

24 November 2015

Company Announcements Officer
Australian Securities Exchange Limited
Exchange Centre, 20 Bridge Street
SYDNEY NSW 2000

# BY ELECTRONIC LODGEMENT TECHNOLOGY ONE LIMITED – PRESENTATION BY EXECUTIVE CHAIRMAN

Please find attached a copy of the 2015 Full Year Results Presentation made by the Executive Chairman of Technology One Limited.

Yours faithfully

Gareth Pye

Company Secretary



# **Disclosure Statement**

# **Technology One Ltd Full Year Presentation - 24 Nov 2015**

Technology One Ltd (ASX: TNE) today conducted a series of presentations relating to its 2015 Full Year results.

These slides have been lodged with the ASX and are also available on the company's web site: www.TechnologyOneCorp.com.

The information contained in this presentation is of a general nature and has been prepared by TechnologyOne in good faith. TechnologyOne makes no representation or warranty, either express or implied, in relation to the accuracy or completeness of the information. This presentation may also contain certain 'forward looking statements' which may include indications of, and guidance on financial position, strategies, management objectives and performance. Such forward looking statements are based on current expectations and beliefs and are not guarantees of future performance, and involve known and unknown risks, uncertainties and other factors, many of which are outside the control of TechnologyOne. TechnologyOne advises that no assurance can be provided that actual outcomes will not differ materially from those expressed in this presentation

Delivering a Cloud first, mobile first world

# **Agenda**

- Results
- Significant Achievements
- Outlook for Full Year
- Long Term Outlook

# **Appendix**

• Technology One Overview



Results Summary				
researce Carrinary	FY15	FY14	Variance %	
Revenue	\$218.7m	\$195.1m	12%	
Initial Licence Fees	\$49.3m	\$42.0m	17%	
Total Consulting <sup>2</sup>	\$65.6m	\$63.4m	3%	Refer slide: Consulting
Annual Licence Fees	\$95.3m	\$84.2m	13%	
Cloud Service Fees	\$4.1m	\$1.4m	200+%	
Expenses	\$172.2m	\$154.9m	11%	
R&D Expenses incl. Acquisitions <sup>1</sup>	\$41.0m	\$37.9m	8%	
R&D Expenses excl. Acquisitions	\$40.5m	\$37.9m	7%	
Expenses excl R&D	\$131.2m	\$117.0m	12%	
Profit				
Profit Before Tax	\$46.5m	\$40.2m	16%	
Profit After Tax	\$35.8m	\$31.0m	16%	
Other				
Operating Cash Flow	\$37.6m	\$35.1m	7%	
Cash and Cash Equivalents	\$75.5m	\$80.2m	(6%)	Refer slide: Balance Sheet
Profit Before Tax Margin	21%	21%		Refer slide: Margin Analysi
Dividend	8.78	8.16	8%	
<sup>1</sup> 19% of revenue v 19% last year	<sup>2</sup> Total Consulting	g includes Plus	The	sneforming business, me

# **Margin Analysis**

The TechnologyOne Cloud impacted our margins significantly

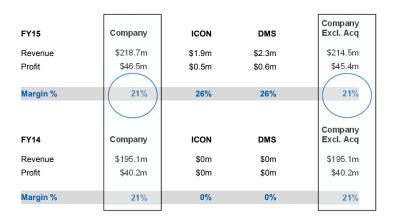
FY15	Company	Cloud	Company Excl. Cloud
Revenue	\$218.7m	\$4.1m	\$214.6m
Profit	\$46.5m	(\$2.5m)	\$49.0m
Margin %	21%	(62%)	23%
FY14	Company	Cloud	Excl. Cloud
Revenue	\$195.1m	\$1.4m	\$193.7m
Profit	\$40.2m	(\$2.0m)	\$42.2m
Margin %	21%	(146%)	22%

Our investment in the TechnologyOne Cloud is impacting our margins in the short term. TechnologyOne Cloud will make a very positive contribution to margins in the coming years

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# **Margin Analysis**

The acquisitions had no impact on our margins



Acquisitions added \$1.1m profit contribution, which help compensate for the \$2.5m loss in the TechnologyOne Cloud

# **Top End of Full Year Guidance Achieved**

# **Full Year Guidance**

Continuing profit growth of 10% to 15%

- ✓ Profit Before Tax up 16%
- ✓ Profit After Tax up 16%
- ✓ Sixth year achieved top end of guidance



# **Results Highlights**

# **Continuing strong performance**

Significant investments have continued as follows:

- United Kingdom \$400k loss (vs \$745k loss in 2014)
- TechnologyOne Cloud \$2.5m loss (vs \$2m loss in 2014)
- R&D, including Ci Anywhere \$41m (\$38m in 2014)
  - · Fully expensed as incurred



# **Total Dividend Up 8%**

# Dividends for the 2015 year:

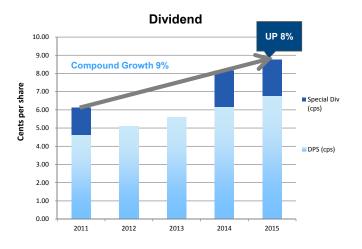
Half 1 2.15 cps up 10% (paid) Half 2 4.63 cps up 10% (declared)

