## **D**ropsuite

# **Investor Presentation**

19 July 2023





## We Help Businesses Stay in Business

Dropsuite is a partner-centric company building secure, scalable and highly useable cloud backup technologies for businesses, big and small



**∼100** employees



>100 countries



>1M paid users



**∼600** direct partners



>**\$30M**ARR



# Q2 2023 Results

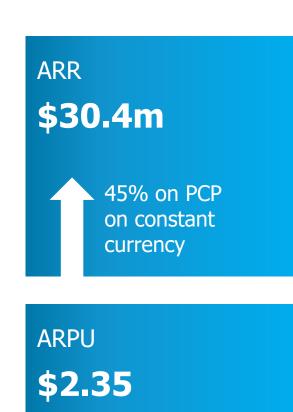
(April to June)

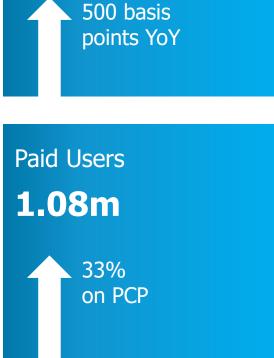


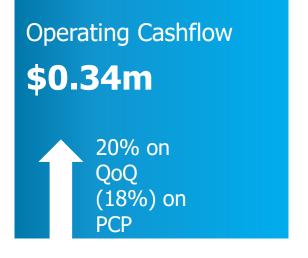
### Solid Business Metrics Delivered in Q2

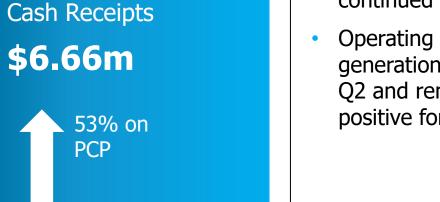
**Gross Margin** 

69%









#### **Commentary**

- Continued ARR growth momentum and low-partner revenue churn <3%
- **Gross Margin** storage initiatives continued in Q2
- Operating Cashflow generation strong in Q2 and remaining positive for FY23

