

Operational performance for the nine months ended 31 March 2016

	Nine months ended 31 March		% change
	2016	2015	
Electricity			
Customers ^{1, 2, 6}	548,279	542,826	1.0%
New connections	5,855	5,626	4.1%
Net movement in customers ³	3,766	3,672	2.6%
Volume distributed (GWh)	6,273	6,266	0.1%
SAIDI (minutes) – 12 months to 31 March ⁴			
Normal operations	117.6	155.3	(24.3%)
Extreme events	7.9	341.0	(97.7%)
Total	125.5 ⁵	496.2	(74.7%)
Gas Transportation⁷			
Distribution customers ^{1, 6}	165,838	162,252	2.2%
New distribution connections	2,993	2,905	3.0%
Net movement in distribution customers ³	2,373	2,514	(5.6%)
Distribution volume (PJ)	17.4	16.8	3.6%
Transmission volume (PJ) ⁸	77.0	84.3	(8.7%)
Gas Trading			
Natural gas sales (PJ) ⁹	12.6	16.0	(21.3%)
Gas liquid sales (tonnes) ¹⁰	56,835	52,095	9.1%
9kg LPG bottles swapped ¹¹	427,723	380,210	12.5%
Liquigas LPG tolling (tonnes) ¹²	130,912	141,278	(7.3%)
Technology			
Electricity: smart meters ^{1, 13}	1,086,508	913,566	18.9%

1. As at 31 March.
2. The electricity customer number as at 31 March 2015 has been restated to remove 4,799 ICPs following a data cleanse by retailers. There was no consumption for any of these ICPs in the current period.
3. Net number of customers added during the period, includes disconnected, reconnected and decommissioned ICPs.
4. Regulatory year – 12 months to 31 March.
5. SAIDI (minutes) for the 12 months ended 31 March 2016 is an unaudited value and subject to change.
6. Billable ICPs.
7. The group's gas transmission and non-Auckland gas distribution business (Vector Gas) were sold to First Gas on April 20, 2016. This will be the last operating statistics release that includes statistics from the Vector Gas businesses.
8. Based on billable volumes.
9. Excludes gas sold as gas liquids as these sales are included within the gas liquids sales tonnages.
10. Total of retail and wholesale LPG and natural gasoline.
11. Number of 9kg LPG bottles swapped and sold during the nine month period.
12. Includes product tolled in Taranaki and further tolled in the South Island.
13. The number of smart meters deployed as at 31 March 2016 includes 45,080 meters managed but not owned by Vector. The number of smart meters disclosed as deployed at 31 March 2015 has been restated to include 1,605 meters managed but not owned by Vector.

The Excel version can be found at: <http://vector.co.nz/news>