



17 August 2015

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Dear Emma,

**Re: Transfield Services Limited**

Please see the attached Media Release, which was released by the Company on Friday evening 14 August 2015 to several media outlets following a number of inaccuracies reported in the press.

The Company has also been approached by a number of investors seeking more information on the media reports. We enclose a copy of the Media Release to be lodged with the Exchange in accordance with ASX Listing Rule 3.1.

Yours Sincerely,

**Angelique Nesbitt**  
**EGM Compliance & Group Company Secretary**  
**Transfield Services Limited**



## Media Release



14 August 2015

### Transfield Services sets the record straight

Recent media reports raising allegations around conditions and circumstances at the Regional Processing Centre in Nauru have been dealt with openly, transparently and with integrity by Transfield Services. We take our responsibility to our stakeholders including our clients, the communities in which we operate and the Australian people very seriously.

The Company wishes to correct a number of factually incorrect statements made by the media:

#### 1. SSC Hearing

The Company categorically denies all allegations of misleading the Senate Select Committee and stands by evidence provided during the hearings. The Company is committed to due process including contributing to any further inquiries relating to the Regional Processing Centre in Nauru.

#### 2. Reporting Framework

Transfield Services has a clear Code of Business Conduct and is committed to openness and transparency in its dealings with all stakeholders. The care and wellbeing of asylum seekers in particular is paramount.

All incidents are reported and tracked through the Company's Incident Reporting and Complaints Management Frameworks at the Centre in Nauru. Whether substantiated or not, all incidents are investigated and acted upon as part of the Company's welfare led service. The Company works closely with the Department and the other service providers to ensure all incidents are appropriately reported and investigated without exception.

There are 11 different avenues, including the Company's whistleblower hotline which is well communicated and reported, through which incidents may be reported at the Centre in Nauru. Employees and contractors are encouraged to raise concerns about any known or suspected unlawful or inappropriate conduct within the organisation in order to ensure the incident is reported and can be actioned.

#### 3. Reporting and Investigating Incidents

In relation to the 67 alleged incidents involving minors which have been repeatedly reported by the media, these include alleged or purported incidents of verbal abuse, incidents between minors, allegations of clothed non-sexual physical contact, and verbal sexual harassment. Details of the incidents are contained in the Company's submissions to the Senate and are available on their website. Every reported incident is investigated, actioned and reported to the Department, welfare providers and the local law enforcement authorities as required. Furthermore, any allegation of illegal activities or criminal offenses have been referred to the Nauruan police force.

As highlighted in the Moss Report, the Company has demonstrated that it acts firmly and decisively where an allegation is substantiated.



#### 4. Alcohol Testing

Transfield Services' Drug and Alcohol Procedure applies to all employees, contractors and visitors whilst on duty or performing work for the Company. Alcohol testing in Nauru was introduced at the commencement of the contract in September 2012. Over the three month period to 31 July 2015, over 2,000 individual tests were undertaken at the Centre in Nauru. Media reports of an absence of alcohol testing in Nauru are factually incorrect.

Transfield Services is committed to the highest standards of probity and transparency in its operations globally. The Company has a proven track record of working closely with all of its stakeholders to foster strong and co-operative relationships.

ENDS

Media Enquiries	
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Please call +61 2 9464 1000 for any contracting or employment enquiries.

Transfield Services provides innovative solutions to clients across the social, defence, property, infrastructure, resources and industrial sectors. Our skilled workforce drives ingenuity and collaboration with clients and is backed by market-leading processes and systems delivered via a state-of-the-art technology platform. Our ability to generate true value and growth for our clients is complemented by an uncompromising commitment to safety and social responsibility. For more information on how Transfield Services can assist your business, visit: [www.transfieldservices.com](http://www.transfieldservices.com)