

Investor Presentation - 2 April 2025











KWB Group (12+ years)

August 2012

- o John Bourke & Chris Palin establish KWB Group with footprint of 11 Showrooms (& 80 staff)
- o Based in Wynnum, QLD

July 2013

o Joyce Corporation acquire 51% of KWB Group

September 2014

o Move head office to Murrarrie and establish cross docking and wardrobe assembly

May 2017

- o Acquired 10,000sqm facility in Lytton, QLD
- o Establish head office, 3rd party manufacturing (KT3), and Wardrobe assembly

September 2022

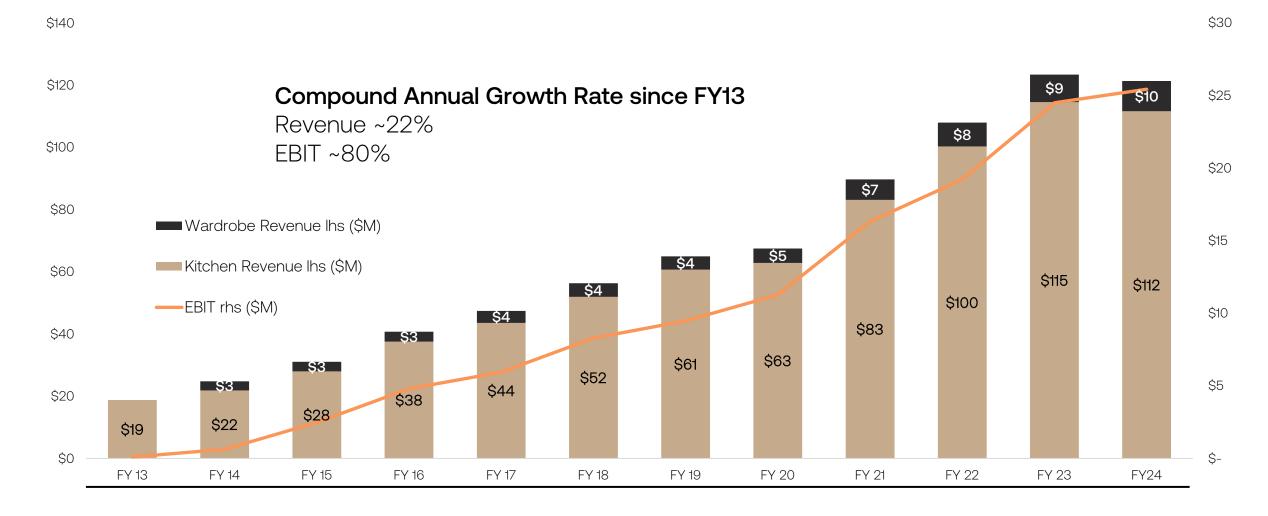
o Sold Lytton facility and leased back





Consistent Revenue and EBIT Growth for 12+ Years

History of growth



Current Snapshot





27 Showrooms March 2025

- o 12 QLD (Kitchen Connection)
- o 12 NSW (Kitchen Connection)
- o 3 SA (Wallspan)
- o 34,000 + Lookers in CY24 (-18% v CY23)

Employees

- o 198 FTE Staff
- o 26 Contract Designers
- o 200+ indirectly managed sub trades

Order Book (\$44.4Mil) - March 1st

- o 1,425 Kitchens (\$41.8M)
- o 902 Wardrobes (\$2.6M)

Key Financial Metrics 1HY FY25

	1HYFY25	PCP	Variance
Orders	\$58.3M	\$52.3M	+11.4%
Revenue	\$59.2M	\$62.1M	-4.7%*
Gross Margin	52%	51.5%	+0.5pts
EBIT	\$12.7M	\$13.5M	+6%
EBIT Margin	21.4%	21.7%	-0.3pts
Order Book 31 Dec	\$35.8M	\$34.5M	+3.7%
Orders Jan 25	\$15.6M		+9%

^{*}Note pcp revenue was delivered from an opening order book at 1 July 2023 of \$45.0 million at a time when the business was experiencing extended lead times as a result of the Covid peak.



