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Certain statements in this announcement constitute forward-looking statements. Forward-looking statements are statements (other than statements of historical fact) relating to future events and the anticipated or planned financial and operational performance of Michael Hill International Limited and its related bodies corporate (the Company). The words "targets," "believes," "expects," "aims," "intends," "plans," "seeks," "will," "may," "might," "anticipates," "would," "could," "should," "continues," "estimates" or similar expressions or the negatives thereof, identify certain of these forward-looking statements. Other forward-looking statements can be identified in the context in which the statements are made. Forward-looking statements include, among other things, statements addressing matters such as the Company's future results of operations; financial condition; working capital, cash flows and capital expenditures; and business strategy, plans and objectives for future operations and events, including those relating to ongoing operational and strategic reviews, expansion into new markets, future product launches, points of sale and production facilities.

Although the Company believes that the expectations reflected in these forward-looking statements are reasonable, such forward-looking statements involve known and unknown risks, uncertainties and other important factors that could cause the Company's actual results, performance, operations or achievements or industry results, to differ materially from any future results, performance, operations or achievements expressed or implied by such forward-looking statements.

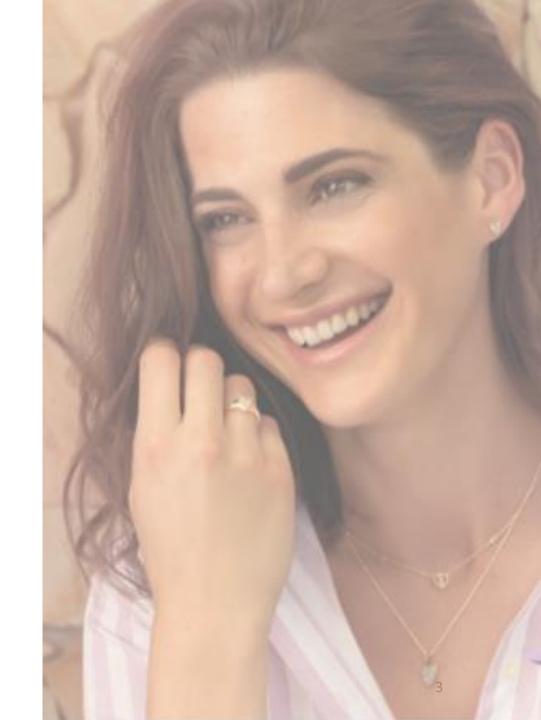
Such risks, uncertainties and other important factors include, among others: global and local economic conditions; changes in market trends and end-consumer preferences; fluctuations in the prices of raw materials, currency exchange rates, and interest rates; the Company's plans or objectives for future operations or products, including the ability to introduce new jewellery and non-jewellery products; the ability to expand in existing and new markets and risks associated with doing business globally and, in particular, in emerging markets; competition from local, national and international companies in the markets in which the Company operates; the protection and strengthening of the Company's intellectual property rights, including patents and trademarks; the future adequacy of the Company's current warehousing, logistics and information technology operations; changes in laws and regulations or any interpretation thereof, applicable to the Company's business; increases to the Company's effective tax rate or other harm to the Company's business as a result of governmental review of the Company's transfer pricing policies, conflicting taxation claims or changes in tax laws; and other factors referenced to in this presentation.

Should one or more of these risks or uncertainties materialise, or should any underlying assumptions prove to be incorrect, the Company's actual financial condition, cash flows or results of operations could differ materially from that described herein as anticipated, believed, estimated or expected. Accordingly, you are cautioned not to place undue reliance on any forward-looking statements.

The Company does not intend, and do not assume any obligation, to update any forward-looking statements contained herein, except as may be required by law. All subsequent written and oral forward-looking statements attributable to us or to persons acting on the Company's behalf are expressly qualified in their entirety by the cautionary statements referred to above and contained elsewhere in this presentation.

Michael Hill International Limited CEO and CFO FY20H1 Update

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Business Overview

An established retail business, with a transformational agenda

- Sales performance and EBIT growth
 - All markets delivered same store sales growth across both quarters, and growth in Group EBIT
- Focused fiscal discipline
 - Committed approach to disciplined cost management while the business focuses on margin
- Challenging trading conditions
 - Local and global environmental factors, and competitive retail landscape
- Capable senior leadership team
 - Assembled an invigorated senior leadership team with depth, talent and experience
- Celebrating 40 years
 - Evolving to a more contemporary and differentiated jewellery brand
- Focus on business and retail fundamentals
 - Digital-first, new incentive scheme, retail execution, and productivity focus
- Ongoing refinement of strategy and initiatives