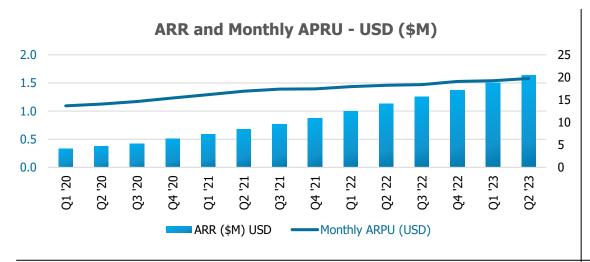


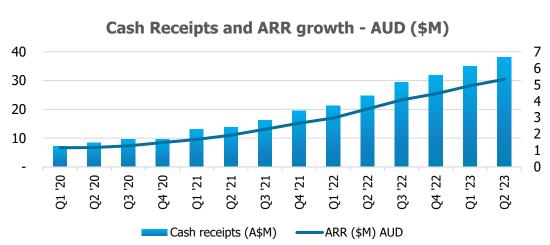
13% on PCP

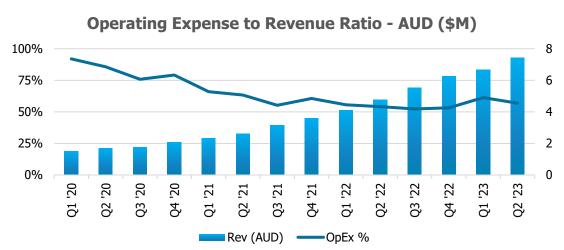
on constant

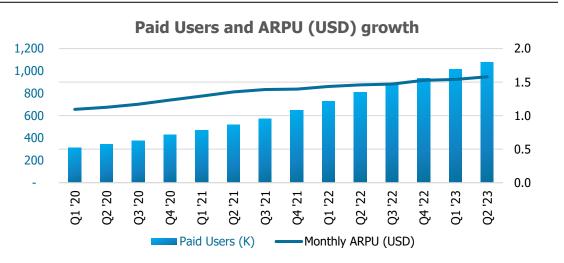
currency

### Continued Positive Growth Momentum





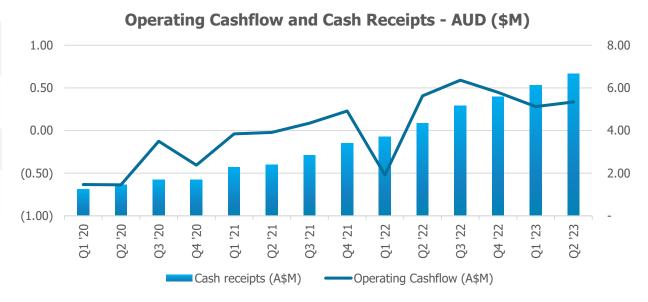






### Strong Cash Balance; Operating Cashflows remain strong

(\$M) per quarter	Jun 23	Mar 23	Jun 22	QoQ	PCP
Cash Receipts	6.66	6.12	4.34	9%	53%
Net Cash Generated from Operations	0.34	0.28	0.40	20%	(18%)
Cash at Hand *	22.96	22.69	21.55	1%	7%



#### **Positive Operating Cashflow**

- Cash receipts growth consistent with ARR growth for the guarter
- Cash flow generated from operating activities continued to be positive; up 20% QoQ
- Fifth consecutive positive operating cashflow quarter



<sup>\*</sup> Cash at Bank at end of Jun of \$22.96m includes effect of movement in exchange rates on cash held of (\$0.03m) during the quarter

### DSE Growth Driven by Increasing Cyber Security Risk

#### The Data

90%

of Cybersecurity attacks start with email **62%** 

of breaches and data loss occur through human error

\$20B

global cost of ransomware in 2022 84%

of companies **don't backup** their SaaS
application data (US)



## **Industry Pain Points**

- Cyber Threats and Ransomware
- Data Loss and Corruption due to human error or technical breakdown
- Growing strain to hire IT professionals, with increasing SLA expectations by end users
- **Cyber insurance** requirements are increasingly strict and complex, with backup being a key precondition for insurance
- Growing regulatory and compliance requirements

General Data Privacy Regulation (GDPR) is a set of strict data privacy rules that went into effect in mid 2018

1. Source: https://www.globenewswire.com/news-release/2020/03/04/1995163/0/en/Cloud-Backup-and-Recovery-Software-Market-to-Reach-22-22-Billion-Globally-by-2025-Says-Allied-Market-Research.html/



### **Exceptional User Experience**

Simple intuitive interface that is packed with useful and powerful features, including search, insights and reporting

