

InteliCare Holdings Ltd ABN 84 622 484 397

ASX Code ICR

Corporate Directory

Chief Executive Officer & Managing Director

Mr Jason Waller

Non-Exec Chairman
Mr Greg Leach

Non-Executive Director

Mr Branden Dekenah

Non-Executive Director & Company Secretary

Mr Neil Hackett

Non-Executive Director

Mr Scott Taylor

Issued Shares 73,123,789

Unlisted Options 13,262,500

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InteliCare Receives Significant Order from Eremea Home Care Services for new InteliLiving System

- InteliCare further expands its East Coast presence with another significant Business-to-Business (B2B) order in NSW
- Binding Sales Agreement with an independent home care organisation, Eremea Home Care Services (Eremea)
- The initial order is valued at over \$150k which includes InteliLiving systems and 12 months subscription to the InteliCare Pro dashboard
- Further optional tranches for additional integrated hardware and ongoing subscriptions at Eremea's discretion

InteliCare Holdings Ltd ("InteliCare" or the "Company") (ASX: ICR), an Australian technology company that has commercialised a subscription-based Internet of Things (IoT) and Artificial Intelligence (AI) product for use in the aged care and health industries, is pleased to announce it significant order with Eremea Home Care Services (Eremea) valued at over \$150k.

The order is for delivery of multiple systems across their client base and includes InteliLiving hardware and software subscriptions, including the commercial InteliCare Pro platform, for a period of 12 months. The agreement includes optionality for Eremea to purchase additional ancillary integrated devices and further rolling subscriptions in future years.

Eremea is based in NSW and provides home care services. They support over 1,000 clients across aged care and disability and with recent success in expanding their aged care funding base are expecting to see client numbers triple in the next 12 months. They have an employee and client base that is rich in diversity and reflects the community in which it has operated for the past 19 years. They have deep cultural connections working with many cultural groups particularly in the Inner West of Sydney. This results in a culturally rich and competent business where over 200 employees speak many languages and deliver culturally sensitive services matching their clients' needs and expectations.

Eremea intend to use InteliLiving to improve client outcomes, reduce client attrition, unlock unspent government package funds and create new active and passive income streams.



Jason Waller, CEO and MD of InteliCare commented:

"Eremea's strategy is to invest in InteliCare's technology to underpin their service delivery model and give their clients and workers the insights they need to achieve desired outcomes. Our technology will allow Eremea to see in real-time how their clients are engaging with their surrounds, specifically their home and importantly allow them to extract how their services can promote their wellbeing. Through these insights they will be better placed to work with their clients to plan for supports in way that is evidential, not speculative or assumption based."

Meni Kritikos, Managing Director of Eremea commented:

"When exploring the marketplace for a technology partner to bring our strategy to life, InteliCare's capability was a standout as a more advanced offering. Amongst other requirements, Eremea was looking for a product that provides real time insights and a dashboard that was useful and visually meaningful. This capability will give us insights, which we currently don't have, of how clients are living day to day with regards to their general routine and activities. These insights allow us to better provide and adapt support services contributing towards the client's wellbeing. Any capability that facilitates our clients to live independently in their community, better plan their life and continually enhance their day is an exciting addition to their lives."

What is InteliLiving?

InteliLiving enables seniors and people with disability to live at home independently. It uses smart home sensors (not cameras) to gather information about activity in the home. The sophisticated system sends daily messages about conditions and activity within the home by learning an individual's daily routine. If all is okay, members of the care team (family, carers, or health care professionals) get a daily message letting them know. Conversely, if the system detects movements are out of the AI generated daily routine, an alert is sent to the care team on their smartphone or other device.

What is InteliCare Pro?

InteliCare Pro is a larger-scale SaaS offering for care providers (such as aged care facilities, home care providers or hospitals). It integrates the InteliLiving output with a dashboard system enabling many residents to be monitored at the same time. This enables commercial care providers to triage services to achieve higher quality care to those who need it most, reduce travel and staff costs, and maintain an audit trail when responding to issues. It also assists commercial carers to comply with the Australian Government's Aged Care Quality Standards.

This means declines in physical and mental wellbeing can be detected through advanced analytics insights before emergencies happen. It allows the care team to focus on prevention, not just respond after the event.

Aged and Disability Care organisations can quickly identify issues and prioritise care to reduce the risk of an emergency. In this way, their clients and families feel safer, more confident and happier knowing that their service is supporting them and delivering the highest level of care.

Contact and Authorised for Release to the ASX

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About Intelicare Holdings Limited

InteliCare is an Australian technology company that has commercialised a predictive analytics hardware and software system for use in the aged care and health industries. InteliCare believes Australians deserve to age with dignity and through its business-to-business (B2B) and business-to-consumer (B2C) solutions built on its proprietary internet of things (IOT) platform utilising smart sensors and artificial intelligence (AI), InteliCare aims to enable people to stay in their own homes for longer while empowering healthcare providers to deliver higher quality, more efficient services.

About Decia Pty Limited, Trading as Eremea Home Care Services

Eremea has been specialising in home and community servicing since 2002. Having a reputation for quality and responsive servicing the business has grown and now operates across a range of service types and client groups across the aged care, disability and private markets. Their success has presented the opportunity for Eremea to deliver across the wider Sydney region in all markets. Their investment in technologies and digital platforms supports effective connection between employees and clients, the most valuable interaction in the business.

