

## Investor Discussion Pack

May 2009

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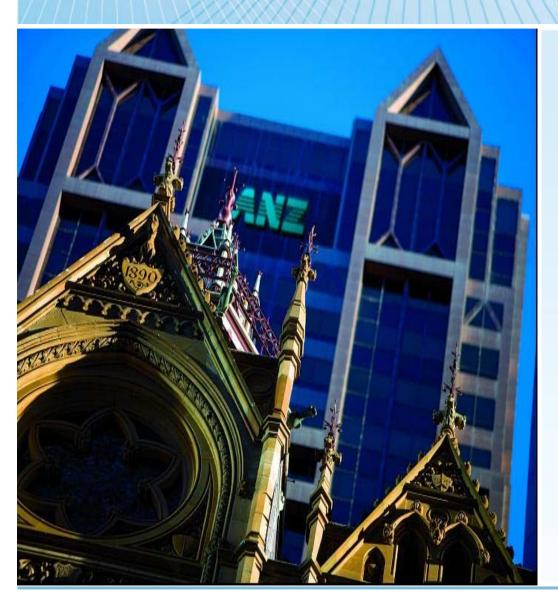
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## **ANZ Overview**

## **Snapshot**

- Proud banking heritage spanning 170 years
- A top 10 listed company on the ASX (market cap ~A\$36b), with ~390,000 shareholders
- Largest listed company in NZ, largest Australian bank in Asia and a leading bank in the Pacific
- One of only 10 AA rated banks in the world based on S&P long term ratings and one of the "20 safest banks globally" by Global Finance Magazine, February 2009
- Well capitalised with a strong liquidity position
- Over 200 years of banking experience on our management board
- ~37,000 Full Time Equivalent employees (FTE)



# Super Regional Strategy launched in November 2007 – progressing well against this scorecard

#### **OUT PERFORM**

#### RESTORE

- Institutional back to system
- Restore "jaws" increase revenue faster than costs
- Drive Asia profit
- Capture existing opportunities
- Strategic cost management

1 to 2 years

- Quality on par with global leaders in our markets
- Best of breed customer experience
- In-fill mergers and acquisitions in Asia (core geographies)
- Unlock the value of our franchise

2 to 5 years

## TRANSFORM

Create a leading Super Regional bank

Global quality, regional focus

5+ years



## The strategy leverages opportunities throughout the region

#### **Our Base**

- Strong domestic franchise and client base in Australia and New Zealand
- Presence in 26 key markets in the Asia Pacific region

#### **Asia Pacific:**

#### **Institutional Client focus:**

- Asian regional corporates, Banks and Investors
- Local corporates in Strategic and Franchise markets
- Australian and New Zealand corporates trading/investing in Asia
- Well-rated European and US corporates trading/investing in Asia

#### **Retail Customer focus:**

- Affluent (ANZ)
- Mass affluent (Partners)
- SMEs (ANZ and Partners)



### And will drive increased earnings diversification

#### Where our profits will come from ...

Stronger Asia-Pacific\*\* contribution will result in more balanced profit profile



#### What will drive domestic growth

- Personal great track record, opportunity to deepen customer relationships (improving cross sell).
- Institutional restructure driving improved results, focussing on core strengths
- New Zealand existing strong position, opportunity to strategically grow share and better harness cost synergies

#### What will drive Asian growth

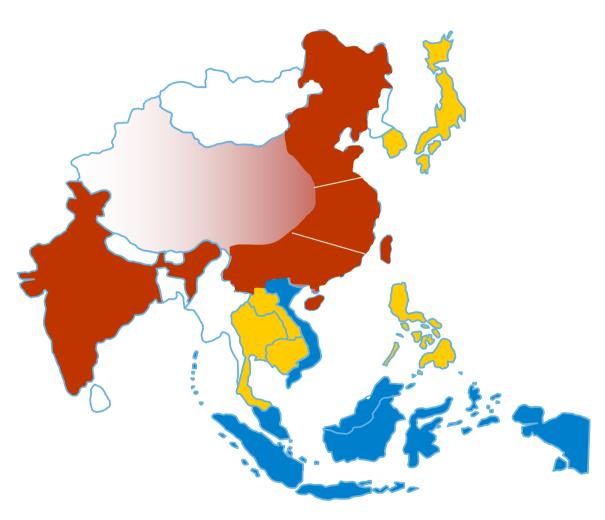
 Main focus on organic growth supplemented with in-fill mergers and acquisitions



<sup>\*</sup>excludes group centre, 2% in 2007 \*\* Post restructure September 2009 Asia /Pacific also includes Europe & Americas



### Focused approach to Super Regional Strategy



- Strategic Imperative
  Top 4 foreign bank
  - Greater China
  - India
- Franchise Significant
  Major bank (top 4)
  - Vietnam, Malaysia, Indonesia
- Network Enhancement Network clients, product and liquidity hubs
  - Singapore, Tokyo, Hong Kong
- Next Wave
  Hold position in shortterm
  - Indochina:
     Cambodia, Laos,
     Philippines, Korea, Thailand

## **Balance Sheet Strength remains our priority**

- Tier 1 Capital ratio increased to 8.2% (10.0% on an FSA basis)
- Tier 1 Capital internal target range 7.5% to 8%
- Collective Provision coverage over 1% of Credit RWAs
- Improved funding composition (increased deposit funding)
- Term funding program well advanced (2009 YTD 90% complete)
- Reduced reliance on short term funding
- Liquidity portfolio now \$60bn

#### **Total provision coverage**

| Category | Tier 1 plus CP plus IP<br>balance (Mar 09) |
|----------|--|
| ANZ      | 9.3%                                       |
| ANZ FSA  | 10.9%                                      |

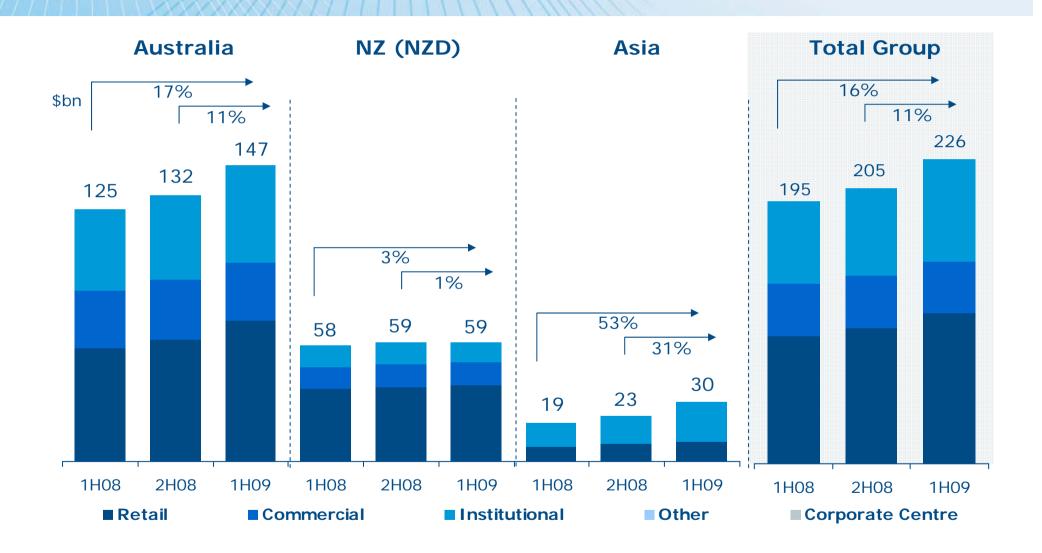
## Tier 1 Capital ratio above target range



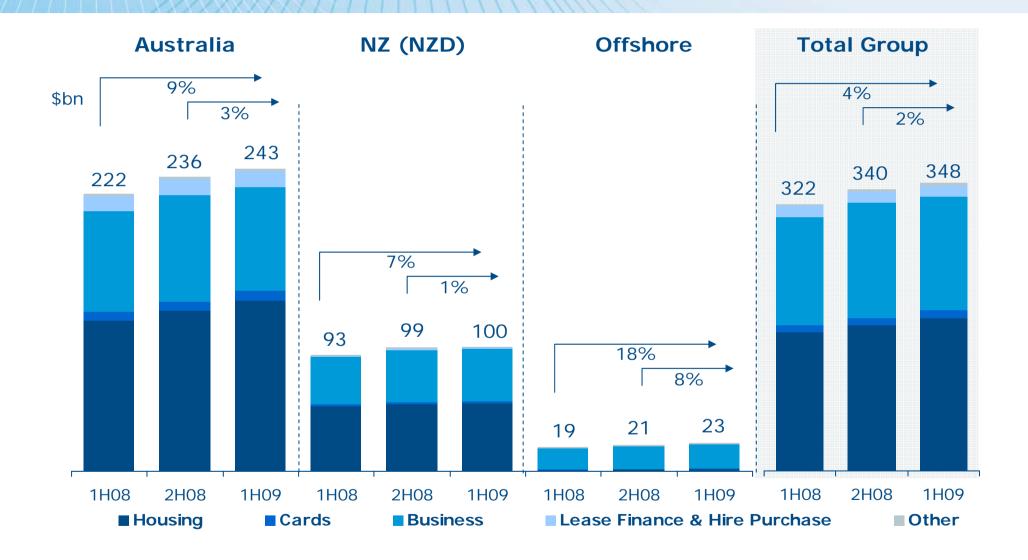
#### **Funding composition improved**

| Category          | Fund   | Volume change |      |
|-------------------|--------|---------------|------|
|                   | Sep 08 | AUD bn        |      |
| Customer          | 50%    | 54%           | 21   |
| Short term w'sale | 22%    | 18%           | (12) |
| Term w'sale       | 21%    | 21%           | -    |
| Equity & hybrids  | 7%     | 7%            | 2    |

## **Customer Deposits by Geography**

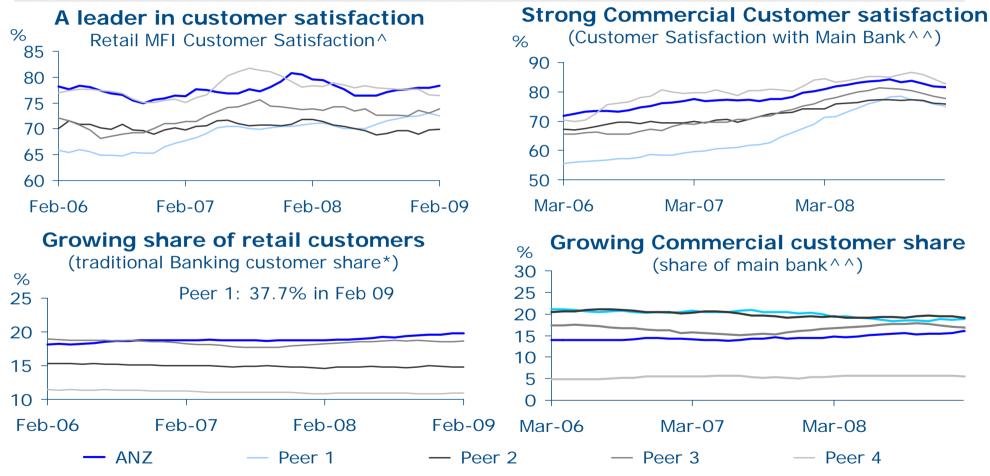


## **Gross Loans and Advances by geography**



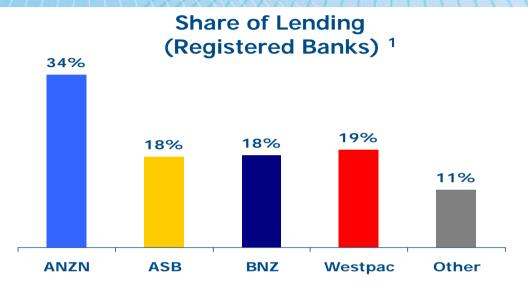
## Australia division – customer focus is driving underlying momentum in both the retail and commercial businesses

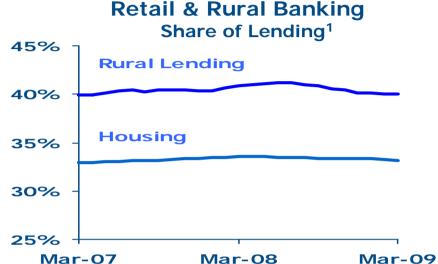
#### Australia Division footprint: 819 Branches; 2,545 ATMs; 14,408 FTE staff



<sup>^</sup> Roy Morgan Research – Aust Main Financial Institution Pop'n aged 14+, % Satisfied (Very or Fairly Satisfied), rolling 6 months \*Roy Morgan Research – Aust Traditional Banking Pop'n aged 14+, rolling 12 months; ^^TNS Business Finance Monitor. Base: All businesses with annual turnover under \$40mil (excluding agribusiness) rolling 12 months. Peers are all major Australian financial institutions.

### **ANZNB** has leading market positions





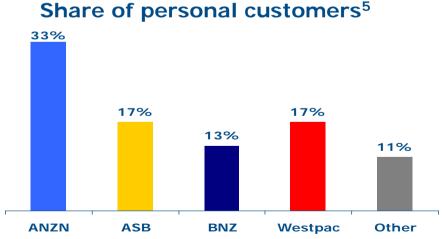
#### **Institutional & Corporate**

#1 Lead Foreign Exchange & Interest Rate Derivatives Dealer<sup>2</sup>

Lead Domestic Transactional Bank<sup>2</sup> & #1 Provider of Trade Services<sup>2</sup>

**#1 Domestic Bond Issuance**<sup>3</sup>

Dominant market position in Corporate & Commercial Banking (36% share)<sup>4</sup>



**Source**: 1. RBNZ data and individual bank General disclosures as at Dec 2008; 2. Peter Lee Associates Large Corporate and Institutional New Zealand Surveys 2008; 3. insto League Tables 2008; 4. TNS Conversa Business Finance Monitor, \$2m-\$150m turnover businesses, December 2008; 5. Nielsen Consumer Monitor: Rolling 4 qtrs to March 2009 - Customers nominating the bank as main provider

## The Institutional business is repositioning itself as an integrated Trade, Cash and Financial Markets Flow business

#### **Clients**

Two major client segments:

- Regional and global companies (FI and corporate)
- Local "core" corporates
   Building lead bank status, leveraging strong relationships

#### Geographic

- Asia a major growth engine
- · Australia focus on share of wallet and capital efficiency
- NZ maintaining a dominant position

#### **Product**

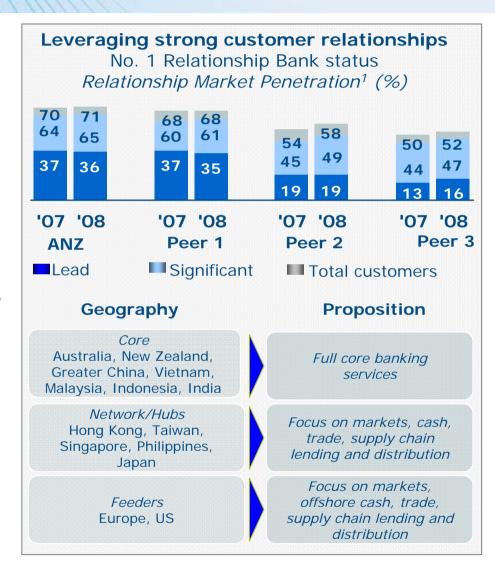
- Particular focus on Trade, Cash and Financial Markets flow support by debt-capital markets
- Discontinuing 'strategic products' such as Private Equity and Alternative Assets
- Supported by a regional operating platform that is wellcontrolled, scaleable and repeatable

