#### ANNUAL GENERAL MEETING

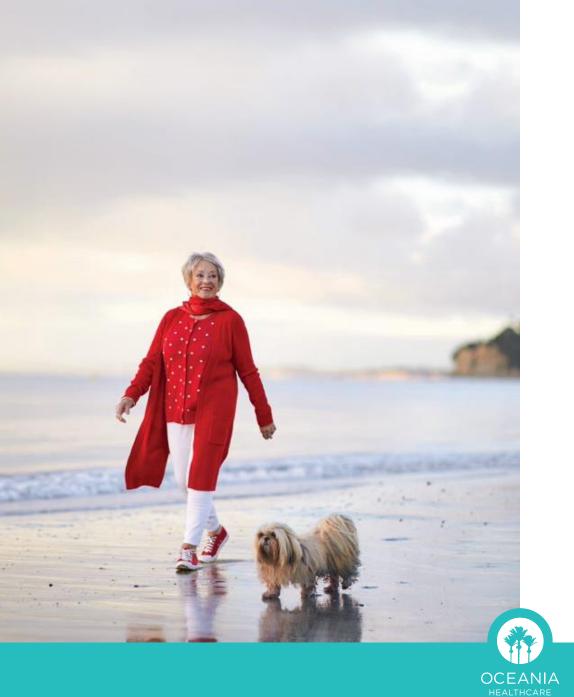
FOR THE FINANCIAL YEAR ENDED 31 MAY 2020

### HANDLED WITH CARE.

24 SEPTEMBER 2020



**OCEANIA** 



### Agenda

- 01 Welcome
- 02 Introduction to Directors & Management
- 03 Chair's Address
- 04 CEO's Address
- 05 Business of Meeting
- 06 Other Business

### Oceania's Directors

Oceania has a highly experienced Board with a diverse range of skills





**Elizabeth Coutts** 

Chair and Independent Director

ONZM, BMS, FCA

Joined 2014



Alan Isaac

Independent Director

CNZM, BCA, FCA

Joined 2015



Dame Kerry Prendergast

Independent Director

DNZM, CNZM, MBA (VUW), NZRN, NZM

Joined 2016



**Gregory Tomlinson** 

Independent Director

AME

Re-Joined 2018



Sally Evans

Independent Director

BHSc, MSc, FAICD, GAIST

Joined 2018



Patrick McCawe

Independent Director

BCA (Hons), MBA, CA

Joined 2017



### FY2020 Highlights



Our care and village business were resilient in the face of COVID-19 and we remain committed to our strategy.

#### Response to COVID-19

- Focus over the last six months has been on keeping our residents and staff safe
- No cases of COVID-19 have occurred within any of our aged care centres and retirement villages to date

#### Financial performance favourable in light of COVID-19

- Underlying EBITDA from continuing operations of \$63.5m was in line with the prior corresponding period
- Significant costs incurred in our aged care facilities in response to the COVID-19 threat

### **Executing our Strategy**



We have delivered 668 new retirement village units and care suites since IPO, including opening five new premium care centres at Meadowbank, The Sands, The BayView, Awatere and Green Gables.

#### Key developments delivered since IPO



















Green Gables





The BayView



























### Becoming more sustainable



Oceania is committed to enhancing value for all of our stakeholders in a sustainable manner.



OUR PURPOSE We enhance the wellbeing of our residents and provide peace of mind to their families

**OUR VALUES** Kindness, respect, excellence, passion

OUR SUSTAINABILITY ASPIRATION To be the most sustainable aged care provider in New Zealand



#### **OUR GOALS**

We delight our residents and staff by caring for them and making a difference to their happiness everyday

#### **OUR MEASURES**

Employee wellness engagement, resident engagement, health and safety



#### **OUR GOALS**

Through better use of our resources we will substantially reduce our environmental impact enabling carbon neutrality by 2030

#### **OUR MEASURES**

Waste to landfill, energy efficiency, greenhouse gas emissions



#### **OUR GOALS**

Integrated thinking will be embedded in our strategy, decision making, long term planning and reporting by 2022

#### **OUR MEASURES**

Financial returns and shareholder value growth

#### **OUR VALUE OUTCOMES**



Residents love living in our communities



We are passionate about the wellbeing of our staff, residents and their families



We delight our residents with the hospitality inspired customer led service



We lead the way in how we do things

#### **OUR DRIVERS**

Our people

Our expertise

Our villages

Our relationships

Our financial capital

Our natural capital

#### Other matters



#### Change in ownership during FY2020

- On 3 February 2020, Oceania Healthcare Holdings Limited sold its entire 40.94% stake in Oceania.
- Hugh FitzSimons resigned as a Director.
- Patrick McCawe has remained as an independent Director.

