



Improving Care With AI

Data-driven Insights and Analysis

InteliCare Holdings Limited
(ASX:ICR)

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Chief Executive Officer





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Ageing Population and Rising Costs of Healthcare are Driving Innovation



Aged Care and Seniors Living Residential Care, Home-based Care, Retirement Living

- Staff shortages and inefficient processes
- Increasing staffing costs
- Sector reforms and regulatory compliance
- Increasing need for incident/falls detection and prevention
- Consumers choosing to remain at home



Health Care Hospital Services and Home-based Care

- Staff shortages and inefficient processes
- Ageing population and increasing rates of chronic disease are driving demand for hospital and health services
- Cost of in-hospital care vs home-based care



Disability Care (NDIS) Residential and Home-based Care

- Staff shortages and inefficient processes
- Night-time staff costs
- Rising service delivery costs are unsustainable
- **Need to provide environments and service models that enhance independence**

Need for better data, remote monitoring and models for home-based care

Healthcare Opportunity – Bridging the Gap with AI

Technology is a key enabler to a better future of care for providers and consumers

Technology Landscape

01

- No leading digital health care platform in market
- Existing technology solutions are niche and singular in focus
- No preventative care solution in market
- Need for data-driven care

Artificial Intelligence (AI)

02

Establish a leading AI driven digital care platform which:

- Supports remote patient monitoring (RPM)
- Delivers better care outcomes
- Improves efficiencies, compliance and lowers cost for care providers

Investment Highlights



InteliCare is a fully commercialised digital healthcare platform that delivers AI driven data to improve care outcomes, compliance and drive efficiencies for providers



Sector leading,
Proprietary, 100%
owned, customisable
AI healthcare
platform



Enterprise-grade and
Scalable, upfront
hardware and SaaS-
based licence
revenues



Commercialised with
large and growing
addressable markets
for AI driven care



Aligned with
Government policy
supporting home-
based care



Board and
Leadership
team with extensive
depth in the
healthcare industry

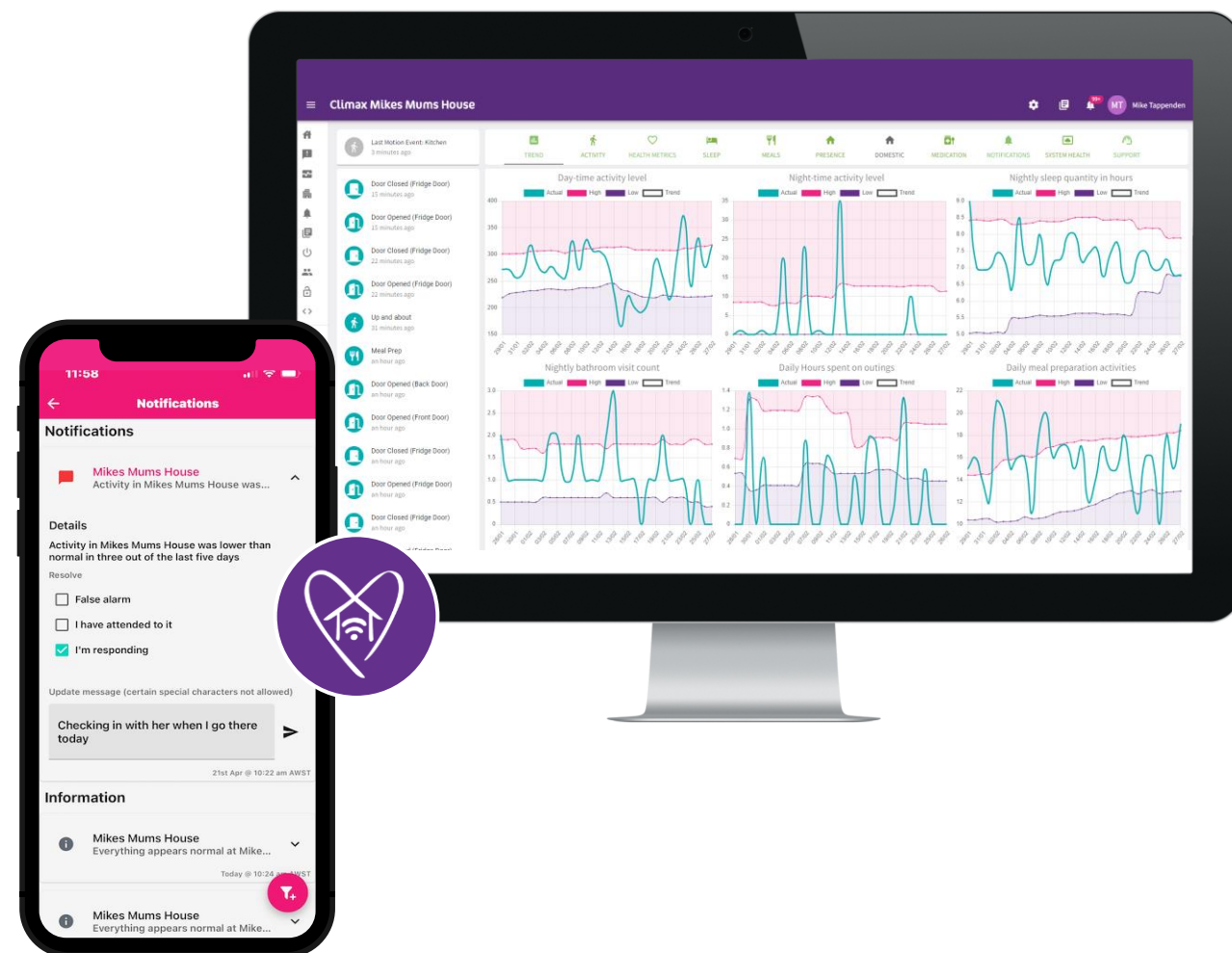
Leveraging AI and Data for Better Care

Who we are

A fully integrateable, proprietary AI healthcare platform which learns and distills data to provide valuable insights and actions for care providers.

