Delivering shareholder value





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HY13 Group Performance

- Sales Revenue^{1,2} up 4.1% to \$973.6 million
- Reported NPAT of \$28.2 million, up 23.1% on a continuing business basis
- Underlying NPAT¹ up 17.4% to \$29.2 million
- Underlying EBITDA^{1,3} up 7.2% to \$48.7 million
- Underlying EBIT^{1,3} up 11.2% to \$43.2 million

- Operating cash flow (before tax) of \$15.9 million
- Net debt of \$67.1 million; gearing at 12.8%
- Reported EPS of 12.1 cps up from 11.0 cps
- Underlying EPS of 12.5 cps up from 10.7 cps
- Interim dividend of 7.0 cps, fully franked, up from 5.0 cps



Note: all comparisons above are to the prior corresponding period unless stated otherwise. ¹ from continuing operations; ² Includes equity accounted income from OMSA JV; ³as per segment reporting in Half Year Financial Report

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HY13 Group Highlights

- Profitable growth in a weak market underpinned by Swan, ATIVO, OMS and OMSA JV
- Strategy implementation supported Workforce Services margin despite weak demand
- Continuing improvement in Safety
- Transformation program on plan delivering further reduction in the cost base
 - ~\$5 million reduction in the indirect cost base within the half
- Lower average net debt and interest expense
- Increased Interim Dividend
- Strong pipeline of growth opportunities
 - New contract wins and pipeline of opportunities in mining, oil & gas, telecommunications



Maintaining leadership in safety







Continued Improvement in LTIFR and AIFR¹

• Continuing reduction in number and severity of incidents

Driving toward a Zero Harm safety culture

• Zero Harm Workshops held across Workforce Services engaging the top 200 Regional and Branch staff

Electronic Workplace Risk Assessment tool rolled out

- Electronic Workplace Risk Assessment tool (touch-screen fully electronic platform) rollout nearing completion
- Improved compliance and efficiency; strongly supported by clients due to ease of use and focus on key risks

Continued reduction in Worker's Compensation costs

• Successfully completed Self Insurance renewal audit in NSW



Segment Performance

	Sales	Underlying EBITDA	Underlying EBITDA margin
Workforce Services	\$463.4m	\$22.5m	4.9%
	1.7%	3.5%	0.1
Technical Professional Services	\$271.4m	\$15.1m	5.6%
	11.1%	13.5%	1 0.2
Engineering & Marine Services ²	\$241.0m	\$19.7m	8.2%
	1 9.3%	11.8%	1 0.2
Segment Performance	\$975.8m	\$57.3m	5.9%
Unallocated/Eliminations	\$(2.2)m	\$(8.6)m	
Group Performance 1,2	\$973.6m	\$48.7m	5.0%
	4 .1%	1 7.2%	1 0.1

Workforce Services impacted by weak economy

- Volume impacted by volatility in the resources sector and continuing weakness in demand on the east coast
- Margin pressure from customers across most sectors
- Reduction in indirect costs

11% revenue growth in Technical Professionals

- Continued revenue and earnings growth in Swan
- Growth in trainees and apprentices and Indigenous employment program
- Mining slowdown offset by growth in oil & gas and telecommunications

9% revenue growth and improved profitability in Engineering & Marine Services

- Strong revenue and profitable growth in ATIVO from new contract wins, especially in mining, and increased activity from existing clients
- Increased manning activity in OMS Australia from existing and new oil & gas clients
- Strong growth in the OMSA JV due to increased activity on the Gorgon project

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Reduction in average debt & interest expense



Average net debt continues to reduce

- Net interest reduced significantly
- Average debtors days same as pcp

Operating cashflow lower than pcp due to:

- Timing of debtor payments due to earlier Christmas break; payments received in early January
- One-off \$12m cash released from OMSA JV in 1H12
- Current debt levels consistent with first half average

Movement in net debt:

- Increased (one off) tax payments due to higher FY12 earnings compared to tax instalments paid
- Final earn-out payment in 1H13
- Step up in final FY12 dividend

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Good progress on transformation program

Simplification and transformation projects progressing well:

- Integrated Rates Calculator (in-house web based system) rolled out; enabling consistent margin management
- Electronic Workplace Risk Assessment tool rolled out (touch-screen fully electronic platform)
- Automation of Candidate Application process ('e-onboarding') in pilot mode, to be rolled out in second half
- **Timesheet Automation program** underway with the initial focus on utilising existing tools
- Increasing efficiency and service through **centralised delivery of services**

Further reduction in the indirect cost base:

- ~\$ 5 million indirect cost reduction delivered in the first half (with approx. \$1.4m in restructuring costs)
- Expect to deliver a total of ~\$10 million cost reduction over the full year

One Team - continued co-location and brand integration:

- Hawthorn, Welshpool and Mt Waverley completed, further co-locations underway
- Origin Healthcare to be fully integrated, rebranded SKILLED Health and co-located into the Hawthorn office