Total 6.78 cps up 10%

Special 2.00 cps (as per last year)

Total 8.78 cps up 8%

Dividend payout ratio is 76%



#### Notes

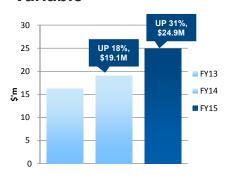
- We have continuously paid a dividend since 1996 (through Dot-Com and GFC)
- The Board considers the payment of a Special Dividend at the end of each year taking into consideration franking credits and other factors
- The Board continues to consider other Capital Management initiatives including acquisitions
- No Special Dividend in 2012 & 2013 because of a lack of franking credits

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# Total Expenses up 11%, versus Revenue up 12%

# **Variable**

Costs directly associated with revenue growth



### Variable costs1 up 31% (\$5.9m)

- TechOne Cloud costs up 100%+ (\$2.2m), associated with cloud revenue growth
- Third party costs up 52% (\$1.4m), linked to our strong growth in the Health & Community services sector and the sale of a third party product

# Operating

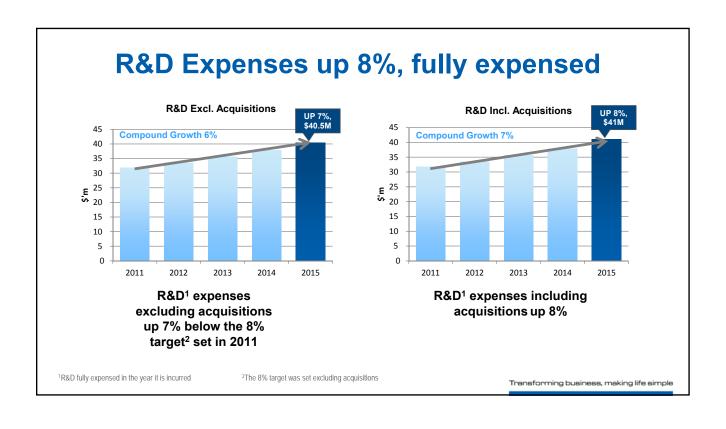


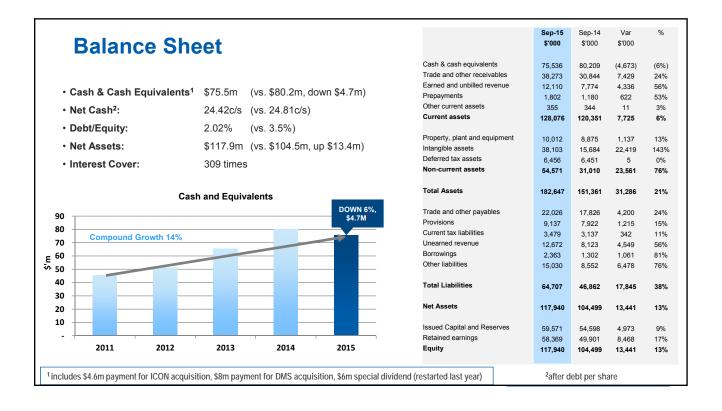
## Operating costs up 8%

· As expected

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5





#### **Cash Flow** Sep-14 Var \$ '000 \$ '000 46,494 FRIT 38 684 7 810 20% Depreciation & Amortisation 4,157 4,791 (635)(13%)Operating Cash Flow (\$37.6m), has improved Change in working Capital substantially over the full year (Increase) / Decrease in Debtors (6,416) (89) (6,327) (7144%) (Increase) / Decrease in Prepayments (583)(1.777)1.194 • Up \$2.6m, 7% from \$35.1m Sept 2014 Increase / (Decrease) in Creditors 2,445 (1,429) 271% Increase / (Decrease) in Staff 1.516 763 753 99% Vs NPAT of \$35.8m Entitlements Net Interest Paid 1.152 (26%) 1.550 (398) Income Taxes paid (10,699) (8,826) (1,873) (21%) · Vs negative 2.3m at the half year Other (425) 1,382 (1,807)(131%) **NPAT versus Operating Cash Flows** Operating Cash Flow 37,642 35,051 \$37.6M 40 40 Capital Expenditure (4,338) \$35.1M Payment for purchase of business Net of cash acquired (12,556) 567 (100%) 0% (12,556) 0 35 35 567 Proceeds from Sale of PP&E and Investments 30 6 0 6 0% 30 **NPAT \$35.8M** 25 E 25 S'm Free Cash Flow 21.322 33.496 (12,174) (36%) 20 (25,868) (17,782) (45%) 15 15 Repayment of finance lease Proceeds from leasing of PPE (1,137) (1,637) 31% 0% 500 0 10 10 Proceeds from Shares issued 1,011 736 37% 5 5 (4,673) (132%) Increase in Cash & Cash equivalents 14,813 (19,485) O 0 2014 Operating Cash Flows Significant billings in last month of the quarter, to be collected early in Q1 <sup>2</sup> Acquisition of ICON and DMS