Our purpose

Transform the quality of care for patients and consumers while driving significant efficiencies for care providers.



Data insights

Care outcomes

1

Monitor

Smart sensors and wearables gather activity and health and wellbeing data in real-time

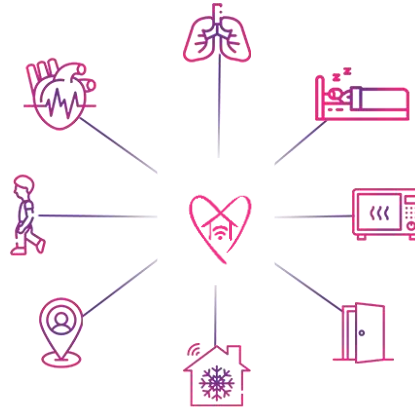


Health wearable technologies, vitals monitoring, emergency alerting and incident/falls detection

2

Learn

InteliCare tracks and understands activity, behaviours and health metrics

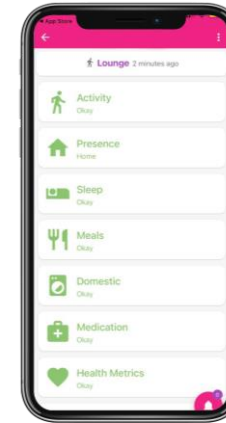


Health metrics, social activity and activities of daily living

3

Inform

Receive daily notifications and actionable insights from the InteliCare app or dashboard



“All okay” daily messages. Alerts when there is a change in normal behaviour or threshold reached on a health metric

4

Action

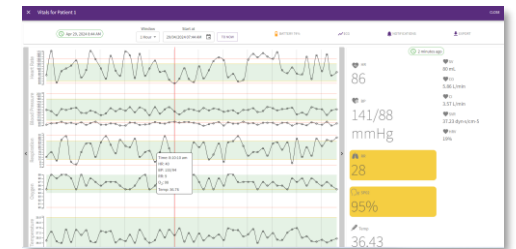
Live and historical data empowers staff to:

Deliver care proactively, prevent deterioration and optimise care outcomes

Prioritise tasks

Remotely monitor and triage multiple patients

Identifying areas of efficiency



InteliCare Value Proposition



InteliCare supports its B2B customers to provide better care for their clients, improved efficiency for staff and improved revenue growth

Customers need

InteliCare features



Improved care & health outcomes

Event detection (e.g. falls), preventative care and health metrics monitoring



Centralising data in one platform

Aggregates data already being captured by customers into one centralised platform



Efficient workforce and staffing

Monitors clients/patients in real-time, enabling staff to respond where and when needed



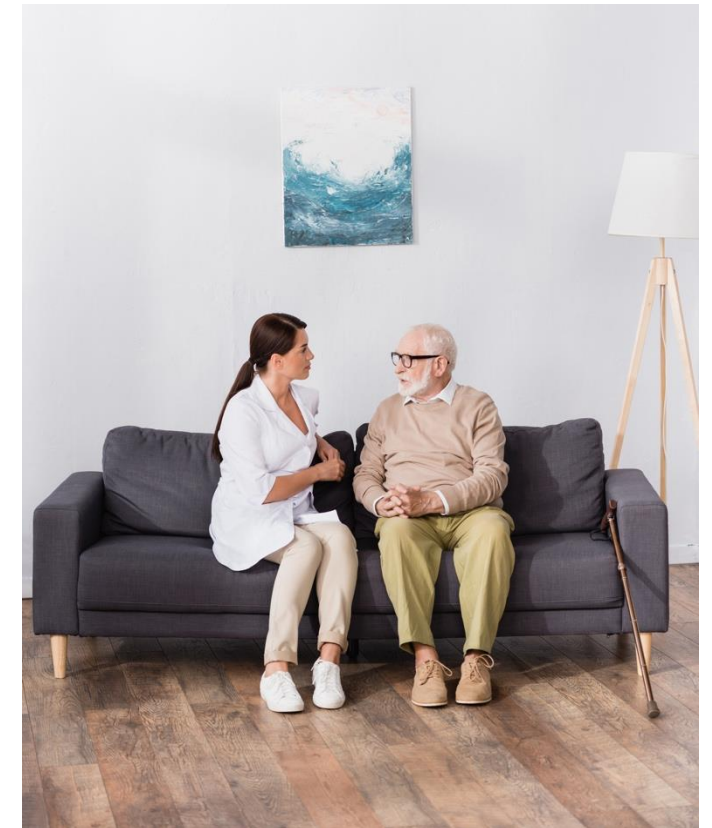
Differentiation from competitors

Customisable and device agnostic - a clear differentiation from other software and platforms



Regulatory compliance

Reporting framework supports compliance with governance and regulatory requirements



Aged Care Opportunity

G-T-M targeting leading B2B operators

Market sizing	Providers	Places/packages/ participants	Industry investment
Residential	>760	~220k	\$16.3b (Fed Govt funding)
Home care	~2,250	~1.1m*	\$10.0b (Fed Govt funding)
Retirement living	~450	>260k	\$5.1b



Source: https://www.gen-agedcaredata.gov.au/topics/providers-services-and-places-in-aged-care#Providers_services_and_places_in_Australia
<https://www.propertycouncil.com.au/advocacy/our-divisions/retirement-living-council#>; <https://www.theweeklysourc.com.au/>

* Includes Home Care Package participants (258,000 people) and Commonwealth Home Support package participants (816,000 people)

Benefits



Providers

- Staff efficiency (particularly in rural settings)
- Incident prevention / detection (including falls etc.)
- Promotes independent and home-based living
- Supporting innovation in response to new Aged Care Act and Support at Home reforms
- Supporting compliance and governance and care quality