Strategy and outlook





Our competitive advantage



Market leader in the provision of flexible labour solutions

- Tradespeople, experienced operators & technical professionals
- Engineering projects & maintenance
- Offshore marine services

Strong position in key growth sectors

- Mining & resources; oil and gas; infrastructure; telecommunications
- 57% revenue from WA and QLD

Safety leadership in the industry

Industrial relations expertise

~50,000 people employed each year, including:

- ~ 1,100 traineeships and apprenticeships
- ~ 500 Indigenous employees

Long term client relationships

- ~ 50% clients with 2 5 year contracts; 18% with 5+ years
- Well established and trusted brand

Extensive branch network across Australia

Note: above graphs include notional 1/3rd share of OMSA JV revenue



Core Plus strategy



Zero harm

Focus on the Core business Fit for purpose back office systems Scale overheads and cost base to suit Drive value added services 'Core Plus' businesses leverage the core: 'One Team' culture in support of front line teams Improve the performance or exit from noncore businesses

... strategy remains appropriate for the uncertain economic environment...



Good progress but more to do



SKILLED Outlook

Portfolio balance and exposure to key industries, high skill roles and geographies delivering value growth despite macro economic challenges

Challenging market conditions expected to continue into the second half:

- Workforce Services: mining demand improving in Western region; but remains weak in Eastern region
- **Technical Professionals**: demand in oil & gas and telecommunications sectors currently offsetting softening demand in mining engineering projects
- Engineering & Marine Services: continued growth supported by increased activity levels

Continued strategy implementation to support EPS growth:

- Lower sustainable indirect cost base, reduced debt and interest cost
- Continue to pursue opportunities for profitable growth in the oil & gas, mining and telecommunications sectors
- Expansion of maintenance and shutdown services
- Delivery of scale benefits in Workforce Services

Balance sheet strength to support dividends and deliver improved shareholder value

Business segments





Workforce Services

Industry Breakdown:



Revenue and EBITDA:

	1H13	2H12	1H12	1H13 v 1H12
Revenue (\$m)	463.4	462.2	471.3	(1.7%)
EBITDA (\$m)	22.5	22.8	23.4	(3.5%)
EBITDA margin	4.9%	4.9%	5.0%	(0.1)

- Improved activity in infrastructure, telecommunications and rail sectors driven by increase in construction, rail projects and NBN
- Lower volume in mining and resources sector and ongoing slowdown on east coast due to commodity price volatility
- Continuing margin pressure from customers across most sectors
- Reduction in indirect costs from strategy implementation and good progress on transformation initiatives
- Strong pipeline of opportunities in mining, rail, infrastructure and telecommunications sectors



Technical Professionals



Revenue and EBITDA:

	1H13	2H12	1H12	1H13 v 1H12
Revenue (\$m)	271.4	263.1	244.3	11.1%
EBITDA (\$m)	15.1	15.8	13.3	13.5%
EBITDA margin	5.6%	6.0%	5.4%	0.2

- Continued revenue growth and profitability in Swan
 - Slowdown in mining and related clients
 - Growth in oil & gas
- Increased number of traineeships and apprenticeships in mining, telecommunications and government sectors
- Integration of Origin operations and support
 - Rebranding to SKILLED Health
 - To be co-located with the Hawthorn office
- Technology Solutions (Damstra) affected by reduced mining demand on the east coast



Engineering and Marine Services

Industry Breakdown:



Revenue and EBITDA:

	1H13	2H12	1H12	1H13 v 1H12
Revenue (\$m)	241.0	236.0	220.5	9.3%
EBITDA (\$m)	19.7	18.9	17.6	11.8%
EBITDA margin	8.2%	8.0%	8.0%	0.2

ATIVO:

- Profitable growth from increased activity in current and new project and maintenance contracts, primarily in mining
- Safety leadership achieved a 365-day LTI free period
- Strong pipeline of opportunities with several new contracts in final negotiation phase

OMS:

- Increased manning activities in OMS Australia
- Strong performance in the OMSA JV due to increased activity on the Gorgon project

Revenue by activity:



Appendices





Cash flow analysis

\$m	1H13	1H12	1H13 vs. 1H12
EBITDA adjusted for non-cash items	46.5	41.9	4.6
Decrease/(increase) in working capital	(30.6)	2.9	(33.5)
Operating cashflow, excluding tax	15.9	44.8	(28.9)
Net tax paid	(19.8)	(3.6)	(16.2)
Operating cashflow after tax	(3.9)	41.2	(45.1)
Net interest paid	(2.0)	(5.1)	3.1
CAPEX	(6.5)	(4.0)	(2.5)
Proceeds from business & asset sales	1.5	8.6	(7.1)
Acquisition earn-out payments	(9.5)	(10.2)	0.7
Dividends paid	(18.7)	(7.0)	(11.7)
Total cashflow	(39.1)	23.5	(62.6)
Opening Net Debt	27.4	96.6	(69.2)
Cash (inflow)/outflow	39.1	(23.5)	62.6
Other movements (FX, fees)	0.6	(1.4)	2.0
Closing Net Debt	67.1	71.7	(4.6)