New Build Market

Low margins

Highly Cyclical

Lower sell price

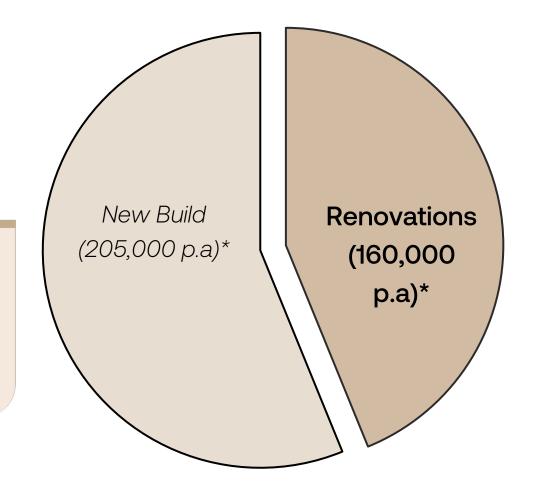
Highly competitive

Trade based B2B

Interest rate volatile







KWB sole focus is on residential renovations

Renovation Market

- o Higher sell price
- Low competition
- o Attractive margins
- o Retail selling B2C
- o Recession resilient

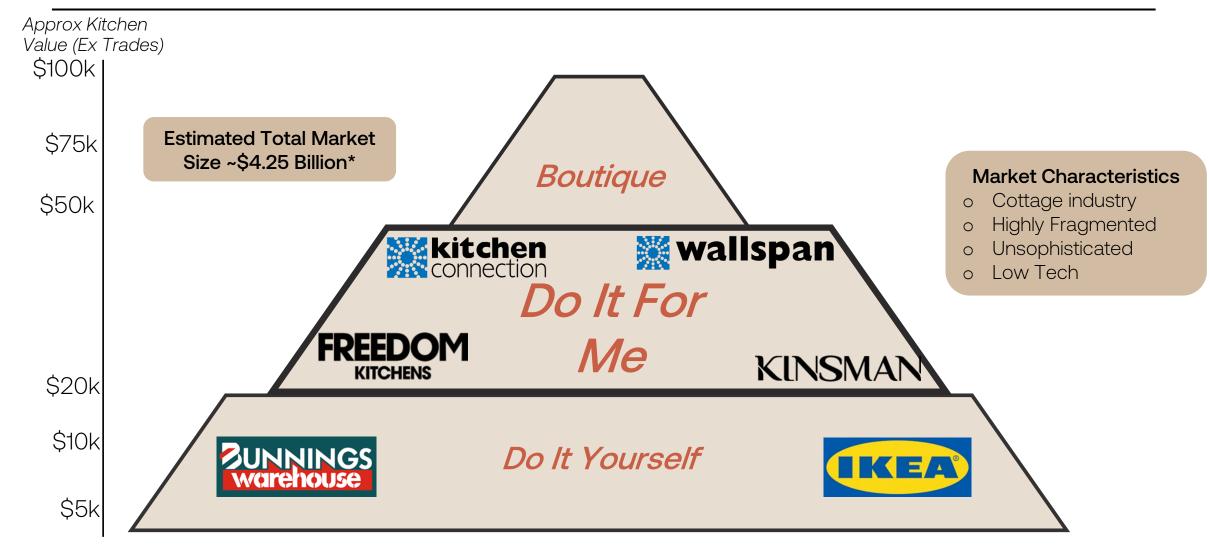
Source: *Estimates from Housing Institute of Australia (HIA)







