

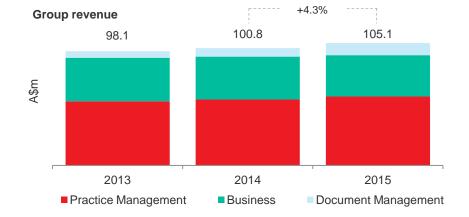
2015 Highlights

## 2015 Highlights



### Continued growth in revenue at the Group level

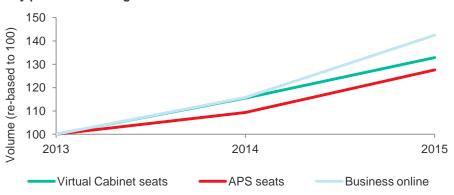
- Organic contract wins and product take-up across Practice Management segment delivering volume and revenue growth
- Reckon One gaining traction in the Australian market. Overall Business segment impacted by transition to the cloud and subscription
- High growth Document Management segment internationally validated
- Overall Group revenue increased by 4.3% over the pcp



### Revenue growth underpinned by strong growth in volumes

- Virtual Cabinet seat growth of 15%, including growth in the UK and internationally
- APS seat growth of 17% in Australia and New Zealand
- Business Group cloud user growth of 23% in Australia and New Zealand
- SmartVault (acquired Jan 2016)<sup>1</sup> adds 12k seats (+47% YoY growth)

#### Key product volume growth



1. Not included in 2015 results





### Transition to subscription largely complete with enhanced customer lifetime value

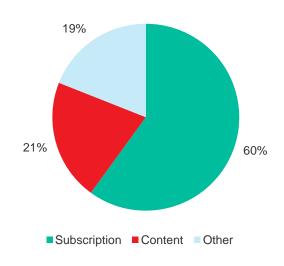
- 87% of Practice Management<sup>1</sup> revenue now subscription (up from 85% in 2014)
- 72% of Business product revenue now subscription (up from 50% in 2014)
- 73% of Document Management revenue now subscription (74% in 2014)

### Strategic review has highlighted stand alone growth opportunities

Strategic review undertaken in late 2015, with the following outcomes:

- New reporting segments adopted to better reflect opportunities available to the Group
- Continued investment in scaling proven international businesses (nQueue and Virtual Cabinet)
- Consolidate APS market leadership by continuing to provide high-value additional modules and functionality, including further cloudification of products
- Acquisition of SmartVault, a leading online Document Management software product to strengthen product offerings in the US market and gain point of access to valuable accountant market
- Accelerated investment in targeted development priorities to be undertaken over 2016 and 2017
  - Including Reckon One and integration of SmartVault / Virtual Cabinet onto one platform, cloudification of APS functionality
- Identified initiatives designed to strengthen Reckon's market position, exploit new market opportunities, and provide long term success
- The announced strategic review in late 2015 resulted in a number of enquiries from 3<sup>rd</sup> parties. While the Company remains open to opportunities to maximise shareholder value it is currently focused on executing stand alone growth initiatives available to Reckon as highlighted further in this presentation

#### Group revenue (2015)

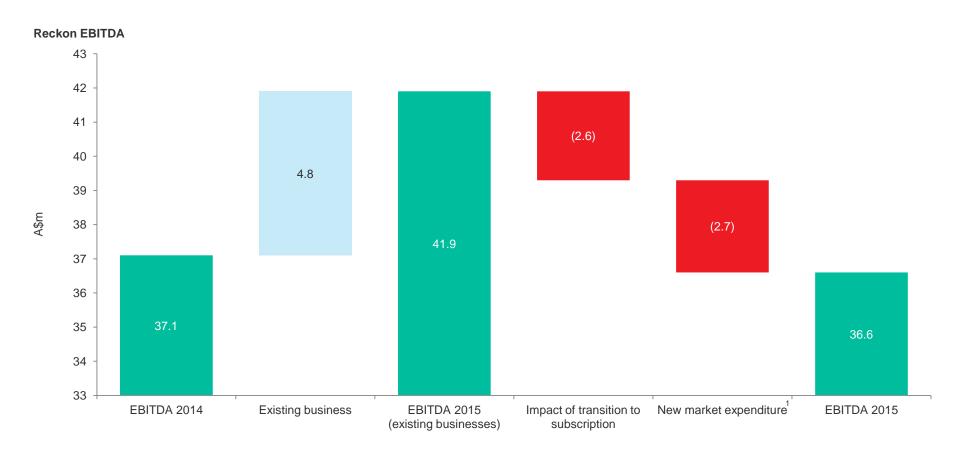


<sup>1.</sup> Excluding Content revenue (Reckon Docs)