FY20H1 Financial Snapshot

- Two consecutive quarters of positive same store sales growth across <u>all</u> retail segments
 - FY20Q1: AU:+6.3%, NZ:+9.8%, CA:+13.4%
 - FY20Q2: AU:+1.4%, NZ:+4.8%, CA:+1.0%
- Underlying EBIT growth of 6.9% to \$31.6m, driven by increased revenue and reduction in costs
- Continued focus on costs and retail disciplines delivering results
- Active inventory management program continues
- Disciplined cash management
- Adoption of a 52 week retail calendar
- AASB 16 Leases was adopted on 1 July 2019 See Appendix A

| | FY20H1 | FY19H1 | Change |
|-------------------|----------|-----------|----------|
| Revenue | \$329.5m | \$315.4m | +4.4% |
| Statutory NPAT* | \$21.4m | \$17.9m | +19.6% |
| Underlying EBIT** | \$31.6m | \$29.6m | +6.9% |
| Interim Dividend | 1.5c | 2.5c | -1.0c |
| Inventory | \$200.1m | \$220.1m | -\$20.0m |
| Net Cash/(Debt) | \$0.4m | (\$20.7m) | +\$21.1m |

^{*} FY19H1 restated for employee remediation

^{**} Pre-AASB 16 Leases

FY20H1 Key Performance Results

+6.9%

UNDERLYING EBIT GROWTH

61.7%

GROUP GROSS MARGIN FY19H1: 64.2%

\$9.7m

MH WEBSITE LFL SALES FY19H1: \$6.7m +44.3%



+6.3%

GROUP SAME STORE SALES **GROWTH**

35.4%

BRANDED COLLECTION SALES FY19H1: 20%

STORE **OPENED**

STORES CLOSED

+3.3%

AUSTRALIA SAME STORE SALES GROWTH







+5.1%

CANADA SAME STORE SALES **GROWTH**

Group Results

- Group revenue increased by 4.4%, with same store sales up 6.3%
- Underlying EBIT improved by 6.9%, to \$31.6m**
- Gross margin decline largely attributable to foreign currency headwinds and rising gold price
- Interim dividend in line with FY19H2, at AU1.5 cents per share

| For the half year ended A | AUD | 29-Dec-19 | 31-Dec-18 | Change |
|-----------------------------------|-----|-----------|-----------|---------|
| Revenue | | 329.5m | 315.4m | +4.4% |
| Gross profit | | 203.4m | 202.5m | +0.5% |
| Underlying EBIT** | | 31.6m | 29.6m | +6.9% |
| Underlying EBIT as a % of revenue | | 9.6% | 9.4% | +20bps |
| Statutory EBIT* | | 35.3m | 26.2m | +34.6% |
| Statutory EBIT as a % of revenue | | 10.7% | 8.3% | +240bps |
| Gross profit as a % of revenue | | 61.7% | 64.2% | -250bps |
| Total stores open | | 304 | 311 | |

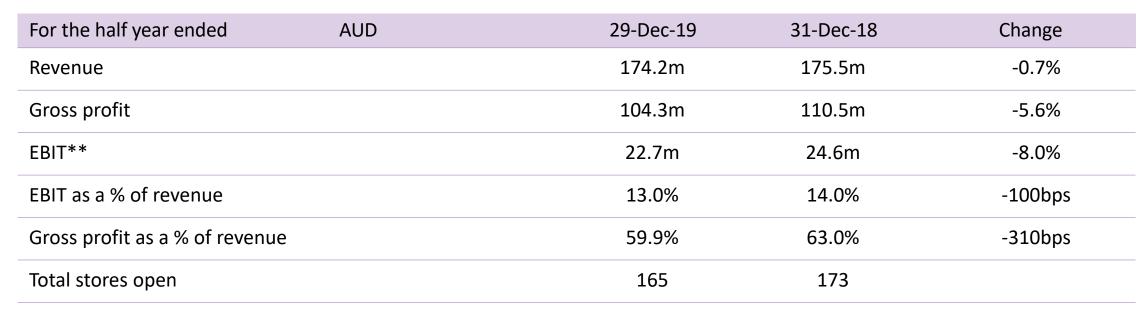
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^{**} Pre-AASB 16 Leases

Michael Hill Australia

RETAIL SEGMENT

- Revenue declined slightly by 0.7%, reflecting closure of 9 under-performing stores
- Same store sales increased by 3.3%
- EBIT of \$22.7m down from \$24.6m
- Gross margin of 59.9%, down from 63.0% in prior year
- Competitive retail environment persists, however, recent data suggests Michael Hill is taking market share

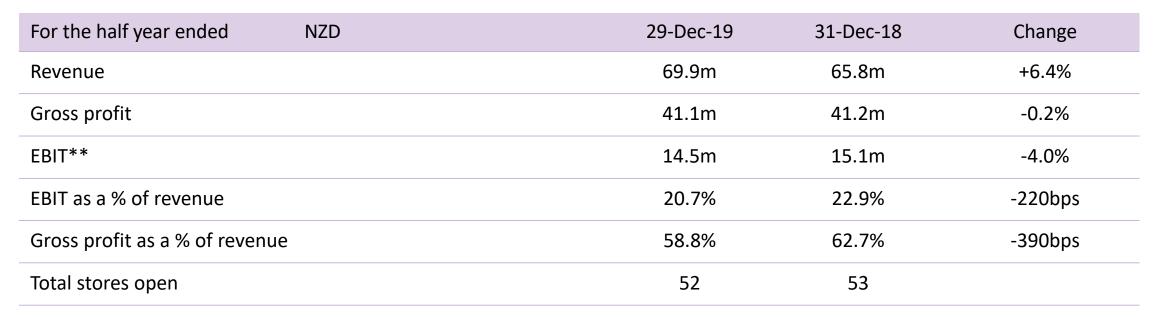




Michael Hill New Zealand

RETAIL SEGMENT

- Revenue increased by 6.4% to NZ\$69.9m
- Same store sales increased by 6.6%
- New Zealand remains the most profitable market
- EBIT of NZ\$14.5m, down from NZ\$15.1m
- Pursuing CODB initiatives to bolster EBIT