Kitchen Renovation Market



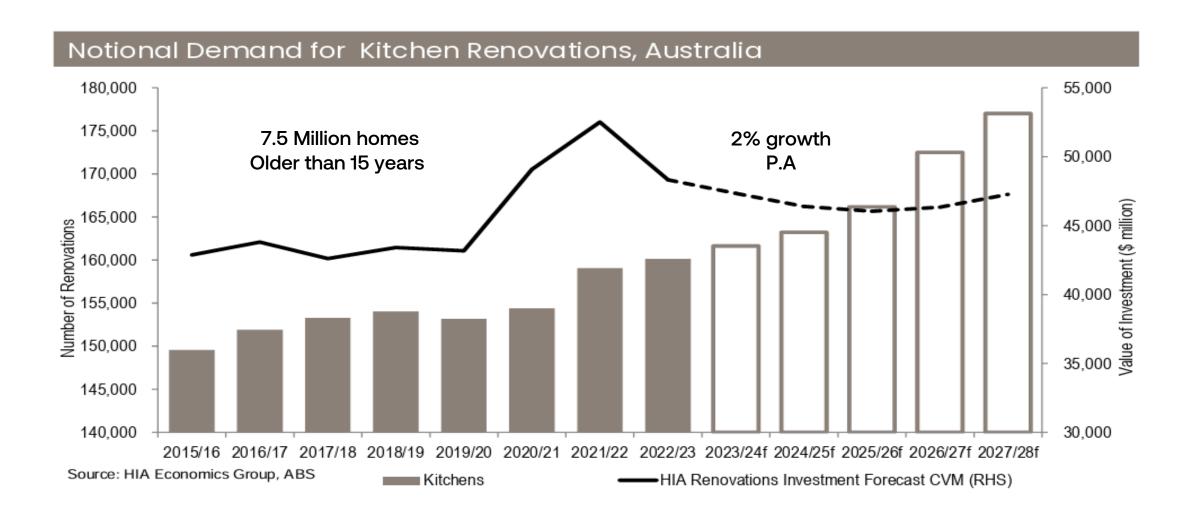
Source: *FY23 Estimates from Housing Institute of Australia (HIA)





Kitchen Renovation Outlook

Significant market size and growth potential













"Be the clear market leader in the 'Do It For Me' segment of **Kitchen Renovations** in both revenue and referral"





Mission







"Deliver an exceptional retail and installation customer experience that creates referral"

Kitchen Connection





kitchenconnection.com.au

4,029 reviews



Wallspan Kitchens & **Wardrobes**





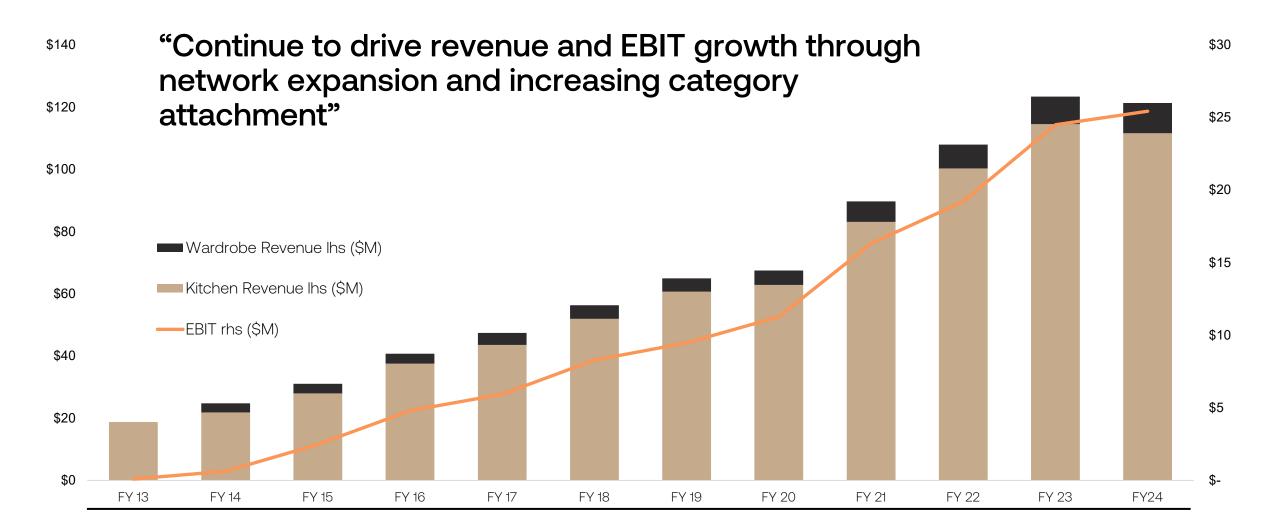
1,362 reviews

3%

Goal







Organisational Strategy





Strategic Pillars

Build infrastructure ahead of growth

100% procedural & systems compliance

Reward success

Quality over quantity – controlled growth (training essential – KWB Group Training Academy)

