

InteliCare Holdings Ltd ABN 84 622 484 397

ASX Code ICR

Corporate Directory

Chief Executive Officer & Managing Director

Mr Jason Waller

Non-Exec Chairman
Mr Greg Leach

Non-Executive Director

Mr Branden Dekenah

Non-Executive Director & Company Secretary
Mr Neil Hackett

Non-Executive Director Mr Scott Taylor

Issued Shares 84,169,943

Unlisted Options 20,710,569

Company Details
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investors@intelicare.com.au
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www.intelicare.com.au

Registered & Principal Office
Level 1, 299 Vincent St Leederville WA 6001

MercyCare signs InteliCare contract to provide Al-based smart technology to help clients to live independently.

- MercyCare invests over \$170,000 in smart home technology created by InteliCare.
- InteliCare's smart home technology to empower MercyCare and clients to proactively use data to customise individual care.
- 125 MercyCare home-care clients to potentially benefit.

InteliCare Holdings Ltd ("InteliCare" or the "Company") (ASX: ICR), an Australian Software-as-a-Service (SaaS) technology company in the aged care and health industries has developed an award-winning Al-based home monitoring solution that can enhance home care assistance to support older people to continue living independently at home. The Company is pleased to announce a contract win and initiation of services with Mercy Community Services Ltd ("MercyCare"), a leading Western Australia provider of community services including aged care and disability support services.

InteliCare has been awarded a contract to supply MercyCare with assistive living technology. MercyCare helps over 2,400 seniors live independently in their own homes.

Utilising in-home sensor technology and artificial intelligence, InteliCare's smart technology will provide MercyCare with instant access to their clients' 24/7 health and wellbeing data. Clients and their families will also be able to access the data to support them to make decisions about the care required.

MercyCare will purchase InteliCare's smart home technology, with up to 125 units available for MercyCare clients to purchase through their aged care funding or privately. There is future potential growth for InteliCare technology to be installed across more client homes in the future.

MercyCare selected InteliCare based on our richness of insights into patterns of behaviour, which is a critical element in being able to provide personalised and proactive care. Secondly, was the product's ability to scale up customised sensor configurations for each client. This assists MercyCare's staff to meet their client's changing needs based on real-world evidence, helping them stay healthy at home for longer.

The technology includes the InteliCare Pro Dashboard for carers to enable personalised services, reduced intrusion and maintain independence while monitoring their physical and mental health for early signs of deterioration.



These benefits and features align with MercyCare's 2023 Strategic Plan, including MercyCare's goal to embrace innovative practices and technologies. MercyCare also strives to create innovative models to achieve growth and stability.

Anthony Smith, MercyCare CEO says, "We are excited at the opportunity to look into how technology can improve and enhance the quality of care for clients who live at home independently. While still in the early stages, we look forward to the positive outcomes this can mean for older Western Australians. We look forward to empowering our care staff with data which can be used to deliver our Person-Centred Approach by proactively customising each individual's care and support."

Jason Waller, CEO of InteliCare says, "We are extremely pleased to be awarded this contract with MercyCare. MercyCare is a highly respected organisation that understands the importance of innovation and smart technology when seeking care solutions. This contract reflects InteliCare making substantial traction in the aged care sector thanks to our continued investment in creating innovative and scalable solutions that empower service providers with clear and comprehensive data."

The material terms of the contract are as follows:

- The contract is between Intelicare Holdings Ltd and Mercy Community Services Ltd.
- The contract value is forecast at over \$170,000, with further non-binding potential for ongoing recurring fees and additional hardware.
- MercyCare has committed to purchasing a minimum of 125 units, with buy back terms at the 12-month anniversary for unused systems.
- Standard termination terms apply for breach by either party with 30 days notice.

For more information regarding InteliCare, visit www.intelicare.com.au. Contact and Authorised for Release to the ASX

Jason Waller, Chief Executive Officer and Managing Director, InteliCare Holdings Ltd, +61 1300 001 145, investors@intelicare.com.au

About MercyCare Limited

MercyCare is a leading Western Australian not-for-profit provider of aged care, early learning, disability services and family and community services. With over 1,200 staff and many volunteers, MercyCare delivers 29 services in 48 locations across Western Australia. MercyCare is committed to safeguarding and protecting children, young people, and the vulnerable and inspiring a culture that truly embraces and celebrates diversity. With more than a 170-year legacy extending back to the Sisters of Mercy, MercyCare stands proud to make a positive difference.

About Intelicare Holdings Limited

InteliCare is an Australian technology company that has commercialised a predictive analytics hardware and software system for use in the aged care and health industries. InteliCare believes Australians deserve to age with dignity and through its business-to-business (B2B) and business-to-consumer (B2C) solutions built on its proprietary internet of things (IOT) platform utilising smart sensors and artificial intelligence (AI), InteliCare aims to enable people to stay in their own homes for longer while empowering healthcare providers to deliver higher quality, more efficient services.

