



onthehouse  
HOLDINGS



# First Half 2015 Results

26 February 2015



- **Overview**
- **Financial summary**
- **Real Estate Solutions division**
- **Consumer Online & Data Analytics division**
- **Outlook**

# Overview

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- Initial phase of strategic review completed
- Board refreshed
- Revenue stable, with underlying EBITDA down 3.8%
  - Statutory earnings affected by one-off costs
- Net cash balance maintained while reinvesting in the business and paying down debt
- Focus on customer service and cross-selling in Real Estate Services (RES)
- Consumer Online and Data (COD) focus on Project Rise, our next generation online platform

# Strategic review – initial assessment and restructure

## Business divisions restructured

Divisional structure now better reflects operations  
Financial reporting now reflects new structure, with all relevant costs allocated

First cut five year business plans for RES and COD  
confirm need for significant additional investment in both divisions

## Real Estate Solutions

*Back and front end software  
for real estate agent use*

Stable, annuity style revenue  
streams and is very profitable

## Consumer Online & Data

*Free to consumer data platform and fee  
for service data and valuation products*

Still in start-up, requires significant additional  
investment but has high upside potential if  
disruptive model succeeds

# New Board in place to drive business

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- Board renewal completed
- Incoming Board has a good balance of shareholder representation and independent directors, with the skills and a strong alignment of interest to contribute to the Company's evolution and development
- CEO search re-initiated
  - Chris Meehan, the current Chief Operating Officer appointed Acting CEO

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# Steady revenue and continued investment in the future

Key earnings items (\$000's)	1H15 Statutory	1H15 Underlying <sup>1</sup>	1H14 Underlying	% change <sup>2</sup>
Sales revenue	13,022	13,022	12,924	0.8%
EBITDA	2,781	3,050	3,172	-3.8%
<i>EBITDA Margin</i>	<i>21.4%</i>	<i>23.4%</i>	<i>24.5%</i>	<i>-1.1%</i>
Profit/(loss) before tax	(10,903)	(179)	229	nm
Net profit/(loss) after tax	(9,133)	93	730	-87.3%

- Business continued to generate stable earnings - steady revenue from both divisions
- Underlying EBITDA slightly reduced as a result of increased investment across the business
- Statutory profit impacted by one off costs related to investments, former CEO departure and non-cash impairment charge of \$10.5 million

<sup>1</sup> Adjusted for transaction costs incurred in respect of potential merger, acquisition activity costs associated with former CEO's departure and impairment charge

<sup>2</sup> Change from 1H14 underlying to 1H15 underlying

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# Impairment

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- Impairment charge of \$10.46 million has arisen because the “value in use” of the Consumer Online assets has reduced
- The impairment consists of three elements:
  1. A goodwill impairment of \$3.68 million
  2. A write-off of capitalised costs of \$4.67 million relating to software
  3. A write-off of the carrying value in other intangible assets in the division of \$2.10 million (e.g. data, customer relationships and brand names)
- The balances in items 2. and 3. would ordinarily be expensed through amortisation charges in future years
- With the development of Project Rise underway, the business is well positioned for growth and value creation over the next three to five years



# Reinvesting and reducing debt

Key balance sheet items (\$000's)	31 Dec 14	30 Jun 14	% change
Cash	1,222	3,416	-64.2%
Goodwill & intangibles	54,845	65,232	-15.9%
Other assets	4,196	4,441	-5.5%
<b>Total assets</b>	<b>60,263</b>	<b>73,089</b>	<b>-17.5%</b>
Borrowings	1,075	1,672	-35.7%
Other liabilities	5,204	8,531	-39.0%
<b>Total liabilities</b>	<b>6,279</b>	<b>10,203</b>	<b>-38.5%</b>
<b>Total equity</b>	<b>53,984</b>	<b>62,886</b>	<b>-14.2%</b>

- Cash generative business facilitates
  - Investment in key initiatives in both RES and COD
  - Reduction in debt
- Reduction in total equity of 14.2% driven by impairment charge

