

## Important notice



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All information in this presentation is current at the date of this presentation, unless stated otherwise.

All currency amounts are in New Zealand Dollars unless stated otherwise.

### Order



- 1. About me
- 2. The problem
- 3. The Pushpay solution
- 4. Typical results
- 5. How we make money
- 6. Company results to date
- 7. Conclusion

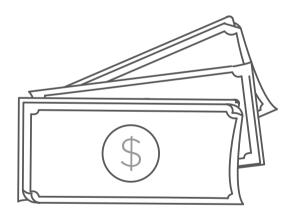
## About me

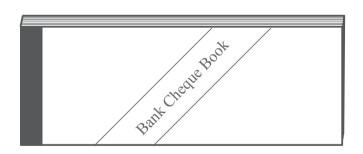




# Churches and Non-Profit Organisations have not kept up with technology



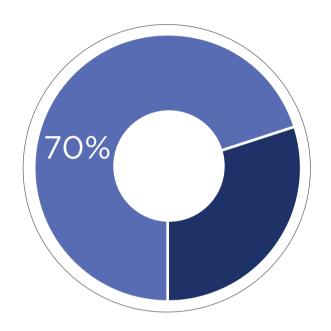




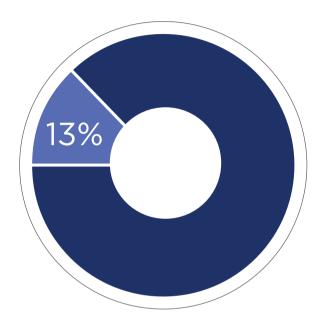


# Amazon and church e-commerce transactions





Last Christmas season Amazon had around 70% of customers shop using a mobile device

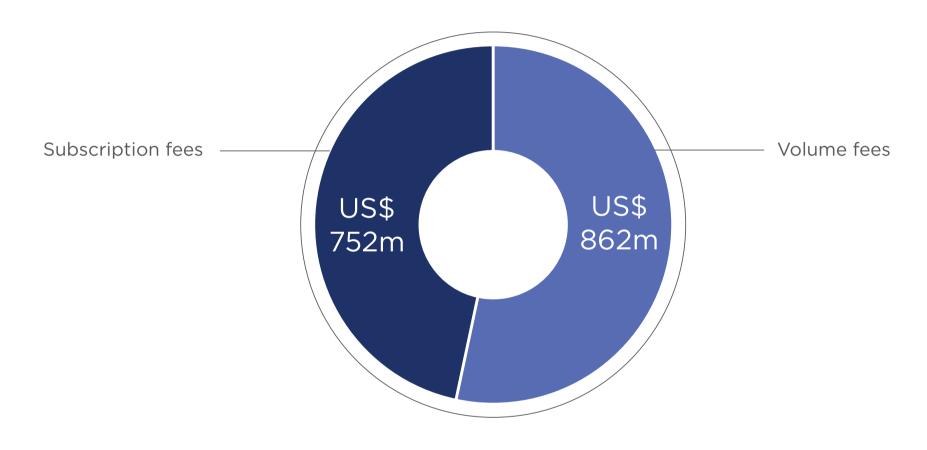


Churches that offer online giving had just 13% of revenue given online

Sources:

# USA faith sector revenue opportunity





Total of US\$1.614 billion

# The Pushpay solution





# Case study



A church in the US with around 7,000 people implemented Pushpay and they saw:

