

# Investor Webinar – August 2018















David McLauchlan CEO

+ Buddy Leadership Team



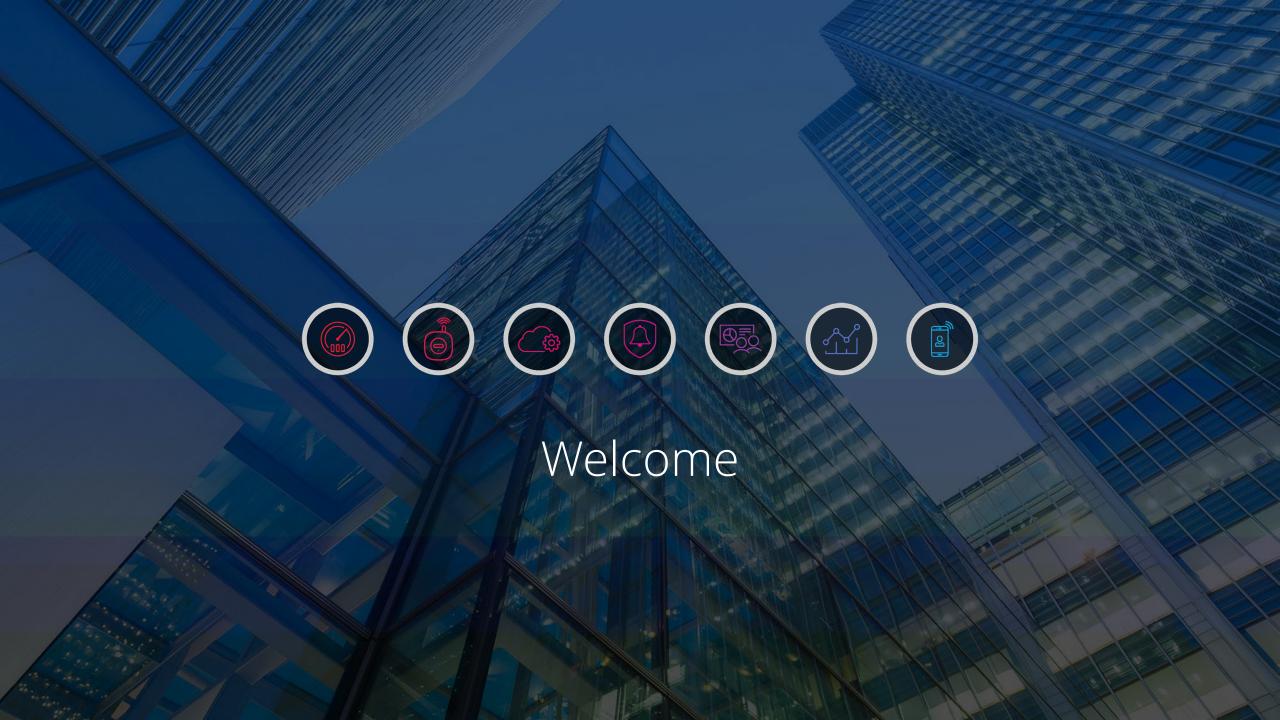
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## On the call today...



David McLauchlan
CEO, Buddy Platform Limited



Richard Jacroux

CFO / COO, Buddy Platform Limited



Appendix 4C Filing – Q4 FY18

Quarterly Commentary

Airstream / Thor Discussion

Carbon Offsets as a Service

General Discussion

David McLauchlan
CEO, Buddy Platform Limited

Questions & Answers





US\$2.57 trillion to be spent by cities becoming "smart" by 2025\*

"Smart cities" generate huge amounts of data

Buddy sells technology solutions into this US\$2.5T market.

Buddy sells products that turn smart city data into actionable insights

We do this through three cloud-based solutions-as-a-service

Each collects smart city data, then we sell insights from it.



Buddy Ohm



Buddy Cloud



Alternative Data



We deliver our solution through a family of sensors and extensions: (L-R) Ohm View, Ohm Pulse, Ohm Link, Buddy Ohm and Ohm Sense

The product is sold as a service – providing ongoing annuity revenue.