# Cash flows

Key cash flow items (\$'000)	1H15	1H14	% change
Operating cash flows <sup>1</sup>	1,803	3,044	-40.8%
Investing cash flows	(3,401)	(2,087)	+63.0%
Financing cash flows	(596)	(779)	-23.5%
<b>Net change in cash</b>	<b>(2,194)</b>	<b>178</b>	<i>nm</i>
Cash at beginning	3,416	4,187	
Cash at end	1,222	4,365	-72.0%

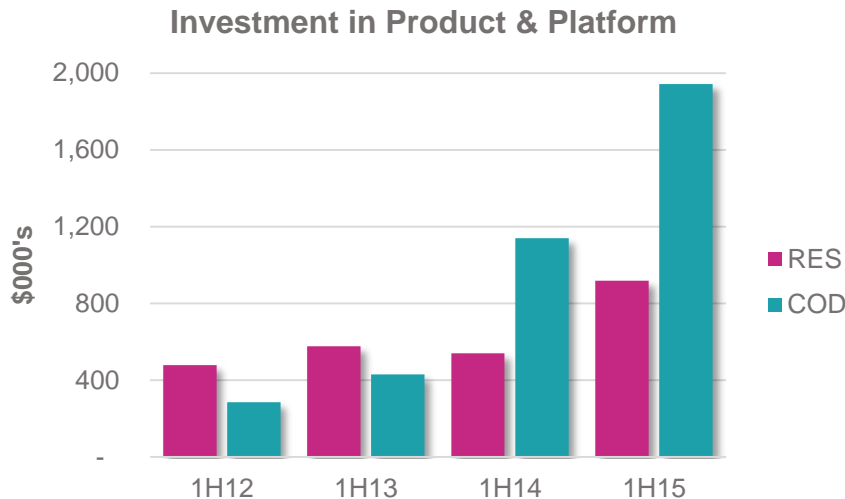
- Operating cash flow of \$1.8m
  - Decrease from 1H14 reflects increased business investment in key initiatives such as support, marketing and customer care
  - Funded repayment of debt and increased business investment
- Investing cash outflows up 63.0% to \$3.4m
  - Ongoing investment in both RES and COD
  - \$0.3m deferred consideration
- Financing cash outflow of \$0.6m
  - Repayment of \$0.6m debt
  - \$0.4m equipment facility drawn

<sup>1</sup> Includes foreign exchange differences

# Investing for the long-term in both divisions

Key cash flow items (\$'000)	1H15	1H14	% change
Investing cash flows			
- Product	(3,027)	(1,681)	80.1%
- Infrastructure (net)	(124)	(406)	-69.5%
- Acquisitions	(250)	-	<i>nm</i>
Total investing cash flows	(3,401)	(2,087)	63.0%

- 1H15 outflows reflective of increased investment in product
  - COD product development investment largely dedicated to Project Rise
  - Continued investment in RES to build additional product features
- Infrastructure largely in place following investment in FY14
- \$250k deferred consideration for acquisition of The Ad Network Pty Ltd



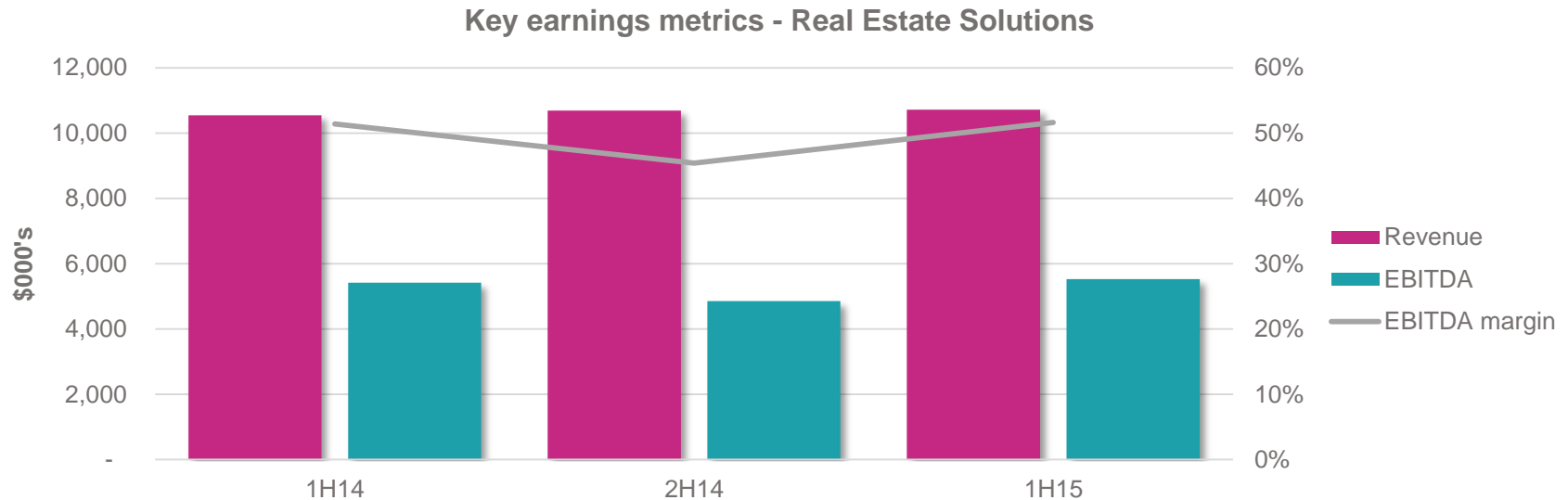
# New divisional reporting reflects structure and costs

