



Results highlights

# Operational highlights

- Launch of Limited Authorisation service for accountants (LARs)
- 52% increase in number of online training programs delivered
- Knowledge Shop increases subscriber numbers by 10.5%
- Secured the Hayes Knight brand nationally
- Divested interest in Chesterfields to release capital for more aligned investments
- Increased equity stake in Law Central to 45.6%
- Unexpected Harmony Distribution Agreement to finalise on 31 August 2016
- Emphasis on online distribution with new initiatives



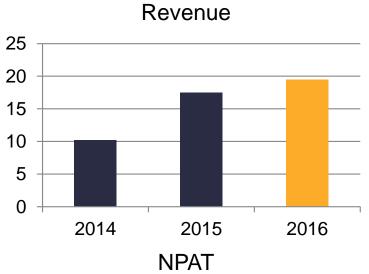
# Financial highlights

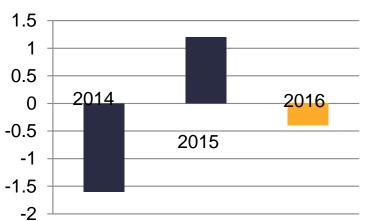
- □ Group revenue \$19.46 mill up 11%
- Normalised EBITA \$3.33 mill up 28%
- □ NPAT (\$352K) − down 128% (primarily due to non cash impairment charge)
- Net cash flow from operations \$2.62 mill
- Debt Nil with undrawn bank facility \$5 mill
- Cash position \$3.94 mill
- Available tax losses fully absorbed

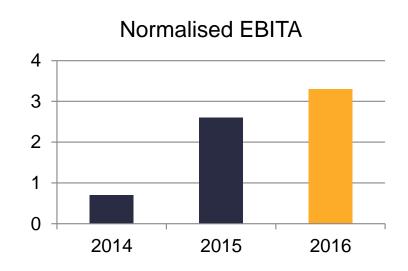


### Overview of financial performance

#### **Financial Performance trend over 3 years**



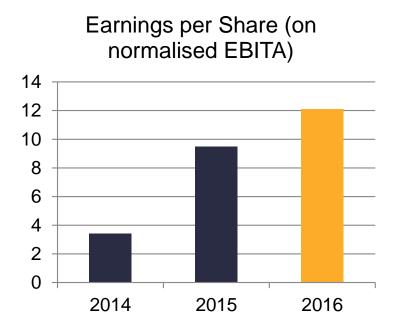


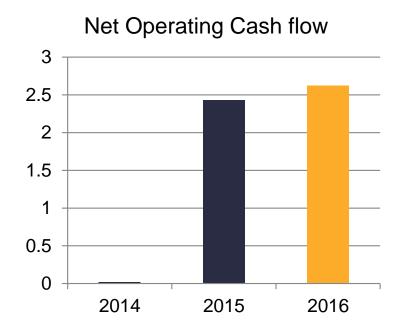




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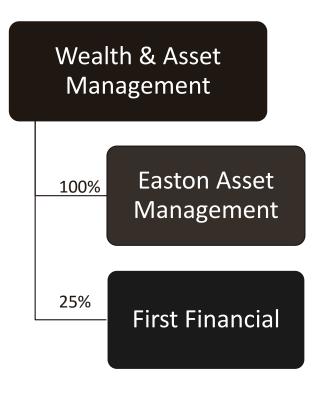


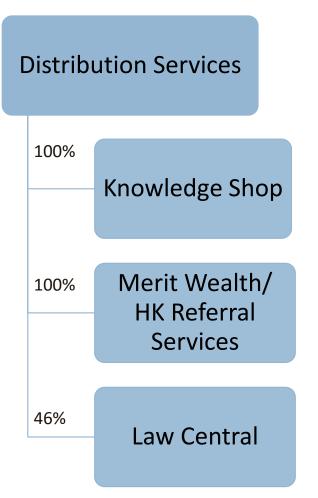




# Group overview

# Group Businesses





Accounting & Tax

Hayes Knight
NSW



## Business strategy

To build a significant and strategic distribution capability in the accounting and financial services sector.

#### We achieve this by:

- Being a material supplier to the accounting channel
- Developing a strong accounting brand
- Building a material wealth business through the accounting channel
- Building a significant training business
- Leveraging online distribution
- Strong organic growth supported by selective acquisitions



#### Brands the market trusts





Leverage created through engagement between business units









# Operating metrics - 2016

Training hours delivered – 22,630	Funds under advice - \$1.35 bill
On line documents delivered – 5,879	Risk premium - > \$11 mill Loan book - \$420 mill
LARs - > 200	Accounting firms signed up to Law Central - 347
Knowledge Shop accounting channel (subscribers + training) - 1,985 firms	SMSFs under administration - 1120



# Competitive advantage





Financial performance

# Operating overview

		2016 (\$m)	2015 (\$m)	Change %
Revenue from continuing operations		19.46	17.47	+11
Normalised EBITA		3.33	2.60	+28
No	rmalisations:			
•	Gross up for equity accounted investments	(0.34)	(0.12)	
•	Share based payments	0.13	(0.18)	
•	Net restructuring	0.02	(0.20)	
•	Impairment losses	(3.19)	-	
•	Other revenue	0.47	0.44	
Statutory EBITA		0.42	2.54	(83)
•	Net interest and amortisation	(0.59)	(0.58)	
•	Tax expense	(0.18)	(0.72)	
Sta	tutory net (loss)/profit	(0.35)	1.24	(128)



### Divisional (Segment) Performance

	<b>2016</b> (\$m)	<b>2015</b> (\$m)	Change %
Wealth & Asset Management			
• Revenue	10.36	8.99	+15
Normalised EBITA	2.69	2.44	+10
Distribution Services			
• Revenue	9.09	8.40	+8
Normalised EBITA	1.57	1.09	+44
Accounting & Tax			
Normalised EBITA	.40	.33	+21
Corporate Costs	(1.33)	(1.26)	(6)
Other revenue	.01	.08	(88)
Total Segment Result			
• Revenue	19.46	17.47	+11
Normalised EBITA	3.33	2.60	+28

Note – 2015 year restated to include continuing operations only



## Outlook & growth

#### Outlook

- Focus of accountants on financial services elevated through the removal of the Accountants Exemption
- Limited Authorisation market to continue to grow as more accountants move into regulated environment
- Accountants preference for on line, supported by face to face, training
- Demand for on line document delivery
- Strong balance sheet to support selective acquisitions
- All business units aligned to forward strategy



## Growth opportunities

# Organic

- LARs
- On line training
- On line document capability
- Financial services growth through engagement with LARs

# Acquisition

- Aligned distribution businesses
- Accounting firms to complete geographic distribution



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