# Olympic Plaza

MONITOR DE RECURSOS



Consumo Por Hora (kWh)

5000
4500
4000
3500
3000
2500
2000
1500
1000
0
05:00 04:00 03:00 02:00 01:00 12:00 11:00

323<sub>L/h</sub>
consumo
305<sub>L/h</sub>
PROMEDIO DIARIO

#### Consumo de agua

Monitoreo en tiempo real



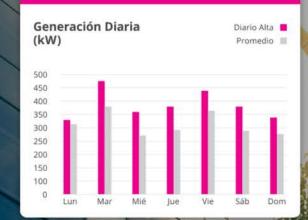
467<sub>kW</sub>



853kwh total hoy

Generación Energía Solar

Monitoreo en tiempo real



Martes | Noviembre 21

18°

ACTUALMENTE

30° / 17° alta / baja



Pronóstico del Tiempo

Soleado con posibilidad de lluvia

26.5° / 34%

TEMPERATURA / HUMEDAD

27° / 33%

1

Clima en el edifico

Monitoreo en tiempo real







**Portal:** User-friendly, modern way to monitor building or portfolio

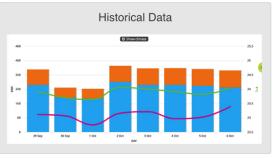
**Emails:** Status emails & Recommendation emails

#### Buddy Ohm

#### Olympic Tower Snapshot

Welcome to your Weekly Ohm Digest. The goal of this report is to provide you with insights into your energy and resource consumptions as well as provide tips and tricks to reduce and manage your usage.





Electricity Use 1,170 kw

Last Week
1,193 kWh
Usage increade by 2%

The 2% increase in usage is equivalent to **0.148 Metric Tons of CO2**emissions which is equivalent to:



42
Miles driven by an average passenger vehicle





Buddy Cloud was our original product

It is now a dynamic smart cities platform

It is at the core of everything we do.



There are stand-alone systems with vast amounts of smart city data

Those are "data islands" – the Buddy Cloud can connect them

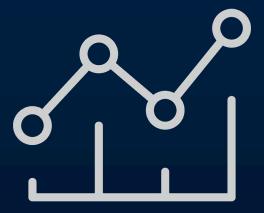
We are committed about focus – Buddy Cloud is for smart city data connectivity.



General Data Protection Regulation (EU)

Revised definition of personal information

Facebook and others in the news.



Enormous volatility in this space

GDPR is almost certainly accelerated

Plan to re-engage this business in Q3 FY19.



#### **Appendix 4C**

# Quarterly report for entities subject to Listing Rule 4.7B

Introduced 31/03/00 Amended 30/09/01, 24/10/05, 17/12/10, 01/09/16

#### Name of entity

**Buddy Platform Limited** 

ABN

Quarter ended ("current quarter")

21 121 184 316

30 June 2018

Consolidated statement of cash flows		Current quarter \$A'000s	Year to date \$A'000s
1.	Cash flows from operating activities		
1.1	Receipts from customers	282	1,584
1.2	Payments for	1	
	(a) research and development	(710)	(1,857)
	(b) product manufacturing and operating costs	(197)	(1,817)
	(c) advertising and marketing	(703)	(2,015)
	(d) leased assets	-	-
	(e) staff costs	(2,089)	(6,390)
	(f) administration and corporate costs	(535)	(1,587)
1.3	Dividends received (see note 3)	-	-
1.4	Interest received	74	190
1.5	Interest and other costs of finance paid	-	-
1.6	Income taxes paid	-	-
1.7	Government grants and tax incentives	1,107	1,564
1.8	Other (provide details if material)	-	
1.9	Net cash from / (used in) operating activities	(2,771)	(10,328)



## **Richard Jacroux**

CFO / COO, Buddy Platform Limited

Quarterly customer revenue of A\$761k reflecting an increase of 51% quarter-over-quarter

Full-year customer revenue of A\$2.1M, nearly doubling over FY2017

Government rebates and incentives of A\$1.1M for the quarter and A\$1.6M for the year

Finance income of A\$74k for the quarter and A\$190k for the year

Total revenues were over A\$1.9M for the quarter and nearly A\$3.9M for the year, reflecting increases of 232% and 230%, respectively, over the same period in the prior year.



Richard Jacroux

CFO / COO, Buddy Platform Limited

Quarterly customer cash receipts declined quarter-over-quarter by A\$195k to A\$282k only due to unusually high accounts receivables (AR) of A\$534k.

98% of our current AR is owed by two customers – our largest cloud client and our largest Ohm channel partner.

Both are excellent customers, and they've never required a write-off. Both have acknowledged their invoices to us. Absolutely no collections efforts are expected to be needed.

Since the 4C, we have received or will receive in the next week a total of A\$435k (81%) of the A\$534k outstanding at year end.

Another A\$67k (13%) of the A\$534k outstanding is expected shortly thereafter.