# **Results Analysis**

Full Year 2015 v Full Year 2014	FY15 \$'000	FY14 \$'000	Variance \$'000	%
Revenue excl interest	217,113	193,353	23,760	12%
Expenses (excl R&D, interest, Depn & Amortisation)	126,887	111,994	14,893	13%
EBITDAR	90,226	81,359	8,867	11%
R&D Expenditure	41,041	37,873	3,168	8%
EBITDA	49,185	43,486	5,699	13%
Depreciation	3,478	4,539	(1,061)	(23%)
Amortisation of Intangibles	678	253	425	168%
EBIT	45,029	38,694	6,335	16%
Net Interest Income	1,465	1,541	(76)	(5%)
Profit Before Tax	46,494	40,235	6,259	16%
Profit After Tax	35,785	30,967	4,818	16%

R&D is a significant expenditure we incur today, to build the platform for our continuing strong growth in the future

# **Results – Key Metrics**

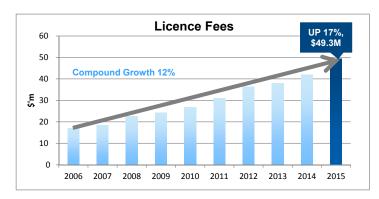
Full Year 2015 v Full Year 2014	FY15	FY14	Variance %
EPS (cents)	11.57	10.06	15%
Dividends (cents)			
Standard	6.78	6.16	10%
Special	2.00	2.00	_
Dividend Payout Ratio	8.78	8.16	8%
Key Margin Analysis			
EBITDAR Margin	41%	42%	
EBITDA Margin	22%	22%	
Net Profit Before Tax Margin	21%	21%	
Net Profit After Tax Margin	16%	16%	

Full Year 2015 v Full Year 2014	FY15	FY14	Variance %
ROE			
Return on equity	30%	30%	)
Adjusted return on equity <sup>1</sup>	63%	76+%	
Balance Sheet (\$ '000s)			
Net Assets	117,940	104,499	13%
Cash & Cash Equivalents	75,536	80,209	(6%)
Operating cash flows	37,642	35,050	7%
Debt/Equity	2%	4%	)
R&D as % of Total Revenue	19%	19%	•

 $^{1}\mbox{Adjusted}$  for net cash above required working capital, which was assumed at \$12m

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# Licence Fees Up 17% (vs down 11% at H1)



# Licence fees up 17 % (vs down 11% at H1)

- · 12th consecutive year of strong L/Fee growth
- Added 58 new customers, of which 18 replaced systems from Oracle, SAP, Microsoft & INFOR
- High profile wins: Brisbane City Council, Wellington City Council, Mercy Health, TAFE Qld, Department of Education & Training, Australian Bureau of Statistics, Department of Treasury etc.
- · Pipeline for 2016 year is strong

# **New Customers for 2015 (58)**

Anglican Church Diocese of Perth

Annecto Inc AS Bryden

Australian Bureau of Statistics

Department of Treasury

Australian Longline Pty Ltd

Box Hill Institute of TAFE

Brisbane City Council

Central Institute of Technology

City of Mitcham

Clackmannanshire Council

Clean Energy Finance

Conservation and Environment Protection Authority

CraigCare Group Ptv Ltd

Department of Education, Training and Employment

CAA - TAFE Queensland Department of Lands

East Dunbartonshire Leisure and Culture Trust

Enjoy East Lothian Leisure Ltd Fiji Sugar Corporation

Excluding acquisitions

Freedom Aged Care Pty Ltd

Gladstone Area Water Board

Heathgate Resources Pty Ltd

Heritage Council WA

HQPlantations Pty Ltd

Hume Bank Limited

Integratedliving Australia Ltd

JWH Group

Keystart Loans Ltd

Livingbridge EP LLP

Maitland Mutual Building Society Limited

Mallee Catchment Management Authority

Mater Health Services North Queensland

Mercy Health & Aged Care Incorporated

Mission Providence Pty Ltd

Multicultural Development Association

National Airports Corporation

National Superannuation Fund Ltd

Nautilus Minerals Pacific Pty Ltd

Pilbara Ports Authority

Port Arthur Historic Site Management Authority

Qantas Credit Union

Royal Australian College of General Practitioners

Royal Freemasons Ltd

Scottish Borders Council

Solomon Islands National University

Taylor Byrne Pty Ltd

The Baptist Union of Queensland

The Health Administration Corporation

The Mayor and Burgesses of the London Borough of Haringey

TSB Bank

University of Lincoln

University of South Wales

University of the Highlands and Islands

VisAbility Incorporated

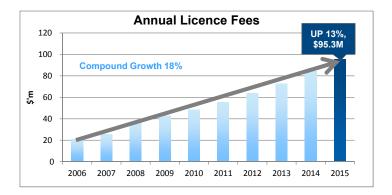
Wellington City Council

Wesley College Melbourne

Wesley Mission Victoria

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# **Annual Licence continue to grow strongly: up 13%**



# Annual licence fees continue to grow strongly: up 13%

- Compound growth over the last 10 years is 18%
- Customer retention is important
- Investing in Compelling Customer Experience III, Ci Anywhere, TechnologyOne Cloud

