

## DISCLAIMER

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# **ABOUT US**

HSC Technology Group was formed by a team of industry leaders in the health and aged care technology sector to provide a solution to the growing need for more efficient service delivery for senior Australians.

We do this by using data from the Internet of Things (IoT), to provide decision-making insights and information through IoT-enabled hardware and proprietary machine learning and artificial intelligence (AI) software that improves people's safety, independence, autonomy and most importantly their lives.

Our telehealth and smart care solutions are utilised by a wide range of industries including aged care, security and safety, and smart home automation.

# CORPORATE SNAPSHOT

ASX CODE: HSC				
Closing price	\$0.019			
Market cap	\$31.83m			
52 week high	\$0.020			
52 week low	\$0.002			
Average daily volume*	17.7 m			
Total number of shares issued	1.68m			

As at 30 September 2020

**ASX: HSC** 



<sup>\*</sup>Trailing 2 months

# **OUR PRODUCTS**









**SMART HOME** 

Comprehensive security, safety and smart home solutions utilising the WeR@Home product range to deliver a complete connected-home experience that can be managed anywhere, anytime, in real time, and on any screen.



SMART CARE

Telehealth and smart care solutions for medical and aged care environments including Personal Emergency Response Systems (PERS) utilising our exclusive world-leading brands including Essence, uVue Telehealth and CardiacSense.



SMART ANALYTICS

HSC's proprietary next generation IoT Machine
Learning and Artificial Intelligence software providing
smart analytics to deliver decision making insights
through sensor gathered data and an integrated
messaging communication platform.

# THE PROBLEM — AGED CARE IS IN CRISIS

The Royal Commission into Aged Care Quality and Safety Interim Report has found the aged care system fails to meet the needs of its older, vulnerable, citizens. It does not deliver uniformly safe and quality care, is unkind and uncaring towards older people and, in too many instances, it neglects them.

The Royal Commission into Aged Care Quality and Safety reported that 16,000 people died waiting for a home care package in 2017-18

Source: Royal Commission into Aged Care Quality and Safety There are currently 119,524 people waiting for a home care package

Source: Department of Health

The industry needs urgent funding relief to address the increasing demand for services and acuity of residents

Source: Royal Commission into Aged
Care Quality and Safety

45.1 percent of the 974 aged care facilities surveyed recorded an operating loss

Source: Accounting and benchmarking firm StewartBrown

# A SECTOR FACING INCREASING DEMAND

#### 85+ POPULATION

# 1984 TODAY 120,862 455,390 4x as many





# LETTERS FROM THE QUEEN No. OF AUSTRALIANS TURNING 100 (CALENDAR YR)



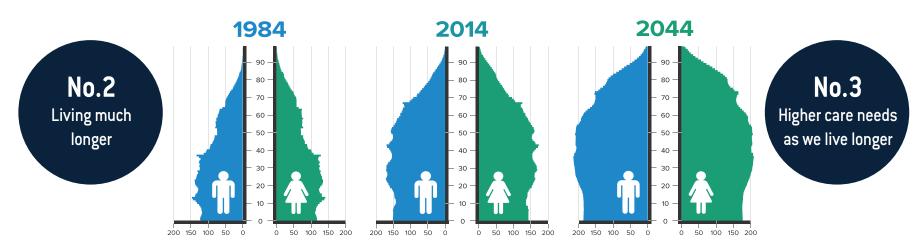
\*The year Queen Elizabeth II became sovereign

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2044 1,655,997 14x as many

# POPULATION PYRAMIDS

AGE VS. POPULATION (THOUSANDS)



