

# **Investment Thesis**



### An attractive long-term investment by providing high quality, reliable returns to our investors

| Optimising our market-leading position   | <ul> <li>Z's unrivalled supply chain infrastructure provides competitive advantage through scale and reach</li> <li>Z is one of New Zealand's most recognised and trusted brands capable of extending to adjacent markets</li> <li>Z's scale provides options that allow us to adapt and innovate in a market that will be slowly disrupted by long-term trends</li> </ul>         |
|--|--|
| Pursuing a differentiated strategy that generates long term customer loyalty                             | <ul> <li>Focus on Z's capabilities in customer experience, productivity, innovation, digitisation and brand</li> <li>Deliver distinctive customer experiences that drive loyalty</li> <li>Reduce time to market and lower investment risk through human centred design, innovation and experimentation</li> </ul>  |
| Delivering earnings growth in a changing industry  | <ul> <li>Continue to deliver moderate earnings growth by operating a more efficient and productive core business</li> <li>Invest in the core business with rigour; only invest when discounted paybacks are less than five years</li> <li>Experiment in three adjacencies for alternative or replacement revenue streams – future fuels, mobility and the 'last mile'</li> </ul>   |
| Allocating capital with discipline to maximise shareholder value   | <ul> <li>Manage cashflows and capital to deliver a sustainable dividend in line with earnings growth</li> <li>Limit capital employed in our core business to \$2 billion by selling the least productive assets to fund growth</li> <li>Maintain a strong balance sheet with the capacity to leverage debt to fund non-organic investments</li> </ul>                              |
| Remaining a people and values-based company  | <ul> <li>Committed to our purpose 'to solve what matters for a moving world' and our ambition to be 'a world class Kiwi company'</li> <li>Maintain high levels of employee engagement and customer satisfaction</li> <li>Develop organisational capabilities and individual talent for an uncertain future</li> </ul>  |
| Doing good in Aotearoa New Zealand by recognising our heritage and being committed to future generations | <ul> <li>Contribute to a sustainable future at a scale that few other companies can by supporting the transition to a lower carbon future</li> <li>Provide thought leadership where we have a track record, especially in areas like HSSE, Diversity and Inclusion, and CX</li> <li>Actively support the communities in which we operate on what really matters to them</li> </ul> |
|  |  |

# Z strategic priorities

Balance between short-term productivity and long-term optionality



#### **More Productive Core**

#### Business Unit focus through to end FY21

- Supply drive change to existing structures to ensure we are rewarded for scale
- Commercial combine the best of Caltex and Z to significantly simplify offers
- Retail differentiate brand positions and segment customers for "true" loyalty

#### **Boundary Conditions**

- Marketing margins and market structure remaining broadly consistent
- No demand destruction

### **Capability Led Strategy**

#### Organisationally, these matter

- Customer experience
- Productivity
- Digitisation
- Innovation
- Brand

### What is Next (WIN)

#### Choosing to prepare for post FY21

- Investigate inorganic options for adjacent cash flows
- Explore three market spaces, through organic experiments, in Future Fuels, Mobility as a Service, and the Last Mile

#### **Boundary Conditions**

Retaining the ability to pay dividends that support our Yield focused investors

## Our stands



Our purpose is to solve what matters for a moving world; Our ambition is to be a world class Kiwi company