Health Care Opportunity

G-T-M targeting key influential public and private hospital operators

Market sizing	Providers	Places/packages/ participants	Industry investment
Hospital Operators	~1,350 Public and Private Hospitals	8.8m ED Presentations 11.6m Hospital Admissions	\$89.6b Public and Private Hospital \$315m Telehealth Spend \$1.5b APAC RPM Spend



Source: <https://www.aihw.gov.au/reports/hospitals/australias-hospitals-at-a-glance/contents/spending-on-hospitals>

Benefits



Providers

- Supports early discharge and virtual HITH models, and chronic disease management
- RPM and acute real-time monitoring of vitals
- Alleviates bed shortage with optimised care

Disability Care Opportunity

G-T-M targeting large NDIS providers

Market sizing	Providers	Places/packages/ participants	Industry investment
NDIS	>5,000	>610k Total NDIS	\$35.7b Total NDIS
		>23k SDA Funding	\$365m SDA Funding
		>30k SIL Supports	\$11.5b SIL Supports



Source: NDIS Quarterly report to disability ministers Q4 30 June 2023.
<https://www.ndis.gov.au/media/6258/download?attachment>



Benefits

Providers

- Increased participant independence
- Promotes evidence-driven and proactive care
- Staff efficiency and workload management
- Supporting compliance and governance

Commercialisation Strategy: SaaS-based Revenue Model



InteliCare Revenue and Sales Model

Revenue is generated at the following stages:

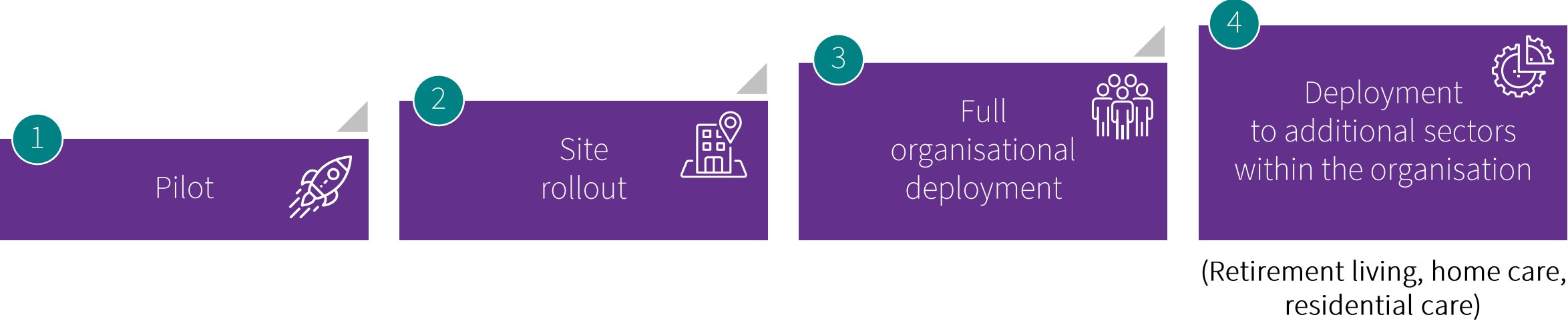
- Upfront planning, implementation & hardware
- Annual InteliCare SaaS platform licence
- Additional consulting/development opportunities

Example pricing on 1 room*

Upfront hardware/install	\$1,800 - \$4,500
SaaS fees p.a.	\$550 – \$800
Total for year 1	\$2,350 - \$5,300
Year 2 onwards	\$550 – \$800



Customers are onboarded through a stepped sales and pilot process



* This example is for illustrative purposes. Pricing here is based on a Residential Aged Care example. Specifications for each scenario (residential, home-based care, RPM) will differ depending on the operating model and budget requirements of each care provider.
* The commercial model for remote patient monitoring (RPM) is much more focused on SaaS fees based on numbers of devices/patients enrolled. This model is less hardware focused and has the capacity for high volume.

Case Study: Subscription Agreement with Hardi Aged Care



Validation of Commercialisation Strategy



Large Western
Sydney Aged Care
Provider

InteliCare's
Largest Commercial
Deployment

6 Facilities
600+ Beds
>\$2.9M Revenue



1

Pilot

Initial deployment for 10 beds
at Manly Vale facility

\$30,000 initial
deployment fee

2

Site
rollout

Full deployment in Hardi's
Manly Vale facility (92 beds)

\$240k hardware total and \$70k
deployment

3

Full
organisational
deployment

Deployment into 6 Hardi
facilities with over 600 beds

\$1.7m total hardware and
implementation fees

4

3+ year
recurring
revenue model

Total contract value: ~\$2.9M
with 2 x 1-year extensions

\$400k annual
SaaS fees

Source: ICR ASX announcement 28 February 2024

Hardi Deployment Update

Sites 1 & 2 (Manly Vale and Blacktown)

Manly Vale

- Roll-out continues with top-floor complete and now in client handover mode.
- Ground floor roll out continues as planned room renovations occur over coming weeks.
- Full-site implementation now invoiced and monthly SaaS revenues being received.

Blacktown

- Deployment across 42 single rooms continues with all fixed infrastructure installed and moving to client handover.
- RTLS functionality to residents and staff being deployed over the next month.
- Associated invoicing and payments received.

Sites 3 & 4 (Guildford and Summer Hill)

- Planning for next two sites underway.
 - Guildford
 - Summer Hill
- Implementation plans are expected to be finalised pre-XMAS , including hardware orders to be placed.
- Deployment expected to commence in January 2025.
- Staff and resident engagement underway.



Sites 5 & 6 (Penrith and Seven Hills, and final part of Blacktown)

- Planning for sites 5 & 6 (**Penrith** and **Seven Hills**) and remaining 73 beds at **Blacktown** to commence in early 2025.
- Deployment expected to commence in April 2025.



Partnering Opportunities

To further enhance the reach of the IntelliCare platform and increase speed to market.