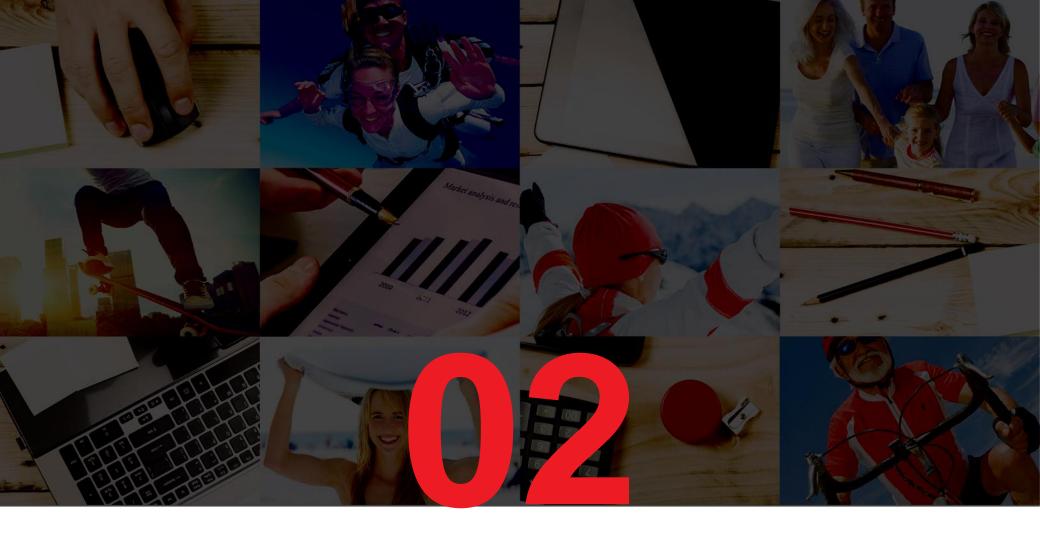
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## 2015 Highlights (cont.)

The Group's existing businesses delivered solid revenue and EBITDA growth again in 2015, with new business initiatives causing some short term P&L impact as they are scaled across markets



<sup>1.</sup> Other initiatives includes increased Document Management expenditure in the USA



Building on our success

# Building on our success The business today and in the future



Reckon has a number of well identified growth opportunities which it intends to exploit through a combination of organic growth, targeted investment in product development and complementary acquisitions

### Where we are today

- Diversified range of businesses each with strong stand alone growth prospects
- Exposure to multiple industries (accounting, legal, SME, other)
- Exposure to multiple geographies (Australia / NZ, USA, UK)

### Changes we are making

- Focus on growing the size and quality of each business
  - 1. Scale proven international business
  - 2. SmartVault acquisition enhances document management offering
  - 3. Build on our strong domestic market position
  - 4. Exploit the Reckon online products opportunity
  - Harness the power of the connected practice
  - Accelerate investment into targeted priorities
  - Continue our track record of results from growth investments
- Reporting segments amended to better align with the Group's strategic focus

### Where we are going

 Strategic plan will deliver a fundamentally enhanced business

### New reporting segmentation



Going forward, Reckon will report under three new segments that better reflect the various opportunities available to the Group

• The Group's development of Practice Management and Document Management strategies within the US and UK markets means that the existing International Group segmentation no longer appropriately reflects the opportunities available to the Group.