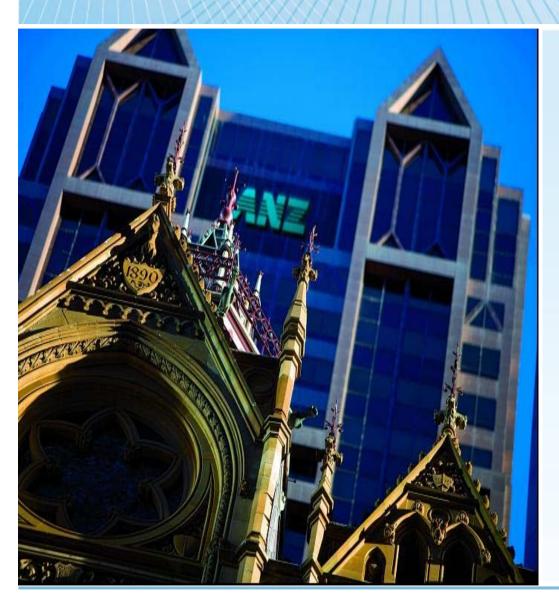
#### People

 A results-driven, international work-force connected across the regions

#### **Risk**

 A risk culture built around strategy and client, owned across the business
 1 Peter Lee & Associates 2008 Survey





Strengthening the Balance Sheet – Capital, Funding, Liquidity, Provision coverage

### ANZ has a strong capital position

|               | Mar 08 | Sep 08 | Mar 09 | ANZ FSA<br>Basel II | ANZ OSFI<br>Basel II |
|---------------|--------|--------|--------|---------------------|----------------------|
| Core Tier 1   | 5.3%   | 5.9%   | 6.4%   | 8.0%                | 8.8%                 |
| Tier 1        | 6.9%   | 7.7%   | 8.2%   | 10.0%               | 10.7%                |
| Total Capital | 10.1%  | 11.1%  | 11.0%  | >13%                | >13%                 |

#### Capital position has been strengthened:

- Tier 1 ratios have increased by circa 130 bps since Mar-08, driven by:
  - Fundamental capital increase of \$3.8bn through \$2.8bn (99bps) of ordinary share raisings (2 DRP underwrites & StEPS conversion)
  - Hybrid capital increase of \$1.0bn (37bps)
- 1H09 dividend reduced 26%. If final div reduced by a similar % this would generate capital of around \$0.5b for the year
- Management Tier-1 target range of 7.5% to 8.0% which is well in excess of regulatory minimums
- Capital ratios stronger under FSA & OSFI
- \* 'Core Tier 1' = Tier 1 excluding hybrid Tier 1 instruments

### **Total provision coverage**

| Category | Tier 1 plus CP plus IP balance (Mar 09) |
|----------|---|
| ANZ      | 9.3%                                    |
| ANZ FSA  | 10.9%                                   |

## Tier 1 and Core Tier 1 ratio's are higher under FSA regulation comparisons

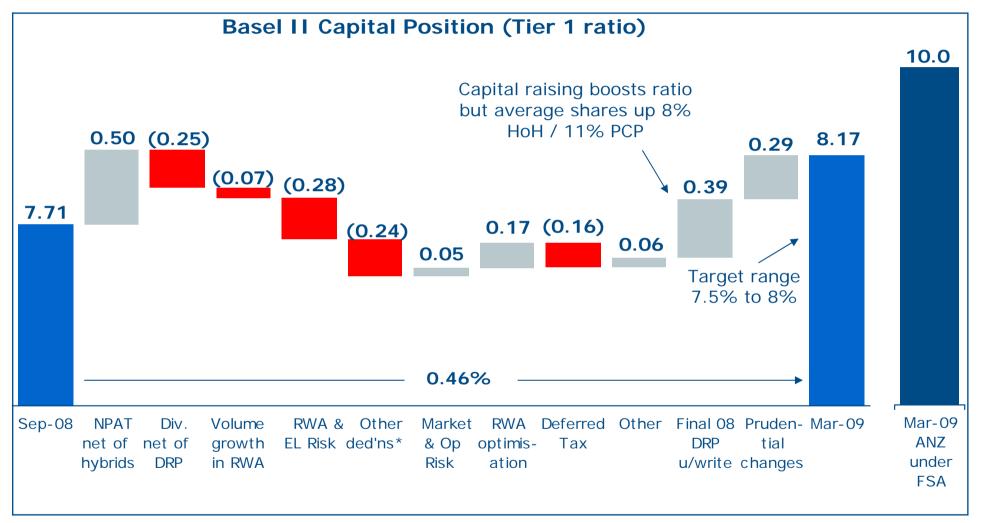
#### Capital differences arise principally due to FSA:

- Not requiring a deduction for accrued dividend and net of the associated DRP
- Not requiring a Tier-1 deduction for certain capitalised expenses and deferred tax assets
- Calculating expected loss vs provisions on a gross basis, before considering any tax effect whereas APRA require general reserves for credit losses (net of tax) to be compared with expected loss
- Having a more favourable treatment for Associate investments (including ING JV), and insurance and funds management subsidiaries

#### RWA differences arise principally due to:

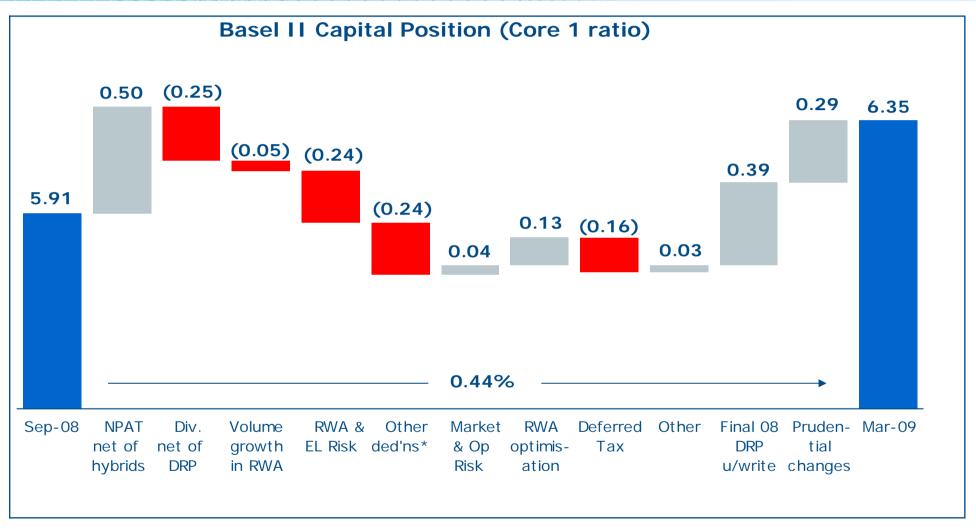
- APRA setting a 20% floor on the downturn LGD for mortgages (as compared with the 10% minimum set by the FSA)
- FSA not requiring Interest Rate Risk in the Banking Book to be a Pillar I requirement
- Differences in the treatment of specialised property lending; equity and margin lending products

## Capital position strengthened during the first half 2009



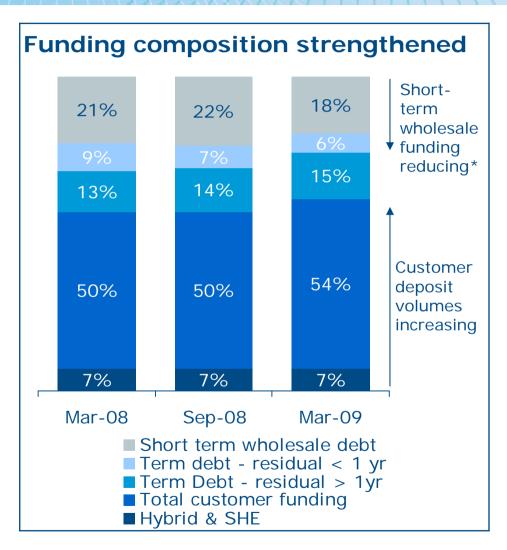
<sup>\*</sup> includes Associates, Pensions, Capitalised Costs, MTM gains on own name included in profit, AFS reserve

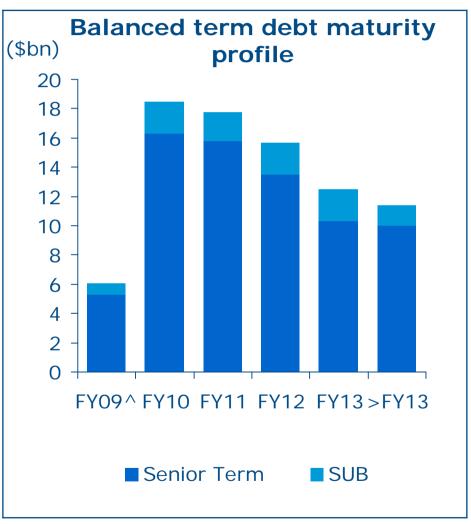
# With the improvement in ANZ's capital position flowing through to the core Tier 1 position



<sup>\*</sup> includes Associates, Pensions, Capitalised Costs, MTM gains on own name included in profit, AFS reserve

## ANZ well placed from a funding perspective

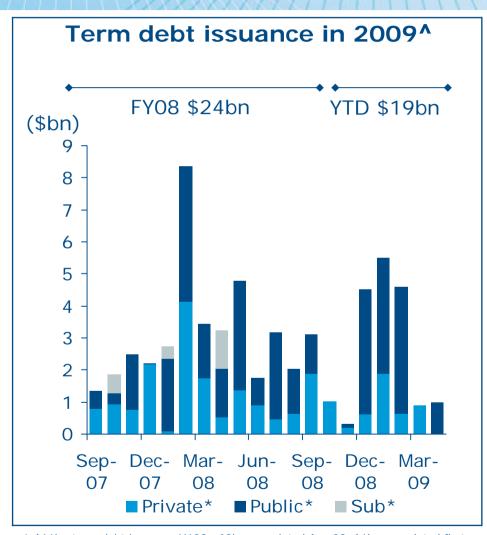




<sup>\*</sup> Short term wholesale funding includes commercial bills ^remaining maturity in 2009 (May to Sep)



### Strong term debt issuance 2009



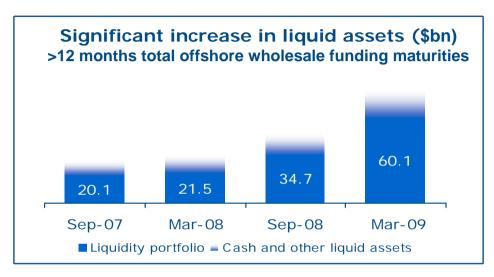
- Have completed \$19bn in wholesale term funding financial YTD (1 Oct 08 to 5 May 09) representing 90% of FY09 term funding target (Includes \$3bn issued post 31 Mar 09)
- Maintained access to all major global funding markets
- Lengthened average tenor of new term issuance to 4 yrs
- Funding costs however remain elevated
- Forward maturities remain very manageable

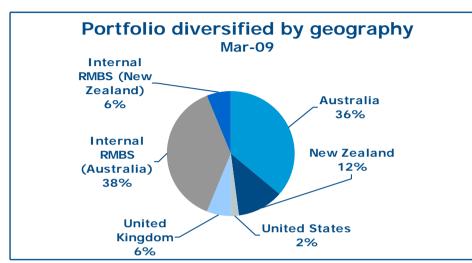
## May 2009 ANZ issued its first non-Government guaranteed benchmark debt post the introduction of the Govt guarantee

- 3yr \$A1bn unguaranteed deal at 128bps over BBSW issued completed first week of May 2009
- Book reached \$A1.4bn comprising orders from 57 investors (12% in Asia)
- We see this as a positive sign for the Australian banking system

<sup>^ \$16</sup>bn term debt issuance H109, \$2bn completed Apr-09, \$1bn completed first week of May 2009 \*Public: public benchmark deals (deals are publicly offered and often with a large number of investors); Private: private placements are generally placed with a smaller number of investors; Sub: debt which is issued in a subordinated format (ie. it ranks below senior debt in terms of priority of claims on the assets of the bank).

### Liquidity position strengthened further





| Strong liquidity portfolio credit quality  Mar-09       |                           |                           |                |
|---|---------------------------|---------------------------|----------------|
| Long Term<br>Counterparty<br>Credit Rating <sup>1</sup> | Market Value^<br>AUD \$bn | Cumulative % of portfolio | No. of parties |
| AAA   | 39.1                      | 65%                       | 35             |
| AA+   | 5.0                       | 73%                       | 4              |
| AA  | 12.2                      | 94%                       | 11             |
| AA-   | 2.1                       | 97%                       | 10             |
| A+  | 1.7                       | 100%                      | 9              |
| Α   | 0.1                       | 100%                      | 3              |
| Total   | 60.1                      |                           | 72             |

- 1. Where available, based on Standard & Poor's long-term credit ratings
- ^ Market Value net of the repo discount (initial margin) applied by the relevant central bank

- Prime liquid asset portfolio increased to \$60bn,
- Covers >12mth offshore w'sale funding maturities
- All liquid assets eligible for repo with a major central bank
- Strong credit quality: 97% of portfolio credit rated AA- or better
- Well diversified by geography & counterparty: >70 names in portfolio
- In addition to the prime portfolio, ANZ holds additional liquid assets in the form of cash at banks, interbank lending & securities in trading and investment portfolios



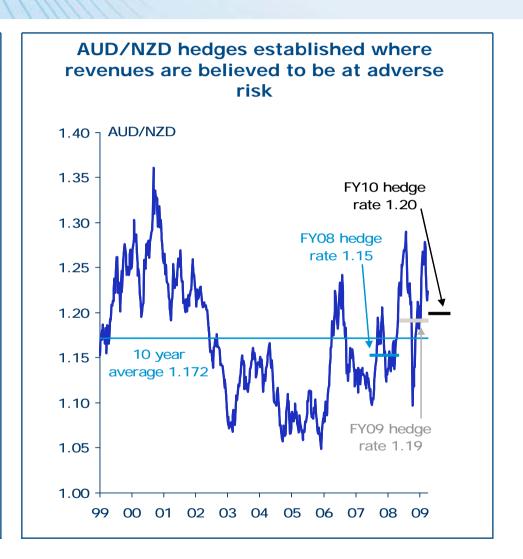
## Hedging program Kiwi dollar earnings

#### **FY09 Hedges**

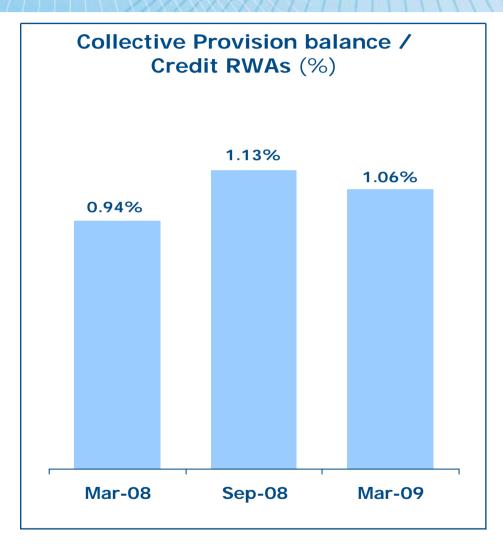
- 100% of the estimated FY09 NZD earnings have been effectively hedged at an average rate of 1.19
- During the first half of 2009 financial year, NZD 0.7 billion of economic hedges matured and a realised gain of \$10 million (pre-tax) was booked to P&L
- However, the first half 2009 matured hedges have an EPS reduction of ~0.4 cents (compared to 2008 effective hedged FX rate)