# **Board of Directors**

### A diversified board with complimentary skill-set and diversity of thought



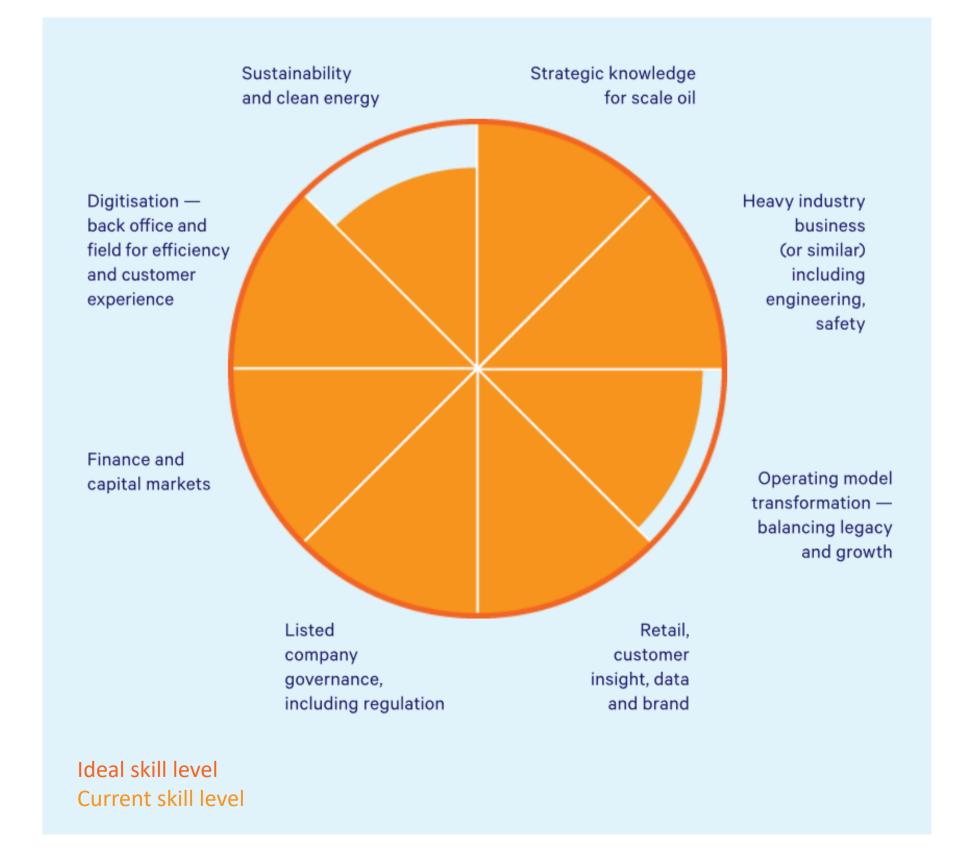












# **Executive Team**

### The balance of the executive team reflects our shift towards capability-led strategy























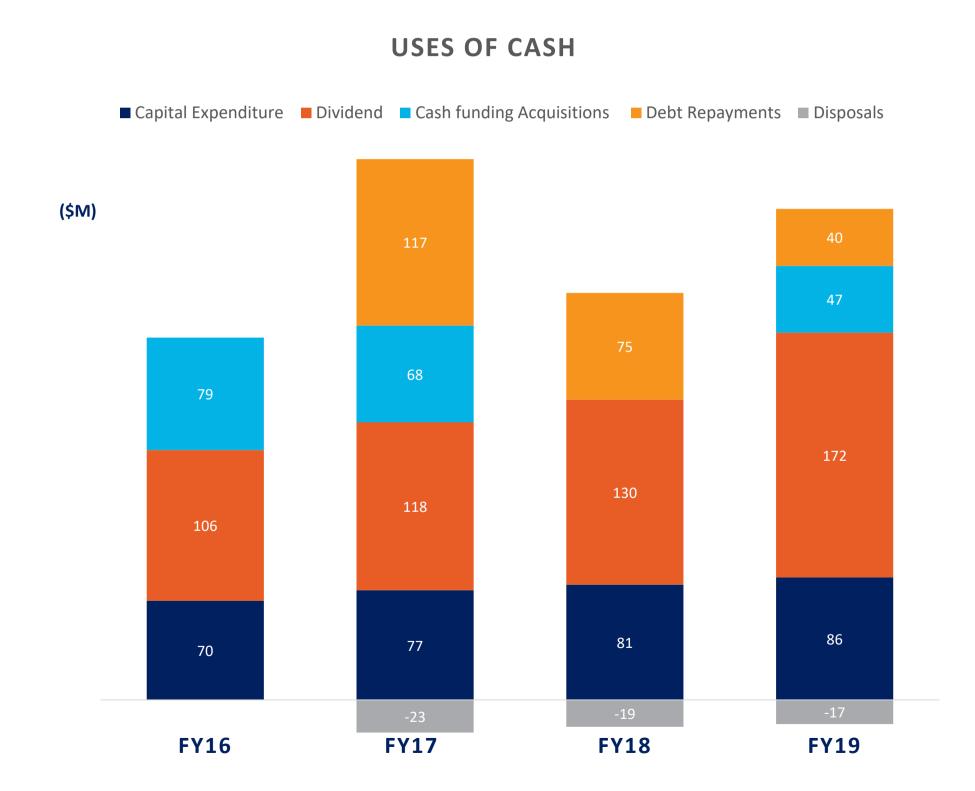


# Capital Management



### A strategy that enables both dividend sustainability and prudent balance sheet management

- Optimise our market leading position and pursue a differentiated, capability led strategy
- Deliver growth in earnings and free cash flow from a more productive core business
- Allocate capital with discipline to maximise shareholder value
  - Organic opportunities in the core business that require Growth capex exist and will be funded by divestments
  - \$42m of divestment proceeds have been redeployed during FY17-19
- Continue to deleverage to the lower end of our preferred business as usual range of 1.5 to 2.0x gross debt to RC EBITDAF