Note that with 30 day payment terms, there would always be one month's worth of a quarter's revenues expected in AR at the end of a quarter. We're actually doing much better than that.



Richard Jacroux

CFO / COO, Buddy Platform Limited

Full-year customer cash receipts of almost A\$1.6M - up more than 50% over FY2017.

Gross operating cash outflows of A\$4.2M are A\$134k or 3% higher than prior-quarter estimated cash outflows.

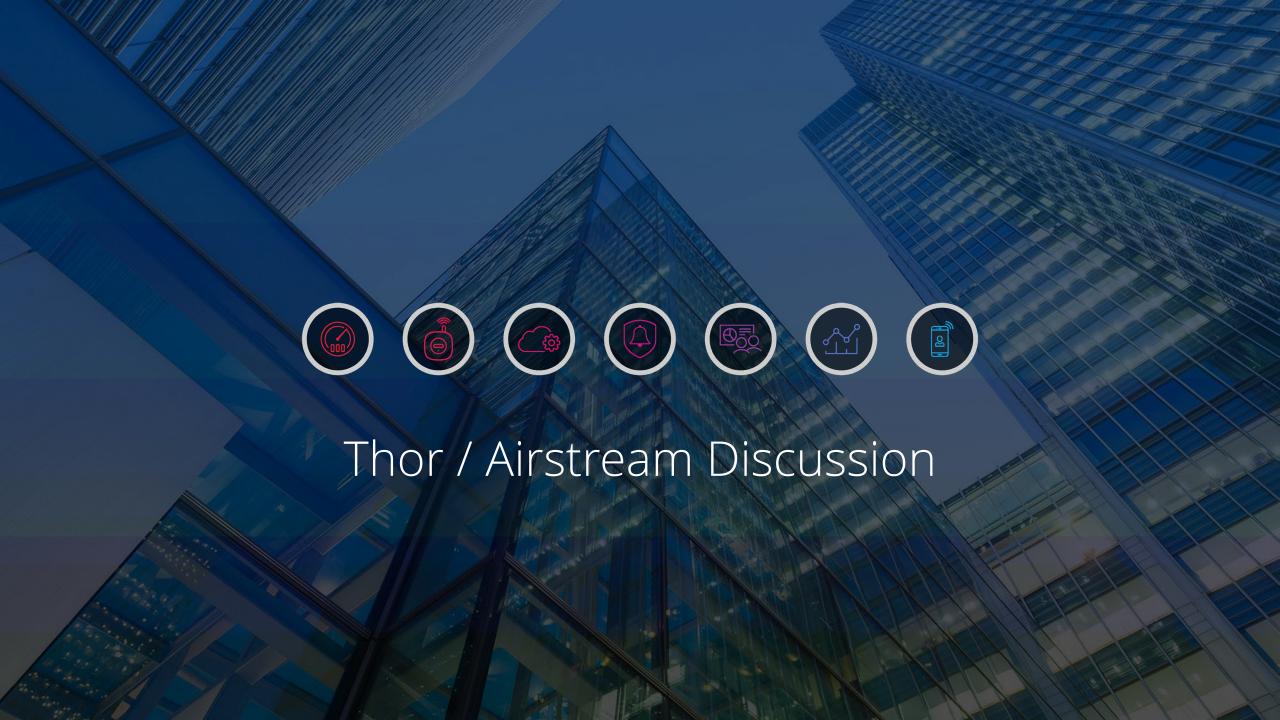
Full-year gross operating cash outflows of A\$13.7M were A\$504k or 4% better than estimated in our previous quarterly reports.

Cash on hand at 30 June 2018 totalled A\$22.4M.



Richard Jacroux

CFO / COO, Buddy Platform Limited





# **CALARSTREAM**







#### ASX MARKET RELEASE

## Thor Industries (NYSE:THO) Signs Extension To Grow Buddy Cloud Relationship

#### SUMMARY

- Buddy Platform Limited and Thor Industries, Inc. (NYSE:THO) have agreed to a new statement of work which provides for a replacement of, and extension to, their existing relationship.
- A higher monthly retainer for ongoing feature development work (US\$124,950 per month) with an option for Thor to purchase additional services
- The statement of work also provides for transitioning the ongoing operation and support services from a fixed monthly fee to fees that are payable per hour or based on product delivered
- The statement of work is for a term of one year and will automatically renew unless cancelled.





No cap, monthly, as long as trailer is subscribed.

They're investing to increase manufacturing by 50%.