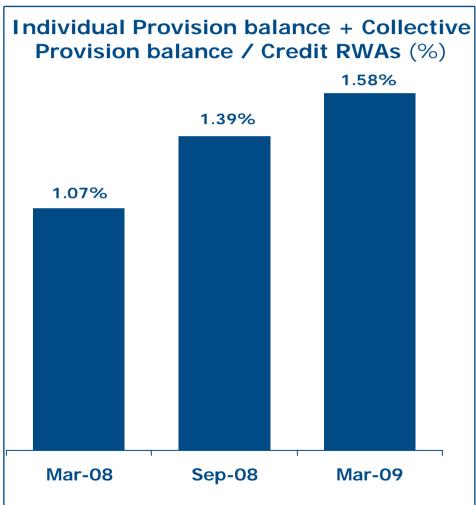
#### **FY10 Hedging Position**

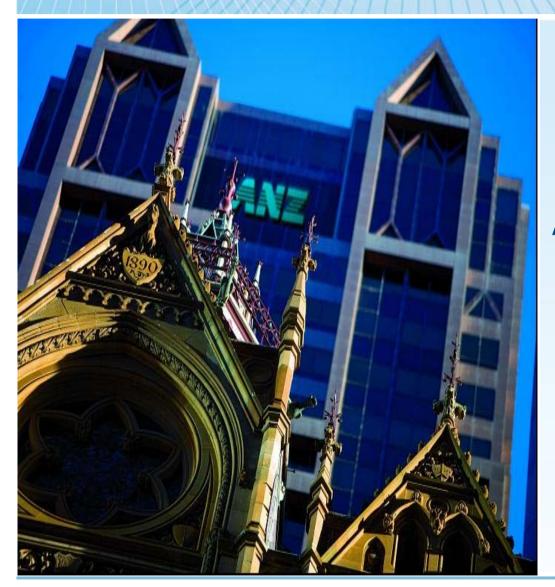
 Approximately 65% of the estimated FY10 and 30% of FY11 NZD earnings have been hedged at between 1.19 and 1.21



## ANZ well provisioned with Collective Provision balance coverage 1.06% of CRWAs and CP + IP balance at 1.58% of CRWAs







## Australia, NZ & Asiaeconomic trends

## Summary of forecasts: Australia and New Zealand

|                     | Australia |      |      |      |
|---------------------|-----------|------|------|------|
|                     | 2008      | 2009 | 2010 | 2011 |
| GDP                 | 3.0       | -0.7 | 0.3  | 2.4  |
| Inflation           | 4.2       | 2.0  | 2.5  | 2.6  |
| Unemployment        | 4.2       | 6.3  | 8.2  | 8.3  |
| Current A/C (% GDP) | -5.4      | -2.7 | -3.5 | -4.0 |
| Cash rate           | 7.00      | 2.50 | 2.00 | 4.00 |
| 10 year bonds       | 4.3       | 3.6  | 4.7  | 5.8  |
| AUD/USD             | 0.79      | 0.63 | 0.58 | 0.65 |
| AUD/NZD             | 1.18      | 1.24 | 1.22 | 1.25 |
| Credit              | 10.0      | 3.2  | 3.3  | 4.5  |
| - Housing           | 8.9       | 6.6  | 6.8  | 7.5  |
| - Business          | 2.2       | -4.0 | 4.1  | 5.4  |
| - Other             | 13.2      | 0.3  | -1.7 | -0.1 |

## 2009 2010 2011

**New Zealand** 

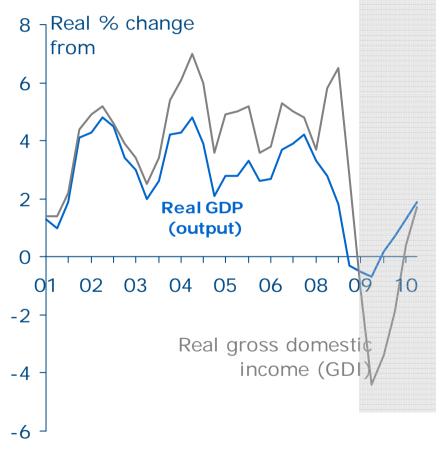
2008

| 1.7  | -2.8 | 0.8  | 4.8  |
|------|------|------|------|
| 5.1  | 1.1  | 2.3  | 2.5  |
| 4.3  | 7.0  | 7.9  | 7.2  |
| -8.7 | -6.5 | -5.4 | -4.8 |
| 7.50 | 2.25 | 2.75 | 5.75 |
| 5.7  | 4.0  | 5.5  | 6.5  |
| N/A  | N/A  | N/A  | N/A  |
| 1.18 | 1.24 | 1.22 | 1.25 |
| 9.6  | 3.2  | 2.5  | 5.5  |
| 6.8  | 1.5  | 2.3  | 5.3  |
| 14.1 | 5.7  | 2.7  | 5.8  |
| 4.1  | 0.6  | 2.6  | 4.8  |

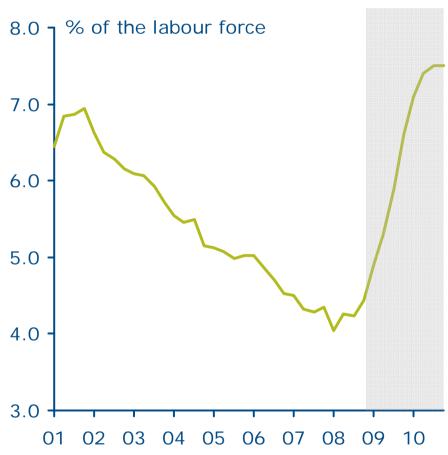
Source – ANZ economics team estimates. Based on 30 September bank year

## Australia is experiencing a recession

## Gross domestic product and income



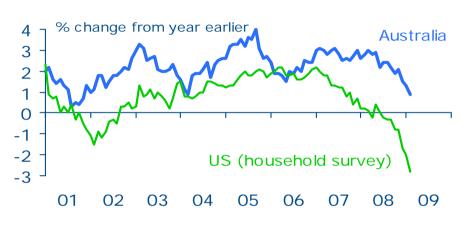
### **Unemployment**



*Note:* real gross domestic income (GDI) is real GDP adjusted for changes in the terms of trade; it measures the 'purchasing power' of the income associated with producing the GDP. *Sources:* ABS; ANZ.

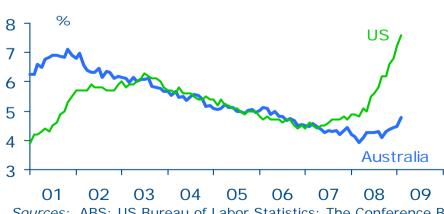
# However there is no reason to believe that Australia's recession will be as severe as that now under way in the United States

# Australian and US labour market and household spending Employment Consumer confidence





#### **Unemployment rate**

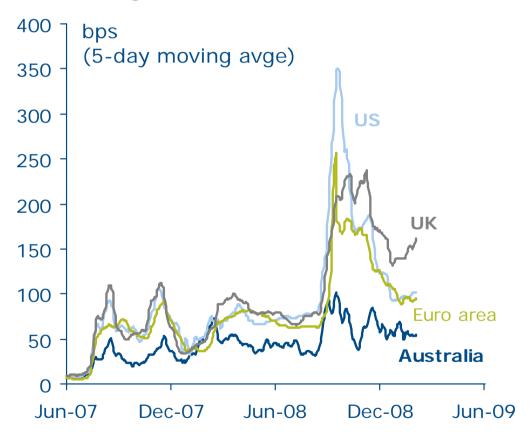




Sources: ABS; US Bureau of Labor Statistics; The Conference Board; Roy Morgan Research; US Commerce Department; ANZ.

## Australian banks have been affected by the global financial crisis, but much less than their US or European peers

## Spreads between 3-month bank wholesale funding cost and official cash rates\*



- Strength of the Australian banking system versus much of the world evident in the past 12 months.
- NO Australian bank has required capital injection from the government
- Each of the major Australian banks were listed in the recent Global Finance "20 Safest Banks" study

Sources: Bloomberg: Thomson Financial Datastream.

<sup>\*</sup> The spread between the 3-month Libor (or in Australia bank bill swap rate) and the 3-month overnight index swap (OIS) rate which measures market expectations of future changes in the official cash rate.

<sup>\*</sup>Source: Global Finance (25 February 2009). List based on "a comparison of the long-term credit ratings and total assets of the 500 largest banks around the world. Ratings from Moody's, Standard & Poor's and Fitch".

## The Australian Federal Government policy response has been both rapid and substantial...

### **Stimulus Packages to date**

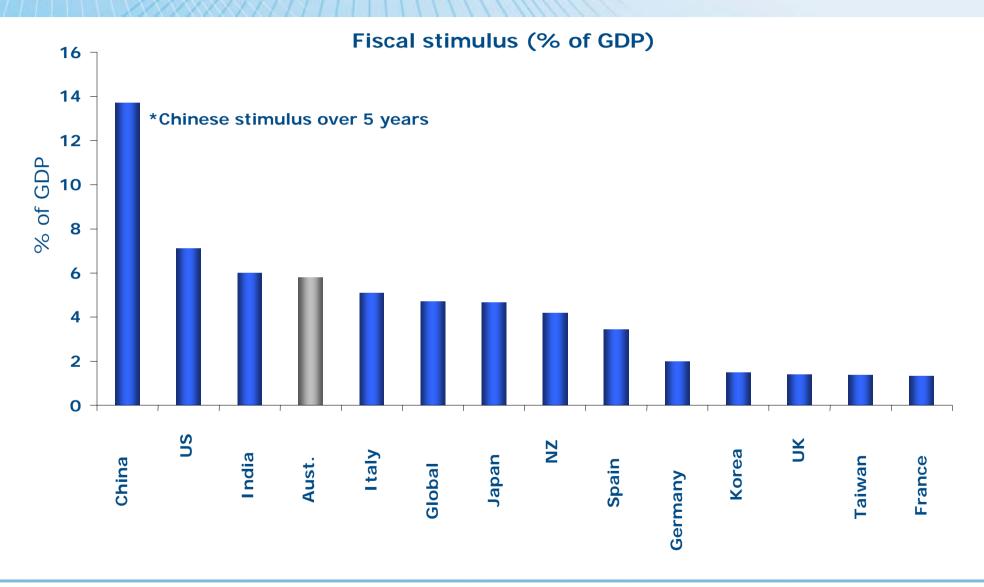
- Oct 2008 \$10.4bn
- Feb 2009 \$42bn

### February 2009 package included:

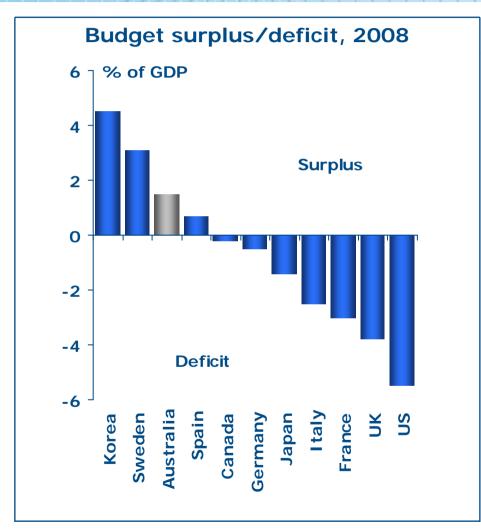
- \$12.7bn one off payments for families/farmers
- \$14.7bn for school building
- \$6.6bn public housing
- \$3.9bn home insulation
- \$2.7bn business tax breaks

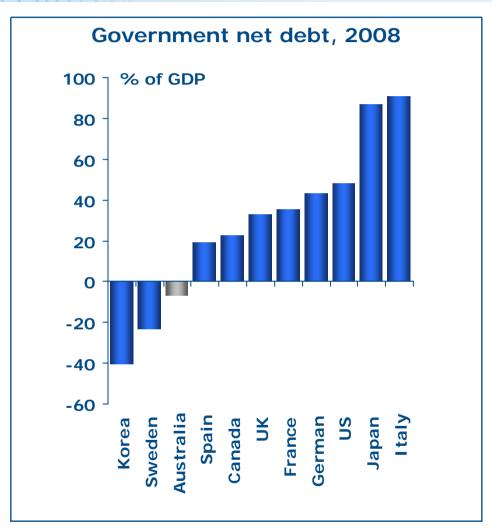
Sources: 2008-09 Budget Paper No. 1, Statement 13, Table 1 (and previous issues)

## One of the largest stimulus packages in the world



# Australia well placed to continue to use fiscal policy to support economic activity

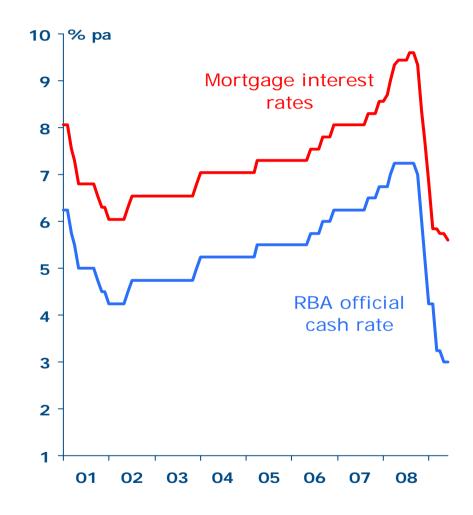




Note: data shown are for the 'general government' sector, ie including State and local governments but excluding government business enterprises. Source: OECD, Economic Outlook 83, June 2008,

## Rapid, pre-emptive monetary policy easing has supported the economy

- The RBA has cut the official cash rate by 4.25% in just 8 months (having taken almost six years to raise it by as much)
- Larger-than-expected movements in October, November and February underscore the RBA's capacity to respond decisively to deteriorating economic conditions and its willingness to do so
- Although inflation remains above the 2-3% target the RBA is explicitly judging that lower commodity prices and weaker economic activity will reduce the inflation risk

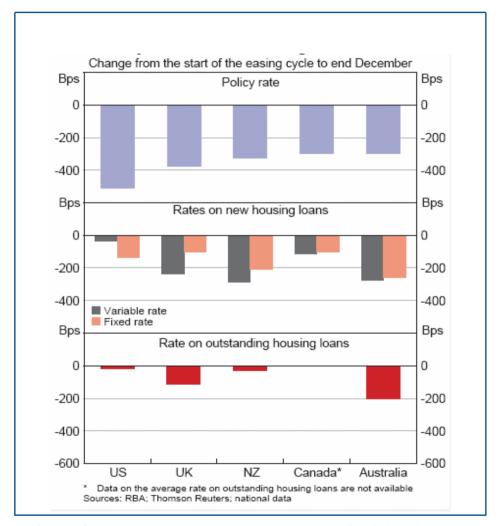


Sources: Thomson Financial; ANZ.