Average increase in giving per person per month



\$397,268.13

Increase in donations per annum

#### Fee revenue

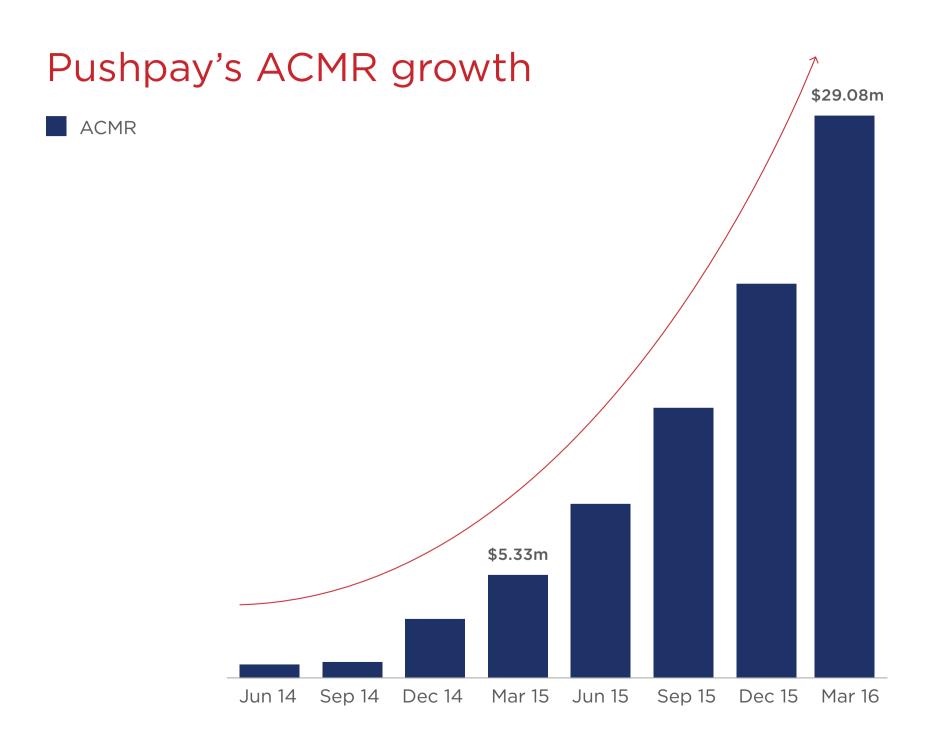


# Volume fees

Based on payment transaction volume (in the case of the Faith Sector, this is usually calculated as a percentage of total donations).

# Subscription fees

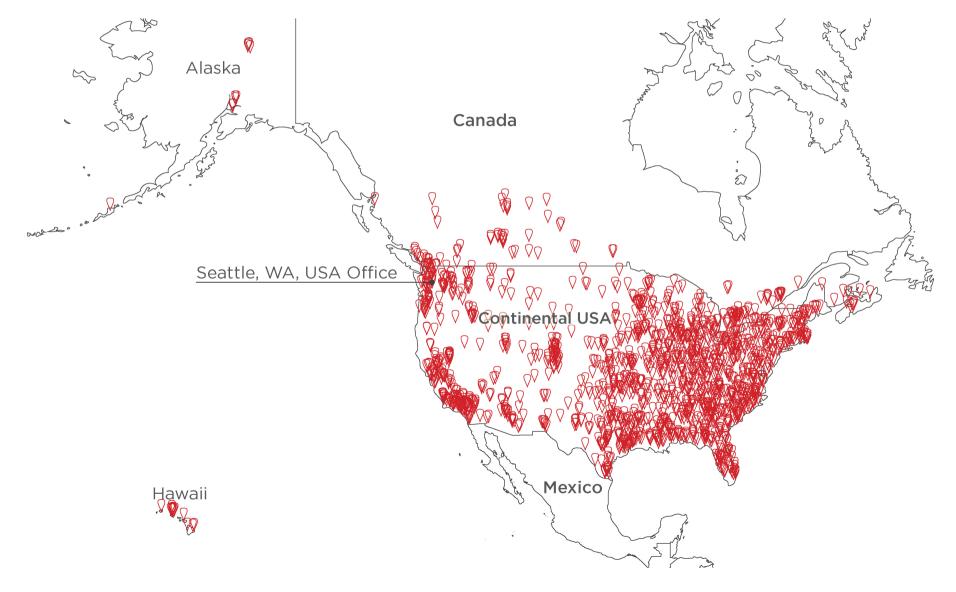
Based on the size of the Merchant (in the case of the Faith Sector, this is a fixed monthly fee usually based on the total number of church attendees).