Measure to manage – performance based / strong metrics

Organisational Structure

Managing Director

Experienced senior leadership team that has been expanded with high quality additions over time

CFO

Operations Manager Retail Sales Manager Customer Service Manager Product Services Manager

Marketing & Digital Manager

Talent & Systems Manager







New showrooms

Self-funded

Average Break-Even ~1 Year

Workforce flexibility

Majority designers / installers are contractors

No acquisitions

Greenfield start in A-grade homemaker centres

Proprietary Software

Continued Development over time- key to future success

No manufacturing

All product third party sourced from long-term supply partners

Competitor Profile vs KWB Group





Typical Competitor

- Off the shelf software / basic systems MYOB / hand drawing
- Industry experience people (2-6 staff) **Trades based**
- Not retail focused
- Mixed focused / small manufacturers
- New Build / Commercial / Residential
- Offer multiple brands

KWB

- Propriety Software & Systems Unique project management tools, CRM / ERP and data rich
- Non-Industry experience staff, trained on-site via KWB Group training academy
- Strong retail and showroom focus
- All products supplied by 'Third Party'
- Focused on renovation market only
- No competing brands





Typical KWB customer profile

Family homeowners with mortgage

Time poor (do it for me)

Females aged 35 – 65 years

Previously done DIY

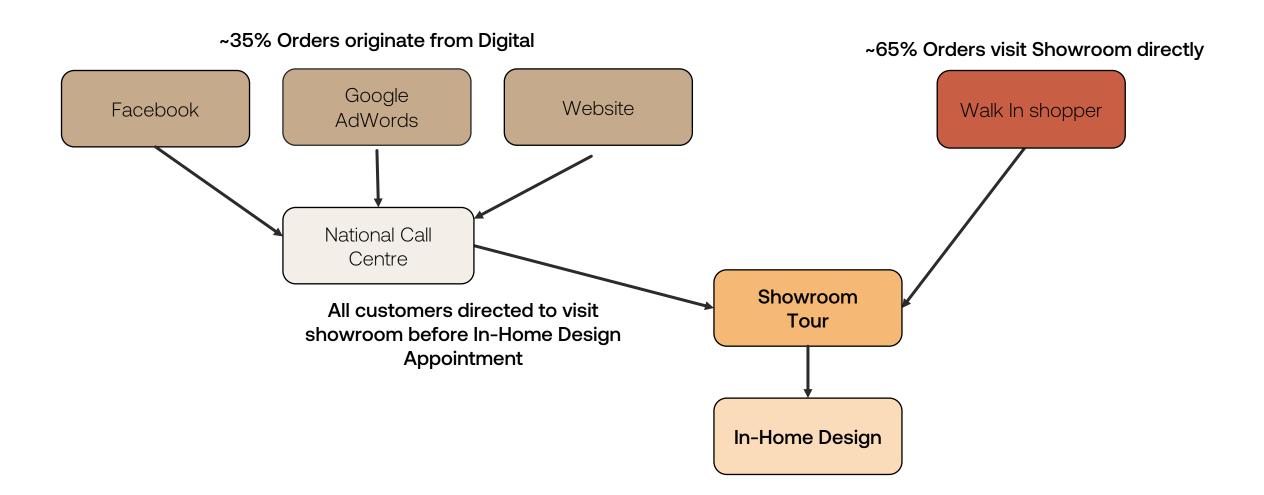
Combined incomes \$100k+

Kitchen only / part of larger renovation

Budget range \$20K - \$50K (excluding trades)







