19 July 2019



Refining NZ Operational Update for May/June 2019

HIGHLIGHTS

- The Company earned NZD 32.2 million in Processing Fees for May/June.
- Refinery throughput of 6.95 million barrels was achieved despite some process unit trips in late May. Excellent hydrocracker performance continued throughout the period.
- Refining NZ's Gross Refining Margin (GRM) was USD 4.36 per barrel which, while relatively low, reflected a relatively strong uplift over the Singapore Dubai complex margin.
- Global refining margins were weaker in the May/June period as gasoline and naphtha cracks came under pressure. Towards the end of June, refining margins recovered markedly as product cracks rose across the barrel, with gasoline cracks increasing by 35%. This upwards trend has continued into July.
- Volumes of products delivered through the Refinery to Auckland pipeline remained strong.
- Outstanding process and personal safety performance was achieved:
 - No Tier 1 or Tier 2 process safety events in the May/June period; and
 - No recordable or lost time injuries since November 2018.
- Overall operating and capital costs have been controlled tightly with the sustained pressure from higher electricity and gas prices.

COMMENTARY

Refining - Margins and throughput

The refinery achieved throughput of 6.95 million barrels as an excellent performance on the hydrocracker continued. This throughput, coupled with a GRM of USD 4.36 per barrel, has earned the Company NZD 32.2 million Processing Fee revenue in the May/June period.

The refinery met all customer production plans for the period despite three process unit trips towards the end of May that impacted refinery throughput. The refinery is currently performing well.

Global refining margins

Global refining margins were weaker in the May/June period as gasoline and naphtha cracks came under pressure. Gasoline cracks saw a sharp pullback from the March/April period as US refiners continued the recovery from unplanned outages and the export of Chinese fuel products increased due to higher export quotas. Asia's naphtha cracks were low due to peak petrochemical plant maintenance and unplanned outages.



Towards the end of June refining margins recovered significantly with gasoline cracks increasing 35% as product cracks rose across the barrel. This upward trend has continued into July. Market expert FACTS Global Energy is cautiously optimistic that, barring a severe global economic meltdown, hydrocracking margins should maintain their strength in Q3 and rise in Q4 on the back of a significant boost to diesel cracks from the IMO's MARPOL low sulphur fuel oil regulation due in 2020.

Uplift over Singapore Dubai complex margin

Refining NZ's May/June uplift over the Singapore Dubai complex margin was strong at USD 4.19 per barrel enabled by a balanced product slate and locational advantage but negatively impacted by the end-May process unit trips. The Singapore Dubai complex margin for the May/June period was USD 0.17 per barrel.

Exchange rate

The average exchange rate for the May/June period was USD/NZD 0.66.

Natural gas

Access to natural gas supplies continued to be carefully managed over the May/ June period given the ongoing supply issues with the Pohokura offshore natural gas field. Refining NZ has contracted with a different market participant to build its portfolio of additional gas supply for 2019. We estimate that the higher cost of this marginal supply has had a negative impact on the May/ June GRM of between USD 0.15 to USD 0.20 per barrel.

Distribution – Refinery to Auckland Pipeline

Operational availability on the pipeline was high and the volume of product delivered through the pipeline remained strong.

Health, safety and environment

Process and personal safety performance were again outstanding with no Tier 1 or Tier 2 process safety events in the May/June period and no recordable or lost time injuries since November 2018. Refining NZ's programme of Hauora Korero and Hauora Hikoi (Safety Talks and Safety Walks) implemented in 2019 is continuing to lift our safety performance.

Costs

Overall operating and capital costs have been tightly controlled with the ongoing pressure from higher electricity prices.



OPERATIONAL DATA

		May/Jun 2019	May/Jun 2018	YTD 2019	FY 2018
Health, Safety & Environment					
LTI	#	0	3	0	5
LTIF	#/200,000hrs	-	-	0.14	0.48
TRC	#	0	4	0	8
TRCF	#/200,000hrs	-	-	0.27	0.76
Tier I Process Safety Events	#	0	1	0	2
Tier II Process Safety Events	#	0	0	0	3
Releases outside of consent	#	1	1	1	5
Refining					
Brent Crude Oil Price	US\$/bbl	67.6	75.6	66.0	71.2
Exchange Rate	US\$/NZ\$	0.66	0.69	0.67	0.69
Operational availability	%	100	52.0	99.9	90.7
Unplanned process downtime	%	4.6	0	1.7	0.8
Refining throughput	Mbbl	6.95	3.91	21.22	40.44
Gross Refining Margin	US\$/bbl	4.36	0.18	5.31	6.31
Gross Refining Margin	US\$M	30.3	0.7	112.8	255
(excluding Fee Floor/Margin Cap)					
Processing Fee (after Fee Floor/Margin Cap)	US\$M	21.2	0.5	79.0	178.6
Processing fee (after Fee Floor/Margin Cap)	NZ\$M	32.2	0.7	117.2	258.7
Distribution					
RAP throughput	Mbbl	3.3	3.3	10.3	21.0