### **Previous reporting segments**

Accountants Group	International Group	<b>Business Group</b>
APS	nQueue	Reckon Accounts
Elite	Virtual Cabinet	Reckon Accounts Hosted
Docs		Reckon One

### **New reporting segments**

Practice Management	Document Management	Business
APS	Virtual Cabinet	Reckon One
Elite	SmartVault New	Reckon Accounts
Docs		Reckon Accounts Hosted
nQueue Moved		

### 1. Scale proven international businesses



The Group's existing international businesses (nQueue, Virtual Cabinet) represent exciting, validated growth opportunities ready for further investment

### **Practice Management**

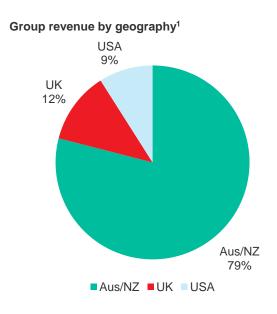
- nQueue
  - Well respected cost-recovery and scan solution provider with a customer list that includes some of the world's largest legal firms
  - New orders grew by 50% in 2015

### **Document Management**

- Virtual Cabinet proven across multiple markets
  - Rapid growth amongst APS customer base in Australia
- SmartVault proven within the US market
  - High penetration and brand recognition amongst USA accountants
- Total document management seats now 45k globally
- Complimentary products
  - Virtual Cabinet provides enterprise-level functionality and support
  - SmartVault offers ease of use and simple online distribution
  - Accelerated development over 2016 to bring products onto the same platform, with significant development savings expected from 2017 onwards

### **Business**

Reckon One to be launched in the UK in 2016



<sup>1. 2015</sup> reported revenue; excludes SmartVault

### 2. SmartVault acquisition



SmartVault provides Reckon with a high-growth access point to USA accountants/SMEs and is expected to generate cross-segment benefits

### Strategic acquisition of leading online document management product among US accountants

- Leading online document storage and file sharing software product
- Provides Reckon with a high-growth access point to USA accountants / SMEs and is expected to generate cross-segment benefits
- SmartVault's online success in the US also represents a large opportunity in the UK and Australia



#### **Transaction details**

- Acquisition agreement signed January 2016
- Confidential deal terms structured as an upfront payment plus an earn-out based on 2018 revenue
- Upfront consideration funded out of debt facilities (paid in January 2016)

### **Financial impact**

- Positive revenue contribution from Day 1
- Earnings accretive under low growth strategy
- However, the Group intends to invest in SmartVault's high growth prospects, with cashflow break-even expected in 2018

### Strategic rationale



Customer and product fit

- Existing accountant customer base provides strong strategic fit for other Reckon segments
- Successful founder remaining with the Group

   Eric Pulaski previously founded BindView (sold to Symantec)
- Online product
  Scalable, online only, efficient customer acquisition model
- Identifiable growth strategies

   Development synergies with
  - Development synergies with Virtual Cabinet
  - Expansion into Australian and UK online markets

# 3. Build on our strong domestic market position



Reckon has an opportunity to leverage its leading customer base, product functionality and price point to drive further growth in its ANZ businesses, while further improving the quality of earnings

### **Group strategic focus – Australia and New Zealand**

	APS	Content (Reckon Docs)	Reckon One / Hosted
Expand use across the existing customer base	<ul> <li>Exciting growth prospects, particularly amongst Virtual Cabinet, Sync Direct and Workpaper Management</li> </ul>	<ul> <li>Enhancements to online ordering system</li> </ul>	<ul> <li>Accelerated development</li> <li>Increased functionality</li> <li>Accountant referral</li> </ul>
Continue to improve our leading products	Existing suite enhancement     APS in the cloud	Materially improved traffic to site	Payroll release expected in April 2016     Other releases progressively through the year
Acquire new customers	Continue direct sales team success	Leverage APS direct sales team	Continue success of online channels     Reckon One software to Docs customers
Integrate our services across businesses	Maintain strong links between Reckon     Business products and Practice     Management	Integration of Practice Management and     Docs salesforce	Maintain strong links between Reckon Business products and Practice Management
Take advantage of our unique market position	Product, relationships, price	Leader in an attractive market	Innovation in the modular suite      Continue to ensure customers love the product     and the price point

### 4. Reckon online products opportunity



The Group's investment in online accounting products is designed to deliver great products that are well positioned to take advantage of the very large market opportunity brought by the shift to the cloud

### **Reckon One**



Highly functional product

 Release of payroll in April 2016 will round-out holistic requirements for SMEs

Priced to drive growth

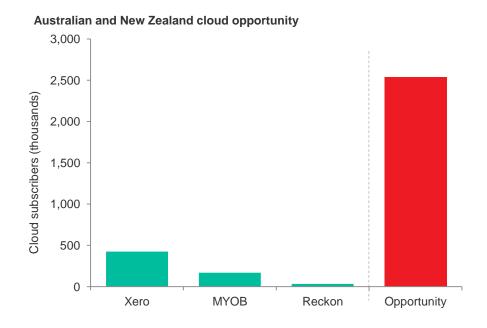
- Very competitive positioning relative to competitors
- Provides attractive return to investment

