

11 September 2018

## ASX Announcement

### **Secures customer experience transformation contract with the Department of Internal Affairs (NZ)**

- Empired Limited's wholly owned New Zealand subsidiary, Interger Limited, has been selected to deliver core components for a significant digital transformation programme for the Department of Internal Affairs (DIA).
- The execution of contract documentation will be completed on Tuesday 11 September, with an initial term of 5 years plus two 2 year options to extend.
- The Te Ara Manaaki transformation programme has an estimated budget of NZ\$90m (Internal and External), with Empired's initial scope estimated at NZ\$10m over the first 2 years.
- Te Ara Manaaki is DIA's transformation programme to reimagine the way New Zealanders access government services. With the development of online and mobile platforms, customers will be able to access the identity and life event services they require, at a time and in a manner of their choosing. As a key partner to the programme, Interger expects to assist DIA with a range of additional services throughout the life of the programme.
- The current scope is to deliver two core components: The Customer Centred Management Solution and the Customer Identity and Access Management Solution.
- The Customer Centred Management solution will be developed on the Microsoft Dynamics 365 platform, and will provide management tools to support customer interactions with the Department.
- The second component is the development of the Customer Identity and Access Management Solution, to better understand customer identity and entitlement to services and information, again leveraging Dynamics 365.
- Empired's work on the programme has already commenced.

Russell Baskerville, Managing Director, Empired said, "This is an outstanding result and a hugely significant milestone for Interger and Empired. It is the beginning of an exciting journey, where we have the privilege of being able to play a fundamental role in helping to transform the way in which New Zealander's access Government services."

For more information, please contact:

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## About Empired Limited

Empired Limited is an IT Services provider with a broad range of capabilities targeted at delivering enterprise IT solutions that improve efficiency, productivity and competitive advantage for our clients.

Our clients are medium to large corporate and government organisations within key industries including Energy and Natural Resources, State and Federal Government, Finance and insurance, Utilities and Transport.

We offer a broad range of services from managed services to digital transformation. Together they provide a breadth of service and expertise not seen in other consultancies of similar pedigree allowing Empired to deliver 'end to-end' business solutions that assist our customers in driving their key business outcomes.

With a team of over 1,000 people located throughout Australia, New Zealand and North America, Empired has built a reputation for service excellence. This combined with our strategy that is underpinned by initiative, innovation and growth ensures that in a dynamic and rapidly growing technology market place Empired is strongly positioned to capture market share and continue to build on its success.

## Important notice re forward looking statements

Certain statements made in this communication, may contain or comprise certain forward-looking statements. Although the Company believes that the expectations reflected in such forward-looking statements are reasonable, no assurance can be given that such expectations will prove to have been correct. Accordingly, results could differ materially from those set out in the forward-looking statements as a result of, among other factors, changes in economic and market conditions, success of business and operating initiatives, changes in the regulatory environment and other government actions, and business and operational risk management. The Company undertakes no obligation to update publicly or release any revisions to these forward-looking statements to reflect events or circumstances after today's date or to reflect the occurrence of unanticipated events.