Partnerships include:

- Aged care, disability & healthcare providers
- Aligned technology providers
- Channel Partners in Australia and new geographical locations



Aged Care, healthcare and disability providers

- Building strong relationships with large and influential providers (such as Bolton Clarke, Peter Mac and others).

Aligned Technology Providers

- Building on the MOU with Vlepis in May 2024, extend relationship to new projects and new geographies.
- Continue discussions with other aligned technology providers to look to enhance the reach of the platform.

Channel Partners in new geographies

- Developing partnerships with aligned technology and other providers who have an existing presence in Australia, or opportunities in locations outside of Australia.
- Key focus is the growing home care markets around the world, particularly in south-east Asia, the middle-east and the UK.

Roadmap

Projects

- Continue Hardi roll-out
- Established Strategic Partnership arrangement with Vlepis (including successful POCs)
- Start Phase 2 Project with Peter Mac
- Pipeline conversion:
 - Aged care provider (home care and RAC) project agreed
 - Develop home care pilot project in international location

- Complete Hardy roll-out
- New Aged care provider (home care and RAC) deployment underway
- International location home care pilot underway
- Pipeline development:
 - New Supported Disability Accommodations Provider project commences
 - Part of major consortium RPM project in regional area

- Pipeline development:
 - Two x new medium-large aged care provider projects established
 - New disability project provider relationships
 - Continued development of relationships in the RPM space, both in Australia and in international locations

6-month horizon (to June 2025)

12-month horizon

18-month horizon

Technology

- Enhancements to location tracking and reporting
- Targeted alert delivery options for clinical/care staff response to events.
- Vayyar (Falls) detection enhancements
- Bed occupancy tracking and variance reporting
- Enhancements to the customisable rules engine for RTLS functionality
- Staff efficiency optimisations to enhance regulatory reporting requirements.
- Care/clinical system integration with 'Manad Plus'

- Client/Patient App for at home care and HITH & RPM
- Additional TGA device integration for HITH and RPM projects
- Further exploration of other care/clinical system integrations
- Ongoing care/clinical system and nurse call integrations with systems to support new customer relationships

- Falls prediction and falls risk scoring (subject to award of grant funding or care provider partner wanting to invest in this opportunity.)
- Ongoing enhancements to support new customer relationships

