



# Techniche Limited

ABN 83 010 506 162

Registered Office  
1181 Wynnum Road Cannon Hill Qld 4170  
PO Box 325 Cannon Hill Qld 4170  
Telephone: +61 1300 556 673  
Fax: +61 7 3390 7444  
Website: [www.tcnglobal.net](http://www.tcnglobal.net)

9 March 2012

The Manager  
Australian Stock Exchange Limited  
P O Box H224  
AUSTRALIA SQUARE NSW 1215

Dear Sir,

## **Techniche Limited ABN 83 010 506 162 - ASX Code TCN**

### **Techniche announces the win of major contract with Rontec Limited in the UK**

Techniche is pleased to announce that its UK Subsidiary, Urgent Technology Ltd. ("Urgent or UTL") has been awarded the contract to provide an Enterprise Asset and Contractor Management solution to Rontec Limited under a three year contract. UTL's web based facilities management solution, eMaintenance, will be used by Rontec to provide significant productivity enhancements and cost reduction in the maintenance and management of Rontec's Total brand filling station assets. Since eMaintenance went live on January 23<sup>rd</sup> to manage 493 petrol retail sites, there has been a significant improvement in contractor performance and cost savings.

Urgent was selected after an intensive review process of a number of Asset and Facilities management vendors in the UK. Rontec recently acquired the Total UK retail assets which represent 8% of the UK retail fuel network and comprise 810 service stations. Rontec's Engineering Service Manager, Pat Treanor, said "Urgent Technology's considerable expertise in our industry, combined with their ability to understand our unique requirements, allowed us to make the selection of eMaintenance an easy choice."

Treanor went on to add, "The intuitive nature of eMaintenance makes it a very straightforward and easy way for staff to log maintenance requests and report incidents" and added "but the biggest value is being able to identify very easily where cost savings can be made through accurate, real time reporting".

eMaintenance is quickly becoming the system of choice in a whole host of industries including, petroleum, healthcare and retail. Grahame Done, Country Manager for Urgent UK and Europe said "It's very satisfying to be working with a company like Rontec. They are forward thinking and constantly identifying areas for improvements in efficiency. It's very exciting for us to share these common goals."

Looking to the future, Treanor remarked "Using eMaintenance has incredibly positive implications for our property function. We will now be able to see what's really happening on the ground."

### **About Rontec**

Rontec Ltd is part of Rontec Investments LLP and was founded in 2011 to acquire the assets of Total UK and is a consortium of companies comprising Snax 24, Investec, and Grovepoint Capital. Rontec is one of the leading companies in the independent fuel retailing sector, predominantly using the Total brand on their forecourts. Their service stations network delivers high quality fuels, extensive convenience shop ranges and offers top quality car washes. For further information on their forecourt network, go to [www.total-servicestations.co.uk](http://www.total-servicestations.co.uk).

### **About Urgent Technology**

Urgent Technology is a leading provider of enterprise asset and contractor management solutions with over 15,000 sites under management in 14 countries including the UK, USA, Australia, and 11 countries in Europe. Urgent's flagship product, eMaintenance, is a comprehensive voice and web solution, which has enabled companies such as BP, Little Chef, Murco, Delek, Southern Cross, Rontec, B&Q, and others to have real time visibility and transparency for all their assets and maintenance needs tracking contractors, assets, sites, and all maintenance jobs. For further information on Urgent and other products, go to [www.urgtech.com](http://www.urgtech.com).

### **About Techniche**

Techniche is the parent company of Urgent Technology and is headquartered in Brisbane Australia with market presence in Australia, North America and Europe. Techniche is a global investment company and acquires profitable innovative technology companies and/or technology assets which can be leveraged for deployment through its global presence. Techniche also owns ERST, headquartered in Hamburg Germany, which provides reliable high speed data transfer solutions for over 5500 retail service petrol sites through Europe and for management of bottle recycling deposits throughout Germany. For more information, visit [www.tcnglobal.net](http://www.tcnglobal.net).

### **For further information please contact:**

**Donna Salvatore**, CEO of Techniche USA, Director, Urgent Technology Ltd., Director, ERST GmbH

Chicago  
312 848 1768

Yours faithfully,



Kevin J Sheppard  
COMPANY SECRETARY