Notes:

1. The information provided in this announcement excludes revenue from distribution or other activities.

- 2. The Processing Fee results reported in this announcement are subject to change due to post announcement price updates and independent audit.
- 3. A five year history of Throughput, Margins and Processing Fees is attached below.
- 4. Refer to the explanatory notes/glossary for a definition of terms.



HISTORICAL INFORMATION - REFINING

		2015	2016	2017	2018	2019
Jan/Feb	Barrels 000's	7,056	6,826	7,160	7,011	6,963
	RNZ USD GRM per barrel $^{1)}$	9.91	7.96	6.58	7.54	4.88
	Singapore Dubai Complex GRM	5.40	4.95	3.42	3.37	-0.32
	Uplift vs. Singapore Dubai Complex ³⁾	4.51	3.01	3.16	4.17	5.20
	NZD Processing Fee (million) $^{2)}$	59.6	57.0	45.9	50.8	34.9
Mar/Apr	Barrels 000's	7,411	7,471	5,140	6,958	7,312
	RNZ USD GRM per barrel $^{1)}$	8.77	1.84	9.35	6.82	6.63
	Singapore Dubai Complex GRM	4.82	3.18	3.02	3.75	0.75
	Uplift vs. Singapore Dubai Complex ³⁾	3.95	-1.34	6.33	3.07	5.88
	NZD Processing Fee (million) $^{2)}$	62.3	14.8	48.1	45.8	50.1
May/Jun	Barrels 000's	6,416	6,837	7,755	3,910	6,945
	RNZ USD GRM per barrel $^{1)}$	8.55	6.26	7.63	0.18	4.36
	Singapore Dubai Complex GRM	4.24	2.13	2.90	2.02	0.17
	Uplift vs. Singapore Dubai Complex ³⁾	4.31	4.13	4.73	-1.84	4.19
	NZD Processing Fee (million) ^{2); 5)}	48.9	43.3	58.4	0.7	32.2
Jul/Aug	Barrels 000's	7,519	6,833	7,511	7,615	
	RNZ USD GRM per barrel $^{1)}$	7.66	6.20	8.87	6.86	
	Singapore Dubai Complex GRM	2.52	1.86	4.70	2.57	
	Uplift vs. Singapore Dubai Complex ³⁾	5.14	4.34	4.17	4.29	
	NZD Processing Fee (million) ²⁾	63.5	41.3	63.6	54.3	
Sept/Oct	Barrels 000's	7,221	7,251	6,816	7,639	
	RNZ USD GRM per barrel $^{1)}$	9.47	7.49	9.31	7.09	
	Singapore Dubai Complex GRM	5.12	3.18	4.73	2.47	
	Uplift vs. Singapore Dubai Complex ³⁾	4.35	4.31	4.58	4.62	
	NZD Processing Fee (million) ²⁾	71.8	52.5	62.2	57.8	
Nov/Dec	Barrels 000's	7,017	7,447	7,342	7,307	
	RNZ USD GRM per barrel ¹⁾	10.82	9.20	6.83	6.53	
	Singapore Dubai Complex GRM	6.37	4.19	3.67	1.80	
	Uplift vs. Singapore Dubai Complex ³⁾	4.45	5.01	3.16	4.73	
	NZD Processing Fee (million) ²⁾	73.0	67.6	50.7	49.2	
Total	Barrels 000's	42,639	42,665	41,724	40,440	21,220
	USD GRM per barrel ¹⁾	9.20	6.47	8.02	6.31	5.31
	NZD Processing Fee (million) ²⁾	379.2	276.6	328.9	258.7	117.3
	YTD Cap adjustment	14.4				
	NZD Processing Fee (million) ¹⁾					

1) Excludes Fee Floor/Cap adjustment

2) Includes Fee Floor/Cap adjustment

3) RNZ uplift vs. Singapore Dubai Complex GRM is in USD per barrel



EXPLANATORY NOTES/GLOSSARY

LTI (Lost time injuries) and LTIF (Lost time injury frequency)

Lost time injuries refer to fatalities, permanent disabilities or time lost from work.