## Monetary policy having a greater impact in Australia than elsewhere – rate cuts are getting through to consumers

- Policy rates have been slashed across the globe
- However in many countries rate cuts are not 'getting through' to mortgage holders – particularly to existing mortgages
- Australia stands apart in terms of pass though due to:
  - High proportion of variable loans
  - Mortgage rate priced off 90 day bill rate (cf 30 year bond rate in US)
  - Financial sector healthier hence has the ability to 'pass on' significant proportion of the official interest rate cuts

Sources: Thomson Financial; ANZ.



Current to March 2009. Note RBA has lowered the cash rate by an additional 25 bps since that time. Australian major banks passed on between 0bps and 15 bps of the most recent cut.

# Summary: Very tough 2009 for global economy, Australia impacted but relatively well placed

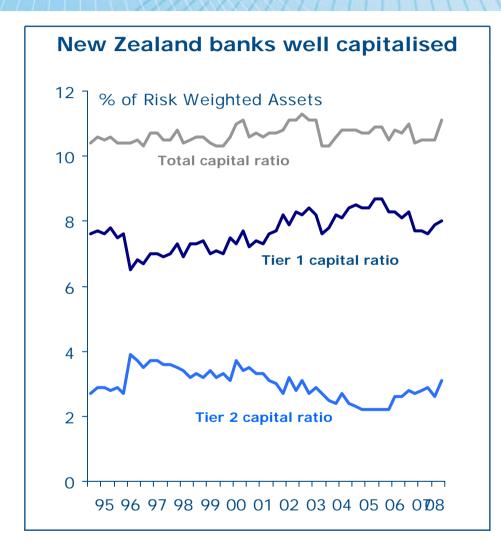
#### Australia relatively well placed

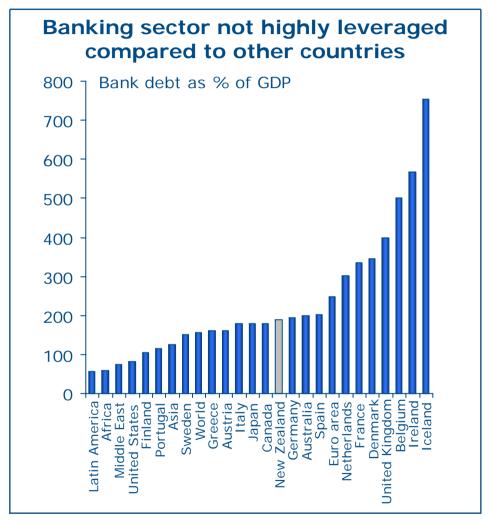
- Rapid & substantial policy response capacity for more
- Starting point 'fundamentals' solid
- Strong finance sector

#### Housing supported by a supply shortage

- Supply inadequate/pent up demand
- Limited 'sub-prime' fallout
- Full recourse lending
- Dramatic improvement in affordability (policy pass-through)

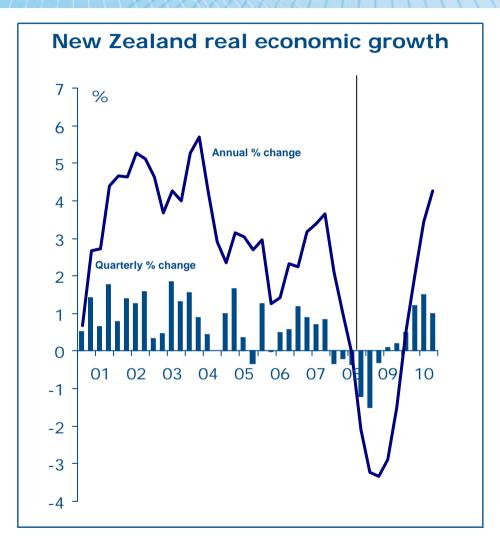
## The New Zealand banking system is sound





Sources: RBNZ; IMF October 2008 Global Financial Stability Report; RBA; Central Bank of Iceland; ANZ.

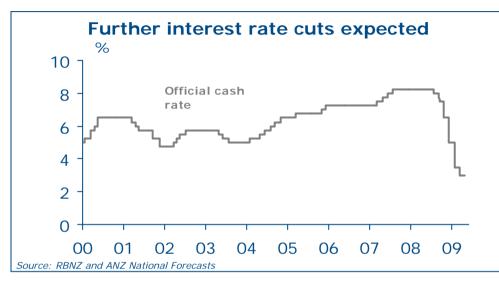
#### The recession in the New Zealand economy has extended into 2009 and conditions remain difficult

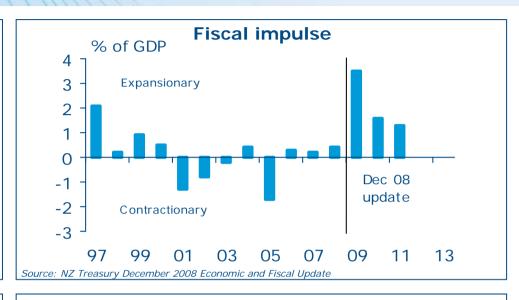




Sources: Statistics NZ; Bloomberg; ANZ.

### Five quarters into the domestic recession automatic stabilisers are kicking in

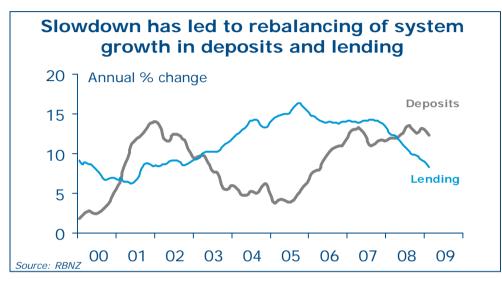


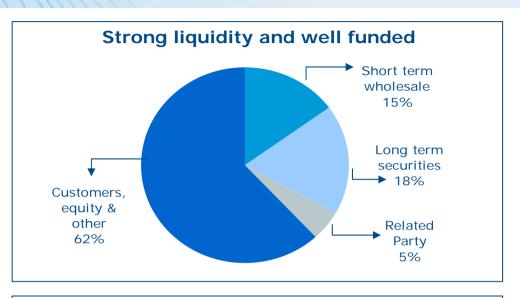


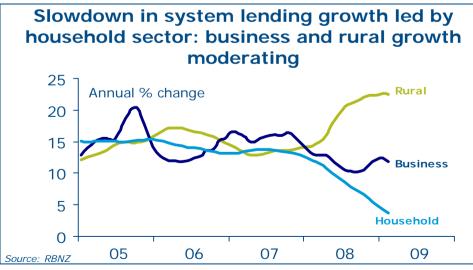


- Significant interest rate reductions with delayed impact (fixed rate mortgages) and further cuts to come
- Fiscal policy has become more expansionary; further expansion will be limited by need to maintain sovereign rating
- A fall in the New Zealand dollar is an important part of re-orientating the economy towards export lead growth

#### Consumer led rebalancing / ANZ National: well funded with diversified mix



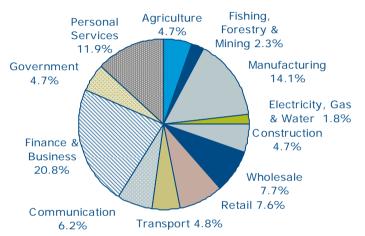




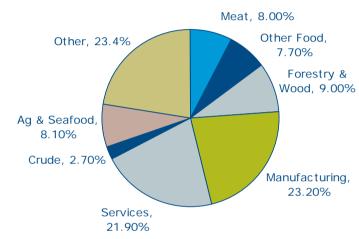
- First NZ government guaranteed bond issue completed successfully in March (US\$1bn 3yr)
- NZ\$5bn of funding provided by transfer of mortgages to ANZ NZ Branch, with potential for more
- Strong liquidity: liquid assets and repo eligible RMBS capacity net NZ\$12.5bn at 31 March 2009
- Now focused on 2010 funding needs

### New Zealand has a diversified export sector, weighted towards agriculture.

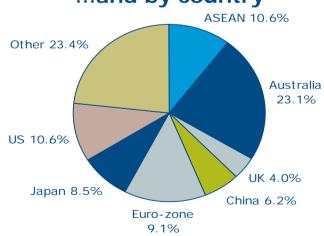
#### **GDP** composition



#### **Exports are diversified by product...**

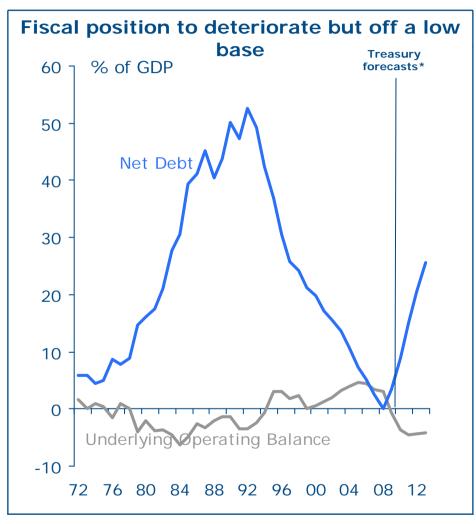


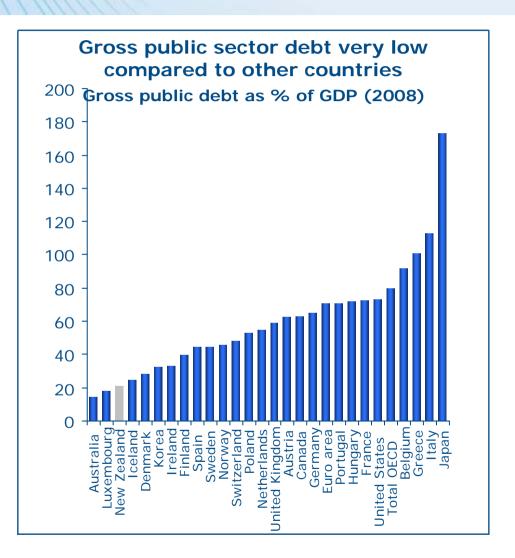
...and by country Exports 32% of GDP



Sources: Statistics NZ; ANZ.

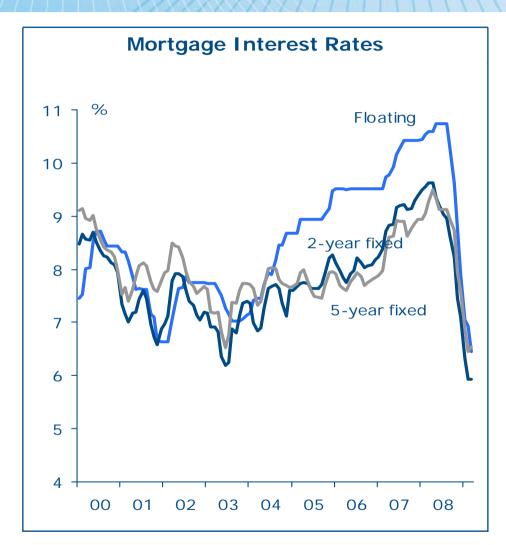
#### A better starting position – low net debt

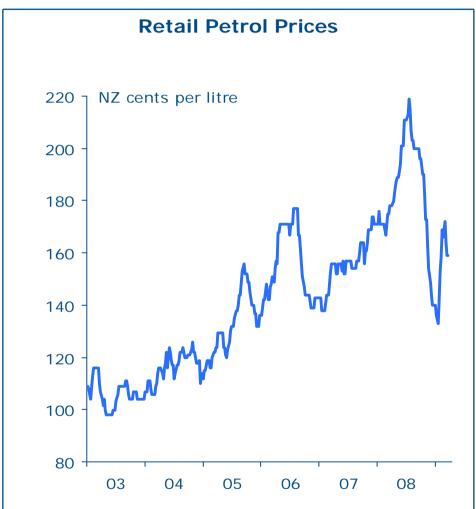




<sup>\*</sup> Forecasts based on Treasury's December 2008 Update downside scenario Sources: The Treasury; OECD Economic Outlook December 2008; ANZ.

#### Tax cuts, lower mortgage rates and petrol prices are providing a boost to household incomes





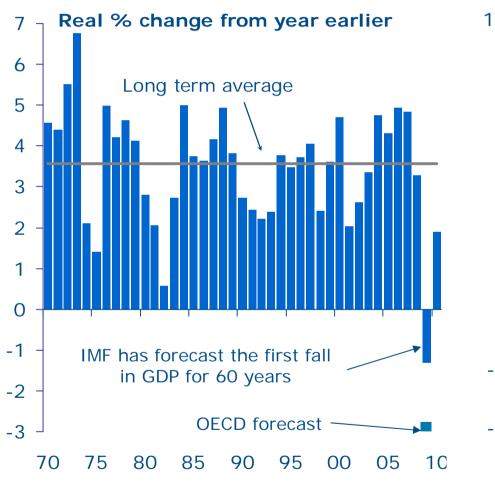
Sources: RBNZ; Ministry of Economic Development; ANZ.

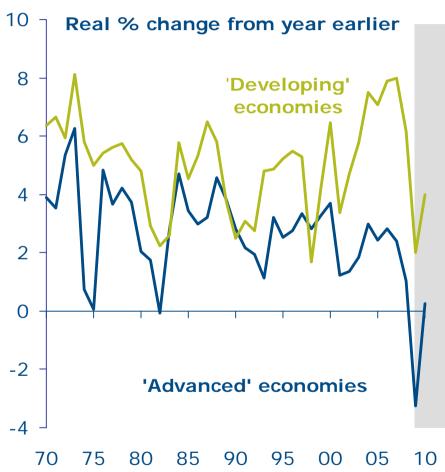
# Asian region expected to perform better than much of the developed world

| Emerging Asia - Baseline Medium-term Growth Scenario |      |      |      |      |      |  |  |  |
|--|------|------|------|------|------|--|--|--|
|  |      |      |      |      |      |  |  |  |
|  | 2007 | 2008 | 2009 | 2010 | 2011 |  |  |  |
| China  | 13.0 | 9.1  | 6.9  | 8.5  | 10.0 |  |  |  |
| India  | 9.3  | 7.2  | 5.3  | 6.9  | 8.0  |  |  |  |
| NIEs   |      |      |      |      |      |  |  |  |
| Hong Kong  | 6.4  | 2.0  | -1.8 | 4.2  | 4.7  |  |  |  |
| Korea  | 5.0  | 2.7  | -2.9 | 4.0  | 5.0  |  |  |  |
| Singapore  | 7.8  | 1.2  | -3.0 | 3.4  | 5.6  |  |  |  |
| Taiwan   | 5.7  | 1.3  | -1.8 | 3.9  | 4.6  |  |  |  |
| ASEAN  |      |      |      |      |      |  |  |  |
| Indonesia  | 6.3  | 6.0  | 4.5  | 5.1  | 6.4  |  |  |  |
| Malaysia   | 6.3  | 5.2  | 2.1  | 4.2  | 6.0  |  |  |  |
| Philippines  | 7.1  | 4.6  | 1.4  | 3.9  | 5.1  |  |  |  |
| Thailand   | 5.0  | 3.1  | 1.9  | 3.9  | 5.6  |  |  |  |
| Vietnam  | 8.5  | 6.4  | 6.6  | 7.5  | 7.0  |  |  |  |
| Total  | 10.2 | 7.0  | 4.6  | 6.9  | 8.3  |  |  |  |
| Total ex-CHN and IND                                 | 6.0  | 3.5  | 0.3  | 4.4  | 5.5  |  |  |  |
| Sources: Bloomberg, ANZ Economics                    |      |      |      |      |      |  |  |  |

#### Global growth downturn has been led by the developed economies

#### **GDP** growth



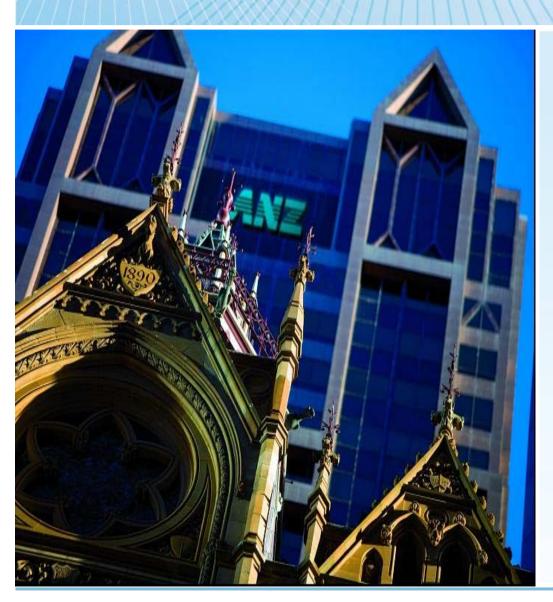


Note: GDP is measured in US\$ at purchasing power parities.