#### Cue the lights.

After a long day of hiking, turn on your interior and exterior lights from anywhere for a safe and reassuring return. If you're far away and unsure if you turned the lights off, a simple tap gives you peace of mind.





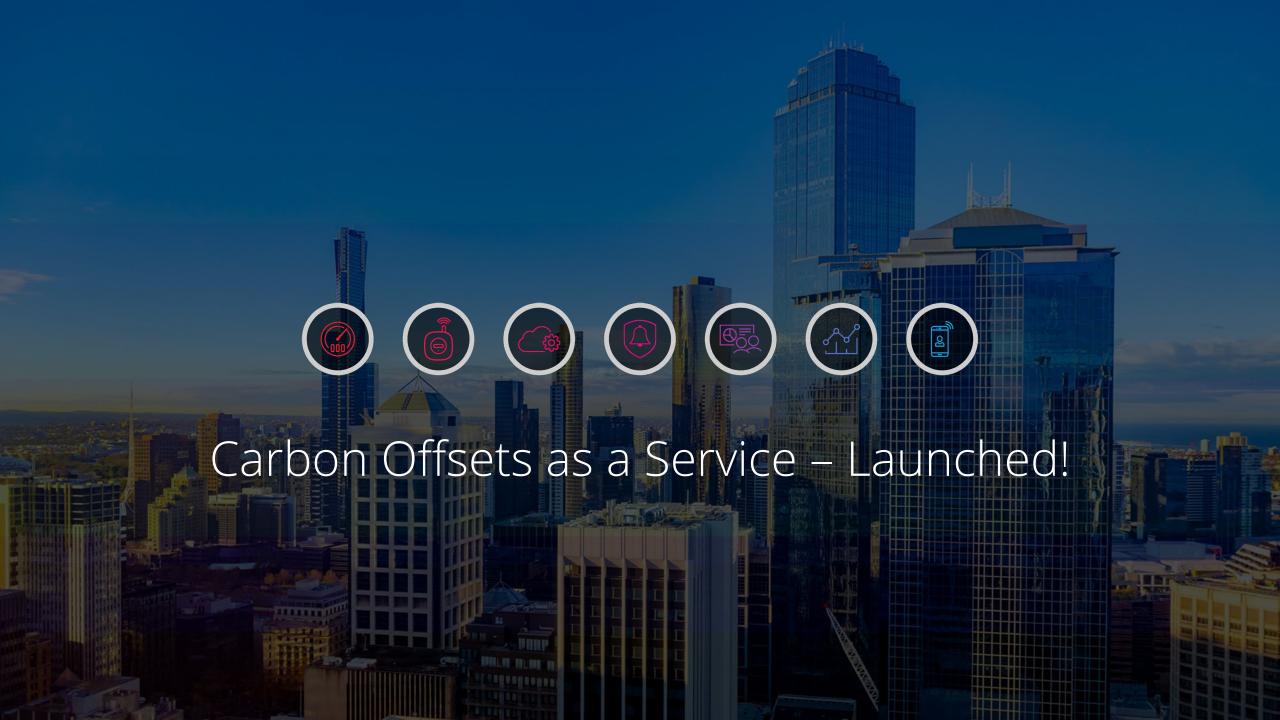
#### Your awning. Your way.

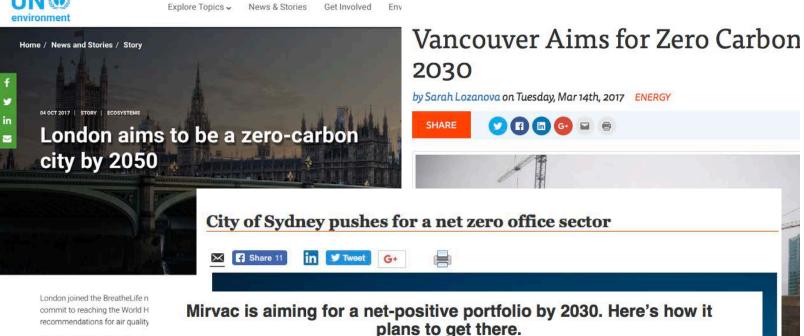
If the wind picks up and you're far away from your Airstream Classic — or even snug inside — you can conveniently close the awning and protect your valuable property. Then, when it's time to enjoy the great outdoors again, open the awning with your app.