# Cloud Service Fees continue to grow strongly: \$8m, up 100%



# Annual Contract Value continues to grow strongly: \$8.0m, up 100%+ (\$6.2m)

- Cloud Customers: 70 vs 21 at 30 Sept 2014
- New Customer this year: 49 includes Brisbane City Council, Department of Treasury, Mercy Health, Wellington CC, TAFE Qld, Australian Bureau of Statistics etc.
- Full year loss of \$2.5m (vs a loss \$2m in 2014; and \$1.6m at H1)
- Loss reduces to \$1m in 2015/2016 year with our new Cloud 5.0 architecture and increasing customer base

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# **New Cloud Customers for 2015 (49)**

Australian Bureau of Statistics

Access Housing Australia Ltd

AsureQuality Ltd

Aylesbury Vale District Council

B&E Limited trading as B&E Personal Banking

BBI (DBCT) Management

Bendigo & Adelaide Bank Limited

Brisbane City Council

Brookfield Infrastructure Group (Australia) Pty Ltd

**Building Services Authority** Careers Australia Group Ltd

Catholic Education Office - Parramatta

Clackmannanshire Council CraigCare Group Ptv Ltd

Department of Education & Training

CAA - TAFE Queensland Department of Treasury

Department of Lands

**EECU Limited** 

Enjoy East Lothian Leisure Ltd

Forestry Tasmania

Freedom Aged Care Pty Ltd

Gladstone Area Water Board Glenorchy City Council

Livinabridae EP LLP

Macquarie Research Limited

Mercy Health & Aged Care Incorporated

Pepper Australia

Port Arthur Historic Site Management Authority

Quick Service Restaurants Holdings Ptv Ltd

Retirement Benefits Fund Board

Scottish Borders Council

Relationships Australia (SA)

The Uniting Church in Australia Property Trust NSW University of Lincoln

Taylor Byrne Pty Ltd

University of South Wales

University of the Highlands and Islands

Scottish Pacific Business Finance Pty Ltd

St Vincent de Paul Society Qld

The Baptist Union of Queensland

The Health Administration Corporation

The Registered Clubs Assoc of NSW

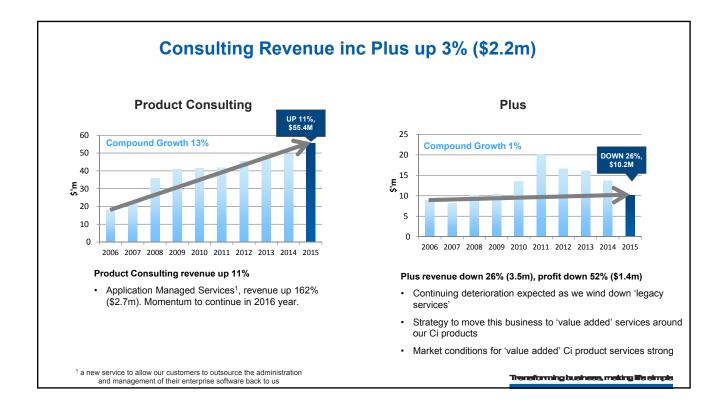
The Mayor and Burgesses of the London Borough of Haringey

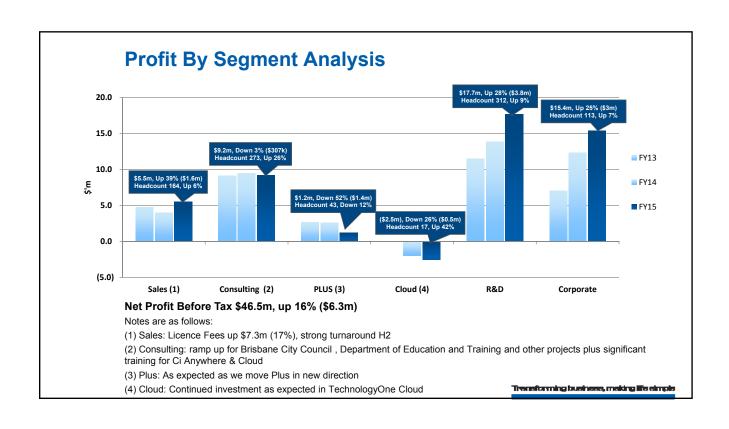
Victorian Institute of Teaching

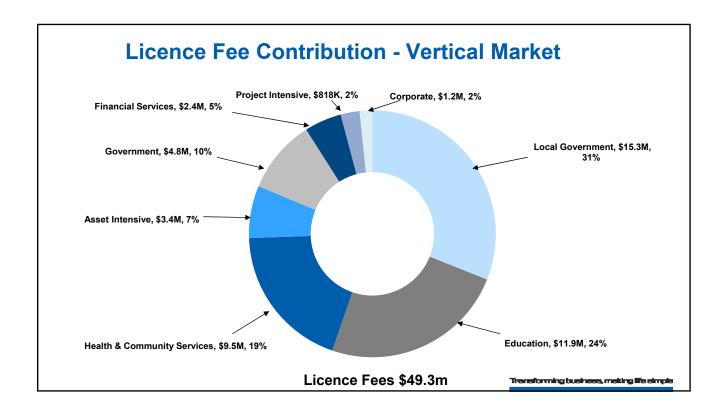
Wellington City Council

Wesley College Melbourne

Whangarei District Council







# Agenda ✓ Results • Significant Achievements • Outlook for Full Year • Long Term Outlook Appendix • Technology One Overview

Delivering a

Enterprise software as a service

# Ci Anywhere

Enterprise software, incredibly simple Any device. Any where. Any time.