### Strong historical volume growth

- 23% user growth of cloud products in 2015
- Reckon One +9% volume growth month-on-month
- Achieved with limited marketing spend

### Enormous market opportunity

 Cloud opportunity for all players remains very large domestically and internationally



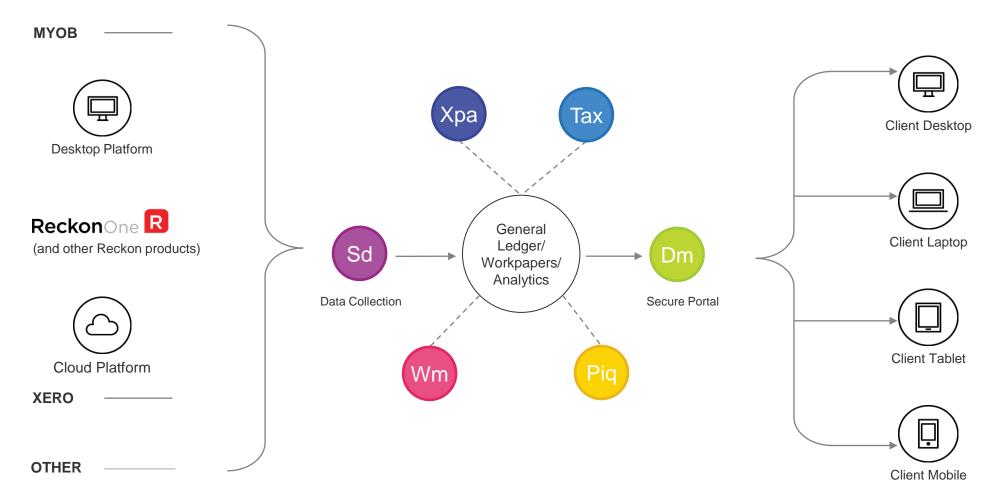
### International strategy







Reckon is the only software provider in the market that can take data from an end client's file (regardless of source) and integrate it with a full suite of practice and collaboration functionality



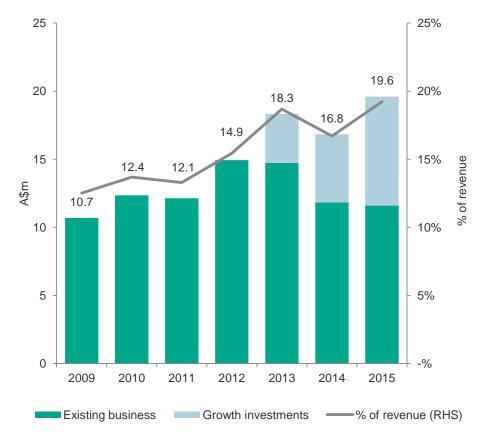
### 6. Accelerated investment into targeted priorities



The Group is scaling its experienced development team to drive growth initiatives and take advantage of market opportunities

- 2015 development spend of \$19.6m
  - \$11.6m on the existing business
  - \$8.0m on new initiatives (Reckon One, APS Cloud)
- \$10 \$12m investment in new initiatives expected in 2016
  - Integration of SmartVault and Virtual Cabinet platforms, Reckon One, further targeted development of APS cloud functionality
- 2016 development expenditure expected to be \$23 25m
- Total development spend is expected to return to long term average (~14% of revenue) from 2018 onwards

### Development costs and as a % of revenue<sup>1</sup>



1. Prior years include royalty paid to Intuit



### 7. Continuing our track record of results from growth investments

The Company's track record of growth investments positions it well to execute its growth strategy with confidence

### Strategic acquisitions

- Reckon has a history of acquiring and successfully integrating a number of businesses (e.g. Virtual Cabinet)
- SmartVault (acquired in January 2016) builds on this track record and provides a strong complementary fit to our existing businesses
- Reckon continues to evaluate further acquisition opportunities