#### Tap the perfect temperature.

Now, when you want to adjust the air conditioner or heat pump, you can do it from home, the trail, the RV, anywhere. Setting the perfect temperature for you and your family, friends and pets — before, during and after your adventures — has never been easier.







recommendations for air quality

The World Health Organization r 10 micrograms per cubic meter, Air Quality department has done realistic target

London's plan to meet this targe

Earlier this year, the Green Building Council of Austr

**Sydney Opera House targets 'carbon** change targets, all new buildings in the country mus neutral' status by 2023

#### Towards a carbon-neutral Malaysia by 2050









## **Boston begins initiative to** become carbon neutral by 2050

By Kristin Musulin . Nov. 28, 2017 f SHARE in POST

E FOR EFFICIENCY

Large New York City buildings will now post energy efficiency grades

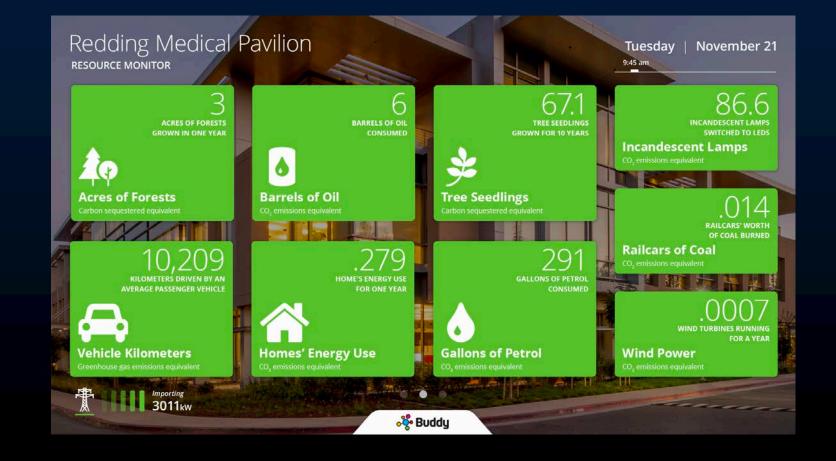
By SAM LUBELL • December 29, 2017

Sustainability









# Install Buddy Ohm to measure building envelope consumption

Buddy will calculate carbon emissions from building envelope consumption

Buddy will automatically purchase Gold Standard carbon offsets & bill customer

# Gold Standard

Climate Security & Sustainable Development

All with "one-click".



COaaS shipped as promised in late July

First customer quotes already issued

We're in "alpha" right now

– will tweak offering in
response to customer
needs and interest.



Following the ASX Aware Letter queries in Q3 and the beginnings of Q4, we undertook an extensive review of our communications policies and practices and took a prudent approach in our ASX releases this quarter.

With that review completed, and our confidence in our compliance, we are committed to deliver more news to the market this quarter, whilst being mindful of our obligations under the ASX Listing Rules.



ASX and ASIC rules around disclosure and forecasting are strict

We cannot use the ASX Market
Announcements Platform for promotional
purposes or marketing.

We shared seven (7) blog posts this quarter

We hosted three (3) webinars this quarter

Our social media channels were active

But... we understand the market wants more disclosure from us. This quarter we commit to deliver exactly that, whilst mindful of our obligations under the ASX Listing Rules.



We know the market seeks more information on Buddy Ohm unit sell-through volumes

We can't share this data while the number of distributors/resellers is sufficiently small that their sales can be inferred

We won't share this data while any distributor/reseller could leverage their own sales volume to negotiate better margins.

We will commit to sharing more specific sales data once no reseller accounts for more than 10% of total Buddy Ohm sales

This threshold could be eclipsed two ways:

- 1) Growth in reseller sell-through + reseller signups; and/or
- 2) Successful landing of a major customer in our "bid pipeline".

How we eclipse this threshold will dictate what data we're able to share

In short – we hear and understand the market's desire for more information, and commit to share it as soon as doing so doesn't jeopardise the business.



Buddy Ohm sales are up quarter on quarter

Every stage of our sales pipeline saw growth – more prospects, more leads, more "closed deals", more upgrades of existing installs

We're presently seeing 30% of sites purchasing additional monitoring within three (3) months of initial purchase, spending 78% more.

These are great numbers

30% of 78% is almost 25%

In other words, within a calendar quarter of selling a Buddy Ohm system, we can expect a nearly 25% uplift in revenue

So we just need to focus on maximising the number of Buddy Ohm systems sold.

And we don't yet know what the uplift looks like in 6 months, 9 months or 12 months

We also don't know what the impact of COaaS will be, additional Works with Ohm sensors, unbundled pricing, etc...

There are many levers we can pull to grow revenue and sales, and we're working on them all.

