**Centrepoint Alliance** 

# **Annual General Meeting**

27 November 2014

#### **AGM November 2014**

#### Centrepoint Alliance

#### Welcome

#### **Board Members:**

- Rick Nelson Chairperson
- John de Zwart– Managing Director
- Noel Griffin Non-executive Director
- Stephen Maitland Non-executive Director
- Matthew Kidman Non-executive Director
- Martin Pretty Non-executive Director

#### **Senior Executives:**

- Glenn Toohey Company Secretary & Chief Financial Officer
- Debra Anderson Company Secretary & Corporate Manager Legal
- Linda Kaddatz Assistant Company Secretary
- Bob Dodd CEO of Centrepoint Alliance Premium Funding
- Soula Cargakis CEO of Associated Advisory Practices
- Mathew Walker CEO of Ventura and Investment Diversity
- Anne Fitzgerald General Manager Strategic Initiatives
- Bruce Sweeney Chief Information Officer



- 1. Annual financial and other reports
- 2. Adoption of remuneration report
- 3. Re-election of Stephen Maitland
- 4. Re-election of Noel Griffin
- 5. Election of Martin Pretty
- 6. Ratification and approval of previous issue of shares
- 7. Approval of employee incentive scheme
- 8. Issue of shares to Managing Director: John de Zwart
- 9. Additional capacity to issue ordinary shares
- 10. Appointment of new auditor
- 11. Renewal of proportional takeover provisions



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### **Remuneration Report**



#### **Resolution 1:**

To consider and if thought fit pass the following resolution as a resolution in accordance with section 250R(2) Corporations Act 2001:

"That the remuneration report for the year ended 30 June 2014 be adopted."



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### **Re-election of Stephen Maitland**



#### **Resolution 2:**

To consider and if thought fit pass the following resolution as an ordinary resolution:

"That Stephen Maitland, who retires by rotation in accordance with rule 58(a) of the Company's constitution and, being eligible, be re-elected as a director of the Company."



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#### **Re-election of Noel Griffin**



#### **Resolution 3:**

To consider and if thought fit pass the following resolution as an ordinary resolution:

"That Noel Griffin, who retires by rotation in accordance with rule 58(a) of the Company's constitution and, being eligible, be re-elected as a director of the Company."



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### **Election of Martin Pretty**



#### **Resolution 4:**

To consider and if thought fit pass the following resolution as an ordinary resolution:

"That Martin Pretty, who was appointed in accordance with rule 47 of the Company's constitution and, being eligible, be elected as a director of the Company."



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### Ratification and Approval of Previous Issue of Shares Centrepoint Alliance

#### **Resolution 5:**

To consider and if thought fit pass the following resolution as an ordinary resolution:

"That, for the purposes of ASX Listing Rule 7.4 and for all other purposes, shareholders ratify and approve the previous issue of 8,000,000 shares, as detailed in the explanatory statement."



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### **Approval of Employee Incentive Scheme**



#### **Resolution 6:**

To consider and if thought fit pass the following resolution as an ordinary resolution:

"That the Company's long-term incentive plan (LTIP) be approved for the purposes of ASX Listing Rule 7.2, exception 9."



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### Issue of shares to Managing Director: John de Zwart Centrepoint Alliance

#### **Resolution 7:**

To consider and if thought fit pass the following resolution as an ordinary resolution:

"That, pursuant to section 208(1)(a) of the Corporations Act 2001 and ASX Listing Rule 10.14, the members of the Company approve the issue of 2,800,000 shares under the LTIP to the Company's Managing Director, John de Zwart, in the manner outlined in the explanatory statement."



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### **Additional Capacity to Issue Ordinary Shares**



#### **Resolution 8:**

To consider and if thought fit pass the following resolution as a special resolution:

"That the additional capacity to issue ordinary shares in the Company under rule 7.1A of the ASX Listing Rules for cash or non-cash consideration at any time during the next 12 months (or until a transaction under rule 11.1.2 or 11.2 is approved by the shareholders of the Company), be approved for the purposes of rule 7.1A and for all other purposes."



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### **Appointment of New Auditor**



#### **Resolution 9:**

To consider and if thought fit pass the following resolution as an ordinary resolution:

"That, subject to the consent of the Australian Securities & Investments Commission to the current auditor resigning, Deloitte having been duly nominated under section 328B(1) Corporations Act 2001, be appointed as auditor of the Company."



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### **Renewal of Proportional Takeover Provisions**



#### **Resolution 10:**

To consider and if thought fit pass the following resolution as a **special resolution**:

"That the proportional takeover approval provisions contained in rule 86 of the Company's constitution be granted effect for a further three years, effective on and from the day on which this resolution is passed."