# Location of Pushpay's Merchants in North America\*

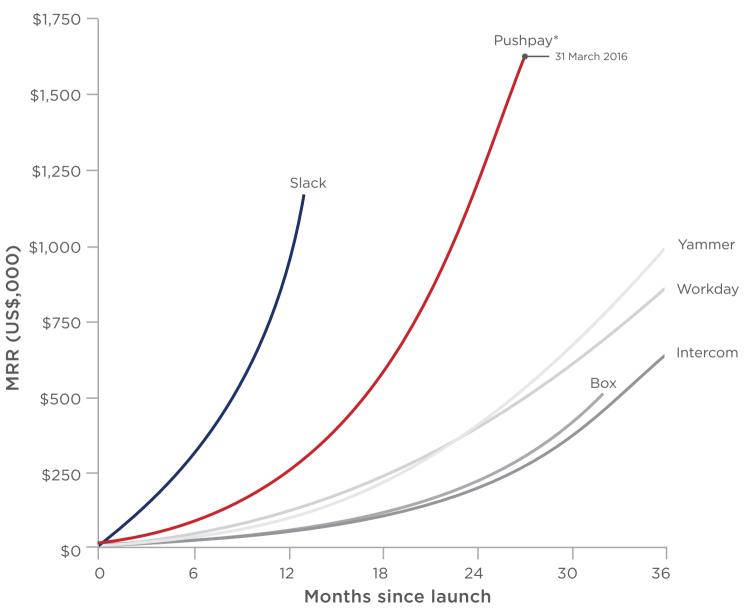


Merchant



# Monthly Recurring Revenue (MRR) trend over time





<sup>\* &</sup>quot;Launch date" used is January 2014 when Pushpay's Co-founders moved to the US and its US office was established in Seattle, WA.

# Company summaries and valuations



**Slack** - Slack brings all your communication together in one place. It's real-time messaging, archiving and search for modern teams.

Valuation: US\$3.8 billion as at 1 April 2016

**Yammer -** Yammer is a private social network that helps employees collaborate across departments, locations, and business apps.

**Valuation**: Purchased by Microsoft for US\$1.2 billion in June 2012

Workday (NYSE:WDAY) - Workday offers enterprise-level software solutions for human resource and financial management

Valuation: US\$14.09 billion as at 17 May 2016

**Intercom** - Intercom is one place for every team in an internet business to communicate with customers, personally, at scale—on your website, inside web and mobile apps, and by email.

Valuation: US\$500 million as at 30 August 2015

**Box (NYSE:BOX) -** Box offers secure content management and collaboration for individuals, teams and businesses, enabling secure file sharing and access to your files online.

Valuation: US\$1.40 billion as at 17 May 2016

# 31 March 2016 performance highlights



	FY 2015	FY 2016	% Change
Revenue from continuing operations	\$1.84m	\$14.97m	<b>▲</b> 713.42%
ACMR	\$5.33m	\$29.08m	<b>4</b> 45.59%
Total Merchants	996	3,766	<b>278.11%</b>
Average Revenue Per Merchant (ARPM)	\$491 per month	\$643 per month	<b>▲</b> 30.96%
Months to Recover Customer Acquisition Cost (CAC)	<12 months	<12 months	$\checkmark$
Annual Revenue Retention Rate	>95%	>95%	$\checkmark$
Staff Headcount	68	215	<b>2</b> 16.18%
Cash and Available Funding Lines	\$4.32m	\$16.16m	<b>274.07%</b>

# Customer Lifetime Value (LTV)/CAC Ratio



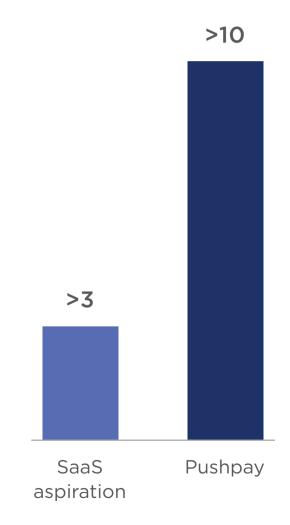
#### LTV/CAC Ratio

# Months to Recover CAC = <12 months

Months to Recover Customer Acquisition Cost (CAC)

#### Retention = >95%

Annual Revenue Retention Rate (Retention)



Note: LTV/CAC Ratio will remain above 10 as the business scales.