There are currently 501 prospective deals across the entire Buddy Ohm pipeline – of varying sizes/values

In the 4C commentary we disclosed a Buddy Ohm install backlog (ie: executed purchase orders, but product not yet installed)

By 31 July 2018, this backlog was down to thirty three (33) deals, and today (8 August 2018) the backlog is down to twenty three (23).



Buddy Ohm continues to see insignificant churn, with these cancellations coming from very early Digicel customers

(As previously disclosed) we believe these to be poorly qualified leads, and we've taken action to fix this

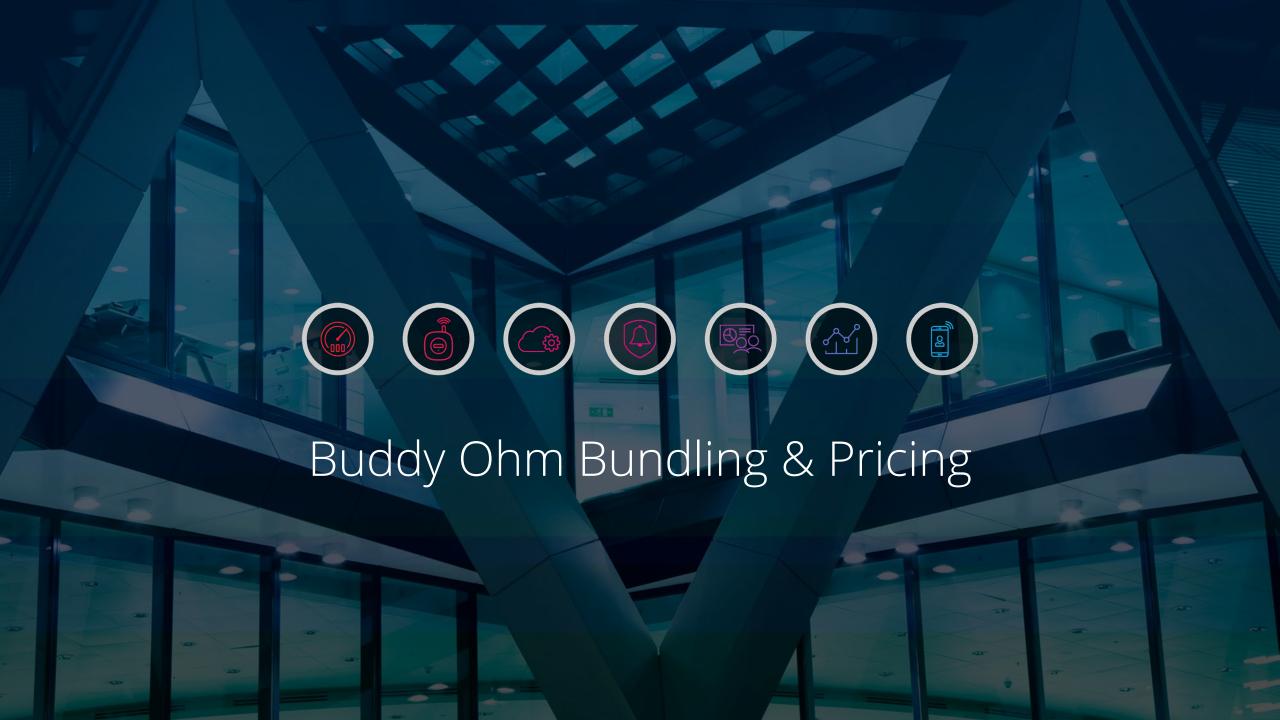
Since then we've seen zero returns from any other reseller channel.

But to be clear, churn is a very important metric to follow in any SaaS business

We watch it like a hawk

Excluding those early poorly qualified deals, our churn is half the SaaS industry average (5-7%)

But, it is too early to draw conclusions from the insignificant churn figures we have today.



Nobody has ever sold a product like Buddy Ohm globally before. How it sells and to whom, varies across the markets we're in

Accordingly, we've evolved new and scalable ways to grow our business in these markets

In some markets that means bundling Buddy Ohm with larger enterprise equipment purchases, in others it means "unbundling". "Unbundling" means selling a customer exactly what they need, rather than a fixed kit of gear

Typically this might mean a fixed monthly fee plus an additional monthly fee per measured point (electrical channel, temperature, humidity, water pipe, etc...)

This allows us to sell into smaller locations in higher volume, as well as new use cases.