### **Case Study: Virtual Cabinet**

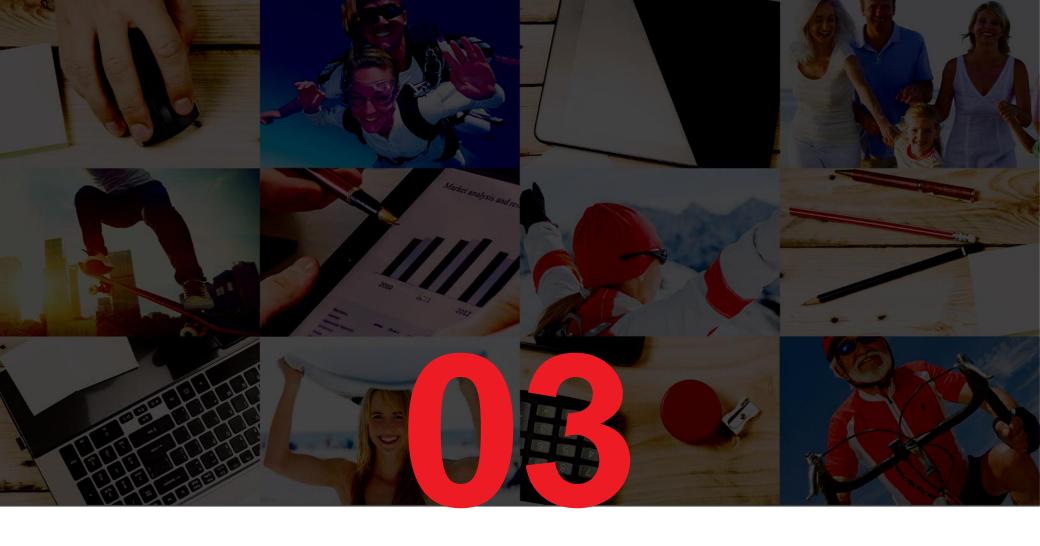
- Investment Purchased Linden House, a UK software business and publisher of Virtual Cabinet, in 2012
  - Total investment of \$20m (including earn-outs)

### Rationale

- Desired Document Management functionality for Practice Management products
- Strong existing Virtual Cabinet customer relationships with accountants and other businesses in the UK

#### Return

- Seat CAGR of 85% in the UK since acquisition
- Introduction of Virtual Cabinet to APS in Aus/NZ
- 2015 EBITDA of \$4.7m



2015 Performance

# 2015 Performance Revenue growth





	2015	Growth	2014	Comments
Subscription product revenue	63.1	<b>1</b> 20.0%	52.6	Volume growth and transition to subscription
Other recurring revenue	7.6	<b>4</b> (46.9%)	14.3	Transition of Advantage/Upgrade products in the Business Group moving to subscription
Upfront and service revenue	12.8	<b>4</b> .1%)	13.4	Transition of retail perpetual licences in the Business and Practice Management groups moving to subscription
Content revenue	21.6	+5.4%	20.5	Volume growth and slight price impact
Total revenue	105.1	+4.3%	100.8	

### 2015 Performance (cont.)

### Practice management (new reporting segment)



### **Key highlights**

- Segment revenue of \$59.9m, up 5.7% from \$56.7m in 2014
- Segment EBITDA of \$20.2m, up 3.7% from \$19.5m in 2014
- 12k seats added across the APS suite (+16.7% YoY)
- Subscription now 87% of subscription revenue

#### 2015 performance

- Major clients won by APS from competitors
- Multiple APS new releases and upgrades
- nQueue continues to show strong new order growth
- Transition to a subscription model largely complete

### **Outlook/key priorities**

- Strong pipeline for APS in Australia and New Zealand and nQueue in the UK and USA
- Large firm interest in scan and business intelligence provides further opportunities for nQueue
  - Development will continue to focus on these key customer needs
- Take advantage of competitive position to drive further value per customer while maintaining exceptional products and service

#### Practice management – results for the year to 31 Dec 2015

	2015	Growth	2014
Subscription product revenue	33.4	+8.2%	30.9
Upfront and service revenue	4.9	(6.9%)	5.3
Content revenue	21.6	+5.4%	20.5
Revenue	59.9	+5.7%	56.7
EBITDA	20.2	+3.7%	19.5