- ✓ Early adopters in progress, positive feedback
- √ Front Office mobile apps now completed
- > Deliver all remaining functionality on this platform by mid 2017
- New strategy to transition our customers to Ci Anywhere via the TechnologyOne Cloud
- ✓ Significant competitive advantage



# **TechnologyOne Cloud**

# Enterprise software as a service

- ✓ TechnologyOne Cloud 5.0 now avail to early adopters
- ✓ Significant leap forward Mass Production Model
- √ Huge economies of scale
- √ Shared instance architecture key
- Migrate customers seamlessly from Cloud 1.0, 2.0, 3.0, 4.0 to Cloud 5.0
- Cloud 6.0 (2016A) under development for early 2016



# **TechnologyOne Cloud**

- ✓ Expect a smooth transition of our business to the Cloud over next 5+ years
- ✓ Significant benefits for us as we transition our business to the Cloud
  - Streamline our business, reduce costs
  - Reduce time to market
  - Increase innovation and creativity
  - Improve our customers' experience
  - More resilient business model
  - Strong competitive advantage



# TechnologyOne's Journey to The Cloud

• Email done

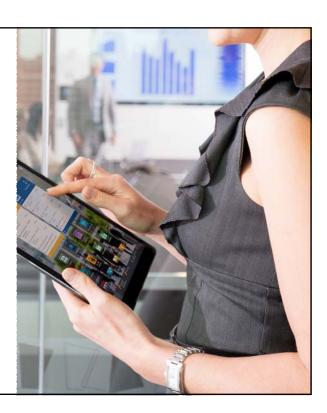
Corporate Accounting done

R&D in the Cloud done

· Documents & Files in the Cloud done

Demonstrations via the Cloud done

• Consulting in the Cloud done



# **Acquisition Strategy**

- TechnologyOne is not an acquisition driven business
  - Prefer organic growth because of the significant cost, time, effort and management distraction that accompanies an acquisition.
- TechnologyOne considers acquisitions when the opportunity arises to acquire Intellectual Property (IP) that extends our enterprise footprint
  - Into new areas that we do not currently support, and which would take an inordinate amount of time, money and risk for us to develop
- Our acquisition strategy is to deeply integrate the acquired business; and redevelop the acquired IP onto our Ci Anywhere platform
- This is the case with three acquisitions we have undertaken in the last 12 months

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# **Acquisition Update**

✓ Icon Software – Local Government Online Planning ► Icon



- Completed 2015<sup>1</sup>: \$10m valuation, Earnings neutral in 2015, Earn out formula
- Contribution of \$500k to our 2015 earnings
- ✓ DMS Digital mapping software



- Completed 20151: \$12m valuation, Earnings neutral 2015, Earn out formula over 3 years
- Contribution of \$580k to our 2015 earnings

# ✓ JRA - Strategic asset management



- Completed 2016<sup>1</sup>: \$10m valuation, Earnings neutral 2016, Earn out formula over 3 years
- Contribution nil to our 2015 earnings, as acquisition concluded Oct 2015

<sup>1</sup> Year Ending date

# JRA Acquisition (Post Sept 30th)



- TechnologyOne had worked with a Strategic Asset Management Partner for our Local Government and the Asset Intensive markets (21 customers)
- This partnership was terminated on 24/8/15
- Sought a new partner who could add significant industry knowledge, expertise and IP: JRA
- Strategic high value addition for Local Government and Asset Intensive industries
  - Have market presence and credibility
  - Key customers include BART San Francisco Transit Authority
- \$10m valuation, earn out formula over 3 years, expected earnings neutral in 2016
- Significant investment to redevelop JRA on our powerful Ci Anywhere platform

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# **JRA Customer List (65)**

Gosford City Council

ALGA AUSTROADS Ballina Shire Council Bass Coast Shire Council Bellingen Bland Shire Council BMCC Byron Shire Council Canterbury City Council Cessnock Council Clarence Valley Coffs Harbour City Council Conargo Shire Council Coonamble Shire Council Cootamundra Shire Council Deniliquin Council Gloucester

Goulburn Mulwaree Council
Greater Hume Shire Council
Greater Taree City Council
Hawkesbury City Council
Hay Shire Council
IPWEA
Jerilderie Shire Council
Junee Shire Council
Kempsey
Lachlan Shire Council
Leichhardt Council
Lismore City Council
Lockhart Shire Council
Marrickville
Murray Shire Council
Murrumbidgee
Nambucca

Narrandera Shire Council Parkes Penrith City Council Port Macquarie - Hastings Council Port Stephens Council Shellharbour City Council Tamworth Regional Council Tumbarumba Shire Council Tumut Shire Council Upper Lachlan Shire Council Wagga Wagga City Council Wakool Shire Council Wentworth Shire Council Woollahra Municipal Council Yass Valley Council Goondiwindi Regional Council Logan City Council