An example of a great unbundling opportunity is the uptake we're seeing in temperature/humidity monitoring

Refrigeration monitoring
Comfort monitoring
Data centre monitoring.



We are not changing our blended average selling price guidance (US\$750/mo) with the addition of this new pricing model

We expect to see greater unit volume sellthrough from this strategy

Greater volumes set the stage for greater upsell and are in line with our sell-through focus for 2018.



## Merch Park Services of the ser

"Ingram Micro remains fully committed to our relationship with Buddy, and to broadly distributing the Buddy Ohm product. While there have been some unavoidable delays in initiating our sales program around Buddy Ohm as we staff up our global IoT team, we recognize the incredible market opportunity before us both, and look forward to resolving these delays in the near future."

- Ben Xiang, Global Head of IoT (August 7, 2018)

# Digicel

While Digicel recorded a slowdown in their rate of growth in Q4 FY18, this account still grew overall (although at a slower rate) in the quarter

The slowdown was due to a number of factors, including pricing variance across intra-Caribbean markets, cultural differences and extensive management and staffing changes at Digicel.

We are taking measures to restore growth to the affected market and are not making changes to guidance regarding the Digicel agreement at this time.



We believe every building in the world will have an energy monitoring system. The reason they don't yet is due to ongoing cost and install hassle

We solve for both

This stuff can be complex, and Buddy's brand promise is to make it easy. Other products require hundreds of SKUs and multiple site visits; our v2.0 software reduces this to one set of SKUs with all config in the cloud.

We are disrupting the entire install experience for an electrical / gas / water meter related product

We make the "zero touch" install real. For installers, Buddy Ohm is a "one and done" experience – which we expect will drive up install rates

We're pleased to share that Buddy Ohm v2.0 has shipped, and 100% of new installs are running on this platform

In addition, v2.0 greatly eases the install experience for existing installers and so dramatically helped reduce our backlog.



We've previously offered a timeframe to reach cash-flow breakeven (by end CY2019).

We stand by this guidance

Assuming very little expenditure growth, we see two paths to getting there

- Quarter on quarter growth over the next six
   (6) quarters averaging less than 40%
- 2) Land a major bid (we're working on several) each of which could deliver this milestone.



#### Are there any changes to CY2019 break-even guidance or revenue projections?

Any change to our prior guidance/projections is something we will (and must) announce. Given no announcements have been made, there are no changes at this time. Investors are also reminded that our prior guidance was (largely) for three year contract values starting at the commencement of sales. Given sales have not started with some of the Company's biggest channels, each of those three year windows has not commenced.

#### **Has Buddy Ohm pricing changed?**

The sales and marketing teams are constantly evaluating our pricing model and sales strategy. We recently disclosed that we're also now both bundling Buddy Ohm with other products (with no discount to our pricing) and unbundling Buddy Ohm to accommodate new use cases. We are not changing our blended average revenue per system guidance at this time.

## Do customers find value in keeping the Buddy Ohm system after making adjustments to their energy usage after the initial feedback from the product?

Yes. Many customers are using Buddy Ohm to automate the collection of energy data (ie: auditing and records collection), which is an ongoing need. Also building usage footprints change regularly, and so understanding energy consumption is not a one-time problem.

#### Does the Airstream royalty kick in immediately?

Airstream is offering customers a free year of their Smart Connected trailer, but Buddy is paid our monthly royalty from day one. First revenues will be booked this month. Trailers are pre-sold.

#### Why aren't you selling to energy retailers?

Buddy is in dialog with a range of channel partners, including various entities in the energy space.

#### Why has Buddy been unable to replicate Thor with other Buddy Cloud Customers?

We made a conscious decision that the fastest path to growing the Buddy Cloud business was to deliver an exceptional product and experience to land Airstream and then expand the business within Thor and to other customers thereafter. In light of recent news, we stand by this decision.

#### Why are there so few case studies?

The vast majority of customers are unwilling to share their energy consumption/savings data, as they consider it confidential. Instead, we've published many "use cases" which are case studies of real (but un-named) customers. These are available to all resellers and distributors via a private portal.

### Do you think any/all of the funds that bought in at the cap raise back at 20c remain holders?

Yes. It was bad luck that we lost a Hong Kong based long-term holder (since re-listing) due to their fund being liquidated, and a Sydney based long-term holder who was a forced seller – but were pleased that the market demand for these 60+ million shares was easily absorbed, largely by other existing top 20 holders.