Sales Model





Defined and Professional Sales Track



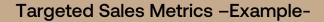
Showroom

- Objective: Book in-home design appointment
- Showroom tour (Qualify & Specify)





- Objective: Design, Price and Sell
- Kitchens designed real-time using CAD
- We don't quote, we sell
- Targeted 50% conversion rate
- Sell materials, estimate trades



100 customers

20 in-home appointments (20% Conversion)

10 kitchens sold (50% Conversion)

Net Conversion Rate of 10%

1HY25

~2,000 Kitchens Sold

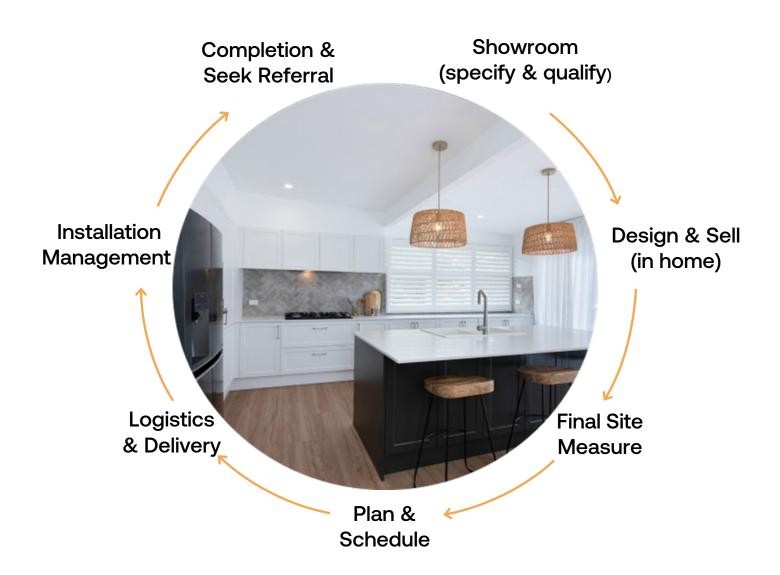
Revenue ~\$54M

Average Transaction Value ~\$27k (excl. Trades)

Customer Journey



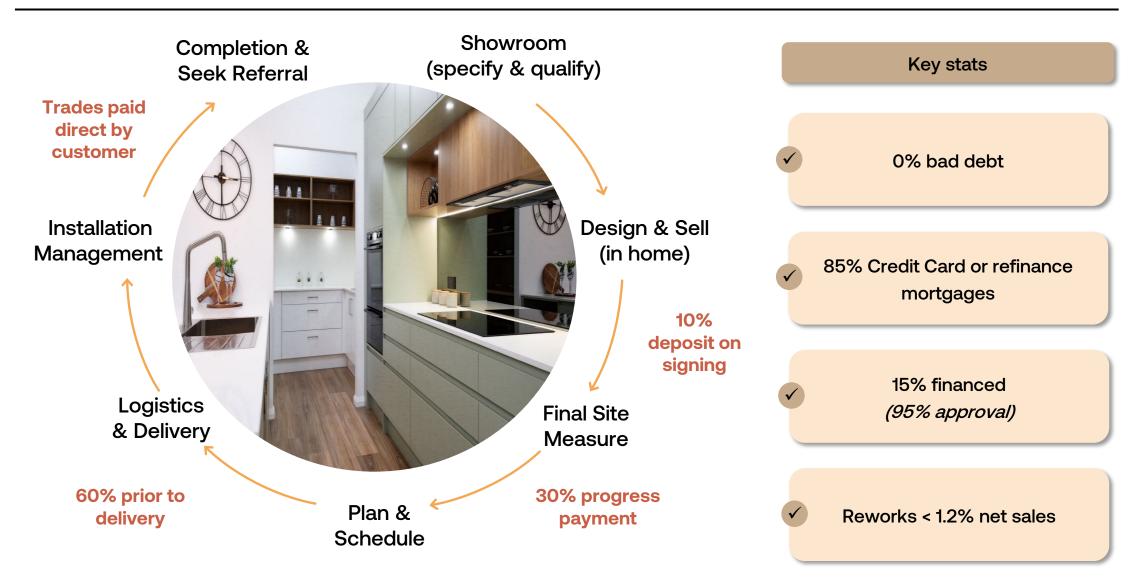


















Scheduling

- o Delivery date confirmed within 48 hours of sale (~99% delivered in full on time)
- o Final check measure -1 month prior to delivery