Southern Down Regional Council

Department of Transport and Main Roads (QLD)
City of Salisbury
Circular Head Council
Tasmanian Audit Office
Waratah Wynyard
Ballarat City Council
Knox City Council
Mornington Peninsula Shire Council
Shire of Serpentine Jarrahdale WA
BART (Bay Area Rapid Transit) San Francisco
IMEA-NAMSPLUS e learning USA

# UK

- Relocated Operating Officer from Australia to the UK
- 9 new customers of which 8 are on the TechnologyOne Cloud
- Total of 26 customers in the UK now
- Critical mass will require 40+ customers
- Our strategy is to move to the 'blue ocean'
  - Critical we bring our HRP¹ offering into the UK market target date late 2016
  - Next will be our Student System target date mid/late 2017

<sup>1</sup> Human Resource & Payroll



# **Remuneration Framework**

- Existing remuneration framework critical to our success over last 25+ years
  - ✓ Quantum of TechnologyOne executive pay is in the mid quartile of our peers
  - ✓ Proven to be very effective
- Engagement with independent advisors has necessitated significant changes:
  - Alignment to what other ASX200 companies do
  - > Balance this with our high performance culture and achieving shareholder returns
- Changes to our remuneration framework in 2015 as follows:
  - ✓ Additional disclosure/information on our remuneration structure and policies
  - ✓ Discontinued the use of Options for Long Term Incentives (LTI) for KMP
  - ✓ A new Executive Performance Right (EPR) plan for Long Term Incentives (LTI) for KMP
  - ✓ Introduced mandatory performance hurdles for all LTI issued to KMP under the new EPR plan
  - ✓ Introduced a Mandatory shareholding for Directors
- Introduces risk as we transition from our current successful remuneration framework

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# **Corporate Governance**

- TechnologyOne has always preferred a small Board (5 members)
- Some independent advisors did not accept Mr Mclean as independent which caused our Board & Committees to be seen as not majority independent
  - Major shareholders Adrian Di Marco and John Mactaggart also not classified as independent
- Board Committees now changed to ensure a majority of independent directors and independent chair with the removal of Mr McLean from these committees
- Decision to increase board to 8
  - Add an independent director in 2016, and another in 2017
  - Opportunity to address the gender diversity requirement
  - Addresses majority of independent directors (4 independent directors, 3 not independent)
- Introduces risk as we are in the middle of a significant company transformation program (Ci Anywhere & TechnologyOne Cloud)

# **Agenda**

- ✓ Results
- Significant Achievements

Delivering a Cloud first,

- Outlook for Full Year
- Long Term Outlook

# **Appendix**

Technology One Overview



# **Outlook for 2016 Year**

# **Continuing strong growth**

- The enterprise software markets has been one of the most resilient sectors of the IT industry in recent years
- In particular TechnologyOne markets have remained robust in recent years: government and government related businesses
- The Pipeline for 2016 supports continuing strong profit growth



# **Outlook for 2016 Year**

# Full Year - Strong Profit growth to continue in 2016

- We expect to see strong continuing growth in licence fees, revenue and profit
- ➤ This year the sales pipeline is once again weighted strongly to the second half, so we expect the first half of 2016 will be once again <a href="mailto:challenging">challenging</a> and not indicative of the full year results
- We will provide further guidance at both the Annual General Meeting and with the first half results

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# **Outlook for 2016 Year**

# Our focus next financial year is ...

- ✓ Control R&D costs and Variable Costs
- Transition our business to the Cloud
- ✓ United Kingdom
- ✓ Focus on our eight vertical markets resilient & strong
- Cross sell into our large existing customer base
- ✓ Focus on our newer products
  - HRP, Asset Management, ECM
- ✓ TechnologyOne Cloud
- Ci Anywhere



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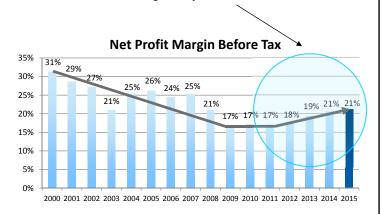
Technology One Overview



# **Long Term Outlook**

# Focus is to substantially improve PBT margins through:

- Controlled R&D growth
- **Product Maturity**



Temporary hiatus due to Cloud loss of

\$2.5m on Revenues of 4.1m Refer Margin Analysis slide

Profit margin to continue to improve to 25% in the next few years

Delivering a

# **Controlled R&D Growth**

#### 2011 Model for R&D Expense Growth (excluding acquisitions) \$67m 2011 Model, shows 2015 growth was 7% 60 savings of \$20m/year 2014 growth was 6% Model Compound in year 5 (2016) 50 2013 growth was 6% In year 5, R&D will be 18.5% \$47m of revenue (vs 19% now) 40 Projected from 2011 In year 10, target for R&D is 15% of revenue 30 Actual & 2014 Projection Still well above Industry Average of 10% to 12% 20

# Target for R&D growth of 8% per annum compound, over 5 years set in 2011

2013

Operating leverage, economy of scale, new work practices...

