



Techniche

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The Manager
Australian Stock Exchange Limited,
Company Announcements Platform
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Market Update

Wills Groups Inc. signs agreement with Urgent Technology to provide API eMaintenance

Techniche Limited is pleased to announce that Urgent Technology, a wholly owned subsidiary, has been awarded a contract with the Wills Group to provide Facility Management and Maintenance Solutions to its over 200 convenience store locations.

Whilst the signing of the contract itself is not expected to materially improve profitability in the current financial year, this is an important order for Techniche and Urgent, as management is focussed on broadening our customer base and revenues in the USA.

Urgent's web based facilities enterprise software will be utilized by The Wills Group to manage all their maintenance requests, including scheduling of routine planned maintenance activities, contractor management, compliance testing tasks and asset management. Urgent's solution will provide The Wills Group complete transparency and real time management of the entire contractor lifecycle from safety and certification to performance management and invoicing.

Ron Thompson, the Project Manager with The Wills Group commented, "After reviewing several products, it was clear to us that API eMaintenance provided the essential features we needed to efficiently streamline our maintenance practices. We were drawn to the web-based portal and its ability to provide real-time data to our stakeholders. From invoicing and incident reporting to preventative maintenance and asset management, this system provides the flexibility we need, as well as adaptability for future growth. With a strong customer service back drop, it's the perfect tool to manage our maintenance needs."

About The Wills Group

The Wills Group, Inc., through its subsidiaries, operates and distributes petroleum products in the Mid-Atlantic area to retail gas stations and convenience stores in Maryland, Delaware, and Virginia. They also provide heating oil, propane, and HVAC equipment in the Mid-Atlantic Market. In addition, its convenience stores provide food products and fuel, as well as breakfast, lunch, and dinner options. Further, the company provides franchise opportunities. The Wills Group, Inc. was founded in 1926 and is based in La Plata, Maryland, USA.

About Api eMaintenance

Urgent Technology has collaborated with the **American Petroleum Institute** to deliver eMaintenance solutions. API is the oil and natural gas industry's main trade association in the USA. API endorses the eMaintenance system as the leading maintenance and asset management software.

About Techniche

Headquartered in Brisbane Australia, Techniche delivers value to shareholders by investing in profitable technology companies that improve business performance. We employ an active management approach by working with and incentivizing management, to successfully grow the businesses organically and via strategic acquisitions.

Techniche has offices in Hamburg, Germany, Milton Keynes, UK, Chicago, USA, Melbourne, Australia, and a support and development team based in New Delhi, India and currently owns the following businesses;

- ERST Technology GmbH creates software for reliable high speed data transfer solutions, helping companies to transfer mission critical data, On time, anywhere, in any format. <https://www.erst-technology.com/>
- Urgent Technology Ltd provides a highly configurable Facilities Management infrastructure and field service management software to over 30,000 sites worldwide. These sites are typically managed and maintained by over 1 million third party contractors, with the software providing tight financial and regulatory control, while improving performance and encouraging behavior through industry best practice. <http://www.urgtech.com/>
- Statseeker designs, develops, markets, distributes and supports a network infrastructure monitoring (NIM) software tool to blue chip enterprises around the world. Statseeker is currently deployed in over 500 customer sites spanning many industries including Government, Military, Banking, Education, Manufacturing, Aviation, Telecommunications, Retail, Publishing, Automotive and Health. Further information on Statseeker can be read at www.statseeker.com.

For further information please contact Mr Karl Jacoby on 1300 556 673.

Yours faithfully,



Kevin J Sheppard
COMPANY SECRETARY