Customer Support Managers (Project managers)

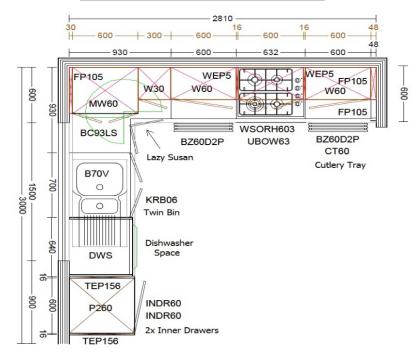
- Conducts final Check measure
- o Redraws (CAD) kitchen ready for manufacturing
- o Creates BOM for each suppliers (cabinetry, benchtops, splashbacks, appliances, sink & taps, accessories & flooring)
- o Schedules trades (avgas 10 trades) 1 month in advance



Utilises Proprietary Software

- Logistical & capacity planning
- o CRM & Project Management tools

Example kitchen CAD design



Marketing Strategy





Inspiring Showrooms

- o Premium brands and products
- o Premium & clean look and feel

Focused & Measurable Advertising (1.5% of net sales)

TV & Radio 55% spend (on sale 365 days)Digital 45%

Paperless Transactions

- o Digital contracts / approval
- o Digital brochures and videos

'A' Class Homemaker Centres

- o Unique offers as standalone
- o High traffic volume (34,000 + PA)
- o Attain National Footprint







Wardrobes













Currently sold in QLD and SA

Follows same sales model as kitchens (in-home selling)

Very synergistic – uses kitchen manufacturer

Proprietary design software / digital contracts

Plan to roll out in NSW in FY28

FY24 Revenues \$10Mil (+25%)

Growth In Uncertainty









A major player with relatively low market share



Proven business model (pre & post covid)



Kitchens remain no.1 residential renovation project



Unique retail offering with long runway for growth

Source: *CoreLogic Data **ABS Value of Dwellings

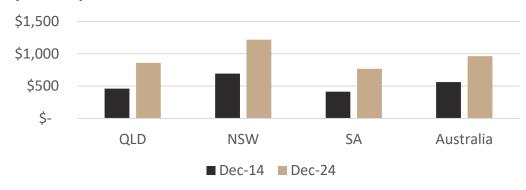


Home-owners' equity has grown 34% in past 4 years*

Average residential house prices have grown by ~6% p.a. over the last 10 years*

\$27,000 kitchen renovation represents ~3% of the median AU home value

Median price of residential dwellings, Mar-14 to Mar-24 (\$000's)**



Renovations are becoming comparatively more affordable over time (as a proportion of home values), further accentuating their strong value proposition as an accretive investment and qualityof-life improvement







Showroom target footprint

Showroom target by state

Region	Current showrooms	Target additions	Target total
QLD	12	3	14
NSW / ACT	12	3	15
VIC	-	14	14
SA	3	1	4
WA	-	4	4
Total	27	24	51

Target additions include: Caringbah NSW (April 25) and Logan QLD (May 25)

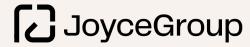
Key product category growth opportunities

Wardrobes



Flooring





THANK YOU







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This presentation should be read in conjunction with the Appendix 4D, Half-Year Report and any subsequent announcements posted on the ASX and company websites - www.joycegroup.com.au.

References



This Presentation should be read in conjunction with the following documents lodged with the ASX on 28 February 2025 under the ASX ticker JYC:

- o Investor Presentation Half-Year Results 31 December 2024
- o Appendix 4D and 31 December 2024 Half-Year Financial Report