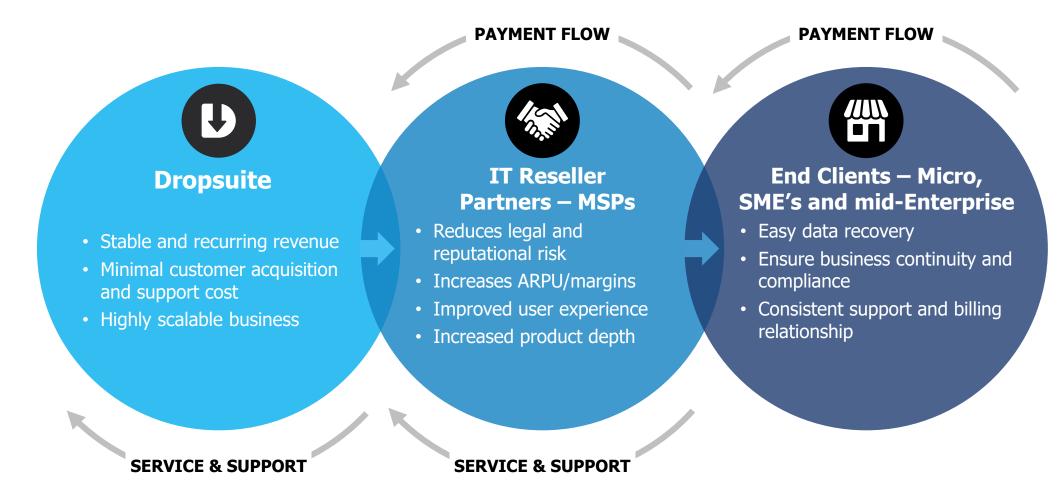


<sup>\*</sup>GovCloud Solution - allows US government agencies and other regulated industries to easily backup and restore sensitive and classified data in the cloud while maintaining heightened security requirements. Dropsuite's M365 backup and archiving solutions can now be stored in Amazon Web Services (AWS) GovCloud (US), allowing US-based users to safeguard their public sector clients' data and comply with FedRAMP moderate data security requirements.



### Partner-led Business Model

Scale driven by Partner network that targets large end user addressable market



### The Dropsuite Advantage



Seamless Partner Experience Integrates with any partner infrastructure and delivers streamlined provisioning, billing and support



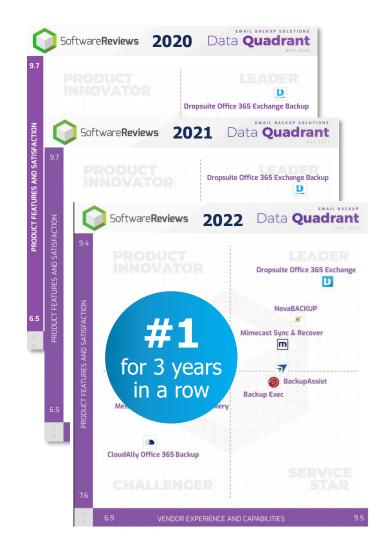
**Exceptional User Experience** Simple intuitive interface that is packed with useful and powerful features, including search, insights and reporting



Cutting-edge Cloud Platform Built for the cloud from day one. Secure public and private cloud platform deployed globally to meet data sovereignty regulatory requirements



Highly Responsive Team Expert training, marketing and technical support delivered by an agile and passionate team





# Delivering Future Growth



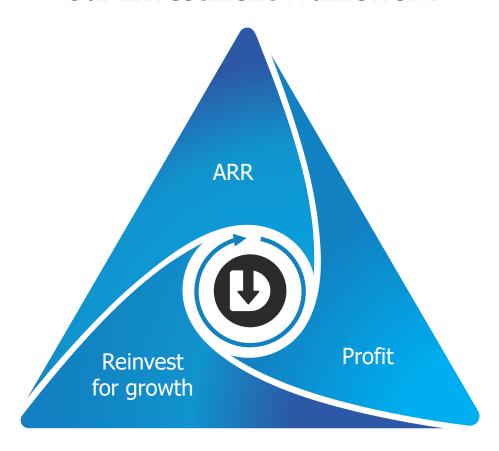
Partner-led **Business Model Since 2014** Better scaling across sales, support and marketing Minimal marginal cost to serve growing revenue and users Diversified revenue base and fast path to operational leverage **Dropsuite** Hosting 559 IT Reseller Partners Globally **Distributors Providers** MSPs# In addition to thousands of Managed Service Providers (MSPs) transacting via IT Distributors Locally Supporting over 1.08m users\* across micro, small, medium and large businesses

MSP: Managed Service Provider is an outsourced IT provider ensuring business availability and security for mostly small and mediums businesses (SMBs) \* # of MSPs: As at 30 June 2023



### **Investment Framework**

#### **Our Investment Framework**



#### **Enablers of Growth**



Significant industry tailwinds



Product leadership



Growing partner network



Underserved large addressable market



Highly skilled and motivated team



### Our Growth Strategy and Ambition

Our ambition is to be the data protection vendor of choice in the segments we serve, delivering a growth rate twice that of the industry through till 2025