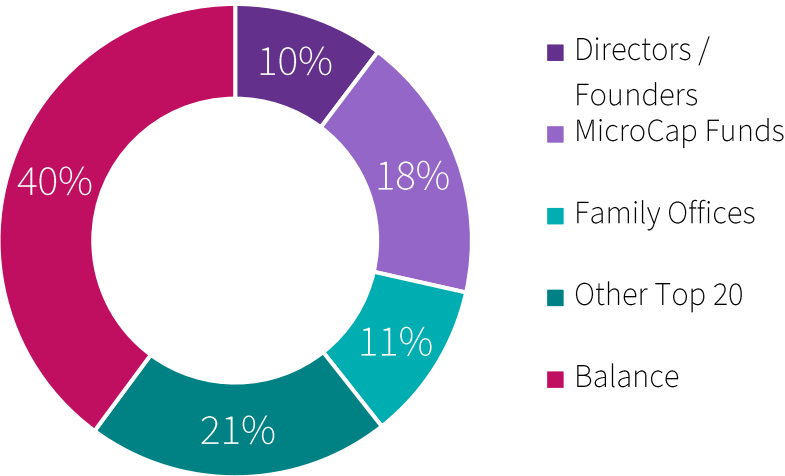
Corporate Overview



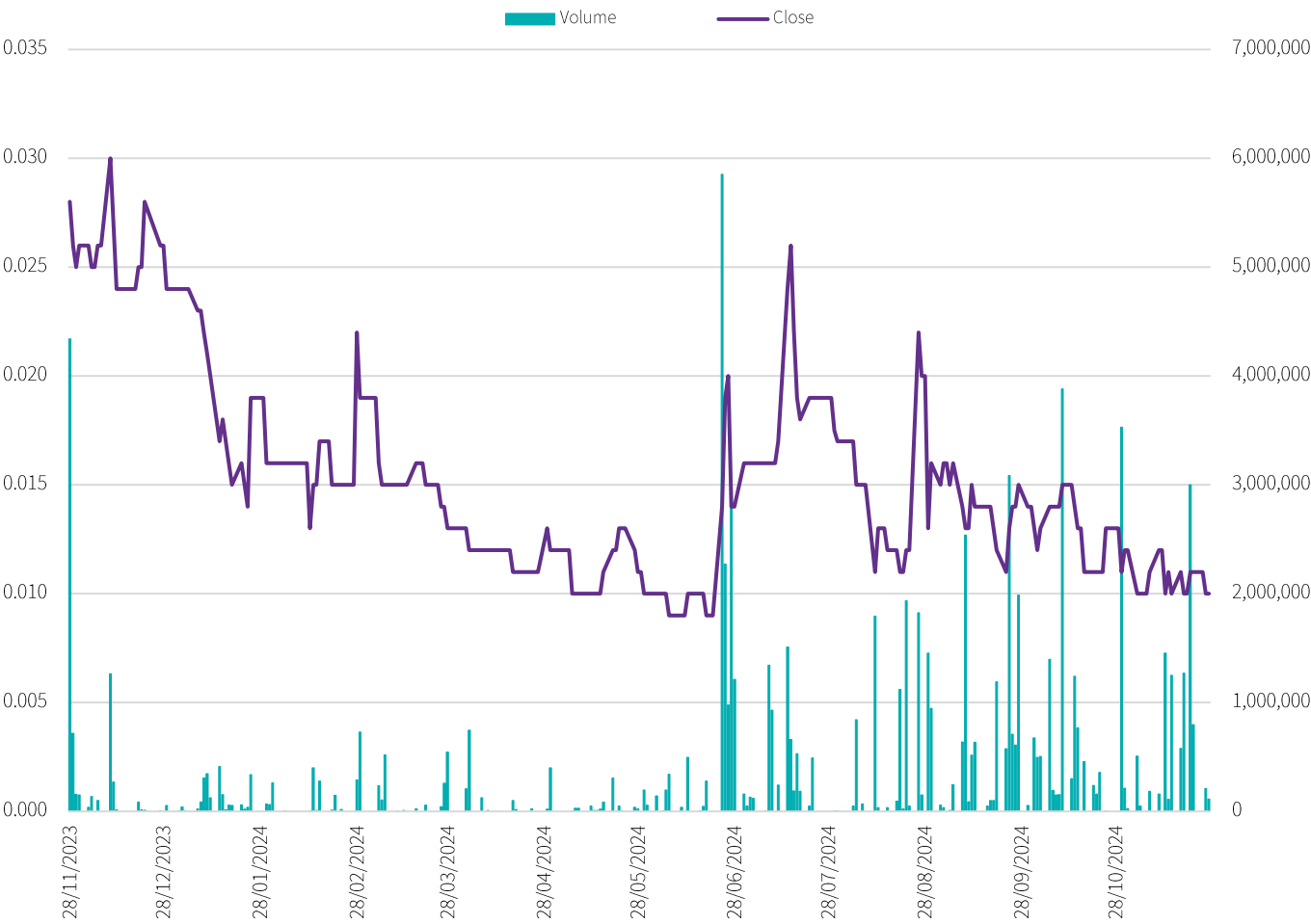
Capital Structure

ASX Code	ICR
Listing Date	25 May 2020
Shares on Issue	487,890,664
Options on issue	221,461,026
Current share price (28/11/24)	\$0.010
Market-capitalisation (@ \$0.010)	\$4,878,907

Shareholder Breakdown



Share Price and Trade Volume: 28/11/2023 – 27/11/2024



Experienced Board and Executive Team



Dr Neale Fong
Chairman and Non-Executive Director

- Over 35 years' experience in the health services and strategic planning.
- CEO of Bethesda Hospital
- Chair, WA Country Health Service Board.
- Chair, Australian College of Health Service Management
- Chair of ASX listed Little Green Pharma (ASX:LGP)
- Chair, WA Institute of Sport



Greg Leach
Non-Executive Director and Co-Founder

- Co-Founder and CTO of Empired Ltd (ASX:EPD) for 16 years leading to \$140m+ market cap company on ASX.
- 30 years technology industry experience



Tim Chapman
Non-Executive Director

- Over 25 years' experience in financial services advising on corporate transactions for public and private companies.
- 15 years' experience advising micro and small companies, with a focus on healthcare and health technology.
- Chair, HeraMED (ASX:HMD), a medical data company leading the digital transformation of maternity care.



Daniel Pilbrow
CEO

- Over 25 years' experience in the health, aged care and disability sectors, both internationally and nationally.
- Executive Director NSW and Head of National M&A, The Silver Chain Group
- Investment Director, AMP Capital
- Chief Strategy Officer, Opal Aged Care
- Executive Director Strategy & Redevelopment, Peter MacCallum Cancer Centre



Mike Tappenden
CTO and Co-Founder

- Managed programs of work valued up to A\$200 million, project teams of up to 50 people and worked with board-level stakeholders of tier-1 corporates.
- 25 years' technology industry experience
- BDM and Lead Consultant, Empired Ltd (ASX:EPD)
- Director, Frontline Services Ltd
- Technology Architect, Woodside Energy



Appendices

Multiple Layers of Detection and Prevention for Care Providers



Vitals and health metrics

Manual and automated feeds to a range of IoT devices to track Health Metrics.

- Respiration
- Blood glucose
- Blood oxygen
- Blood pressure
- Heart rate
- Temperature
- Activity
- Weight