2010

In 2012, 2013, 2014 & 2015 year we demonstrated this was achievable with R&D growth of 5%, 6%, 6% and 7% respectively

2014

2015

2016

· Continues to be a very aggressive R&D program

2009

2007

2008

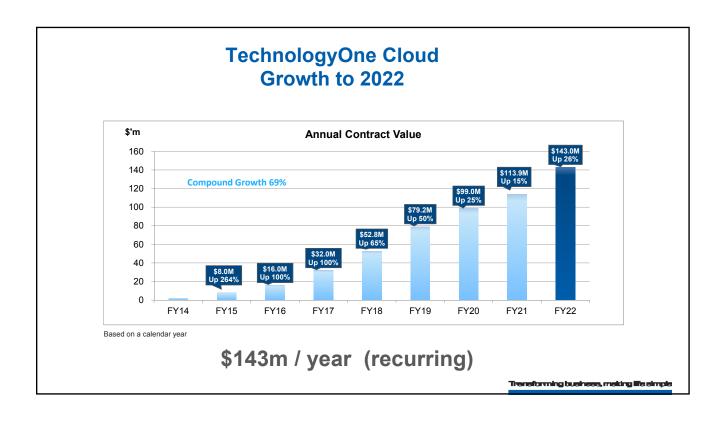
Assumes no Acquisitions in next 5 years, and continuing growth in revenue

2011

2012

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# **Product Maturity** Tipping point when Profit exceeds Licence fees Contribute \$16+m of additional profit per year in 5+ years time (2) (4) Financials & Supply Chain Student Managemen CPM Enterprise Content Management Property ■ Licence Fees ■ Profit Significant investment over the last 10 years in Assets, ECM1, HRP2, Property, Stakeholder Management Expected these to contribute strongly in the coming years to profitability Transforming business, making life simple <sup>1</sup> Enterprise Content Management <sup>2</sup> Human Resources & Payroll





# **Positioned well** for the future...

Delivering a Cloud first, mobile first world

Delivering a



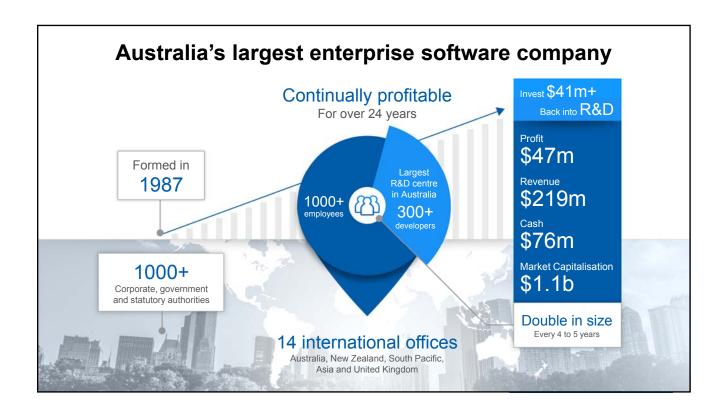
# **Agenda**

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Technology One Overview







Financially v	ery strong	q
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•	Cash and	Equivalents	\$75.5m
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• Return on Equity 30+%

• Adjusted Return on Equity<sup>2</sup> 63%

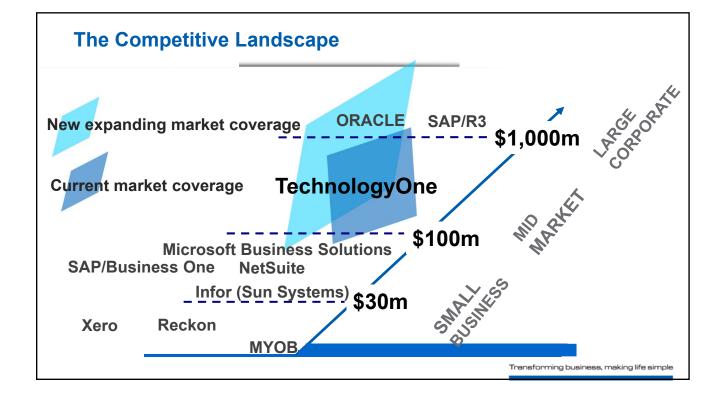
• Debt/Equity 2%

• Interest Cover 309

Continually paid dividends since 1996 (20 years)

Continually profitable since 1992 (24 years)

As at 30<sup>th</sup> Sept 2015 <sup>2</sup>Adjusted for net cash above required working capital, assumed at two months of staff costs









# What makes us unique...

# The power of one

# We do not use implementation partners or resellers

We take complete responsibility for building, marketing, selling, implementing, supporting and running our enterprise solution for each customer to guarantee long-term success.



**Compelling Customer Experience** 

One vision. One vendor. One experience.

# What makes us unique...

# We focus on eight key markets...

- Deep understanding and engagement in our markets
- Deeply integrated preconfigured solutions
- Proven practice
- Streamlined implementations
- · Reduce time, cost and risk

















We sell to asset and service intensive organisations.

We do not service retail, distribution or manufacturing industries.

