ASX RELEASE

UPDATE TO SHAREHOLDERS – SOFTWARE DATE ERROR

FOR IMMEDIATE RELEASE

Melbourne, 18 January 2010

Secure electronic transaction solutions provider Keycorp Limited (ASX: KYC) reports that on 1 January 2010, Eftpos terminals provided by it to some of its customers experienced a problem with respect to the date conversion causing certain transactions to be declined. A temporary solution was implemented that day enabling affected merchants to accept payments, and a permanent software solution was tested and released shortly thereafter. The customers' fleets were only partially affected by the problem, and the current solution permanently resolves the issue.

Keycorp has now received correspondence from some of its customers in relation to the software problem and losses suffered by them. Keycorp is not currently able to quantify the losses claimed to have been sustained by its customers; however the company is working with its insurer to mitigate any potential losses to Keycorp.

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About Keycorp

Keycorp Limited (ASX: KYC) is a leading Australian provider of secure electronic transactions solutions with a focus on point-of-sale transaction systems to managed services.

For further information see: http://www.keycorp.net or contact:

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