Source: IMF World Economic Outlook October 2008; ANZ Economics & Markets Research.

#### Asia Region impact of the Financial Crisis overview

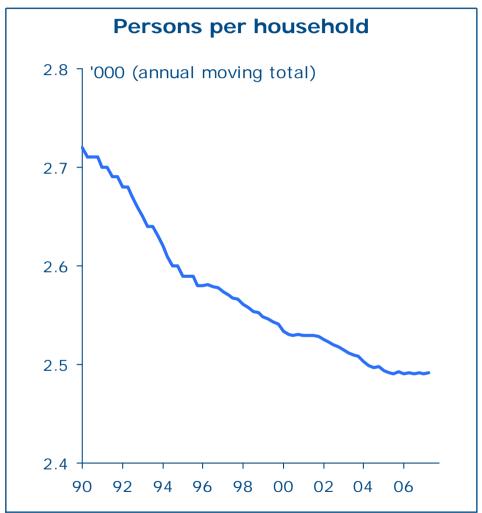
- The impact on the region of the credit crisis and advanced economy recession has not been uniform.
- Policymakers in Asia have been and are likely to continue to be aggressive. Interest
  rates have been cut sharply in many economies and fiscal policy will play an
  increasingly important role. Most Asian economies have "fiscal space."
- China's stimulus plan is likely to succeed. However its impact on the rest of the region will be limited.
- Emerging Asian banks largely avoided toxic debt. Balance sheets are healthy in general and there is a capacity to lend as demand picks up.
- Some recent good news however this does not imply a recovery at this stage



# AUSTRALIA & NZ MORTGAGE MARKET DATA

### Australian housing market fundamentals are solid, driven by strong underlying demand

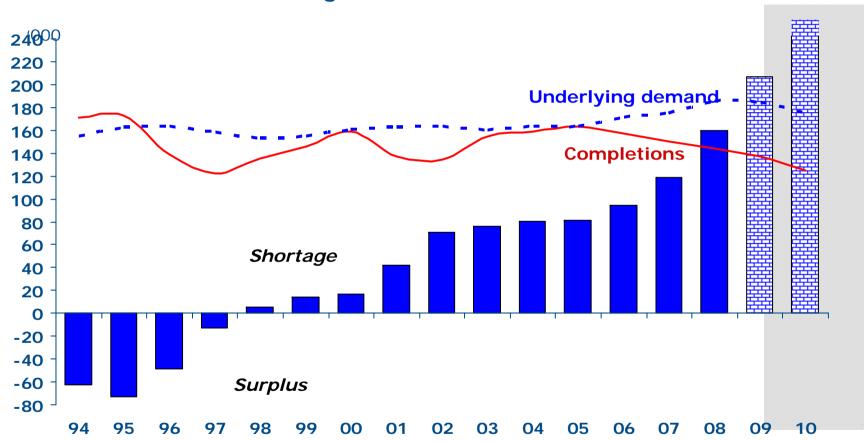




Sources: Australian Bureau of Statistics; Economics@ANZ.

## Solid demand coupled with inadequate supply is driving pent-up housing demand to record levels



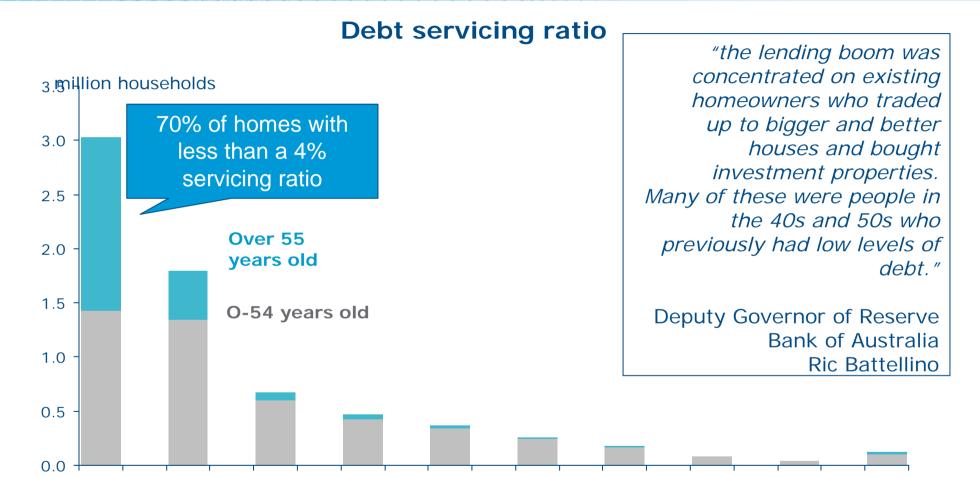


Sources: Australian Bureau of Statistics: Economics@ANZ

### The household sector was well placed to accumulate debt with two-thirds having little or no debt

< 12

< 16



< 20

< 24

Source: Unpublished ABS HES data 03-04, Economics@ANZ

< 4

< 8



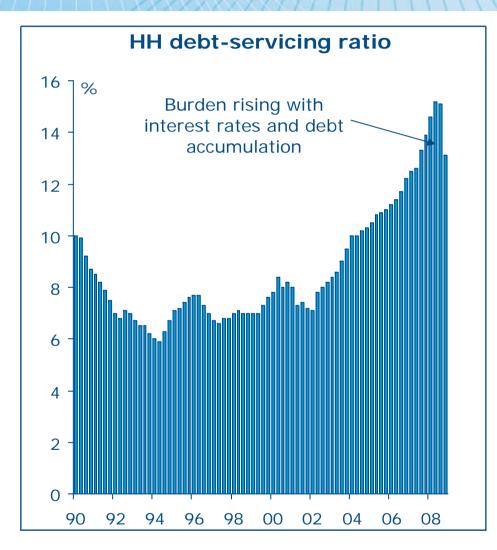
> 32

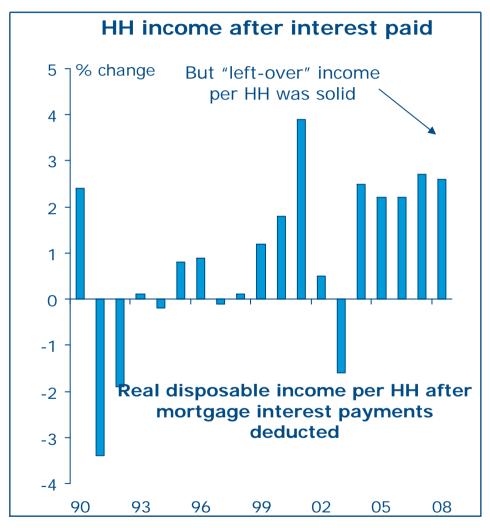
< 32

< 28

Zero

#### Interest burden increased but 'income after interest paid' also increased in real terms





Source: RBA, ABS, ANZ

#### Dramatic interest rate cuts has seen the household debt service ratio reduce...

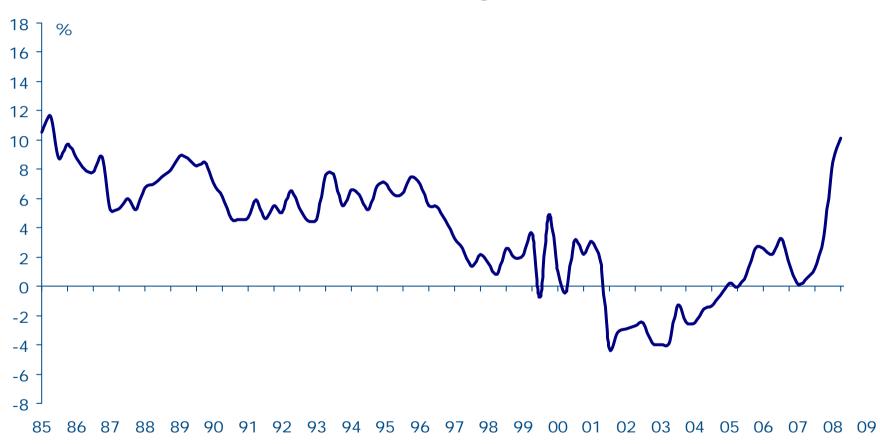




Source: RBA, ABS, ANZ

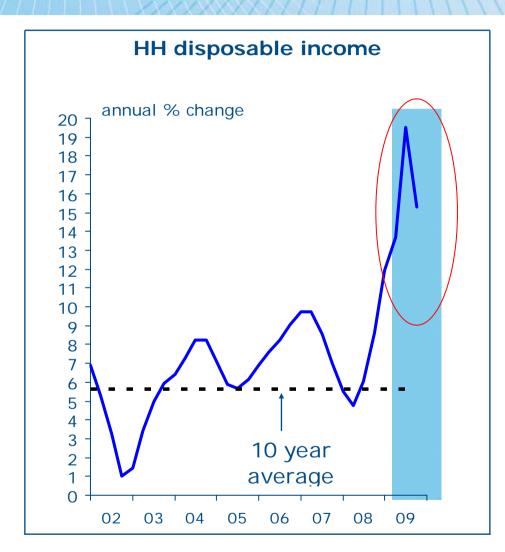
#### Household saving ratio looks set to recover dramatically in 2009

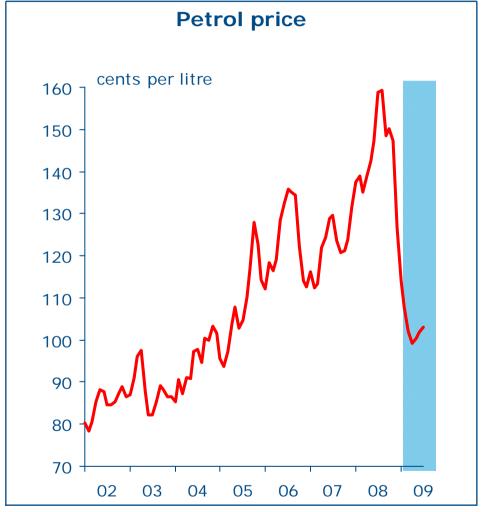
#### Household saving ratio



Sources: ABS, Economics@ANZ

## ... household cash flow buoyed by fiscal stimulus and falling petrol prices





Source: ABS, RBA

### Recent gains driven by owner occupiers including first home buyers but boosted by first home owners scheme.

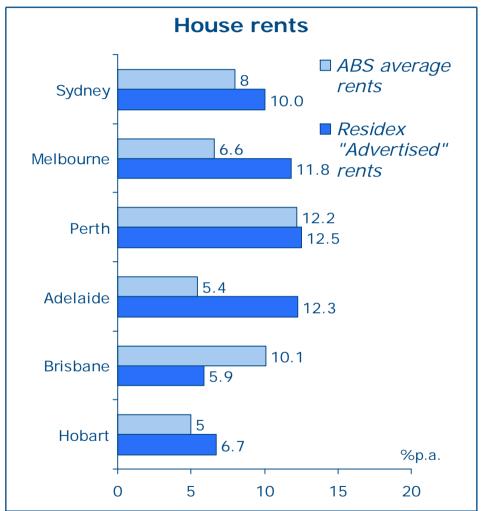
#### Housing finance commitments (excl. refin.)



Sources: Australian Bureau of Statistics; Economics@ANZ

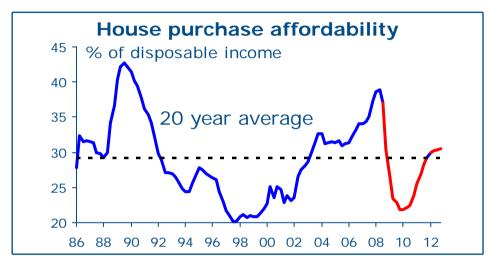
## The supply imbalance has prompted the rental market to tighten and rents to rise sharply