Growth Pillar Core Business		<b>New Product Innovation</b>	<b>Accretive Acquisition</b>		
Strategy	<ul> <li>Protect and accelerate the core business. Grow and delight partner base</li> </ul>	<ul> <li>Replicate superior user experience and partner integration</li> </ul>	<ul> <li>Broaden scope of Dropsuite's data protection platform and share of wallet</li> </ul>		
Rationale	<ul> <li>Only ~2% of MSPs globally are Dropsuite partners</li> </ul>	<ul> <li>Security &amp; backup are core MSP offerings</li> </ul>	<ul> <li>SaaS Protection continued to be an underserved area</li> </ul>		
	<ul> <li>Security &amp; backup are core MSP offerings</li> </ul>	<ul> <li>Help MSPs to increase recurring revenue &amp; profit</li> </ul>	<ul> <li>Fast time-to-market with a seamless partner experience</li> </ul>		
Impact	• ARR	• ARR	• ARR		
	<ul> <li>Partners</li> </ul>	• ARPU	• ARPU		
	• Users	• GM%	• GM%		





Strong market tailwinds from data security and regulation



Market leading position in Microsoft 365 backup



and Outlook

Highly engaged team with structure to support growth



Pursuing accretive M&A opportunities



ARR growth via partner ecosystem and strong sales pipeline



FY23 guidance for positive EBITDA and Operating Cash Flow











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**Investor Relations** 

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This presentation is authorised by the Board of Directors

# Appendix



### Board and Management



**Charif El Ansari**Managing Director



Theo Hnarakis
Non-Executive
Chairman



**Dr. Bruce Tonkin**Non-Executive Director



**Bill Kyriacou**Chief Financial Officer



Frederique van de Poll
Global Head of HR



Manoj Kalyanaraman
Chief Technology
Officer



Ridley Ruth
Chief Operating Officer



Eric Roach

SVP Global Channel
Sales & Marketing



Mark Kirstein
Chief Product Officer



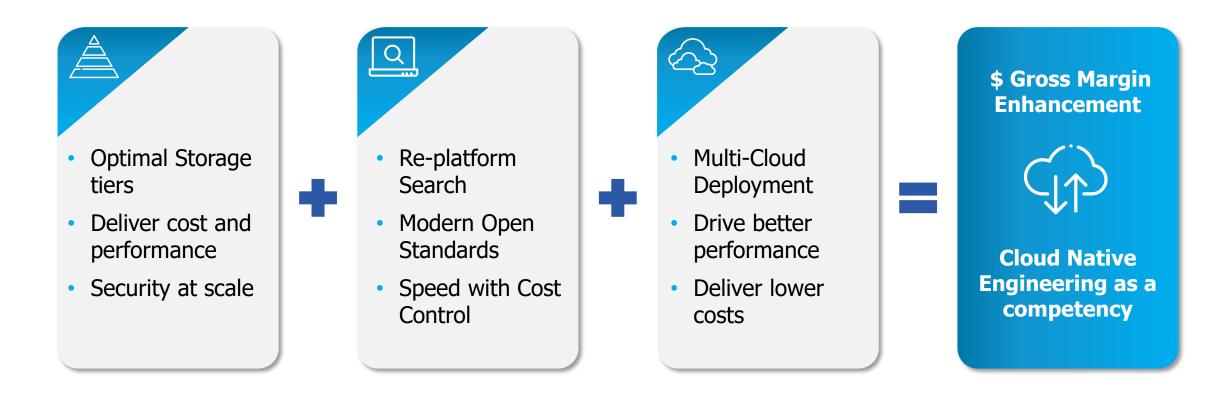
### Consolidated statement of cash flows

(\$M) per quarter	Jun 23	Mar 23	Jun 22	QoQ	РсР
Cash Receipts	6.66	6.12	4.34	+9%	+53%
Cloud Hosting	(2.38)	(2.08)	(1.82)	+14%	+31%
Advertising & marketing	(0.46)	(0.32)	(0.24)	+44%	+91%
Staff costs	(3.13)	(3.21)	(1.74)	(3%)	+79%
Admin & Corporate	(0.52)	(0.37)	(0.16)	+40%	>100%
Total Cash Outgoings	(6.48)	(5.98)	(3.96)	+8%	+64%
Interest Received	0.15	0.14	0.02	+10%	>100%
Net Cash Generated from Operations	0.34	0.28	0.41	+20%	(18%)
Cash flow from investing activities (PPE)	(0.04)	(0.04)	(0.01)	(11%)	>100%
Cash flow from financing activities (all)	-	-	-	-	-
Effect of movement in exchange rates on cash held	(0.03)	0.11	0.08	(>100%)	(>100%)
Net Increase /(decrease) in cash for the period	0.27	0.35	0.48	(25%)	(44%)
Cash at Hand	22.96	22.69	21.55	+1%	+7%