### We continue to serve the leading firms in our markets

APS

nQueue

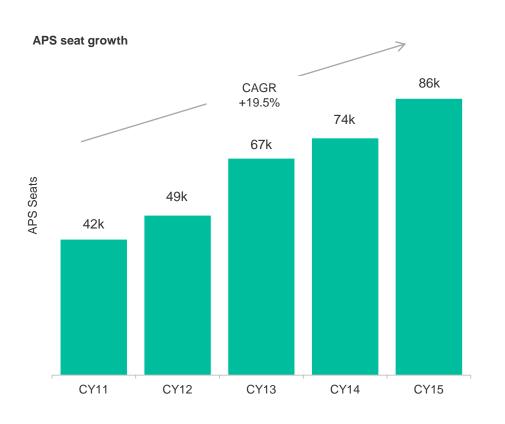
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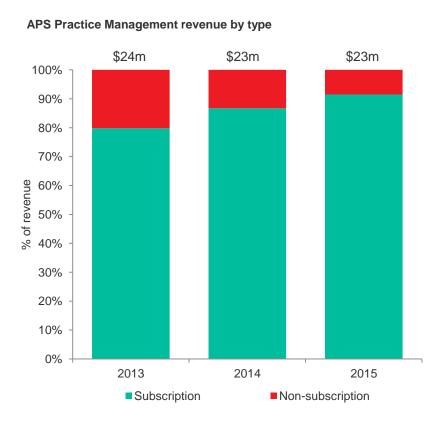
NORTON ROSE FULBRIGH

## 2015 Performance (cont.)









### 2015 Performance (cont.)

### Document management (new reporting segment)



### **Key highlights**

- Segment revenue of \$9.8m, up 34% from \$7.3m in 2014
- Segment EBITDA of \$4.7m, up 54% from \$3.1m in 2014
- 4k new Virtual Cabinet seats (+15% YoY)
- UK experience validates enterprise model (wide customer pool including accounting, financial planning and a multitude of other industries)
  - Translatable to Australian, New Zealand and the US markets

### 2015 performance

- Completed 100% acquisition of Virtual Cabinet (final 30% acquired 1 July 2015)
- Introduction of Virtual Cabinet to Australia, New Zealand and the USA markets
- Acquisition of SmartVault (January 2016, not included in results)

### **Outlook/key priorities**

- Integration of SmartVault and Virtual Cabinet into the one platform
- Pursue dual-product strategy with online (SmartVault) and enterprise (Virtual Cabinet) targeting different market segments
- Drive Virtual Cabinet penetration amongst existing APS customer base
- SmartVault penetration into Business and Elite customer bases

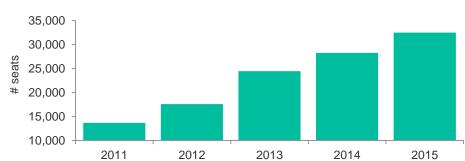
#### Document management - results for the year to 31 Dec 2015

	2015	Growth	2014
Subscription product revenue	7.2	+32.1%	5.4
Upfront and service revenue	2.6	+40.6%	1.9
Revenue	9.8	+34.3%	7.3
EBITDA	4.7	+53.7%	3.1

### Selected UK Virtual Cabinet customers

Buzzacott (Bishop Fleming MOORE STEPHENS FRANCISCLARK

### **Virtual Cabinet seats**



# 2015 Performance (cont.) Business



### **Key highlights**

- Segment revenue of \$35.4m, down 3.8% from \$36.8m in 2014
- Segment EBITDA of \$19.1m, down 0.2% from \$19.2m in 2014
- Over 33k online users

### 2015 performance

- Accelerating transition to online, with 25% of Business revenue now from online
- 72% subscription revenue (44% in 2014) of available revenue
- Average Reckon One volume growth of 9% month-on-month in 2H CY15

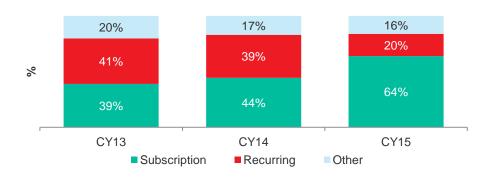
### **Outlook/key priorities**

- Release of Payroll in March 2016
- Dedicated Reckon One sales team (currently also focused on Reckon Accounts Hosted)
- Maintain price leadership
- Accelerate development of Reckon Accounts functionality in Reckon One
- Launch of Reckon One in the UK