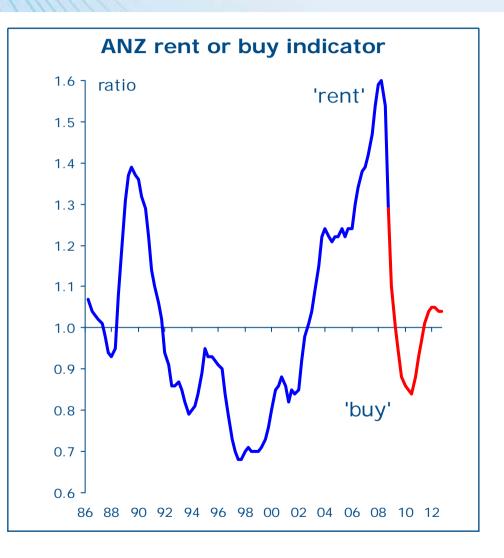


Sources: Economics@ANZ: REIA

#### With the moves in affordability favouring home purchase over rental

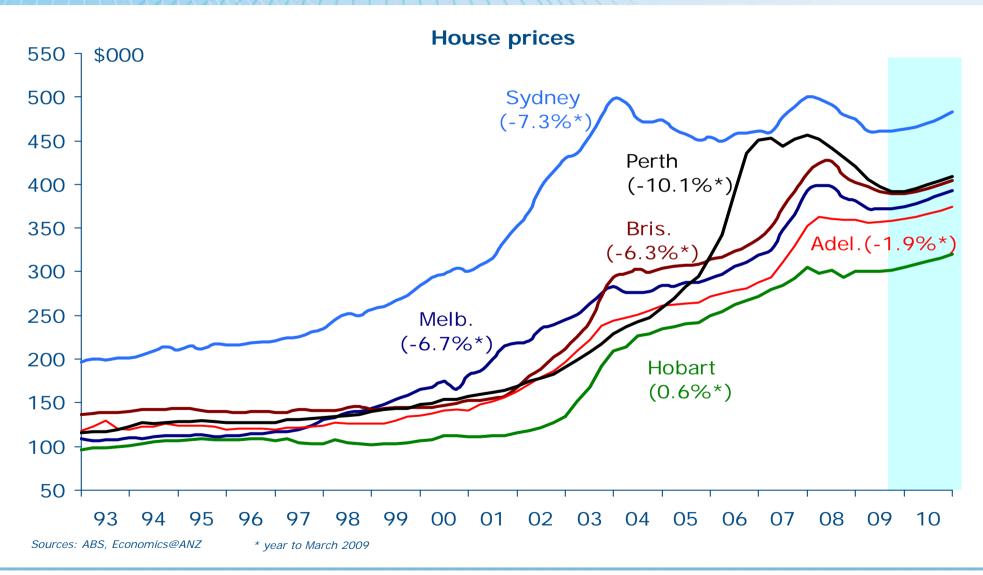






Source: ABS, REIA, ANZ

### House prices have softened but are not expected to fall appreciably

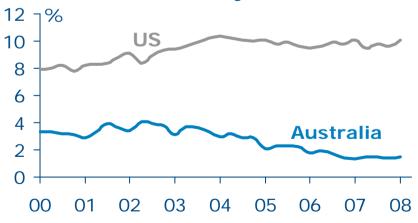


### Australia and US residential property market fundamentals have very little in common

#### **Nominal GDP growth**



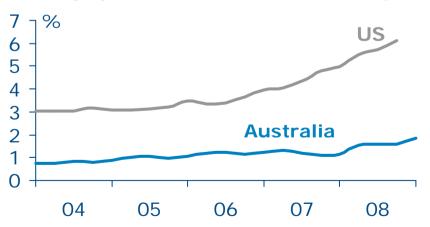
#### **Rental vacancy rates**



#### **Population growth**

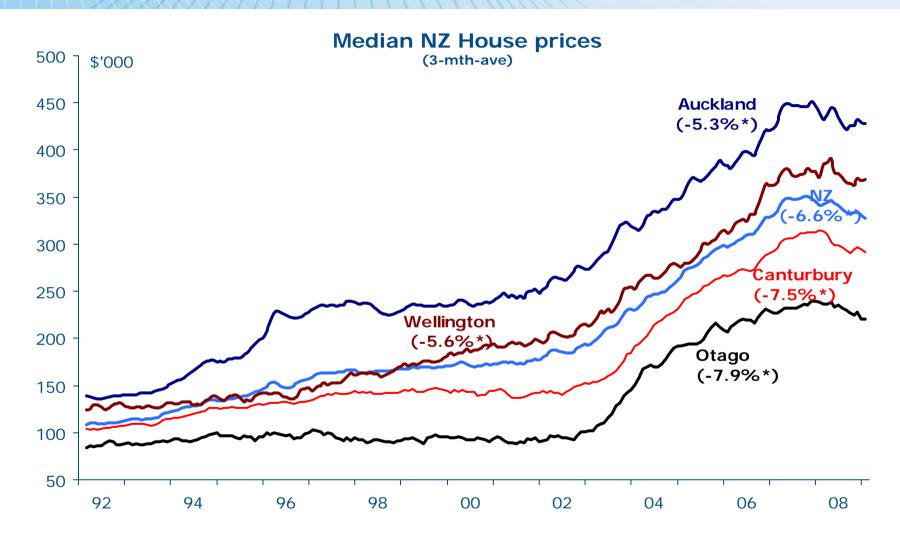


#### Mortgage delinquencies (+30 days)



Sources: S&P, MBA, Datastream, ANZ

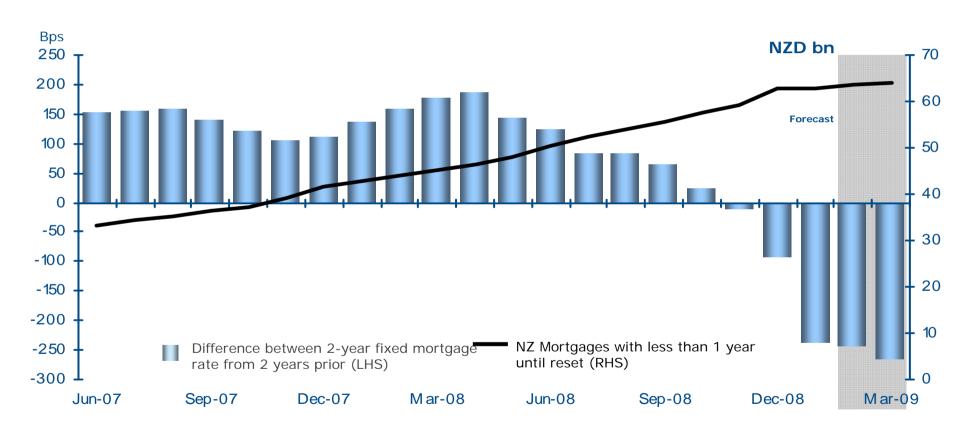
### In New Zealand property markets further declined through 2008 and into early 2009



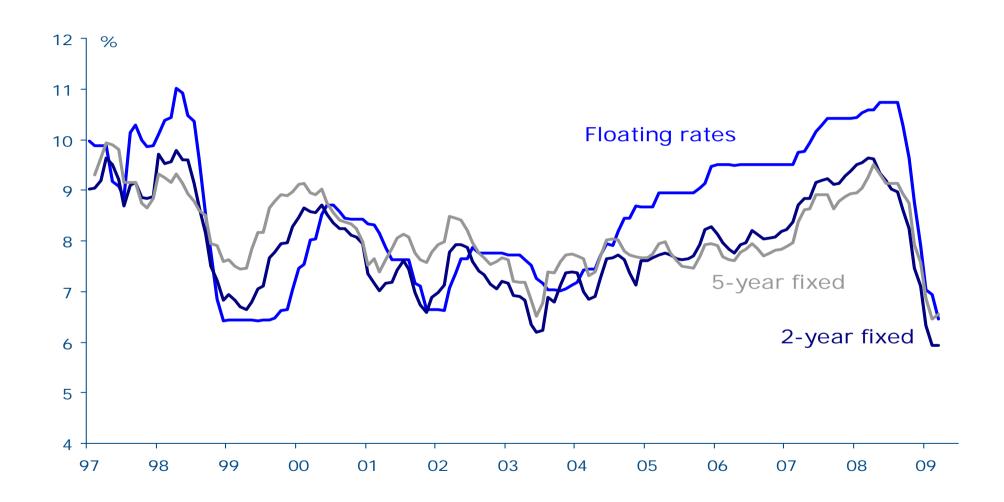
<sup>\*</sup> Peak to February 2009 levels Sources: REINZ, Economics@ANZ

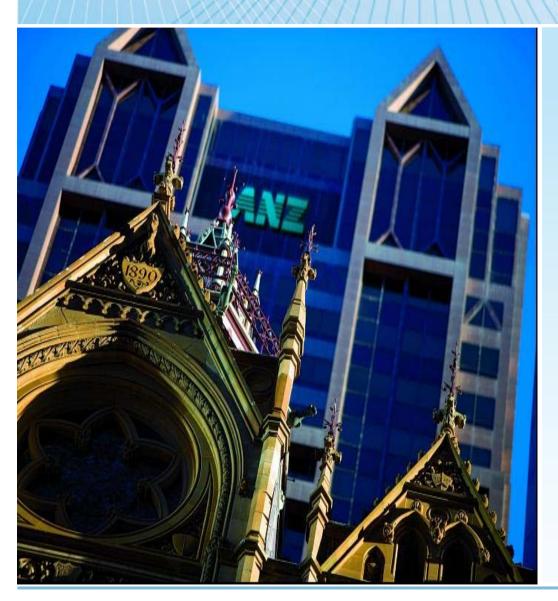
Home loan market in NZ is dominated by fixed rate mortgages. Interest rate reductions have started to benefit consumers.

48% of ANZ National's fixed rate book will reprice in next 12 months (80% of the book are on fixed rate mortgages)



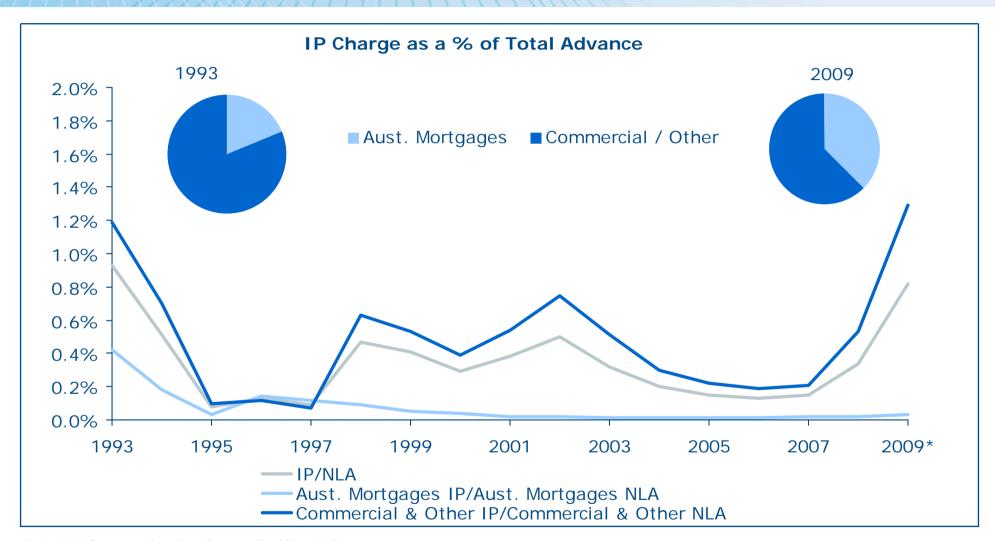
#### Mortgage rates have reduced substantially, providing cashflow relief to households





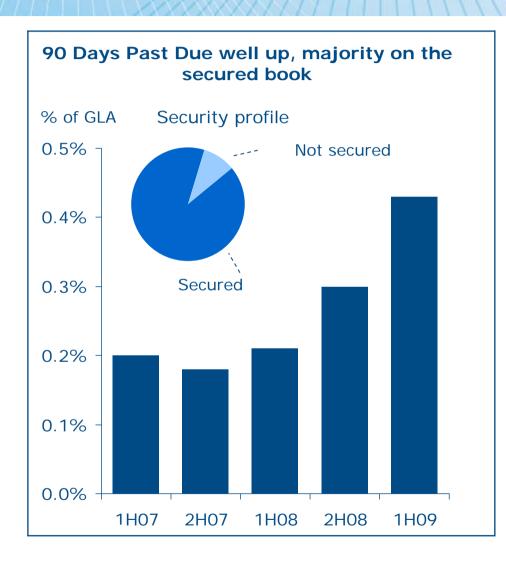
**Credit Quality** 

### ANZ portfolio has rebalanced towards the consumer segment over time, this segment has had consistently lower loss rates.

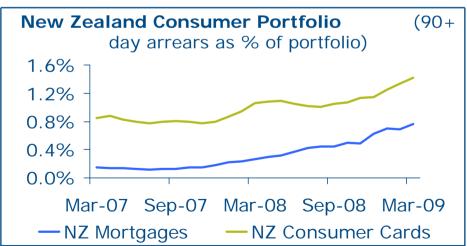


Note: 2009 figures are based on the annualised Mar-09 data

#### 90 Day Past due: increased stress on the Australian Corporate and NZ Consumer Portfolios



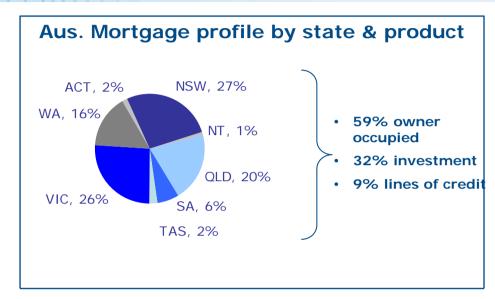


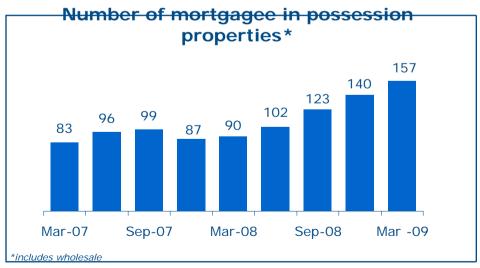


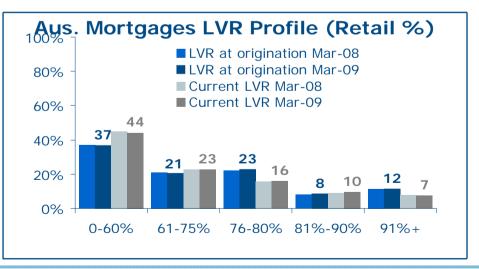
#### Australian Mortgage portfolio well diversified with good underwriting standards

#### **KEY FACTS**

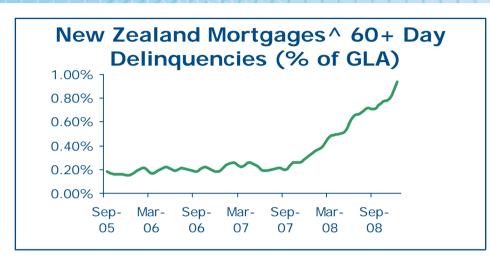
- Well diversified mortgage portfolio by state and distribution channel
- ~ 65% of mortgage accounts are for primary residences
- Average loan size ~ \$210k average loan balance ~ \$175,000
- Average LVR at origination 62.6%, average dynamic LVR 44.9%
- ~ 84% of owner occupied loans and ~ 86% of investment have a dynamic LVR ratio of 80% or less
- NO subprime mortgages.
- LoDoc 80 loans (80% LVR) make up less than circa 2% of the portfolio and are closed to new flows.

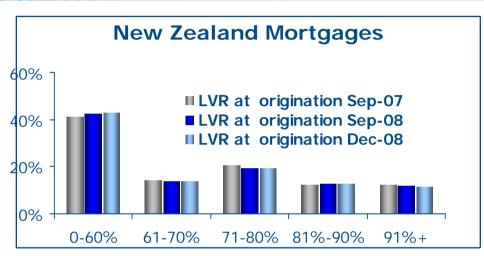


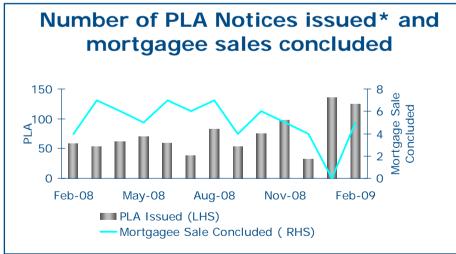




#### New Zealand mortgage portfolio stress driven by the impact of fixed mortgage rates







#### **Average LVR for New Zealand Mortgages based on Origination**

- Dec-08 By Outstanding Balance = 62.16%
- Sep-08 By Outstanding Balance = 62.49%
- Sep-07 By Outstanding Balance = 62.99%

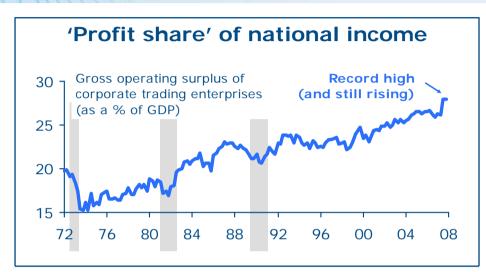
This chart shows the LVR profile of the whole Retail mortgage portfolio using current balance and property values at the time the lending was originated.