#### Final dividend declared

- Final dividend per share of 1.2 cents per share (not imputed¹) bringing total dividend for the year to 3.5 cents per share.
- Dividend Reinvestment Plan.

#### Balance date change

- Change in balance date to 31 March from 2021.
- We will be releasing our financial results for the six months to 30 November 2020 in late January 2021 and will then report the full year result (to 31 March) in late May 2021.

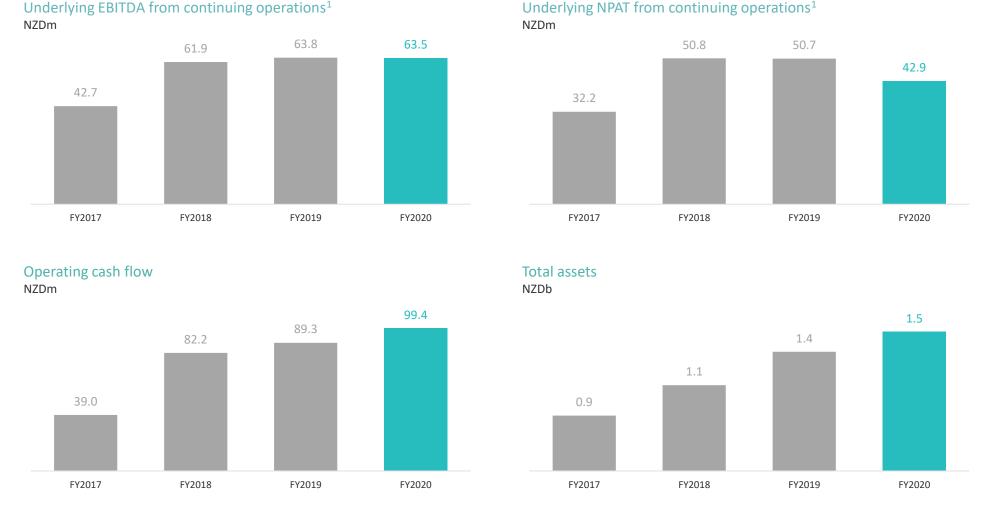
<sup>1.</sup> The dividends are not imputed due to the availability of existing tax losses.



### FY2020 Financial highlights



Underlying EBITDA in line with prior corresponding period at \$63.5m, despite losing the ability to sell retirement village units during the final quarter of the financial year due to the Government lockdown.

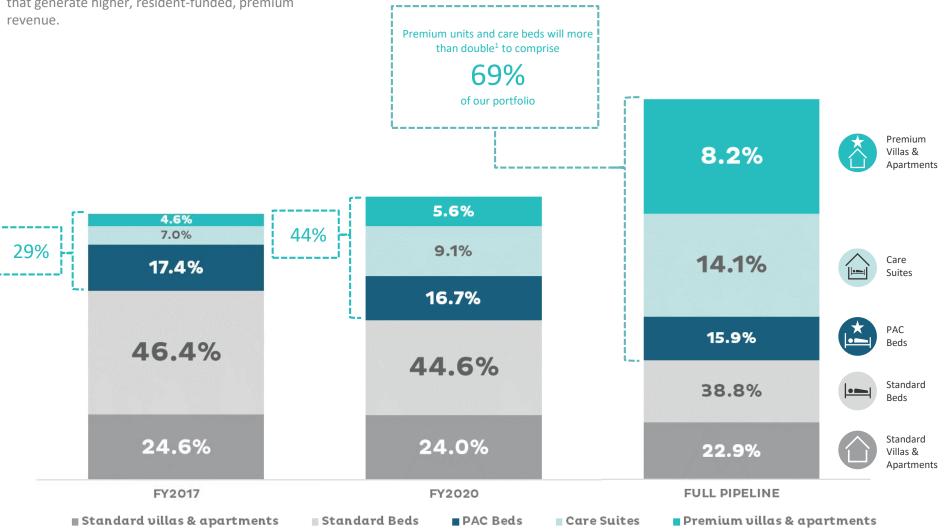


<sup>1.</sup> Underlying EBITDA and NPAT from continuing operations excludes the earnings from sites divested in FY2019 in all reporting periods. Underlying EBITDA & NPAT includes pro forma adjustments in FY2017 to i) adjust for the pre-IPO capital structure by applying the post IPO capital structure retrospectively for that financial year, and ii) exclude transaction costs.