#### Business - results for the year to 31 Dec 2015

	2015	Growth	2014
Subscription product revenue	22.5	38.4%	16.3
Other recurring revenue	7.6	(46.9%)	14.3
Other revenue <sup>1</sup>	5.3	(15.0%)	6.2
Revenue	35.4	(3.8%)	36.8
EBITDA	19.1	(0.2%)	19.2

### Business – % revenue by type



<sup>1.</sup> Includes annual partner membership fees of \$3.4m in 2015

# 2015 Performance (cont.) Group performance





	2015	Growth
Revenue	\$105.1m	<b>+</b> 4.3%
EBITDA	\$36.6m	<b>(</b> 1.3%)
Adjusted <sup>1</sup> EBITDA	\$39.2m	<b>+</b> 5.7%
NPAT	\$15.1m	<b>(14.1%)</b>
Adjusted <sup>1</sup> NPAT	\$19.8m	<b>+</b> 4.6%

1. Adjusted for new market expenditure

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# 2015 Performance (cont.) Balance sheet and cashflow



The Group maintains a robust balance sheet and strong operating cashflow which provides capacity to invest in growth opportunities

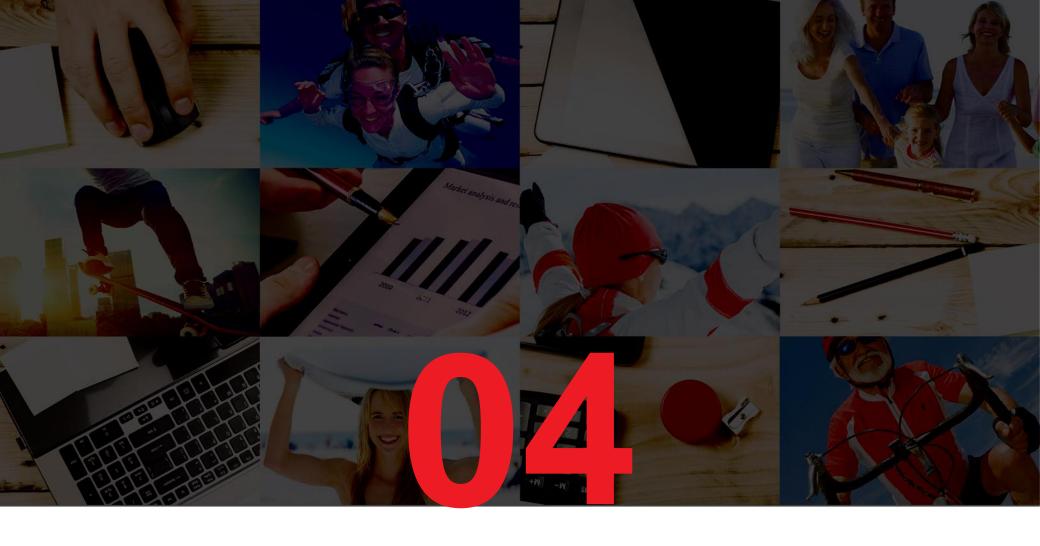
### **Highlights**

- Net debt of \$48.3m (up from \$41.2m pcp)
  - Includes the final payment to Linden House relating to the acquisition of Virtual Cabinet (\$9m)
- Sufficient headroom against covenants
  - >30% headroom on net debt / EBITDA covenant
- Forecast gearing to be impacted by:
  - Payment for SmartVault
  - Other acquisitions currently being evaluated that would, if pursued, be funded using existing debt facilities
- The Board intends to pay a dividend of 3 cents. The Board also intends to implement a DRP

#### Selected balance sheet and cashflow items

A\$m	2015	2014
Net assets	33.9	30.0
Net debt	48.3	41.2
Operating cashflow	33.5	31.3
Capitalised development (net of grants)	19.6	15.3
Other capex	1.1	0.8
D&A	15.8	13.0
Of which: amortisation of software	13.2	10.6

A\$m	2015	2014
Net debt / EBITDA	1.3x	1.1x



2016 Outlook

### 2016 Outlook

### Future opportunities



Multiple growth opportunities have been identified across each segment which will deliver a business with increased scale and quality across a number of geographies