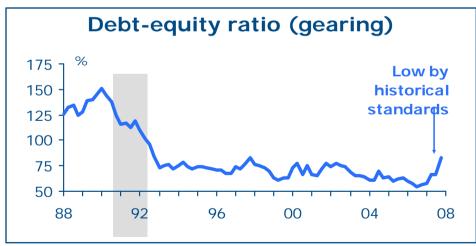
New lending approved >80% LVR now represent less than 5% of approvals

^ANZ Retail excludes Wholesale \* PLA notice = property law action notice. Customer has 45 days to repay arrears owing after which bank can proceed to mortgagee sale. NZ has no equivalent to the Australian mortgagee in possession process \* Average LVR excludes mortgages for which an LVR cannot be calculated

### The Australian corporate sector entered this part of the cycle in a strong financial position





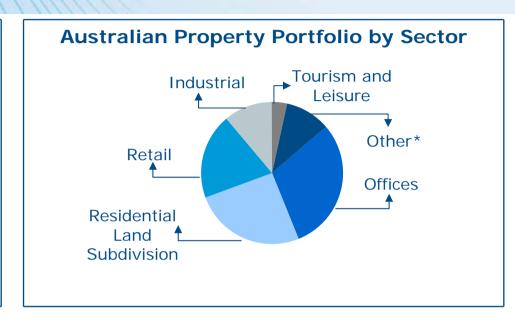


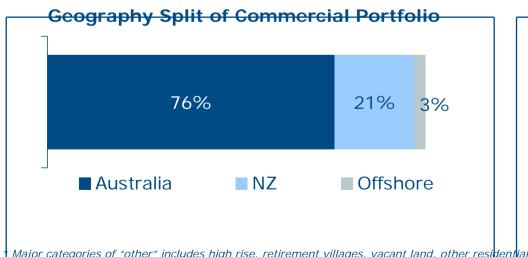


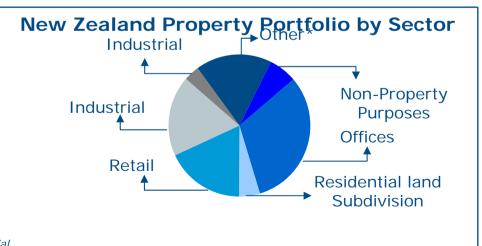
Note: Australian non-financial corporate sector finances. Shaded areas denoted recessions. Sources: Australian Bureau of Statistics; Reserve Bank of Australia; ANZ.

#### **Commercial Property portfolio**

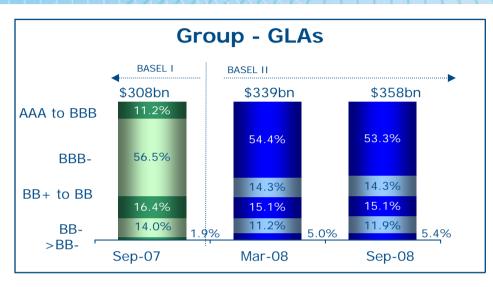
- Commercial property exposure of \$29bn, an increase of 3% from Sep 08 almost entirely from existing facility draw-downs
- Portfolio remains at 8% of total Gross Lending Assets
- Commercial property lending cap of 10% of Gross Lending Assets is in place on Australian, New Zealand and combined books
- Australian LPTs make up less than 25% of Commercial property exposures
- Overall gearing to LPT sector is typically sub 50%

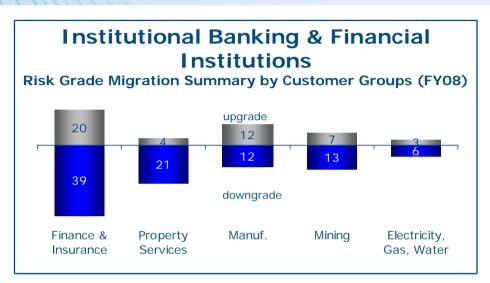


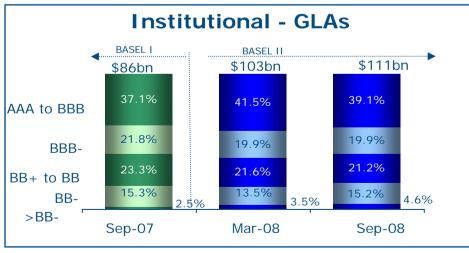


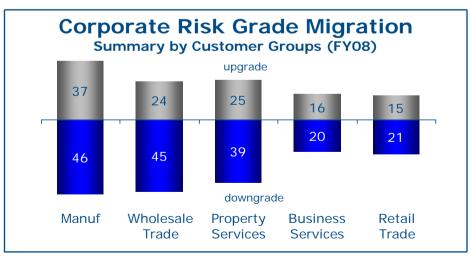


### Collections teams increased and scorecards further tightened to manage through current cycle



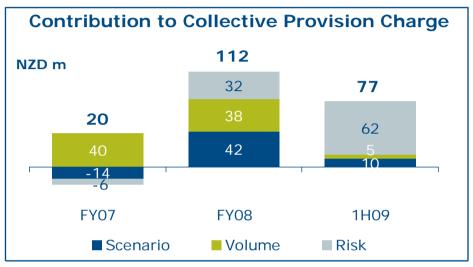






#### New Zealand: Provisioning levels have increased, particularly in the Commercial businesses

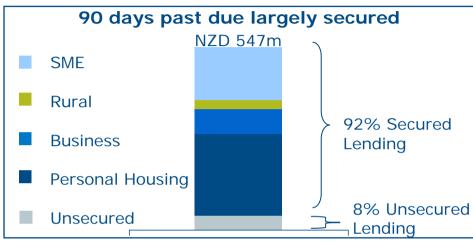


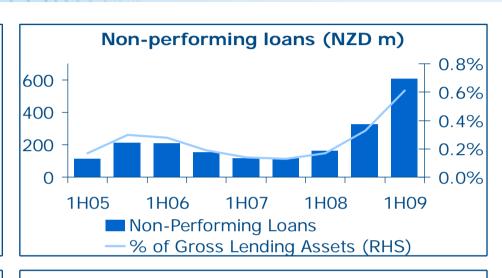


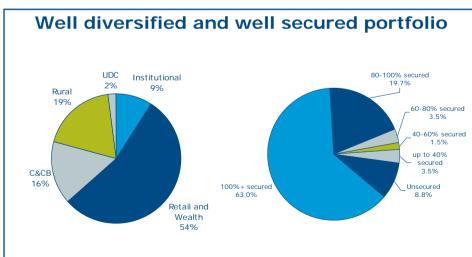
- Domestic recession has continued through 1H09; signs of stress are now evident across all segments of the economy
- IP charge increase of NZD73m (by 13bp to 43bp) reflects impact of reduced consumer activity on business market
- While provisioning has risen, write-offs remain relatively low to date
- CP charge increase of NZD11m from 2H08 largely from introduction of new Basel II models across the portfolios, with economic cycle adjustment in 2H08

| Category            | IP Charge |     | Net Write-Off |     |  |
|---------------------|-----------|-----|---------------|-----|--|
|                     | NZDm      | bps | NZDm          | bps |  |
| Personal<br>Housing | 37        | 21  | 5             | 3   |  |
| SME                 | 28        | 35  | 12            | 15  |  |
| Rural               | 13        | 14  | 0             | 0   |  |
| Business            | 95        | 70  | 12            | 9   |  |
| Unsecured           | 41        | 353 | 39            | 340 |  |
| Total               | 214       | 43  | 68            | 14  |  |

## Increased arrears and impaired assets is spread across all segments





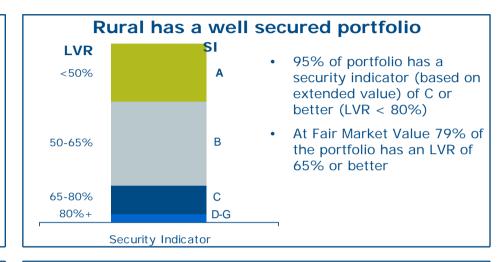


- Arrears and non-performing loans increased across all portfolios; personal mortgage and business loan arrears have shown the biggest rise.
- Higher cost of living and increased interest repayments drove much of the lift in 2H08; the latest rise in Retail is mostly due to reduced incomes. The slowing economy and lower commodity prices are impacting non-retail customers.
- Rising unemployment and a tougher global economic environment will continue to affect credit quality over the coming half.

#### New Zealand commercial credit quality holding up well; Rural well secured

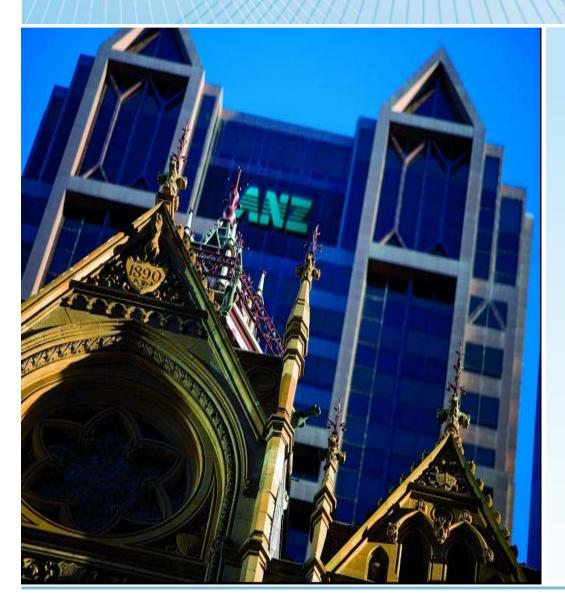
#### Overall Commercial credit quality holding up in a difficult environment

| Average Customer CCR |            |            |            |            |            |            |  |
|----------------------|------------|------------|------------|------------|------------|------------|--|
|                      | Sep-<br>07 | Mar-<br>08 | Jun-<br>08 | Sep-<br>08 | Dec-<br>08 | Mar-<br>09 |  |
| Rural                | 5.17       | 5.26       | 5.17       | 5.10       | 5.11       | 5.22       |  |
| C&CB                 | 5.19       | 5.24       | 5.27       | 5.30       | 5.30       | 5.44       |  |
| UDC                  | 5.79       | 5.38       | 5.49       | 5.66       | 5.66       | 5.73       |  |





- Exposure to finance and property development sectors scaled back between 2006 and 2008
- Whilst Rural credit quality has weakened in line with commodity prices it has a degree of resilience to economic shocks
  - Exchange rate acts as natural hedge to commodity prices
  - Economics of agricultural sector and ability to service debt is maintained through productivity gains on farm



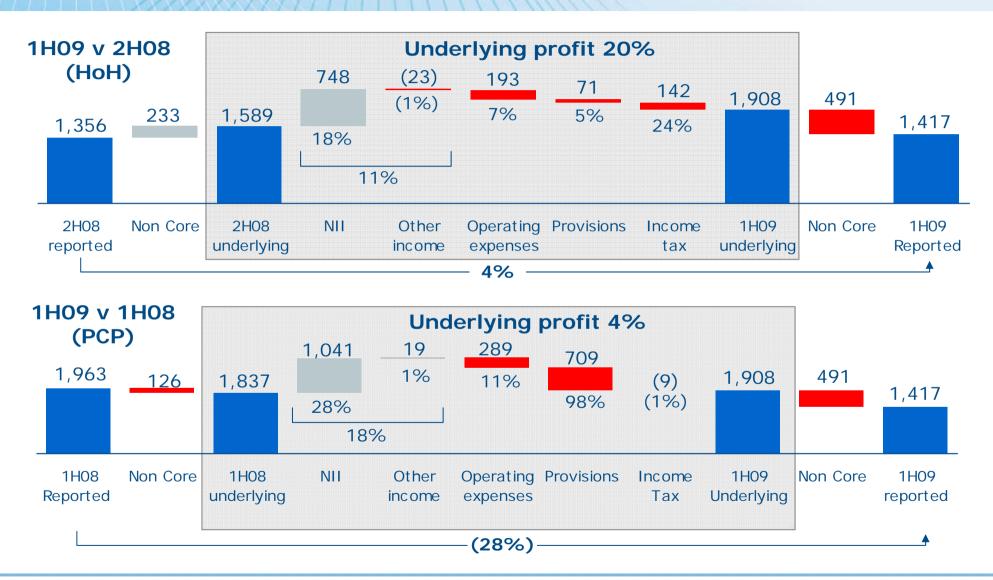
2009 Interim Results
Summary
(released 29 February 2009)

### Strong underlying result delivered in challenging conditions

|                      |            | 1H09 v. 2H08<br>(HoH) |     | 1H09 v. 1H08<br>(PCP) |     |
|----------------------|------------|-----------------------|-----|-----------------------|-----|
| Net Profit after Tax | \$1,417m   | up                    | 4%  | down                  | 28% |
| Underlying Profit^   | \$1,908m   | up                    | 20% | up                    | 4%  |
| Revenue^             | \$7,040m   | up                    | 11% | up                    | 18% |
| Expenses^            | \$2,944m   | up                    | 7%  | up                    | 11% |
| Provisions^          | \$1,435m   | up                    | 5%  | up                    | 98% |
| EPS^                 | 89.7 cents | up                    | 12% | down                  | 6%  |
| Interim dividend     | 46 cents   |                       |     | down                  | 26% |

<sup>^</sup> All figures other than NPAT, provisions and dividend are underlying

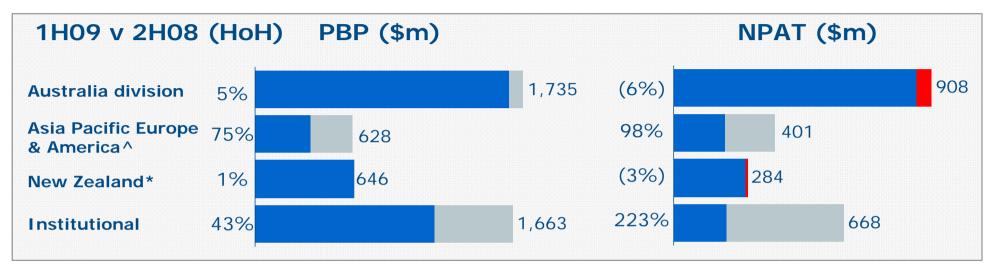
## Solid underlying performance offset by non continuing business impacts



### Reconciling underlying profit with statutory profit

| Pro         | fit \$  | m | 1H09<br>1,417 |                |
|-------------|---|---|---------------|----------------|
|             | Adjustments to Statutory Profit                               |   |               |                |
|             | - Organisational transformation costs                         |   | (17)          |                |
| Adjustments | - Economic hedging – fair value gains/losses                  |   | 461←          | ]              |
|             | - NZD and USD revenue hedge – mark-to-market                  |   | 19            |                |
| stm         | Cash Profit   |   | 954           | Both<br>driven |
| ent         | Other Non Core Items  |   |               | by<br>spreads  |
|             | - One ANZ restructuring costs                                 |   | (79)          |                |
|             | - ANZ share of INGNZ investor settlement                      |   | (97)          |                |
|             | - Non continuing businesses Credit Intermediation Trades      |   | (664)         |                |
|             | - Non continuing businesses Private Equity/Alternative Assets |   | (114)         |                |
| Und         | derlying Profit   |   | 1,908         |                |