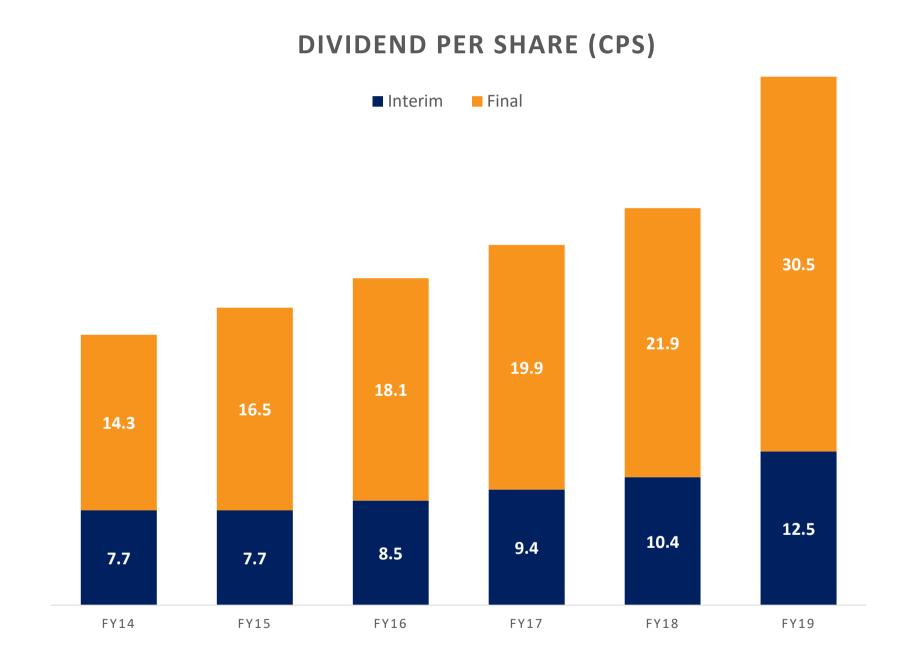


# Dividend policy



### Simplification of policy and using our balance sheet to focus on delivering sustainable dividends

- Our intention is to pay a sustainable ordinary dividend each year in line with earnings growth
- A simplified cashflow definition provides clarity and reflects the use of Replacement Cost (RC) in managing the business and assessing performance, and is intended to facilitate predictability of dividends
- In years of outperformance or enhanced cashflow, the Board may use special dividends and share buybacks to manage the capital structure and maximise returns to shareholders
- Since listing in 2013 Z has paid cash dividends of \$1.774 per share <sup>1</sup> totalling \$709 million; dividend per share has grown from 22 cps in FY14 to 43.0 cps at end of FY19



Pay ordinary dividends of 70-85% of Operating Cashflow less Integrity Capex.

Operating Cashflow is defined as RC EBITDAF less RC tax and net financing costs.

