MCS Services Ltd

AGM 27 November 2018





Exceeding Client Expectations



Highlights

Consolidated Business

Listing-era legacy issues resolved

Process enhancements towards ISO Quality Management, aiming for accreditation in 2019

Recently paid down Vendor Loan and extended for 2 years

Cost-management focus

First Acquisition

August 2017

Modest size, more easily integrated

Self-funding over 1 year. New sectors

Legacy Issues Closed

Bought back 18m Intiga-vendor shares for, effectively, \$58k

Dormant entities being wound up

Strategic Focus

Value-accretive Acquisitions: to aid establishing ourselves in new geographies / sectors

Organic: Leverage expertise, brand and client relationships into new geographies and sectors

Differentiators

Tendering Traction

Restructured and refocussed marketing and BDM team

Iconic Perth Stadium fully operational January 2018, major Retail Centres commenced June 2018

Other new wins, renewals, Alarm and CCTV expansion, regional growth

Obtained SA licence, applying for VIC and NSW



FY18 Performance: Revenue & Profitability

	FY18 \$'m	2H FY18 \$'m	1H FY18 \$'m	FY17 \$'m	FY16 \$'m (10 mth trading)
Revenue - Security	19.1	9.8	9.3	18.1	11.8
Gross Profit	3.9	2.2	1.7	3.9	2.8
Underlying EBITDA	0.0	0.3	(0.3)	0.8	0.3
Depreciation / Amortisation	(0.4)	(0.2)	(0.2)	(0.2)	(0.6)
Significant Items	(0.3)	-	(0.3)	(0.1)	-
Impairments / Writedowns	-	-	-	-	(5.6)
Profit loss before tax	(0.7)	0.1	(0.8)	0.5	(5.9)
Tax	-	(0.1)	0.1	(0.1)	0.1
Net profit after tax	(0.7)	-	(0.7)	0.4	(5.9)

FY18 result affected by first half performance, including costs of investing in Business Development and ISO-preparation



FY18 Performance: Cashflow

	FY18 \$'m	FY17 \$'m	FY16 \$'m
Operational	0.2	0.2	0.3
Investing	(0.3)	(0.1)	(3.2)
Financing	(0.2)	(1.3)	3.9
Net	(0.4)	(1.1)	1.1
Closing Cash	0.8	1.2	2.4

Operational Cashflow affected by working capital expansion (growth in Accounts Receivable)

FY18: Financial Position



Exceeding Client Expectations

	30 June 2018 \$'m	30 June 2017 \$'m	30 June 2016 \$'m
Cash	0.8	1.2	2.4
Other current assets	3.0	2.8	2.0
	3.8	4.0	4.4
Non current assets	0.2	0.2	0.5
Total Assets	4.0	4.2	4.9
Trade & Other Payables	(1.8)	(1.6)	(2.4)
Other – Leave Provisions	(0.8)	(0.6)	(0.6)
	(2.6)	(2.1)	(3.1)
Related Party Loan (since reduced and extended for 2 years)	(0.3)	(0.3)	-
Other – non-current Leave Provisions	(0.2)	(0.2)	(0.1)
	(0.5)	(0.5)	(0.1)
Total Liabilities	(3.1)	(2.6)	(3.2)
Net Assets	1.0	1.6	1.7



Strategy: Competitive Strengths

Market/Customers:

- Leader in the Perth retail / events market
- Strong existing client base, blue chip customers
- Long-term contracts
- Established brand reputation and goodwill

Employees:

- Direct employee model, few sub-contractors
- Compliance, training and recruitment
- Large staff pool:
 - · Accredited, trained
 - mobilisation

Operations:

- Economies of scale
- Proven ability to manage large numbers of Guards
- Established rostering and management processes

Management

- Extensive experience and relationships
- Proven business-builders
- Focus on customer satisfaction and retention
- Close involvement with operations
- Strong company culture



Strategy: Growth Opportunities

Organic growth

Pipeline of new work and renewals

- Mining, Oil & Gas, Retail, Industrial, Commercial, Marine, Health Care
- Existing Retail customers inviting our tenders for Eastern States locations
- Never lost a major existing contract

Acquisition Growth

Acquire complimentary businesses in:

- Eastern States and regional retail
- Marine / Industrial
- Ancillary (maintenance, cleaning, traffic management)

Organic growth

Reputation and scale:

- Able to tender for large retail, sports, health care and events
- Tender strength is in quality / reliability, then price
- Accreditations / Licences
- Rapidly working towards OHS and ISO accreditations used in Mining, Oil & Gas sectors

Acquisition Growth

Key:

- Price
- Profitability, margins, low capex
- leverage into new sector / geography / accreditation
- Ease of integration
- Cultural fit



Growth Opportunities: Brand Leverage





























Government of **Western Australia** Department of **Health**

Opportunity

Key clients operate in all major States

Proven capabilities, systems, customer-focus, long term relationships

Many clients have renewed a number of times

Diversification

Across Retail, Events, increasingly Healthcare, Education, Commercial, Marine



Growth Opportunities: Geographic



Metro Perth

85% of major shopping centres.
Significant number of smaller shopping centres

Both major sports stadia

Covert, Alarm and CCTV, schools, marine

Opportunities to leverage into new verticals

Other States

Opportunities to leverage core Retail and Events brand through acquisition or organic growth

NorthWest WA

Strong base in Retail, Education, Healthcare. Established rapport with Police, local Govt, proven operations team

Organic growth opportunities in Ports,
Mining

MidWest WA

Retail base

Organic growth opportunities in Local Government, Infrastructure, ports, mining

Northern Territory

Retail base

May seek opportunities through acquisition



Operational Performance: Constant Improvement

Safety and Quality

Aiming for ISO 9001, 4500 and 14001

ISO / HSEQ Manager

Training, client-assurance, insurance savings

Client Satisfaction

Contracts renewed

Regular Meetings, actively seek Feedback

Systems and Efficiency

ISO systems: processes, training, reporting

Payroll: efficiency and accuracy

Finance: position for growth

Rosters: on-line

Performance: guard-audits, radio

Security: trackers

Training & Development

On-line and on site
Upskilling future leaders

Business Development

Specialist Teams
Restructured and Refocussed



Outlook

FY18 Achievements

- All customer contracts maintained
- Refocussed marketing and BDM team, in pursuit of pipeline
- Strategic Plan
- Robust balance sheet:
 - To further fund growth and acquisitions
 - No Bank Debt
 - Vendor Loan recently reduced and extended for 2 years
- Capital Management
 - Bought back Intiga-vendor shares for \$0.058m
 - Pleasing uptake of DRP

Outlook

- Opportunities for Acquisitions: where strategic and value accretive
- Organic growth: Pipeline of work
- Cost-Focus: Efficiency and Effectiveness:
- Brand: Increase market's knowledge





Summary

Board of Directors

Chairman Bob Kucera

Non Executive Director Mathew Ward

Non Executive Director Geoff Martin

Senior Management

CEO Paul Simmons

CFO Mark Englebert

Company Secretary Jonathan Asquith

Substantial Shareholders

P&M Simmons 17.3%

Corporate Snapshot

ASX Code MSG

Share Price \$0.016 (26/11/17)

Number of shares on Issue 189 million

Market Capitalisation \$3m (26/11/17)

Cash (30 June 18) \$0.8m

Debt (30 June 18) \$0.28m



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Q & A

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