**Attachments** 

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| Miscellaneous  |   |  |
|--|---|--|
| * Asterisks denote mandatory information                           |   |  |
| Name of Announcer *  | SINGTEL   |  |
| Company Registration No.   | 199201624D  |  |
| Announcement submitted on behalf of                                | SINGTEL   |  |
| Announcement is submitted with respect to *                        | SINGTEL   |  |
| Announcement is submitted by *                                     | Ms Chan Su Shan   |  |
| Designation *  | Company Secretary   |  |
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| >> Announcement Details The details of the announcement start here |   |  |
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| Announcement Title * Media Rel                                     | uncement Title * Media Release - SingTel Board establishes a Committee of Inquiry into Bukit Panjang fire |  |
| Description  |   |  |

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## SingTel Board establishes a Committee of Inquiry into Bukit Panjang fire

Board Committee of Inquiry to call global experts to review network, processes and operations

Singapore, <u>16 October 2013</u> – The Board of Directors of SingTel announces that following the fire at the Bukit Panjang central office on 9 October 2013, it has established an independent Board Committee of Inquiry (BCOI).

"We recognise the importance of resilient network infrastructure to Singapore's status as a leading financial and business hub. The Board's policy requires SingTel to adhere to the highest operational standards," said Simon Israel, Chairman of SingTel.

Added Mr Israel: "The Board takes the recent fire incident extremely seriously. The establishment of the BCOI demonstrates our commitment to provide an objective and expert review of the incident and more importantly, to make recommendations to ensure that we learn from this experience and further enhance our network resilience. In the interest of transparency, the Board will make the BCOI findings and recommendations public."

Ms Chua Sock Koong, Group CEO of SingTel said: "We welcome the set-up of the BCOI. The views from leading experts will be helpful in learning from this episode, reinforcing our network resilience and enhancing our operational processes."

The BCOI reports to the Board of SingTel. It will consist of three independent SingTel board members and will use leading global experts to draw on international best practices.

The Terms Of Reference of the BCOI are to:

- i) Investigate the facts and circumstances leading to the fire
- ii) Review the effectiveness of the company's incident management and response, and recommend improvements
- Benchmark current network design and contingency processes against international best practices and standards
- iv) Recommend appropriate improvements to prevent future occurrences and to strengthen network resilience

The BCOI will be chaired by Mr Bobby Chin Yoke Choong, a non-executive and independent director of SingTel and Chairman of its Risk Committee. Mr Chin was previously the Managing Partner of KPMG Singapore.

He will be supported by two other non-executive and independent directors, Mrs Fang Ai Lian and Mr Low Check Kian. Mrs Fang is the Chairman of SingTel's Audit Committee. Mrs Fang was previously Managing Partner and then Chairman of Ernst & Young. Mr Low is a Member of SingTel's Corporate Governance and Nominations Committee. Mr Low was one of the founding partners of NewSmith Capital Partners LLP.