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**Centrepoint Alliance** 

# **Annual General Meeting**

27 November 2014

#### Chairman's 2014 Review



- Centrepoint Funding has continued its strong growth in FY14 with revenue up 16% and pre-tax profits up by 43%
- Strong progress has been made in the transformation of Centrepoint Wealth including a change in organisational structure to align with our strategy of developing a customer and adviser centric wealth business
- Centrepoint acquired the remaining 45% of the shares in Associated Advisory Practices Pty Ltd and Associated Advisory Practices Pty (No 2) Ltd in October 2013 positioning that business for continued growth
- In April-May \$13.63m in equity was raised through a placement to institutional and sophisticated investors and a 1 for 3 non-renounceable, fully underwritten entitlement offer
- The equity raising has strengthened the balance sheet, provided future capital requirements for the AFSL holding entities and for both organic and inorganic growth of the Centrepoint group
- A final dividend of 2.2 cents per share, fully franked, was paid on 15 October 2014

#### **Governance Renewal**



The Group is embarking on a new 'challenger' strategy (2014-2020) in the financial services industry leveraging our scale, independence and expertise.

This is a multi year journey requiring long term commitment and new skills. As a result, the Board has begun implementing a series of changes:

- One appointment made, Martin Pretty (27 June 2014)
- Following a transition, Noel Griffin to retire 28 January 2015
- Appointment of a new Chair (2H15)
- One further director to retire (2H15)
- Replacement of Ernst & Young as auditors and appointment of Deloitte (subject to shareholder approval)
- Centralisation and standardisation of compliance and risk management (in progress)
- External oversight of key governance processes i.e. Wealth advice, strategy (PwC appointed to review wealth advice)

These changes will position the Group well to oversee the ongoing development of the strategy and its execution.

**Centrepoint Alliance** 

## **2014 Annual General Meeting**

**Managing Director Presentation** 

### **FY14 Summary**



- Strong results delivered across all businesses
  - Exceptional growth in Premium Funding
  - Simplification and refocusing of Centrepoint Wealth progressing well
- Centrepoint is leveraging its strong market positions and industry change to transform itself into a leading service provider to independent intermediaries
- 2014 was a successful year revenue stabilisation, cost reductions, team rebuilding and improved stakeholder relationships

### **FY14 Financial Summary**



|   | FY14     | FY13     | Change |
|---|----------|----------|--------|
| Underlying PBT  | \$8.3m   | \$5.8m   | 43%    |
| Statutory NPAT  | \$3.3m   | (\$7.8m) | 142%   |
| Total Revenue <sup>1</sup>                                  | \$51.7m  | \$52.6m  | (2%)   |
| Total Expenses (ex claims) 1                                | \$45.5m  | \$49.2m  | (8%)   |
| Cost to Income Ratio  | 88%      | 94%      | (6%)   |
| Total Assets  | \$184.8m | \$150.2m | 23%    |
| Total Equity  | \$34.5m  | \$17.2m  | 101%   |
| Cash & Term Deposits  | \$21.4m  | \$9.4m   | 128%   |
| Underlying PBT EPS (cents)                                  | 7.9      | 6.0      | 32%    |
| Underlying PBT EPS (cents) (Continuing Operations, Diluted) | 3.1      | - 7.9    | 139%   |

<sup>&</sup>lt;sup>1</sup>From Continuing Operations

### **Centrepoint Funding – Operational Review**



| Financial           | Underlying PBT up 43% to \$5.3m  |  |
|---------------------|--|--|
|                     | <ul> <li>Premiums funded up 21% to \$445m and growing 3 times market</li> </ul>  |  |
|                     | Premium Funding east coast sales up 43% YOY  |  |
|                     | <ul> <li>Mortgage broking PBT up 2% to \$0.2m</li> </ul>   |  |
| Operating           | <ul> <li>Operational efficiencies continued to be gained from prior year IT investment. Further capacity available</li> </ul>                        |  |
|                     | Customer experience further improved   |  |
|                     |  |  |
|                     | Strong credit risk and expense management  |  |
| Strategy and people | <ul> <li>Strong credit risk and expense management</li> <li>Strengthened east coast Premium Funding sales team and rebalanced client base</li> </ul> |  |
| Strategy and people | Strengthened east coast Premium Funding sales team and rebalanced  |  |
| Strategy and people | Strengthened east coast Premium Funding sales team and rebalanced client base  |  |
| Strategy and people | <ul> <li>Strengthened east coast Premium Funding sales team and rebalanced client base</li> <li>Renewed IBNA premium funding agreement</li> </ul>    |  |