### Care strategy

OCEANIA HEALTHCARE

Our aged care strategy is to redevelop our portfolio of well-located sites into new aged care centres that generate higher, resident-funded, premium revenue



1. Double compared to as at 31 May 2020.

### COVID-19 impact and response



Essential service provider status and defensive care earnings stream ensured Oceania was well positioned through COVID-19 uncertainty

	Impact	Response
Aged care operations  People	<ul> <li>Operations responsible for the care of over 3,600 residents, a population with heightened vulnerability to COVID-19</li> <li>Care operations deemed an essential service; continued throughout lockdown</li> <li>Government funded aged care services ensures reliable cash flows</li> <li>Stable occupancy</li> <li>Care suite applications and sales continued through lockdown</li> <li>Increased requirements for our over 2,800 staff, including:</li> </ul>	<ul> <li>Oceania has not recorded any COVID-19 cases to date</li> <li>Visitor restrictions</li> <li>Enhanced infection control measures</li> <li>Regular communications with stakeholders</li> <li>Additional Government funding to the sector</li> </ul>
георіе	<ul> <li>Isolation requirements for residents;</li> <li>Screening facility entrants; and</li> <li>Restricting visitors to essential only</li> </ul>	Provide all necessary support to both staff and residents
Retirement village operations	<ul> <li>Good unit sales prior to lockdown</li> <li>Unable to settle sales applications through lockdown</li> </ul>	<ul> <li>Obtained support through the MBIE wage subsidy scheme</li> <li>Sales recommenced post lockdown, strong sales levels through June, July and August</li> </ul>

### Our people



We are focussed on fostering a strong team culture that rewards staff for the vital roles they play in Oceania's success

#### Looking after our staff during lockdown

- Maintain staffing levels throughout the alert levels and ensured that staff were well supported in their roles
- All site based operational staff paid an additional \$2 per hour during Alert Level Four

#### **International Nurses Day 2020**



#### Employee share scheme

• 77% uptake in this year's scheme, up from 70% last year

#### Senior management appointments

- Dr Frances Hughes CNZM, General Manager Nursing and Clinical Strategy
- Brent Pattison, Chief Financial Officer



### Green Gables Nelson

Green Gables completed in September 2020.





### Eden Auckland

Eden completion scheduled for FY2022.





### The BayView Tauranga

The BayView Stage 2a completion scheduled for FY2021.





### The Bellevue Christchurch (formerly Windermere)

The Bellevue completion scheduled for FY2021.





### Waimarie St, Auckland

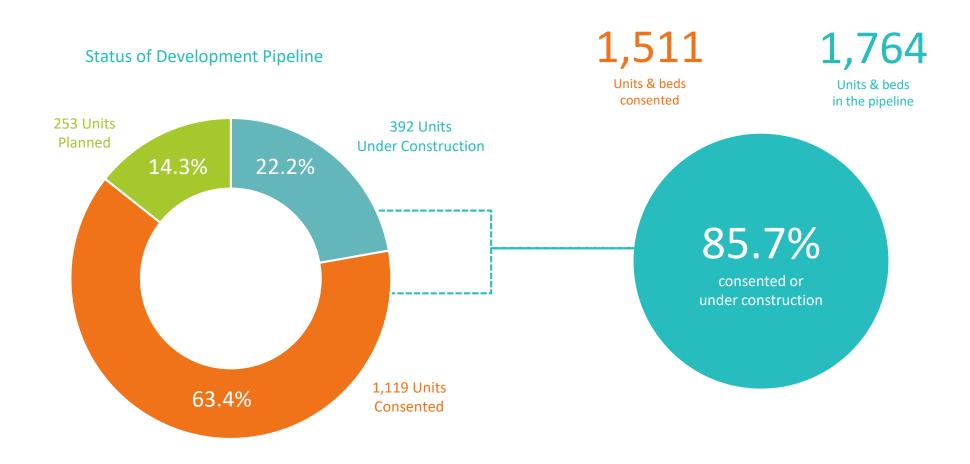
Scheduled to commence earthworks in 1HY2021.





### Our Development Pipeline





## Resolutions

### **Resolutions**



01

That Elizabeth Coutts, who retires by rotation, and being eligible, offers herself for re-election, be re-elected as a Director of the Company.

02

That the Directors be authorised to fix the remuneration of PricewaterhouseCoopers as the auditor of the Company for the ensuing year.

### **General Business**



### Questions from the floor

Please submit questions via the webcast platform using the Q&A icon ( ) as outlined at the beginning of the meeting

# Thank you