### Pre-provision profit growth across businesses

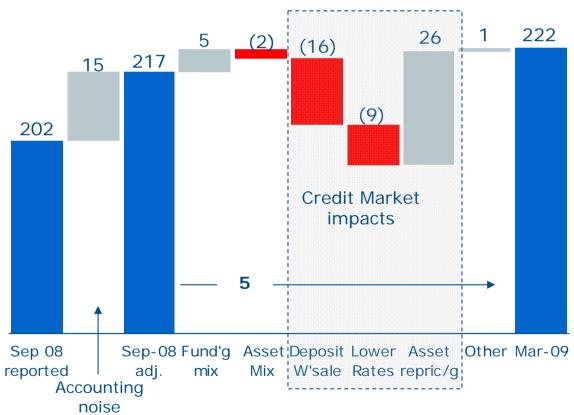




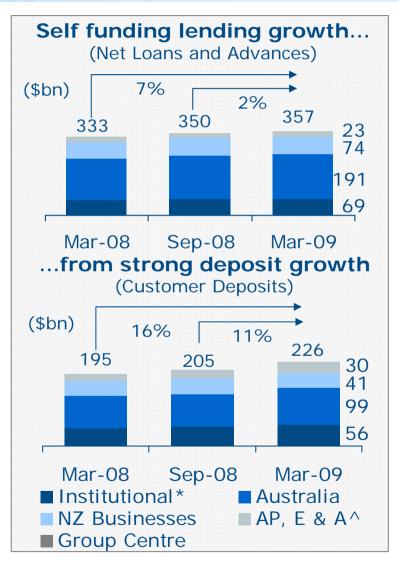
Note: all figures shown are on underlying profit basis; A saia Pacific, Europe and America includes Institutional; \* New Zealand businesses in NZD

## Strong growth in Net Interest income from improvement in NIM and balance sheet growth

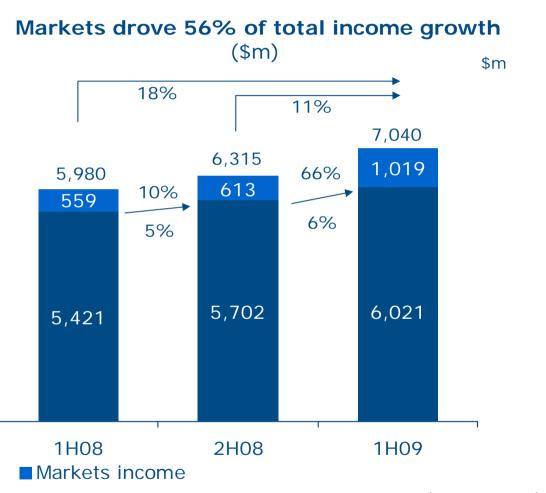
## NIM improvement from mix shift and re-pricing Net Interest Margin (bp)



Note: all figures shown are on underlying profit basis. Average Interest earning assets up 8% \*excluding Institutional Asia Pacific Europe & America, included in Asia Pacific Europe & America (AP E&A)

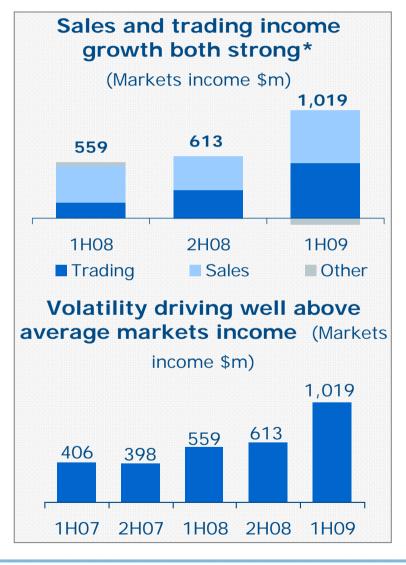


## Total income benefiting from very strong Global Markets performance

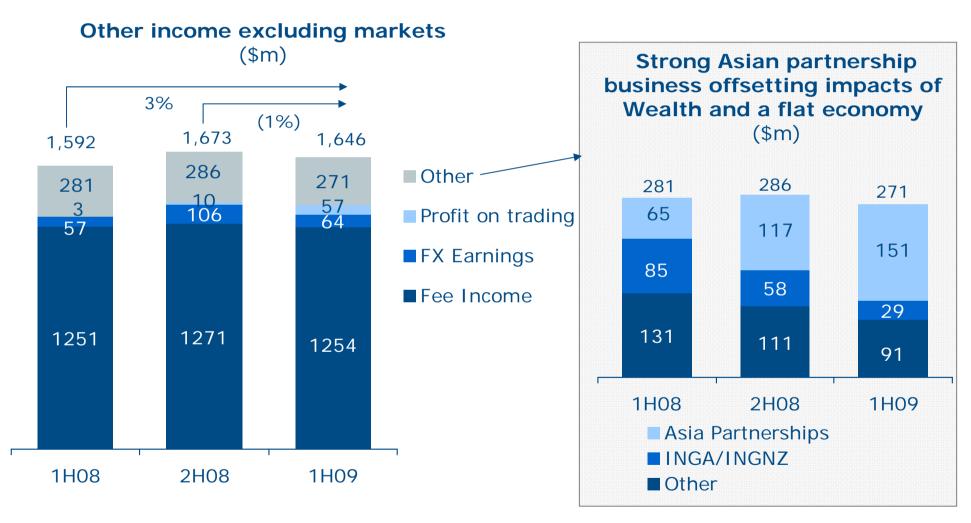




Note: all figures shown are on underlying profit basis
\*Other includes IFRS accounting adjustments and Mark to Market op options

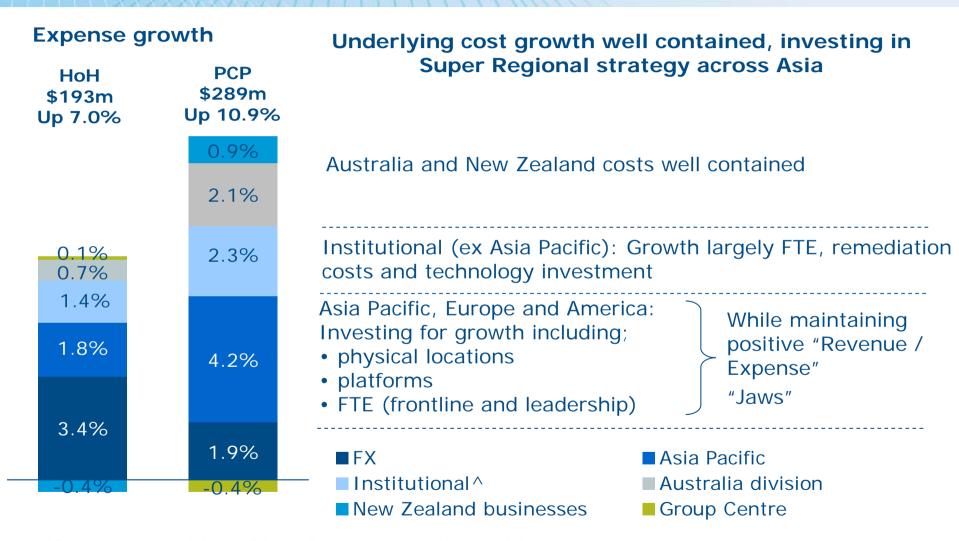


# Excluding Markets, Other Income boosted by Asian Partnerships but offset by wealth and a flat economy



Note: all figures shown are on underlying profit basis

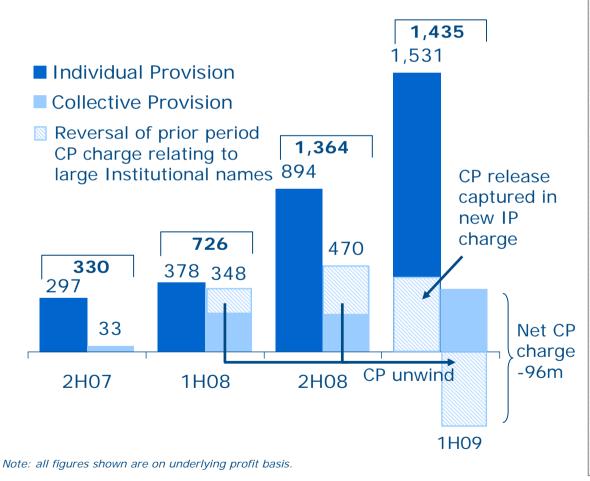
# Core expense growth well contained, investment directed towards growth markets

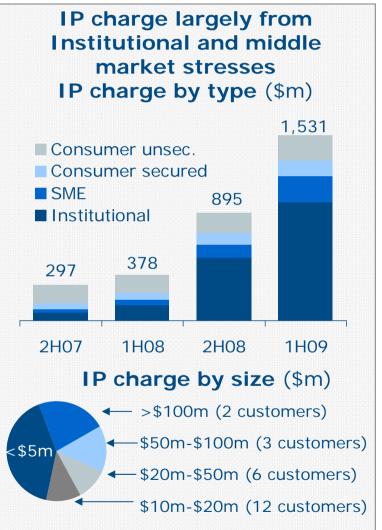


Note: all figures shown are on underlying profit basis. ^Excluding Asia Pacific, included in Asia Pacific division

## Higher provision charge impacted by large single names and further Corporate stresses

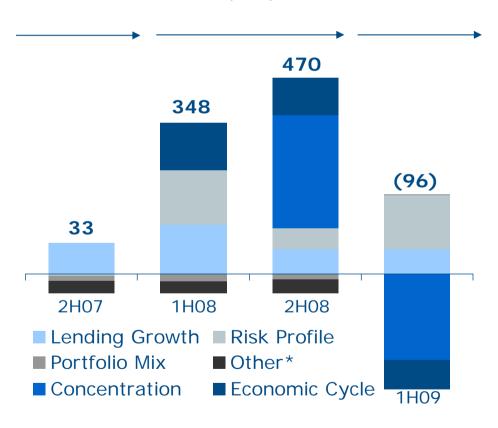
### Provision charge up on prior half with migration from Collective Provision





### Collective Provision charge moving through the cycle

# Collective provision charge reflects progression of the economic downturn (\$m)



#### **Risk Profile**

Primarily in Institutional and New Zealand.

Net of downgrades

### **Volume Growth**

Growth in Australia and Asia Pacific

### **Concentration risk**

 \$228m of \$300m raised in 2H08 released with migration to Non Performing / IP

### **Economic cycle adjustment**

 \$78m released with migration to non performing, impacted by economic conditions

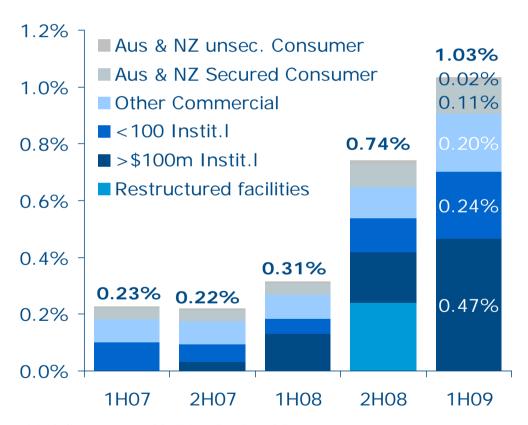
Cover 1.06% of Credit RWA

Note: all figures shown are on underlying profit basis; \* Other comprises Group Items, scenario impact including the modelled unwind of the oil price shock provision (raised in 2005) and non continuing businesses;

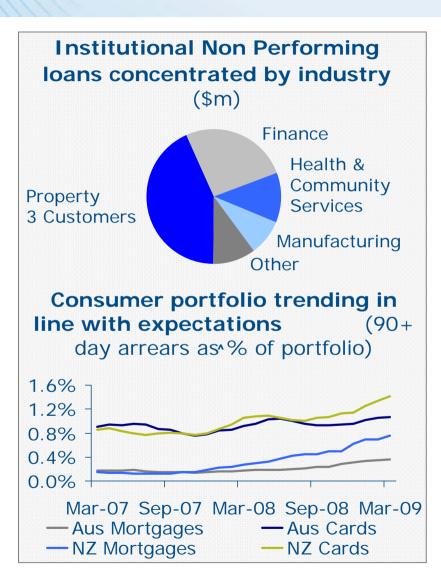
# Higher Impaired Loans represent current market pressures and actively working with customers in difficulty

## Increase in impaired loans predominantly from Institutional / Middle market portfolios

(Gross Impaired Loans\* / Net Lending Assets)

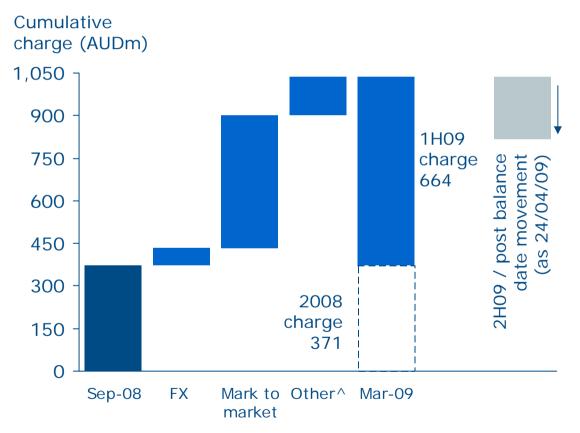


<sup>\*</sup> Including restructured facilities ^Retail portfolio

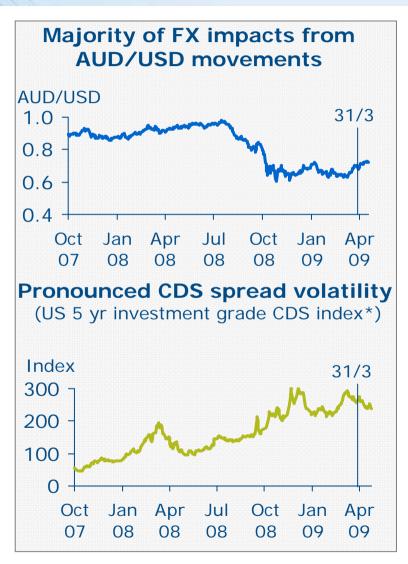


### Credit Intermediation Trades charge remains volatile

## Credit charge on Credit Intermediation Trades (Post tax charge)



^including change in credit rating of the counterparty and other factors \*CDX.NA.IG.S9.5Y for illustrative purposes only. Credit Intermediation Trades impacted by individual CDS spreads of underlying reference entities)



The material in this presentation is general background information about the Bank's activities current at the date of the presentation. It is information given in summary form and does not purport to be complete. It is not intended to be relied upon as advice to investors or potential investors and does not take into account the investment objectives, financial situation or needs of any particular investor. These should be considered, with or without professional advice when deciding if an investment is appropriate.

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