Lost time injury frequency refers to the number of lost time injuries over a rolling 12-month period, per 200,000 hours worked.

TRC (Total recordable cases) and TRCF (Total recordable case frequency)

Total recordable cases refer to lost time injuries, medical treatment and restricted work cases.

Total recordable case frequency refers to the number of recordable injuries over a rolling 12-month period, per 200,000 hours worked.

Tier 1 Process Safety Event (API 754)

A tier 1 Process Safety Event (PSE) is an unplanned or uncontrolled release of any material, including non-toxic and non-flammable, from a process which results in one or more of the following: A LTI and/or fatality; a fire or explosion resulting in greater than or equal to \$25,000 of direct cost to the company; a release of material greater than the threshold quantities given in Table 1 of API 754 in any one-hour period; an officially declared community evacuation or community shelter-in-place.

Tier 2 Process Safety Event (API 754)

A tier 2 Process Safety Event (PSE) is an unplanned or uncontrolled release of any material, including non-toxic and non-flammable, from a process which results in one or more of the following: A recordable injury; a fire or explosion resulting in greater than or equal to \$2,500 of direct cost to the company; a release of material greater than the threshold quantities given in Table 2 of API 754 in any one-hour period.

Operational availability

Operational availability is the percent of time available for manufacturing after subtracting maintenance and regulatory/process downtimes.

Unplanned process downtime

A unit downtime is "planned" if the refinery is aware of and has scheduled that unit outage in the previous year. Unplanned process downtime is the weighted average of unplanned downtime across all process units.

Refining throughput

Refining throughput is the volume of feedstock intake, comprising crude oil, residues, natural gas and blendstock, measured in barrels. One barrel equates to approximately 159 litres.



Gross Refining Margin (excluding Fee Floor/Margin Cap)

The Gross Refining Margin is calculated in USD as the difference between the value of products and the cost of feedstock for each refining customer. The value of products use Singapore quoted prices adjusted for New Zealand quality and the cost of importing those products to New Zealand. Feedstocks are valued using the notional market values adjusted for the cost of getting the feedstock to the refinery. The Gross Refining Margin incorporates the cost of hydrocarbon used as fuel and incurred as process losses.

Typically, Refining NZ has an uplift over the Singapore complex margins of around USD 3.00 to 4.00 per barrel. The value of the uplift varies due to fluctuations in freight rates, product quality premium, crude market premium and operational performance. Product quality premium are the cost differentials between products made to New Zealand quality and products made to the quality that applies to quoted prices in Singapore. Crude market premium are the cost differences between the crude types actually processed at Refining NZ and Dubai (used as basis for the Singapore complex margins). Refining NZ's crude diet comprises of crudes that price off Dubai as well as crudes that price off different markers such as Brent. The fluctuations of these price markers relative to each other impact the uplift.

Margin Cap/Fee Floor Adjustment

The processing agreements with our customers contain both Floor and Margin Cap clauses, both effective over a full calendar year.

The Fee Floor is the minimum Processing Fee due, for a calendar year, up to a current maximum of NZD 137.5 million. If the year-to-date Processing Fee is below the pro-rata Fee Floor, then an interim pro-rata Fee Floor payment is made by the Customers. Should the Processing Fee exceed the Fee Floor in future months any pro-rata Fee Floor payments that have been made are repaid to the Customers.

The Margin Cap limits the Gross Refining Margin for each customer to a maximum of USD 9.00 per barrel over the calendar year. Should the Gross Refining Margin fall below the Cap in future months any pro-rata Cap reductions that have been made are repaid by the Customers.

The Cap and the Floor are subject to year-to-date adjustments.

Any balance remaining at the end of the year cannot be carried over to the next year.

Processing Fee (after Fee Floor/Margin Cap)

The Processing Fee is 70% of the Gross Refining Margin after any adjustment for the Margin Cap or Fee Floor. The Processing Fee is paid by our customers in NZD.

RAP throughput

RAP throughput is the volume of refined products, comprising gasoline, jet fuel and diesel that are delivered via the Refinery to Auckland Pipeline (RAP) to the Wiri oil terminal.