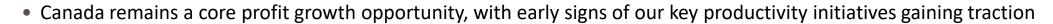


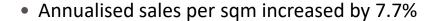


Michael Hill Canada

RETAIL SEGMENT

- Revenue growth of 7.5%
- Same store sales increased by 5.1%
- EBIT of CA\$7.9m down from CA\$8.6m





| For the half year ended CAD | 29-Dec-19 | 31-Dec-18 | Change |
|--------------------------------|-----------|-----------|---------|
| Revenue | 79.9m | 74.4m | +7.5% |
| Gross profit | 46.5m | 46.0m | +1.1% |
| EBIT** | 7.9m | 8.6m | -7.5% |
| EBIT as a % of revenue | 9.9% | 11.5% | -160bps |
| Gross profit as a % of revenue | 58.2% | 61.8% | -360bps |
| Total stores open | 87 | 85 | |



Strategic Update

1. Unwavering focus on costs

- Second tranche of \$5m savings starting to be realised in FY20
- Pursuing further non-customer facing CODB reductions
- Disciplined fiscal approach

2. Retail Operating Model

- Successful roll-out of integrated customer-focused retail operating model in H1
- Positive result from Black Friday and Christmas campaign
- Refinements for FY21 as we continue to perfect the model

3. Retail Fundamentals

- Emphasis on retail performance supported by our new incentive scheme and early learnings from customer feedback program
- Intense focus on retail execution and visual merchandising, enhancing our brand, inventory management, and cost control
- Increased prioritisation of margin management supported by new incentive scheme



Strategic Update

4. Product Evolution

- Refreshed assortment in exclusive Branded Collections to support a target of 50% of sales over the coming years
- Ongoing newness as part of the new merchandise rhythm
- Increased emphasis on sourcing, margin and mix

5. Canadian Productivity

- Increased productivity remains a core profit growth opportunity
- Continued investment in retail leadership, training and development

6. Digital-first

- Website re-launched
- Enhanced customer experience, checkout process and navigation
- Extended on-line exclusive product offer
- Planned omni-channel enhancements following ERP upgrade







Strategic Update

7. Loyalty

- Online launch of *Brilliance* in Nov 2019, with positive early results
- Attracting new customers
- Instore launch in H2 provides a significant opportunity to increase customer engagement through targeted marketing

8. Brand

- Deep and rich heritage centred around innovation, quality, and value with a modernised approach
- Reimagining for a digital world





Questions and Answers



michael hill

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Appendix A: AASB 16 *Leases* Impact

| (AUD million) | FY20H1 Stat | Impact of AASB 16 | FY20H1 pre-AASB 16 | FY19H1 pre-AASB 16 | Change pre-AASB 16 |
|--|----------------|-------------------|-----------------------|-----------------------|-----------------------|
| Revenue | 329.5 | | 329.5 | 315.4 | 4.4% |
| Cost of sales | (126.1) | | (126.1) | (112.9) | 11.6% |
| Gross profit | 203.4 | | 203.4 | 202.5 | 0.5% |
| Employee benefits expense | (82.9) | | (82.9) | (86.7) | (4.3)% |
| Occupancy costs | (9.5) | (21.3) | (30.8) | (30.3) | 1.7% |
| Marketing expenses | (20.5) | | (20.5) | (19.2) | 6.7% |
| Selling expenses | (12.2) | | (12.2) | (14.1) | (13.8)% |
| Other income/(expenses) | (15.8) | | (15.8) | (16.3) | (2.9)% |
| EBITDA | 62.5 | (21.3) | 41.2 | 35.9 | 14.7% |
| Depreciation and amortisation expenses | (27.2) | 17.6 | (9.6) | (9.7) | (1.0)% |
| EBIT | 35.3 | (3.7) | 31.6 | 26.2 | 20.5% |
| Finance expenses | (5.0) | 3.9 | (1.1) | (1.4) | (16.6)% |
| Profit before tax | 30.3 | 0.2 | 30.5 | 24.8 | 22.6% |
| Income tax expense | (8.9) | 0.0 | (8.9) | (6.9) | 27.4% |
| Net profit after tax | 21.4 | 0.2 | 21.6 | 17.9 | 20.7% |

Key Points:

- Adopted modified retrospective approach from 1 July 2019. No restatement of prior year comparatives required
- Lease rental expenses have been replaced by depreciation on right-of-use asset and interest on lease liability
- No impact on:
 - Cash earnings and cashflow
 - Debt covenants and facility headroom
 - Ability to pay dividend
- Note 2 in the half-year consolidated financial statements provides detailed information on the adoption.