Infographs courtesy of McCrindle Research

## STYMIED BY DIMINISHING RESOURCES

#### **DECLINING WORKFORCE RATIO** RATIO OF WORKERS: RETIRED COUPLE

# 1970 PER 2010 Not enough **PER** 2050

#### **GROWING NEED**

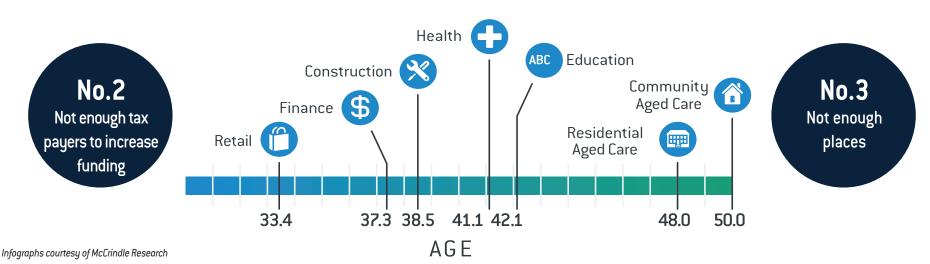


EXTRA 6,000,000 YEARS

#### AGEING WORKERS MEDIAN AGE IN WORKFORCE SECTORS

No.1

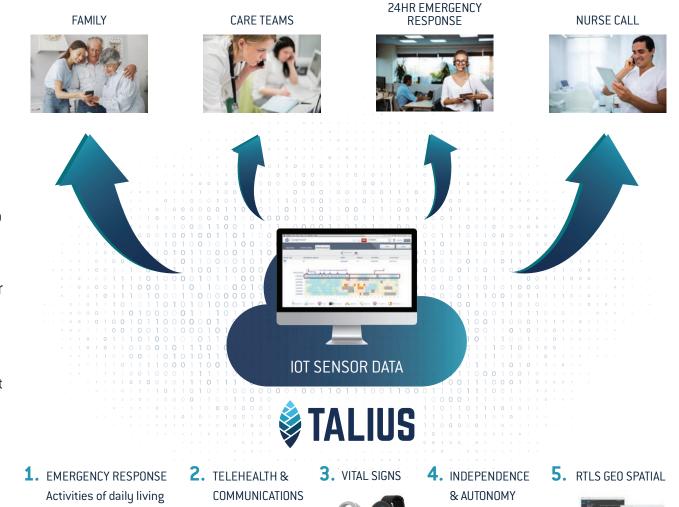
staff



# THE SOLUTION — TALIUS AI ECOSYSTEM

The TALIUS platform, **proprietary** software developed by HSC Technology Group, is based on machine learning and artificial intelligence to constantly learn and adapt to the daily behaviour of individuals and provide alerts with different severity levels based on deviations from their daily routine. From smart fall alert devices that ensure seniors receive rapid assistance to diagnosing potential illnesses early, our SaaS improves recovery time and reduces the need for hospitalisation meaning lower operational costs for service providers.

- Personalised and proactive care in seniors home, retirement village and nursing home
- Seamless monitoring range of devices that track the resident's behavior
- For the family and care providers monitoring apps with smart alerts for family members
- 24hr Emergency Response Services as required
- Constantly monitoring activities of daily living
- Scalable and cost effective enhanced with security and safety applications



# THE SOLUTION — HSC CARE

#### **NEXT GENERATION IOT SENSORS**

We are the exclusive distributor for multiple vendors in the Australian and South East Asian region which provide the core data to TALIUS, our Artificial Intelligence Data Analytics Platform.

These sensor technologies are best of breed — low cost, wireless, certified and feature rich, providing:

- 1. Emergency response
  Be able to call for help 24hrs
- 2. Communication and Telehealth
  Be able to easily communicate
  with seniors and families
- 3. Safety and security
  Improve safety and security as seniors age
- Vital signs
   Provide accurate health information
   to carers
- 5. Geospatial location systems
  Provide accurate data on where
  someone is



# THE SOLUTION — HSC HOME

# EMPOWERING INDEPENDENCE AND AUTONOMY

Assistive Technology (AT) for people with disabilities is life changing and allows them to perform tasks that might otherwise be difficult or impossible. Our HSC Home solution is designed for the NDIS service providers and is best of breed — low cost, wireless, certified and feature rich. Most people apply AT in their daily lives; using voice-activated devices, smart phones, remote controls to perform tasks easier.

For people with physical or cognitive impairments (disabilities), Assistive Technology can make significant impact as follows:

- AT can assist them to communicate and learn
- AT enable them to participate in work and/ or social environment
- AT can help them to achieve independence and improve their quality of life.



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# THE BUSINESS — HARDWARE, SOFTWARE AND SUBSCRIPTIONS

SMART CARE

**SMART CONNECT** 

**SMART LIVING** 

**SMART LIFE** 

**SMART TRACK** 













#### **HARDWARE**

Industry standards of 20-40% margin

#### **SOFTWARE**

Industry standards of 50-80% margin

#### **SUBSCRIPTIONS**

Providing annual recurring revenue









#### **OPTIONAL**

Customisation and major projects 20-30%

#### LIFECYCLE

Hardware – 7-10 years Subscription – 1-10 years Home Care – 1-5 years Facilities – 7-12 years

## THE MARKET

#### AVAILABLE FUNDING

2,300 registered aged care providers 2m+ aged care and disability clients

Source: www.gen-agedcaredata.gov.au











#### MARKET BREAKDOWN

HSC's product suite works across the entire aged care and disability sectors.

Source: www.gen-agedcaredata.gov.au













#### TOTAL ADDRESSABLE MARKET

The total addressable market HSC has access to includes significant ongoing investment in hardware, software and annual recurring revenue through subscriptions.

Based on management estimates



\$40+ BILLION IN FUNDING



in funding annually 4.3m customers



**HOME CARE** 

\$4.2b in funding annually

1.1m customers



**NURSING HOME** 

in funding annually

300,000 customers



2,200 villages

184.000 customers



\$1.35b hardware, software and ARR



**SUBSCRIPTIONS** 

2.3m total number of subscriptions



**MARKET SHARE** 

HSC has approximately 0.15% of the Australian market

# THE CATALYST FOR CHANGE

#### THREE LARGE EVENTS WILL SHAPE THE INDUSTRY



#### REMOTE PATIENT MONITORING (RPM) WILL BECOME BUSINESS AS USUAL

Healthcare providers are positioned to take advantage of the continuous data stream from their patients in order to make more informed decisions regarding tests, treatments and procedures. In private healthcare, patients can use RPM to understand aspects of their health and seek out specific care which, in return, will reduce costs.