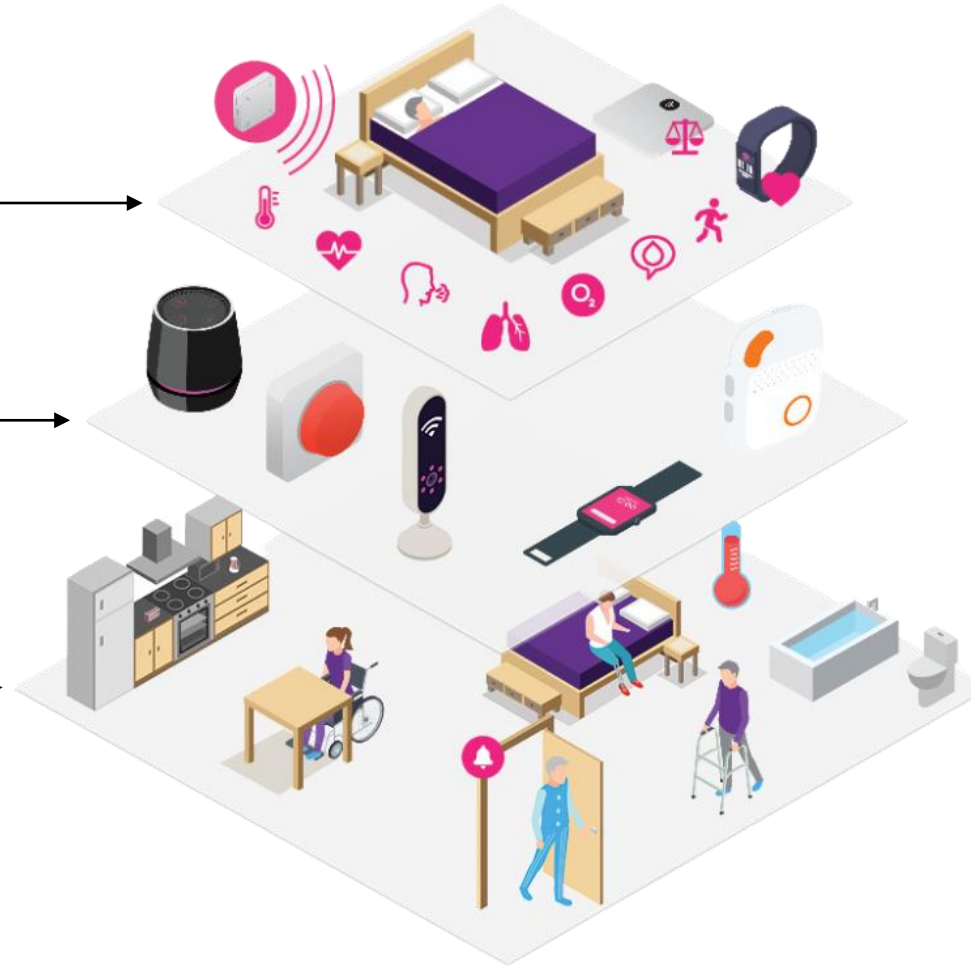
Emergency alerts

Integrate a range of emergency and incident (including falls) detection options.

Core client intelligence

Establish a behaviour baseline and highlight changes.

- Sleep quality
- Meal preparation
- Social isolation
- Night wandering
- Bathroom visits
- Movement
- Door alert
- Mobility









Dashboard and app

Tap into 24/7 real-time data and reports.



Early adopters



	2021	2022		2023	2024	
	Q3 2021	Q3 2022		Q3 2023	Q1 2024	Q2 – Q4 2024
Provider:	 ST JOHN OF GOD Health Care	 WA Country Health Service	 Department of Communities	 Peter Mac Peter MacCallum Cancer Centre Victoria Australia	 HARDI AGED CARE	 HARDI AGED CARE
Market segment:	Supported Independent Living (NDIS)	Residential Aged Care	Correctional services/Disability	Hospital/ Healthcare RPM	Residential Aged Care	Residential Aged Care
Location:	VIC	WA	WA	VIC	NSW	NSW
Pilot size:	10 houses/ 60 rooms (ongoing subs)	6 rooms (24-month subs)	10 residents (ongoing subs)	40 patients (6 months)	10 beds (6 weeks)	560 beds (ongoing deployment)
Opportunity size:	Disability services in Vic and NZ Hospital/Health Services in Vic, WA and NZ	26 Resi Care sites	TBC	44,741 inpatient admissions p.a. 3,307 elective surgical patients	6 Resi Care sites 600+ beds	6 Resi Care sites 600+ beds

Note: Investors should note whilst pilots are an essential step in the commercialisation process of InteliCare there can be no guarantee each pilot will be successful and lead to broader commercial deployment
** Bolton Clarke commenced in Q3 2024*

New Aged Care Act (from 1 July 2025)

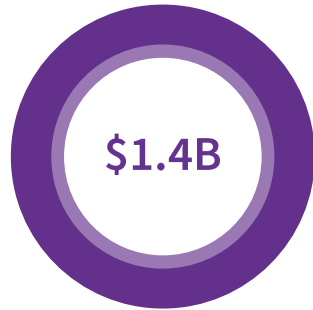
*Passed by Parliament on 25
November 2024*

- Underpins responses to ~60 Royal Commission recommendations
- New Support at Home program
- Strengthened Aged Care Quality Standards
- Stronger powers for the Aged Care Quality and Safety Commission (ACQSC)
- Statement of Rights for older people.

- Support at Home reforms include:
 - Participants will be assessed into one of 10 new funding classifications. This includes 8 ongoing classifications, and 2 short term classifications (restorative care pathway and end-of-life care pathway).
 - Greater funds to higher level packages (highest level packages now to be \$78k, up from \$61k)
 - Participants will have upfront access to assistive technology and home modifications through a separately funded scheme. This means people will no longer have to save their package funds for these supports.
 - The scheme **will** have a defined list of the assistive technology and home modifications that can be funded (currently being worked through).
 - Commonwealth Home Support Program (CHSP) will join Support at Home no earlier than July 2027.
- Increasing contributions for those entering **Residential Aged Care (RAC)** may mean that more people chose to remain at home.
 - New means tested contribution to the Hotelling Supplement for new residents from 1 July 2025
 - The contribution will only apply to residents who can afford to pay their full accommodation costs.
 - A new means-tested Non-Clinical Care Contribution will be introduced from 1 July 2025
 - This contribution will be for non-clinical care costs such as bathing, mobility assistance and lifestyle activities.
 - The contribution will only apply to residents who can afford to pay their full accommodation costs.
 - Increased fines for providers for serious failures.

Funding in the FY24-25 Federal Budget

\$2.2 billion quality aged care package with more than half of that paying to upgrade technology systems and digital infrastructure across the sector



Tech measure including:

- **\$1.2 billion** over 5-years to sustain current systems and support introduction of new Aged Care Act
- **\$175 million** over 2-years for ICT for the new Support at Home Program and Single Assessment System
- Significant technology and platform maintenance and enhancements



For an extra **24,100 Home Care packages** to:

- Help older people remain independent in their home for longer
- Reduce average wait times and address increasing demand for in-home aged care



Under **Strengthening Medicare package** to deliver:

- \$601.4 m to states/territories to initiatives that address long-stay older patient challenges
- An additional \$190m for extension and redesign of the Transition Care Program to provide short-term care for older people after a hospital stay

Increased expenditure for remote patient monitoring, particularly for Hospital in the Home

Opportunity for tech systems which can facilitate compliance reporting

Focus on technology developments and implementation for streamlining aged care over the next 5-years