	Previous structure		New structure			
	RES		COD	COD		
Revenue	Agent software revenue	Data services revenue	Media revenue	Agent software revenue	Media revenue	Data services revenue
Expenses	Direct costs, excluding data costs which were shared		Direct costs	Direct costs & allocated corporate costs	Direct costs including data costs & allocated corporate costs	
Unallocated	Costs associated with data and all corporate costs (e.g. occupancy, finance, HR). Approximately 50% of Group costs were unallocated			More costs being directly attributed to business units, with the remaining unallocated costs being Board, IR, ASX and Office of CEO totalling ~9% of Group costs		

- New divisional structure better reflects operations
  - Financial reporting brought in line to more effectively allocate costs

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# RES - steady revenue and improving EBITDA



- Focus in 1H15 on improving internal efficiencies and on key initiatives:
  - Increasing yield per door
  - Service improvement
- Revenue growth of 2% YOY and flat since June 14
- Cost management has improved EBITDA and EBITDA margin over 2H14 but remains unchanged over corresponding period 1H14

# Focus on positive customer experience to increase retention

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- Attention remains on customer service
- Focus on key initiatives include
  - Delivery of new features
  - Industry and customer research
  - Launch of Net Promoter Score (NPS)
  - Increased customer engagement via new post-customer-service surveys
- Results are flowing through
  - Client implementations and onboarding timelines reduced by 24%
  - Sustained lower support response times
  - Number of monthly customer complaints dropped by 49% since June 2014 to January 2015