#### I want more frequent updates than a quarterly – how can the IR team facilitate this?

We will share updates with the market as and when we have material developments or news (including as we progress the challenges identified in the 4C), and we've also committed to sharing more news with the market this quarter, while being mindful of our obligations under the ASX Listing Rules. Please subscribe to our investor mailing list (where we also provide email updates of recent ASX releases) and check out our blog too.



#### Will you break out revenue for Buddy Cloud, Buddy Ohm, different resellers?

No, not until each reseller of Buddy Ohm accounts for 10% or less of total Buddy Ohm revenue. We will not infer reseller sales figures which are confidential to that partner, nor enable a partner to gain pricing leverage over others. We will provide updates to the market on Airstream trailer volume growth, subject to Airstream publishing the relevant sales data.

#### **Are many Ohms out with clients that are not collecting revenue?**

Of course, but not very many. Some are demo/marketing systems, some are potentially significant customers awaiting a particular feature and we've elected to keep the systems installed and remotely deliver the feature in the near future. We no longer (broadly) do free trials. Investors are reminded that we don't recognise revenue on these systems.

#### Where are all the systems that were manufactured?

Buddy has made several manufacturing orders to ensure that sufficient hardware quantities are available in all regions, to satisfy the needs of our reseller and distributor partners. Investors should not assume that every re-order indicates 100% of all global stock is sold out. For this reason, the Company no longer announces manufacturing runs or order sizes.

#### What's happening with Nestle?

Nestle is a customer of Digicel. We understand them to be very happy with the product, and this is supported by the fact that in addition to their initial order, they've subsequently ordered additional product four times. One further order is currently being serviced.

#### What's happening with Comcast?

We have no commercial relationship with Comcast. We've never had a commercial relationship with Comcast. You might be thinking of Noveda, who did have a relationship with them.

#### What's happening with the City of Doncaster?

Buddy CEO, David McLauchlan visited with the Smart Cities leadership at the City of Doncaster in the UK two weeks ago. Building install targets and a plan to achieve those were agreed to. Buddy remains very pleased with the nature and depth of our relationship with the City of Doncaster. In addition, sales growth is expected elsewhere in the UK, especially in the Greater London area.

#### Why were direct sales halted during the Telstra negotiations?

Part way through the Telstra negotiations, they revealed an interest in Australia-wide exclusivity, conditional upon us halting sales via other Aussie channels in the interim. This was not considered a material sales volume relative to other markets, and considering the estimated time to deal completion. When it became evident that Dicker Data could better serve our channel needs in Australia, we suggested a parting of company to Telstra, and they agreed.

### Why can't I see examples of Buddy Ohm in use in various buildings around the world?

Remember that Buddy Ohm is typically installed in electrical panels, with gas or water meters, and typically in "back of house" locations. Customers tend to be very sensitive about their energy data and often don't wish to advertise it. That said, the Buddy Ohm Dashboard is commonly shown back of house to employees/staff – Nestle in the Caribbean is a perfect example of this.

#### What are you doing to advertise Buddy Ohm?

Buddy's marketing team is heavily invested in supporting each of our regions with the materials, live event support and collateral to enable Buddy Ohm to be marketed to and through the channel. Buddy does not advertise the product like a consumer product, since that isn't the target audience. If you haven't seen Buddy Ohm ads, that's because you're not the customer.

#### Why did you not know the significantly low income for Q4 would occur?

While Buddy has never offered formal quarter revenue guidance to the market, we did indicate that we expected material revenue growth in Q4; given this was 51% we consider this achieved.

#### So is Buddy receiving pushback on pricing?

Yes, of course. As every product does. However, the question is whether it is right-priced. We made the decision to experiment with our pricing strategy (from the get-go) while maintaining our blended average selling price (US\$750/mo), and will report back as we take learnings from this. We like the blended average price, and believe there are a variety of ways to get there.

#### Is Buddy planning to grow a larger direct sales team in light of these experiences?

We've invested in the channel model to achieve scale and hit our multi-year targets, however direct sales have always been a vital step to achieve early sales and refine the selling model. At this point we're not making any material changes to our staffing nor channel partnerships already in place.

Sales up quarter-on-quarter with many levers to grow revenue and sales

100% new installs on v2.0 easing installs and helping reduce backlog

Carbon Offsets as a Service feature launch on-time as a means toward carbon neutrality

Every building/campus/franchise is different with unique needs, therefore offers are customized (bundled/unbundled, number of monitored points, etc...)

We understand market's desire for more news and information and commit to more disclosures in future, while still mindful of ASX Listing Rules

We stand by cash-flow breakeven by end CY2019.



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