### **Wealth – Operational Review**



| Financial  Underlying profit flat. Statutory PBT up 149% Prior year revenue reductions offset by operational improvements \$6m in annualised savings achieved  Operating  Significant investment in people, processes and systems funded by operational efficiencies Successfully re-engaged with advisers Claims management process transformed Range of market leading services launched for independent advisers strengthening proposition and service  Strategy and people  New customer and adviser centric strategy launched Disposed of non-core assets i.e. GPS, Malaysian and NZ advice businesses Acquired remaining 45% of Associated Advisory Practices Launched salaried advice and new licensee Alliance Wealth  Regulation  Completed transformation of professional standards team and processes Strong relationship with regulators and industry bodies Ongoing Monitoring Program completed in July 2014 Regulatory changes (FOFA) implemented without any significant impact on revenues to date  |  |  |  |
|--|--|--|--|
| Sem in annualised savings achieved      Significant investment in people, processes and systems funded by operational efficiencies     Successfully re-engaged with advisers     Claims management process transformed     Range of market leading services launched for independent advisers strengthening proposition and service  Strategy and people     New customer and adviser centric strategy launched     Disposed of non-core assets i.e. GPS, Malaysian and NZ advice businesses     Acquired remaining 45% of Associated Advisory Practices     Launched salaried advice and new licensee Alliance Wealth  Regulation     Completed transformation of professional standards team and processes     Strong relationship with regulators and industry bodies     Ongoing Monitoring Program completed in July 2014     Regulatory changes (FOFA) implemented without any significant impact on revenues to date  | Financial                                    | Underlying profit flat. Statutory PBT up 149%  |  |
| Significant investment in people, processes and systems funded by operational efficiencies     Successfully re-engaged with advisers     Claims management process transformed     Range of market leading services launched for independent advisers strengthening proposition and service  Strategy and people     New customer and adviser centric strategy launched     Disposed of non-core assets i.e. GPS, Malaysian and NZ advice businesses     Acquired remaining 45% of Associated Advisory Practices     Launched salaried advice and new licensee Alliance Wealth  Regulation     Completed transformation of professional standards team and processes     Strong relationship with regulators and industry bodies     Ongoing Monitoring Program completed in July 2014     Regulatory changes (FOFA) implemented without any significant impact on revenues to date  |  | <ul> <li>Prior year revenue reductions offset by operational improvements</li> </ul>         |  |
| efficiencies  Successfully re-engaged with advisers  Claims management process transformed  Range of market leading services launched for independent advisers strengthening proposition and service  Strategy and people  New customer and adviser centric strategy launched  Disposed of non-core assets i.e. GPS, Malaysian and NZ advice businesses  Acquired remaining 45% of Associated Advisory Practices  Launched salaried advice and new licensee Alliance Wealth  Completed transformation of professional standards team and processes  Strong relationship with regulators and industry bodies  Ongoing Monitoring Program completed in July 2014  Regulatory changes (FOFA) implemented without any significant impact on revenues to date   |  | \$6m in annualised savings achieved  |  |
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| Range of market leading services launched for independent advisers strengthening proposition and service  New customer and adviser centric strategy launched  Disposed of non-core assets i.e. GPS, Malaysian and NZ advice businesses  Acquired remaining 45% of Associated Advisory Practices  Launched salaried advice and new licensee Alliance Wealth  Regulation  Completed transformation of professional standards team and processes  Strong relationship with regulators and industry bodies  Ongoing Monitoring Program completed in July 2014  Regulatory changes (FOFA) implemented without any significant impact on revenues to date  |  | Successfully re-engaged with advisers  |  |
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| Disposed of non-core assets i.e. GPS, Malaysian and NZ advice businesses  Acquired remaining 45% of Associated Advisory Practices  Launched salaried advice and new licensee Alliance Wealth  Completed transformation of professional standards team and processes  Strong relationship with regulators and industry bodies  Ongoing Monitoring Program completed in July 2014  Regulatory changes (FOFA) implemented without any significant impact on revenues to date  2014 Annual General Meeting   Page 33   |  |  |  |
| <ul> <li>Acquired remaining 45% of Associated Advisory Practices</li> <li>Launched salaried advice and new licensee Alliance Wealth</li> <li>Completed transformation of professional standards team and processes</li> <li>Strong relationship with regulators and industry bodies</li> <li>Ongoing Monitoring Program completed in July 2014</li> <li>Regulatory changes (FOFA) implemented without any significant impact on revenues to date</li> </ul>  | Strategy and people                          | New customer and adviser centric strategy launched   |  |
| <ul> <li>Launched salaried advice and new licensee Alliance Wealth</li> <li>Completed transformation of professional standards team and processes</li> <li>Strong relationship with regulators and industry bodies</li> <li>Ongoing Monitoring Program completed in July 2014</li> <li>Regulatory changes (FOFA) implemented without any significant impact on revenues to date</li> </ul>   |  | <ul> <li>Disposed of non-core assets i.e. GPS, Malaysian and NZ advice businesses</li> </ul> |  |
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| <ul> <li>Strong relationship with regulators and industry bodies</li> <li>Ongoing Monitoring Program completed in July 2014</li> <li>Regulatory changes (FOFA) implemented without any significant impact on revenues to date</li> </ul>   |  | Launched salaried advice and new licensee Alliance Wealth                                    |  |
| <ul> <li>Ongoing Monitoring Program completed in July 2014</li> <li>Regulatory changes (FOFA) implemented without any significant impact on revenues to date</li> </ul> Centrepoint Alliance Limited 2014 Annual General Meeting   Page 33   | Regulation                                   | Completed transformation of professional standards team and processes                        |  |
| • Regulatory changes (FOFA) implemented without any significant impact on  **Regulatory changes (FOFA) implemented without any significant impact on  **Regulatory changes (FOFA) implemented without any significant impact on  **Regulatory changes (FOFA) implemented without any significant impact on  **Regulatory changes (FOFA) implemented without any significant impact on  **Regulatory changes (FOFA) implemented without any significant impact on  **Regulatory changes (FOFA) implemented without any significant impact on  **Regulatory changes (FOFA) implemented without any significant impact on  **Regulatory changes (FOFA) implemented without any significant impact on  **Regulatory changes (FOFA) implemented without any significant impact on  **Regulatory changes (FOFA) implemented without any significant impact on  **Regulatory changes (FOFA) implemented without any significant impact on  **Regulatory changes (FOFA) implemented without any significant impact on  **Regulatory changes (FOFA) implemented without any significant impact on  **Regulatory changes (FOFA) implemented without any significant impact on  **Regulatory changes (FOFA) implemented without any significant impact on  **Regulatory changes (FOFA) implemented without any significant impact on  **Regulatory changes (FOFA) implemented without any significant impact on the significant impac |  | Strong relationship with regulators and industry bodies                                      |  |
| Centrepoint Alliance Limited revenues to date 2014 Annual General Meeting   Page 33  |  | Ongoing Monitoring Program completed in July 2014  |  |
|  | 34 TO 10 10 10 10 10 10 10 10 10 10 10 10 10 |  |  |