# Increasing yield per office

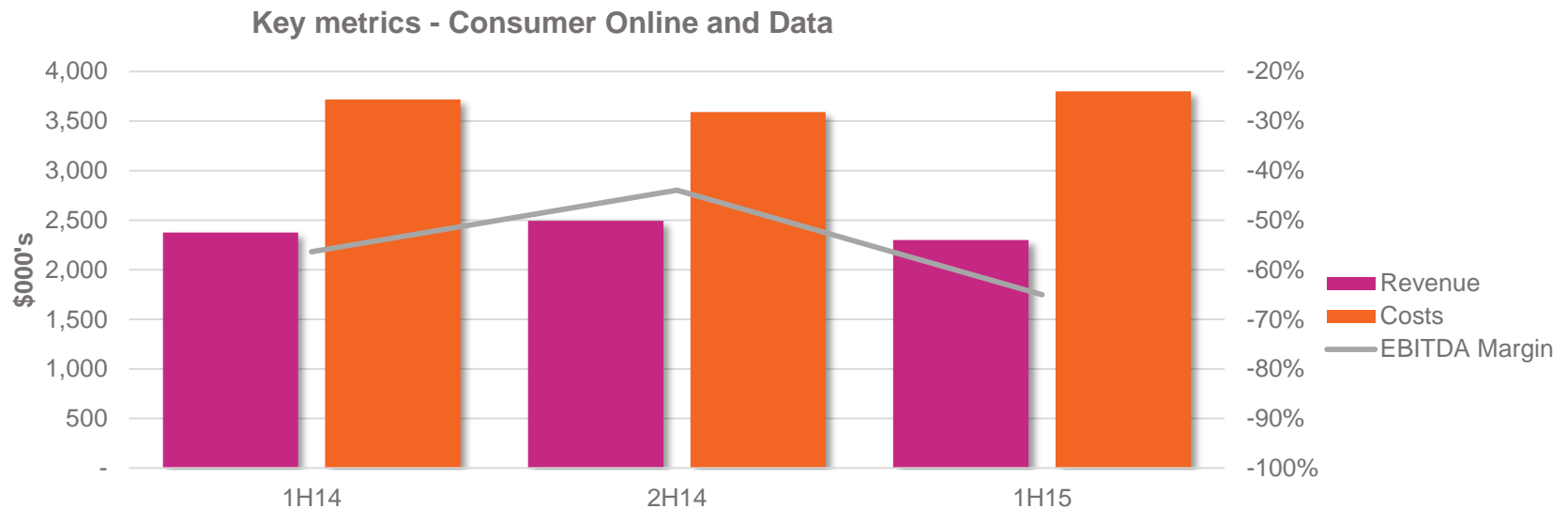
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- Ongoing focus on cross-selling strategy in 1H15
  - Appointment of account managers
  - New Webchoice Express (lower price point) opens new opportunities
  - Training of BDMs on bundled sales
- Increasing yield per office
  - 4% increase since Dec 2013
- Slight fall in office numbers since 2013 due to several franchise groups shifting off Webchoice platform and higher churn of Console NZ clients



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# COD focus on Project Rise



- Revenue slightly down (3%) on the prior corresponding period
- Consumer Online traffic is strong and growing
- Agent engagement leading to increased listings and content
- Delivery of Project Rise beta site

# Growing ingestion and exposure of data

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- Continued focus on generating 'non-agent advised' data and sources
  - Obtaining data from multiple sources in addition to agents
  - Automating data matching across these sources
- Continued growth of data warehouse
  - Nearly 13 million properties available to publish on the website
  - Already publishing Sold History Data against over 7 million properties
  - Bed, Bath, Car property attributes held over 10 million properties
- Continued work on development of flexible data API layer
  - Opening 3<sup>rd</sup> party development & parallel innovation opportunities

# Traffic continues to build - no signs of slowing

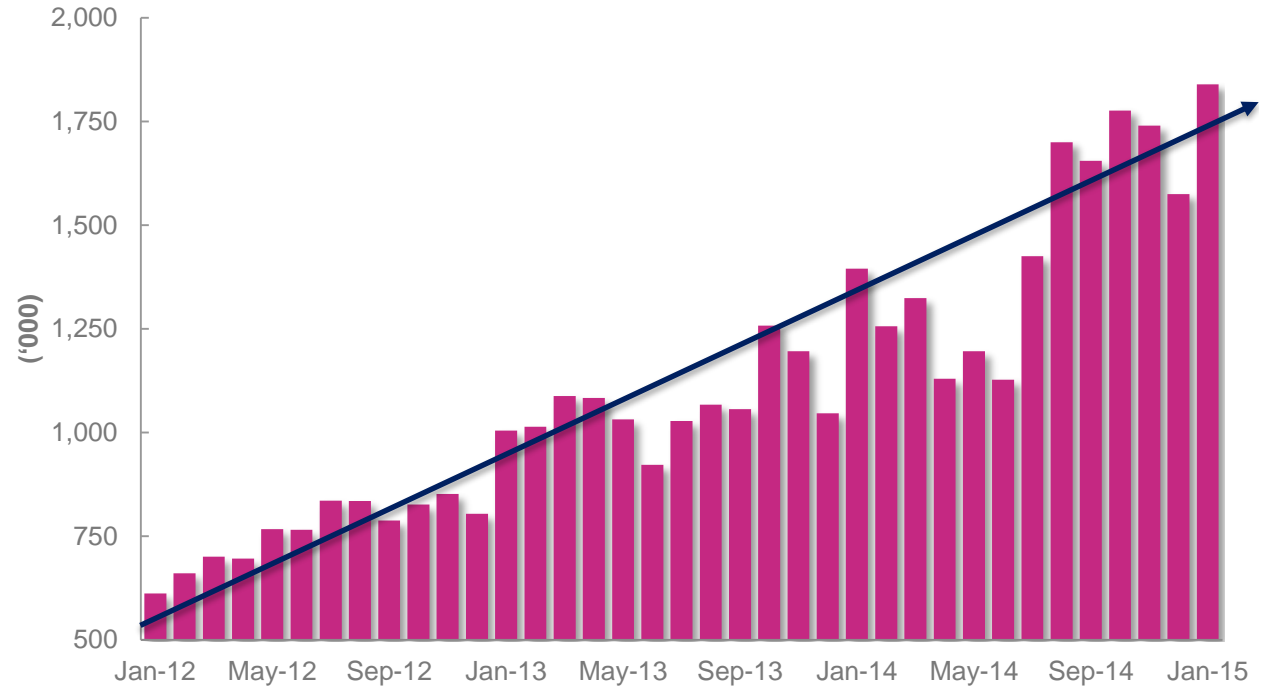
Onthehouse.com.au is the Number 1 property data\* website