### Continue strategic focus on product

- Accelerate discretionary "cloudification"
  - Increase the addressable market
  - Increase revenue per customer in APS
     Practice Management
- Continue to sell Document Management products to anyone (not just Practice Management customers)
  - Continue specialisation in Document Management
- Develop new products to roll out to the US and UK legal market

### **Continue new market expansion**

- Push into the USA enterprise Document Management market
- Push into the UK/USA/ANZ online Document Management markets
- Push Reckon One into the UK and other markets

### Take advantage of market dynamics

 Take advantage of competitive market positioning and pricing

### 2016 Outlook

### Future opportunities



Accelerated investment by the Group in 2016 is expected to generate significant benefits in the medium term, with high EBITDA conversion from new business revenue growth arising from a largely fixed cost base

#### **Outlook - overview**

#### 2016

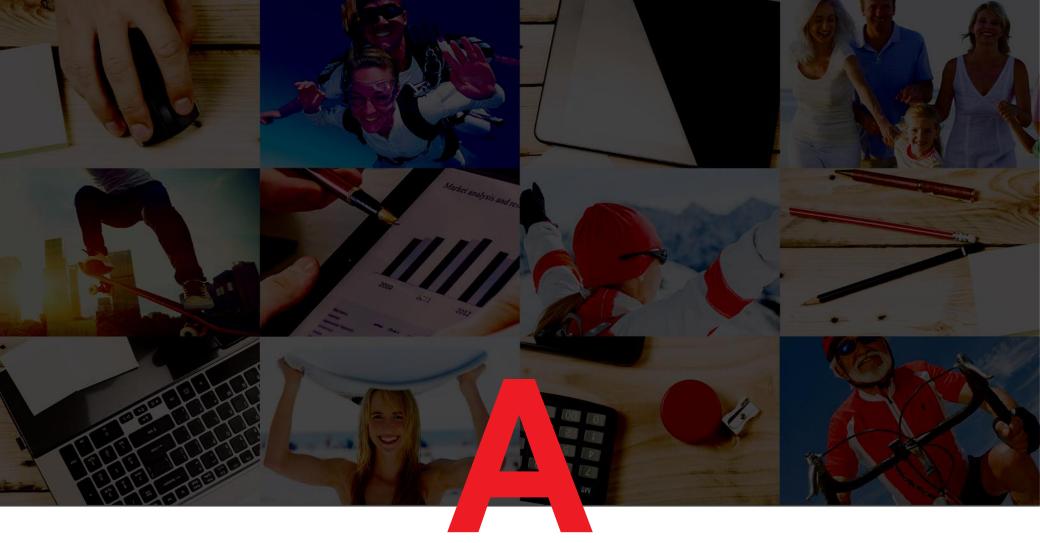
- Revenue to benefit from transition to subscription model and contribution from new initiatives
  - Overall revenue expected to be ~10% up on CY15
  - Includes ~\$4 \$5m contribution from new initiatives
- EBITDA from existing businesses to be up ~10% on CY15
  - Overall EBITDA impacted by ~(\$7- \$8m) of new initiatives
- Development spend of \$23 \$25m
  - Existing business ~11% of revenue
  - ~\$10 \$12m for new business initiatives

### Post 2016

- Revenue growth in the high single digits per annum
- EBITDA growth in the low double digits per annum
- Development returning to ~14% of revenue by CY18 in line with long term average

### FY16 outlook - financial guidance

	CY16
Existing business revenue	\$112m – \$115m
New initiatives revenue	\$4m – \$5m
Revenue	\$116m – \$120m
Existing business EBITDA	\$41m – \$44m
New initiatives EBITDA	(\$7m) - (\$8m)
EBITDA	\$34m <b>–</b> \$36m



APPENDIX Reconciliations



# Segment reconciliation

Practice Management A\$m Revenue	CY15	CY14	Document Management A\$m Revenue	CY15	CY14
Accountant Group	47.4	46.2	International Group	22.3	17.7
Add: nQueue revenue	12.5	10.4	Less: nQueue revenue	(12.5)	(10.4)
Practice Management	59.9	56.7	Document Management	9.7	7.3
EBITDA			EBITDA		
Accountant Group	16.7	16.5	International Group	8.2	6.1
Add: nQueue	3.5	3.1	Less: nQueue	(3.5)	(3.1)
Practice Management	20.2	19.5	<b>Document Management</b>	4.7	3.1

# Thank you



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