Addressable Markets

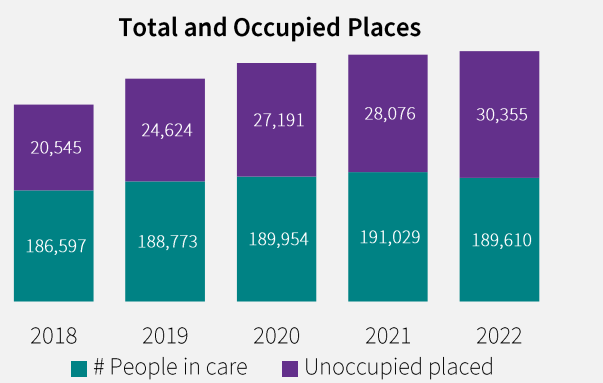


In 2023 the Digital Treatment and Care Revenue was ~ \$US960¹ , with the Australia Patient Monitoring Market size estimated to reach USD 1.23 billion in 2024²

Residential Aged Care



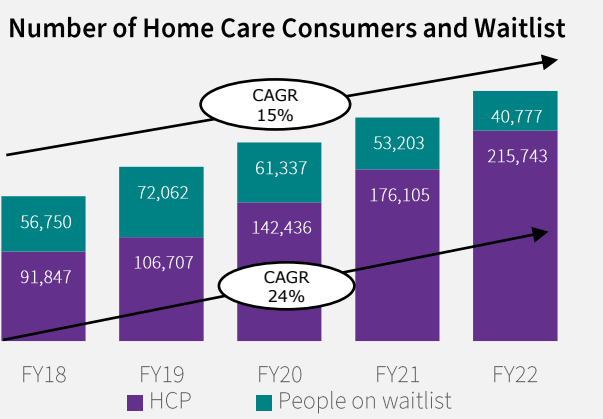
- 764 providers delivering residential aged care
- Total number of residential and flexible care places increased by 7.1% over the 5 years since 2018
- New requirements relating to staffing and minimum ‘care minutes’ targets



Home Care Packages



- Focus on keeping people in their homes for as long as possible
- Growth in number of people accessing Home Care Packages reflects 23% increase in Gov funding between FY12 and FY22



Remote Patient Monitoring & Hospitals in the Home

Remote Patient Monitoring facilitates reduced length of stays, lower readmissions rates and increased uptake of ‘at home’ treatments such as dialysis

Potential Cost Savings			
Hospital Readmissions			
22%	1.5B	\$3,698	\$330M
Reduction of readmissions within 28 days ³	Annual cost of readmissions ⁴	Savings per admissions	Potential savings from readmissions
Chronic Disease Hospitalisations			
42%	1.01 days ⁶	\$2,440	Savings per separation
Reduction in Average Length of Stay (ALOS) ⁵	ALOS reduced from 2.4 days		

1. <https://www.mordorintelligence.com/industry-reports/australia-patient-monitoring-market-industry>
2. <https://www.statista.com/outlook/hmo/digital-health/australia#revenue>
3. <https://journal.achsm.org.au/index.php/achsm/article/view/2785/1141>
4. https://ahha.asn.au/wp-content/uploads/2023/11/hospital_readmissions_reduction_primary_care_role_0-1.pdf
5. <https://www.csiro.au/en/news/all/news/2016/august/home-monitoring-of-chronic-disease-could-save-up-to-3-billion-a-year#:~:text=%22In%20addition%20to%20a%202024,during%20the%2012%20month%20trial.>
6. https://www.ihacpa.gov.au/sites/default/files/2024-05/nhcdc_public_sector_infographic_2021-22.pdf