Traffic up 63% since June 2014

32% YOY growth in traffic (*Jan15 PCP*)

49% YOY growth in page views (*Jan15 PCP*)

Unique visitors to onthehouse.com.au



Source: Google Analytics February 2015 (OTH and OTH GTM), Onthehouse Management Reporting

\* Property data includes listings, historical sold data, historical rental data, land sizes, block data and analytics

# Traffic is translating into engagement

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- Over 3 million property profile reports viewed every month
- 162% YOY increase in listings page views (Jan 15 PCP)
- 59% YOY increase in Agent Offices providing listings (Jan 15 PCP)
- 22% YOY increase in Consumer Membership (Jan 15 PCP)
  - Consumer membership of around 200,000 (Onthehouse + Residex)
  - 93% of members actively engaged
  - Continued increase in newsletter and social media engagement
- Growth of mobile engagement
  - Averaging over 45% of our traffic
  - Over 16.5 million mobile app page views in 1H15



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# Priorities in 2H15

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- CEO appointment
- Completion of strategic review with new CEO and Board
- Continued focus on expense and cash management
- RES priorities
  - Service improvement
  - Product enhancement
  - Sales effectiveness
- COD priorities
  - Grow consumer engagement
  - Continued investment to deliver Project Rise
  - Enhance revenue opportunities from existing capabilities
  - Drive greater monetisation of growing consumer audience



# Questions





# Appendices

# Amortisation

- The Group's accounts include substantial intangible amortisation charges which predominately arise from accounting for the acquisition of subsidiaries and the amortisation of internally developed software
- The table below shows the expected ongoing amortisation in respect of the balance as at 31 December 2014 together with the amortisation recorded during HY1FY15 and the carrying value of intangibles at 31 December 2014

\$'000s	31 Dec 2014							FY20
	HY1 - FY15	Carrying value <sup>1</sup>	HY2 - FY15	FY16	FY17	FY18	FY19	and beyond
Data								
<i>Acquired</i>	(229)	1,930	(231)	(462)	(259)	(250)	(250)	(478)
<i>Developed</i>	(37)	-	-	-	-	-	-	-
Customer contracts and relationships	(806)	6,871	(690)	(1,315)	(1,315)	(1,315)	(1,315)	(921)
Goodwill	-	39,589	-	-	-	-	-	-
Software								
<i>Acquired</i>	(881)	2,095	(838)	(1,208)	(23)	(12)	(6)	(8)
<i>Developed</i>	(993)	4,019	(620)	(1,241)	(1,014)	(699)	(388)	(57)
Other intangibles	(13)	341	(12)	(25)	(25)	(21)	(20)	(238)
<b>Total</b>	<b>(2,959)</b>	<b>54,845</b>	<b>(2,391)</b>	<b>(4,251)</b>	<b>(2,636)</b>	<b>(2,297)</b>	<b>(1,979)</b>	<b>(1,702)</b>

26 1. After recognition of impairment charges  
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