

## Appendix 1

## Operational and Financial Performance as at 30 September 2020

Q1 results are shown in the table below:

Quarter One - Performance	30 September		SCI / Plan
	2020	2019	Target

Safety and Our People			
Number of fatalities or injuries causing permanent disability	0	0	0
Total recordable injury frequency rate (TRIFR)	5.22	9	≤ 6
High potential incident frequency rate (HPIFR)	1.83	3.8	≤ 3
Staff Engagement	8.0	n/a	≥ 7.1 <sup>1</sup>

Sustainability			
Deliver 'Year 1' milestones according to the TCFD framework <sup>2</sup>	On Track	n/a	Meet Target
Introduce sustainability reporting under the ESG framework <sup>2</sup>	On Track	n/a	Meet Target

Service Performance <sup>3</sup>			
Grid interruptions:			
• GP1 Achieve collars for occurrence (unplanned interruptions)	6	n/a	≥ 4 out of 6
• GP2 Achieve collars for average unplanned interruption duration	5	n/a	≥ 4 out of 6
Grid availability:			
• AP1 HVDC energy availability	100%	99.7%	> 96.75%
• AP2 Key HVAC assets availability	97.63%	n/a	> 98.6%
Achieve system operations target	No data yet	Achieved	Meet Target

Asset Health Measures			
Power transformers	1.98%	n/a	≤ 3.22%
Outdoor circuit breakers	1.63%	n/a	≤ 2.0%

Financial Performance			
Free funds from operations (FFO) interest coverage	7.9	3.7	5.9
Free funds from operations / Debt	17.8%	16.4%	15.2%
Return on equity (annualised actuals YTD)	8.5%	12.3%	7.9%
Return on capital employed (annualised actuals YTD)	4.1%	6.6%	4.0%

**Note:**

<sup>1</sup> Top 25% percentile score for energy & utilities sectors\*(12 month rolling average). At the time of setting the 20/21 SCI the Top 25% percentile score was 7.1.

<sup>2</sup> Task Force on Climate related Financial Disclosures ('TCFD') framework and Environmental, Social, and Corporate Governance (ESG).

<sup>3</sup> Service Performance - Our SCI target across grid interruptions and grid availability have been set at the quality standards set by the Commerce Commission. Previous years' figures are not included as the measures have changed from RCP2 to RCP3.