#### ROYAL COMMISSION INTO AGED CARE – MORE ACCOUNTABILITY AND TRANSPARENCY

A report commissioned by the Royal Commission titled Report on the profitability and viability of the Australian Aged Care Industry recommends the creation of a reliable, consistent set of data as the 'source of truth' for the sector to improve understanding and analysis of aged care's performance.



#### 3G SHUTDOWN IN JUNE 2024 - 270,000 DEVICES HAVE TO BE REPLACED

As 5G rolls out mobile network operators are going to start turning off 3G services. This will affect a number of devices, including older 3G-only mobiles, but also any IoT device that relies on a 3G SIM card only. According to the NBN the number of devices are estimated to be in the hundreds-of-thousands and users will be looking to upgrade to newer technology.

# BUILDING A SIGNIFICANT RECURRING REVENUE STREAM

#### **2020 KEY PARTNER AGREEMENTS**













#### HSC SUCCESSFULLY SELLING INTO ALL KEY MARKET SEGMENTS

- Community Housing Bolton Clarke
- Residential Aged Care Aged Care and Housing Group
- Disability Housing Odyssey Lifestyle Care Communities
- International St John's Home for Elderly Persons

#### **KEY WINS AND NEW PARTNER AGREEMENTS**

- Aged Care and Housing Group: \$2.7m contract with project deployment progressing
- Bolton Clarke: Orders for more than 2,250 Personal Emergency Response Systems (PERS)
- Odyssey Lifestyle Care Communities: Delivered \$400k contract with additional orders for approximately \$50k of project variations
- Enrich Living Services: Purchase order for \$260k received
- St John's Home for Elderly Persons (Singapore): Partner Essence-Singapore awarded \$400k contract

# REVENUE AND SUBSCRIBER GROWTH

HSC has a contracted pipeline of hardware orders, with each sale providing incremental product margin and annual recurring revenue (ARR).

Sales \$1.66m (for half year ended June 2020) with an additional \$2.6m revenue expected from existing contracts.

Subscriptions 3,424 (as at June 2020) with an additional 2,400 subscribers expected from existing contracts.

Most of the contracted orders are facilities projects with a longer lifecycle (7-12 years) and higher ARR.



# A SCALABLE BUSINESS MODEL

#### **INCREASED SALES FORCE**

HSC has recognised that a scalable sales force is key to achieving increased transactions and in turn growing annual recurring revenue streams. To achieve this a National Business Development Manager has been appointed to build the sales network in each state and territory and strategic sales roles will be filled in Queensland, NSW and South Australia by January 2021.

#### **PARTNERS**

We have multiple distribution channels who use some or all of our solutions. We provide them a customised wholesale hardware and software with a B2B2C business model.

We partner directly with:

- Aged care providers that have a technical service delivery team
- 2. Medical alarm providers
- 3. Nurse call integrators
- 4. System integrators
- 5. 24hr response centres



## THE TEAM — PROVEN AND EXPERIENCED

HSC Technology Group is led by a highly regarded Board and supported by a team of industry experienced C suite professionals.



**GRAHAM RUSSELL**MANAGING DIRECTOR

Passionate about helping our older generation stay independent and pioneering the adoption of seamless technology solutions in the Asia Pacific region for the aged care industry. Mr Russell has been instrumental in developing, localising and commercialising best-of-breed international technology utilising Artificial Intelligence to detect health deterioration, fall alerts and provide early intervention. His background includes CEO of a national systems integration business working on the front line with products such as Nurse Call, CCTV, Access Control, Security, WiFi, Internet, and fibre solutions for hospitals, residential aged care, councils, and government facilities.



LEYLAN NEEP CHAIRMAN

Highly experienced Director and Executive who brings a wealth of market knowledge holding senior roles across a range of both ASX-listed and private entities, possessing over two decades of expertise in the financial services industry. Mr Neep has a proven track record in finance, governance and funds management and has been involved in several IPO/ASX listings and numerous capital raising efforts, for both corporate entities and managed investment schemes. He is a Fellow of CPA Australia (FCPA), a Fellow of Governance Institute of Australia (FGIA), and a Graduate of the Company Directors Course run by the Australian Institute of Company Directors (GAICD).



RAMSAY CARTER
NON EXECUTIVE DIRECTOR

Over 20 years' experience in global investment banking holding senior positions in Australia, Tokyo, Hong Kong and Singapore with governance over multiple jurisdictions throughout his career in a highly regulated industry, especially within Asia Pacific, UK and North America. Mr Carter is a proven leader with particular focus on clear lines of communication and accountability aligned with interests and creating an environment of respect, diversity and challenge. He has a Bachelor of Laws and International Business and is a member of the Australian Institute of Company Directors (AICD).

NOTES			

# THANK YOU

# HISC TECHNOLOGY GROUP



PEACE OF MIND
Confidence that immediate
care is available



**ANYWHERE, ANYTIME**Real time notification
and alerts



**PERSONAL, PROACTIVE**Constant monitoring for early health warning signs



BETTER OUTCOMES,

COST EFFECTIVE
Smart analytics enabling insights for preventative interventions