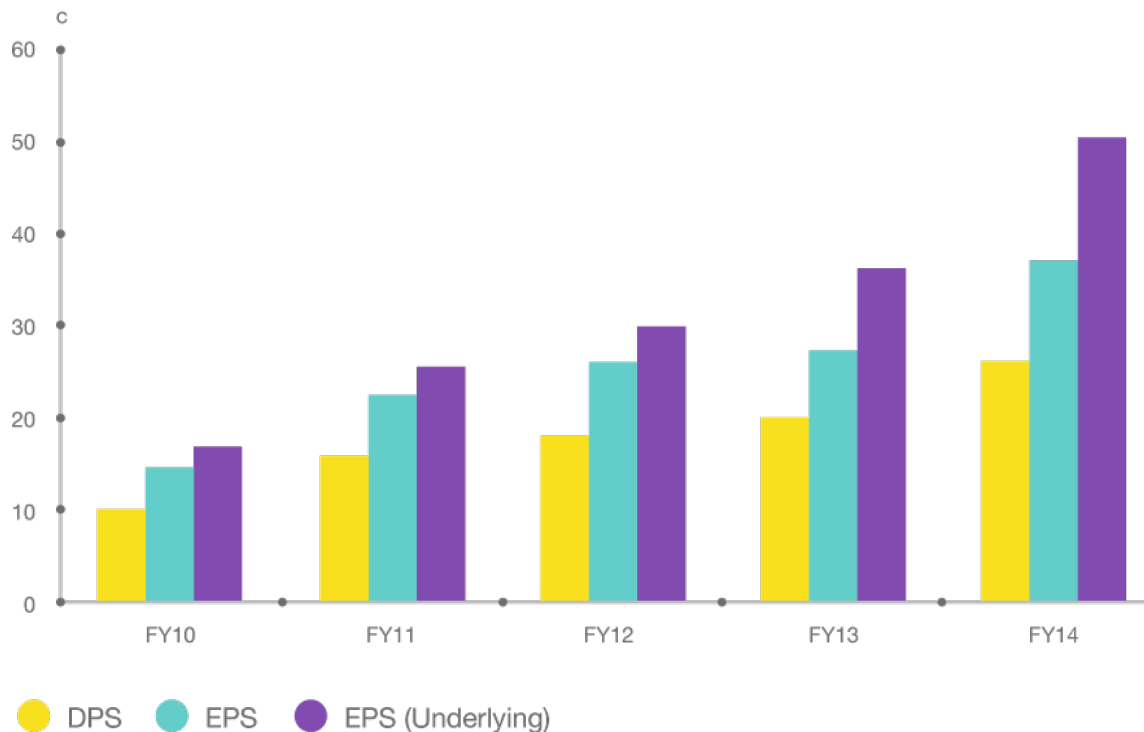
NPAT up 53% to  
**\$67.1 million**

NPAT (underlying) up 60% to  
**\$93.3 million**



# Increasing returns to shareholders

5 year TSR of 251%



1) Underlying EPS includes an add-back of a non-cash cost of \$26.2 million for amortisation (\$14.6 million in previous corresponding period) associated with customer contracts acquired in the relevant period (in accordance with Australian Accounting Standards)

TSR calculated at closing price of \$7.84 on 24 October 2014

COMWANDER

engin

iPRIMUS

dodo

M2  
GROUP

Fully franked final dividend  
**14.5 cents per share**

Cash dividend yield of  
**4.5%**

Earnings per share up  
**36% to 37.3 cents**

Total FY14 dividend,  
fully franked,  
**26 cents** per share,  
An increase of 30% on FY 13



# Growing services & improving efficiency



## Organic growth

- Our strongest year of organic growth to date, adding 121,000 services in operation
- Strong growth in Broadband and Energy services
- ARPUs imply strong and growing margin trajectory
- High contracting and bundling rates across business and consumer segments

## Improving efficiency

- Internal focus on process and system improvement
- Reduction in cost to serve and other key administrative costs
- Improvements in customer experience

**Margin expansion + cost reduction = increasing shareholder returns**

# FY15 Guidance



REVENUE  
**8-9%**  
growth



NPAT  
**15-20%**  
growth

CAPEX  
**2.5%**  
of revenue

# The Year Ahead



## The Growth Platform

- › Continued focus on improving our business
- › Leverage technology to reduce Cost To Serve and enhance customer experience
- › Invest in talent and leadership development
- › Expand NBN footprint



## The Growth Agenda

- › Accelerate Dodo Kiosk rollout
- › Progress Pay TV product delivery
- › Consider further additions to Dodo product portfolio
- › Expand Commander sales channels
- › “Commander Saves Business” campaign extension

# Dodo Kiosk rollout strategy



- ④ Low cost set up and installation (c\$40,000 per kiosk)
- Expanding into NSW, QLD and SA with \$2 million of capex allocated in FY15
- ④ Commenced marketing to prospective franchisees

# Dodo TV with Fetch



**FETCH TV FOR \$0 P/M**  
(\$69 set-up applies)

**UNLIMITED ADSL2+**  
BROADBAND & DODO TV WITH FETCH

**\$39.90 P/M**



Try Fetch Entertainment Plus for the first month at no additional cost.\*

- Movie rentals on demand
- Access to the Fetch TV App
- Free to air & catch up TV
- Record up to two channels while watching a third

**dodo** **fetch tv**

- Market leading offer with flexible add-on and package options
- Best in class PVR – improving the free-to-air home viewing experience
- Increasing customer retention through bundling opportunities



# Commander Channel Expansion



**COMMANDER**  
SAVES BUSINESS

- ④ Mobile showroom to be used for targeted geographic campaigns
- Fully equipped Commander Army targeting local businesses
- ④ Commander Field Sales Team released in metro areas from 20 October 2014

# New 4G mobile plans launched

**DODO'S HOTTEST 4G MOBILE DEAL YET**

**PENDOPHONE 4G HD SLIM**

**\$39.90** P/M  
Min **\$957.60** over 24 mths



**\$700** INCLUDED VALUE<sup>1</sup>

**UNLIMITED**  
DODO TO DODO<sup>2</sup>

**1.5GB** MOBILE DATA

**4G** 4G only available in selected metropolitan cities.

- ④ New competitive post paid plans launched
- Leveraging Pendo to create great value 4G device bundles

# A new growth business - Energy



Profitable, high-growth business delivering product + distribution advantage

- ⊞ The unique Commander Telco + Energy bundle for businesses

Bundle phone and electricity with **Commander** and get bundled discounts across both.

**20% Off**  
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POWER & GAS

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GROUP

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