# Market focus and commitment





# What makes us unique...

# The power of evolution

# Substantial investment into R&D each year

- · New releases encompass new technologies, concepts and innovations
- · Configuration and not customisation



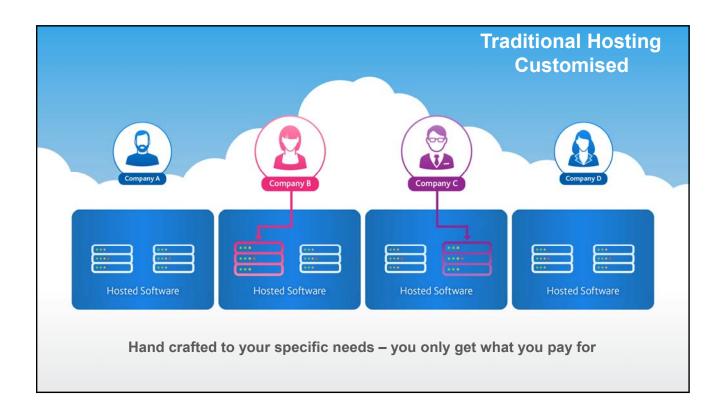
99% retention rate of customers who have continued with us throughout our evolutionary journey

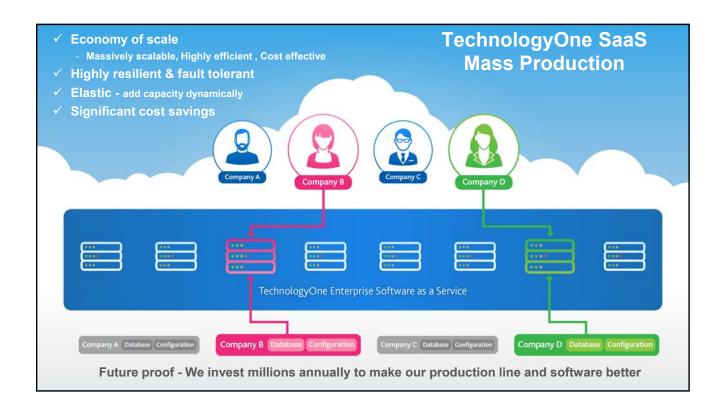
# **TechnologyOne Cloud**

# Enterprise software as a service

- · We run our own enterprise software through the cloud
- We take responsibility to provide a simple, cost effective and highly elastic model of computing
- Unique mass production model delivers economies of scale and strategic benefits to our customers
- Focus on your business not the technology

The future of enterprise software, today







# Ci Anywhere Enterprise software, incredibly simple • Embraces smart mobile devices including iPad, iPhone and Android • Allows users to flow across any and all devices during the course of their day • Consumer concepts deliver powerful enterprise software that is incredibly easy to use • Browser based – no installing software Any device. Any where. Any time.



# **Other Facts**

# Diversity of revenue streams from multiple:

• Products 14

Vertical markets 8

• Geographies 12

- All states of Australia, New Zealand, South Pacific, Asia and UK

# Strong, very loyal blue chip customer base

- We provide a mission critical solution 'sticky customer base'
- 60+% of our revenues generated from existing customers each year
  - Annual licences, increase usage, new modules, new products, ongoing services etc..

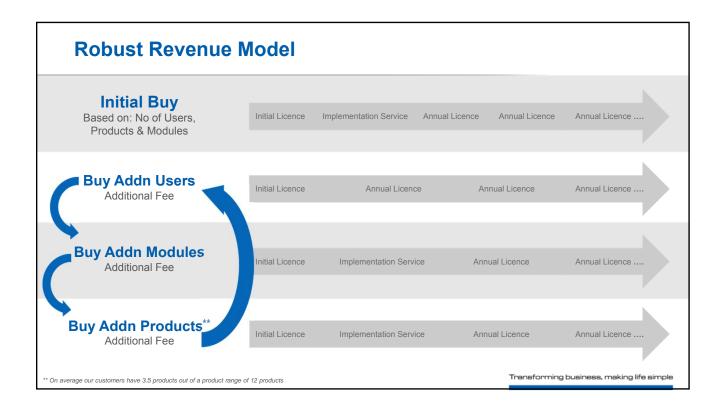
Transforming business, making life simple

# **Robust Revenue Model**

# Robust Revenue Model ...

- Initial Licence based on usage (number of users )
  - Matrix of licensable products & modules (approx 300 modules over 12 products)
  - Once off fee invoiced on contract signing
- Implementation Services fee for service
  - \$1 Services : \$1 Initial licence
  - Once off fee invoiced as services rendered
- Annual Licence Fee
  - 22.5% of Initial Licence
  - Re-occurring every year





# **Historical Performance** 120 Key metrics over last 15 years ... 100 80 Revenue - 13% per annum compound Even through the Dot-Com and GFC 60 Initial Licence Fees - 12% per annum compound 40 Annual Licence Fees - 19% per annum compound Profit After Tax - 12% per annum compound 20 Dividends - 10% per annum compound 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 Net Assets - 9% per annum compound Profit After Tax ——Annual Licence Fees Initial Licence Fees Net Assets Dividends Doubling in size every 4+ years for last 15 years Transforming business, making life simple