Market Focus – Aged Care service demand



Strategic focus on areas/regions with greatest aged care demand

Target Market

79%

Home Care package clients are in Eastern States

78%

Residential Aged Care users are in Eastern States

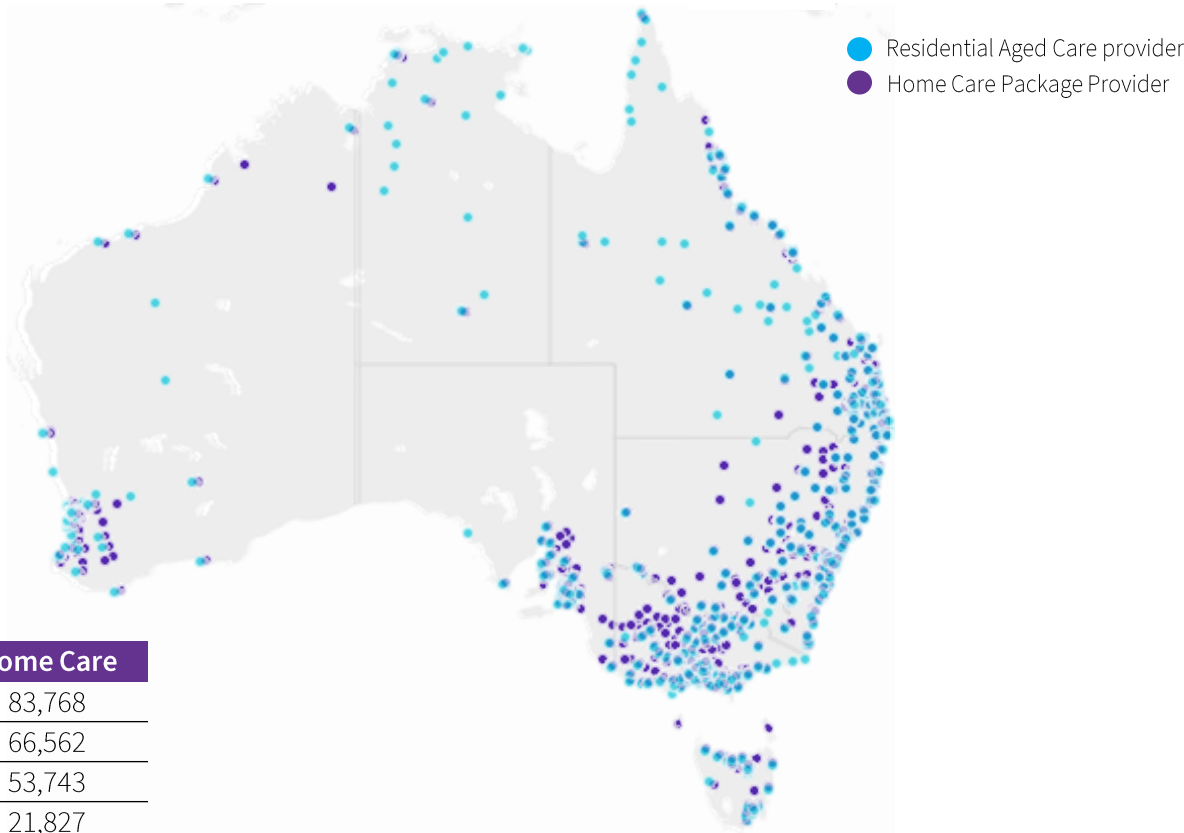
62.5

People per 1,000 using Home care in Metropolitan, Regional Centres or Large Rural Towns

Breakdown of User by state

	Residential	Home Care
NSW	71,288	83,768
VIC	59,396	66,562
QLD	43,471	53,743
WA	19,887	21,827
SA	18,187	22,889

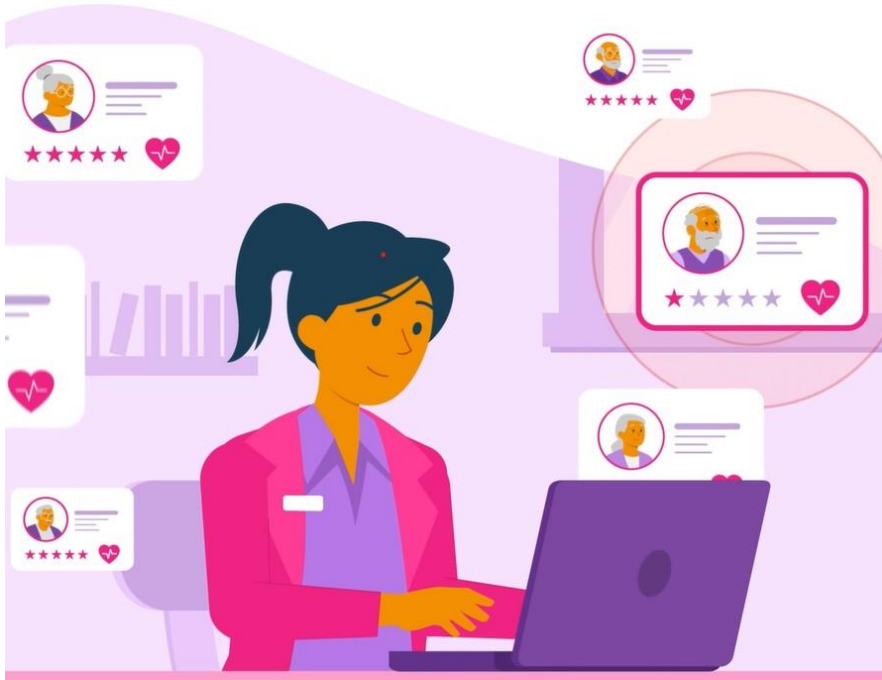
Residential Aged Care (RAC) and Home Care(HC) Package Providers



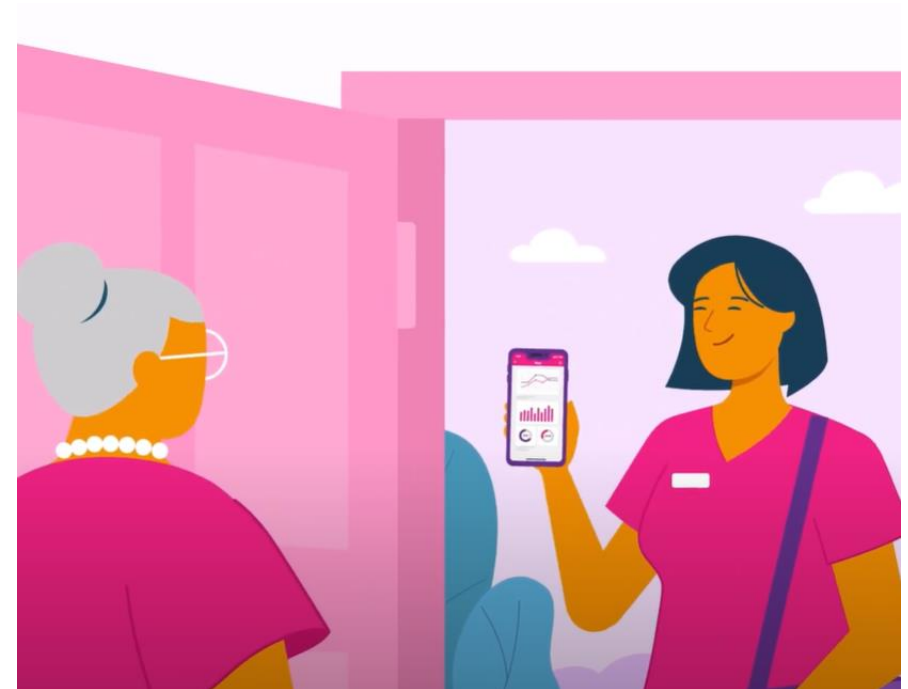
Key statistics:

- Approx 2 in 3 people using aged care services are women
- Number of people using home care services has increased more than **fourfold** between 2013 and 2023
- **58%** of people living in permanent residential aged care are aged over 85 years old
- **40%** of people receiving home care packages are aged over 85 years old, and **29%** of people receiving home support are aged over 85 years old
- There are currently **2,100** people under the age of 65 years old living in permanent residential aged care
- Spending on home care and support in 2022-23 was **10%** higher than in 2021-22, and **46%** higher than in 2018-19

InteliCare in Action



Residential Care Animation
(click image)



Home Based Care Animation
(click image)