### **FY15 Update**



- Centrepoint rebranding progressing well across the business
- Centrepoint cross sell initiatives being well received by intermediaries and clients
- Premium Funding volumes up 31% YTD in eastern states. Western Australia volumes are lower resulting in total sales margin down 7% YTD
- New Premium Funding distribution agreement entered into with Steadfast will strengthen long term growth
- Bank funding negotiations due to be finalised in Dec14 with second bank funder coming on board
- Centrepoint Lending Solutions (ex Australian Loan Company) transformation has begun

### **FY15 Update (continued)**



- Centrepoint Wealth has seen steady growth in new practices since Apr14
- New licensee, Alliance Wealth launched (September Qtr15)
- Salaried adviser model launched, Alliance Wealth and Protection (September Qtr15)
- New managed account solution, Ventura Managed Account Portfolios launched (December Qtr15)
- SMART practice services delivered to existing practices including:
  - Outsourced para-planning
  - Succession planning and book purchases
  - Acquisition funding service
- Investing in key staff appointments to continue the transformation of Wealth and grow revenues
- No significant impact from regulatory changes

### **Growth Initiative: Alliance Wealth (AW)**



A new Centrepoint licensee providing a solution for financial advisers to provide quality independent advice with the freedom and opportunity of owning their own practice

#### Rationale:

- Complements existing offerings and leverages scale from existing business lines
- Strong demand from advisers for a high quality, full service licensee
- Seeking product choice and technology to support practice efficiencies
- Flat fee structure with no dealer splits
- Simplified model with no legacy issues

# Growth Initiative: Alliance Wealth and Protection (AWP)



A new salaried advice business for financial advisers to provide quality independent advice with the security of a salaried income

#### Rationale:

- Complements existing offerings and leverages scale from existing business lines
- Demand from advisers for a high quality, non-aligned salaried advice role
- Strong demand from organisations to partner with a non-conflicted high quality advice business to complement existing client services
- High margin, low risk

### **Vision and Strategy**



#### Vision:

To create the leading and most highly respected independent financial services business in Australia.

#### Strategy:

- Grow premium funding through strong distributor relationships and consistent reliable service
- 2. Build a modern, customer centric, vertically integrated, wealth business and:
  - Develop a platform which allows advisers to consistently deliver quality advice
  - In conjunction with consumers and advisers, design and deliver new solutions based around customer needs

**Centrepoint Alliance** 

Thank you and any questions?

**Centrepoint Alliance** 

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