Source: Saasmetrics (2016). Customer Acquisition Cost <a href="http://saasmetrics.co/customer-acquisition-cost/">http://saasmetrics.co/customer-acquisition-cost/</a>

### Talented and driven team



#### Board



Bruce Gordon Independent Chairman



**Graham Shaw**Independent Director



Christopher Huljich
Non-executive Director



**Doug Kemsley**Non-executive Director



Chris Heaslip
CEO, Executive Director
and Co-founder



Eliot Crowther
Sales, Executive Director
and Co-founder

### Talented and driven team



#### Senior Management



Chris Heaslip
CEO, Executive Director
and Co-founder



Shane Sampson CFO



Paul Shingles



Steve Basden
VP Processing



Josh Robb
VP Engineering



Colin Bowern

VP Product



Sean Reiter SVP Marketing



Troy Pollock
VP Partner Success

215 staff across Seattle, WA, USA and Auckland, New Zealand (as at 31 March 2016)

### Industry recognition















### Track record of success











On track to reach breakeven on a monthly cash flow basis in calendar year 2017

# Market opportunity in the USA





Note: Numbers rounded

Sources: US Census Bureau (2012). Statistical Abstract of the United States: 2012

Urban Institute (2014). The Nonprofit Sector in Brief 2014: Public Charities, Giving, and Volunteering

# Coming soon from the Pushpay labs

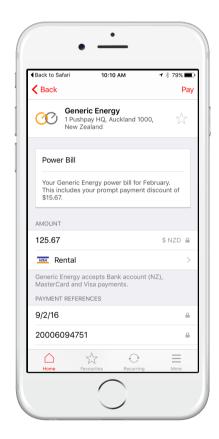


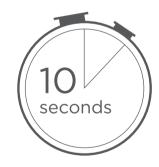
Can we bring the simplicity and convenience of church donations to the world of bill payments?

Text Message Today 9:47 AM

Hi Kylie, it is Generic Energy. Your bill of \$125.67 due today! Follow the link now and pay in under 10 seconds.

pushpay.com/begininapp/ap/cia8KYBAFziML6NB lwk1q





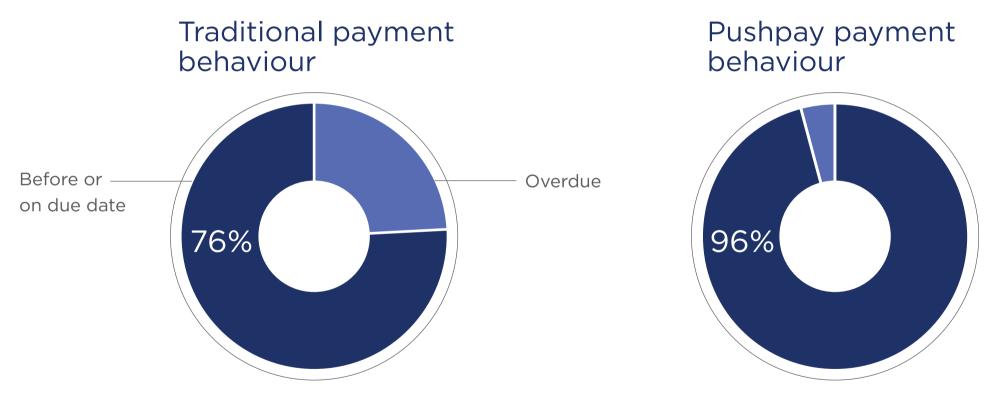
Receive Notification

- 2. Bill details pre-populated
- Use fingerprint and bill paid in <10 seconds</p>

# Currently piloting with two large enterprise customers



We've been tasked with improving the bill journey for a selection of customers who have missed one or more payments in the past six months.



Pilot results: 76% of customers not using Pushpay pay on or before the due date, while with Pushpay this increases to more than 95%. In one cohort, the first time a group of payers used Pushpay to pay their bill, 83% of Pushpay users paid on or before the due date, by the fifth time 96% paid on or before the due date with 80% paying based on the very first text reminder, sent 6 days before the bill was due.

### Summary



# Large under-serviced vertical

Focusing on the USA faith sector, an underserviced vertical consisting of 314,000 churches and 157 million church-goers.

#### Two revenue streams

- Volume fees (usually a percentage of payment transaction volume)
- Subscription fees (a monthly fee usually based on merchant size)

# Consistent Merchant ACMR growth

\$29.08 million ACMR, an increase of 445.59% over the year to 31 March 2016. \$100 million of ACMR by February 2018, six months sooner than our original target.

#### Best in class SaaS metrics

Pushpay's growth is being achieved whilst maintaining best of breed efficiency metrics, including a greater than 95% Annual Revenue Retention Rate and less than 12 Months to Recover CAC.