### Cutting-edge Cloud Platform

Built for the cloud from day one. Secure public and private cloud platform deployed globally





### Notable MSP Trends and How We Win



# Notable & Emerging Trends

- Ever growing cyber and ransomware threat landscape affecting both users and MSPs
- Cyber insurance requirements are increasingly strict and complex
- Revenue and margin pressures with a move to the Cloud
- Growing regulatory and compliance requirements
- Growing strain to hire IT professionals, with increasing SLA expectations by end users



## How Dropsuite Drives MSP Success

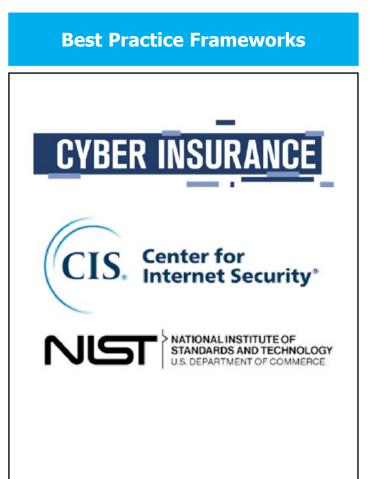
- Highly secure and encrypted data backup in a separate Cloud
- Backup along with security software prerequisite to obtain cyber insurance
- Backup is an integral component of the security stack sold to end users
- Archiving and Compliance module is a meaningful differentiator
- "One-stop" solution to all email backup needs integrated into MSP's workflow



# Secular Shifts are Well Aligned with Product and Go-to-Market Strategies

# **Industry Regulations** SARBANES-OXLEY FINCA. **HIPAA** COMPLIANT **GOVERNANCE** NEPA National Environmental Policy Act







### Glossary

ARR: Annualised Recurring Revenue - is defined as the value of the contracted monthly recurring revenue multiplied by 12 months.

**ARPU:** Average Revenue Per User

**CAGR:** Compound Annual Growth Rate

**Churn:** Partner Revenue Churn is defined as Lost Revenue in current period divided by previous period Revenue

**MSP:** Managed Service Provider is defined as an outsourced IT provider ensuring business availability and security for mostly small and medium businesses

**QoQ:** Prior Quarter Comparative Period

**PCP:** Prior Corresponding Period in Constant Currency % growth

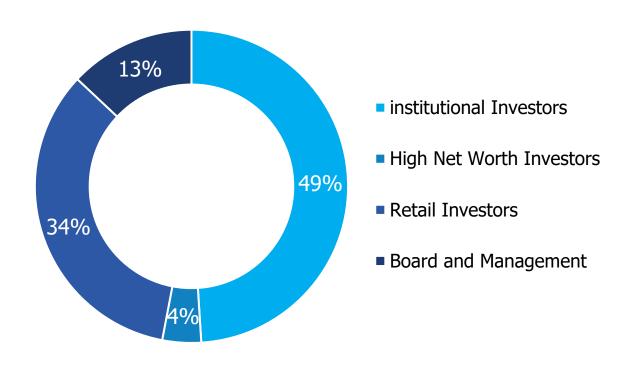
**SME:** Small to Medium enterprise

**QBO:** QuickBooks Online



### **Corporate Overview**

#### Top 50 share registry breakdown



#### **Financial Information**

Share price as of June 30, 2023	30.5 cents
Ord Share on Issue (M)	690
52-week trading (low/high)	0.16/0.32
Market Cap (\$)	\$210M
Cash (June 30, 2023)	\$23.0M

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