



# Techniche Limited

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The Manager  
Australian Stock Exchange Limited  
P O Box H224  
AUSTRALIA SQUARE NSW 1215

Dear Sir,

## **RE: Techniche Limited ABN 83 010 506 162 - ASX Code TCN**

### **Techniche Subsidiary announces US Contract with EZ Energy USA Inc.**

Urgent Technology USA LLC ("Urgent") is pleased to announce that it has been awarded a contract to provide an Enterprise Facilities and Contractor Management solution to EZ Energy USA Inc. under a two year contract. While this contract is not material on its own, the signing demonstrates that increasing revenues from Techniche's overseas operations are gaining momentum.

Urgent's web based facilities management solution, eMaintenance, will be used by EZ Energy USA, Inc. to track all repair and maintenance dispatches, to schedule preventative maintenance, compliance testing, landscaping, facilities cleaning, snow and ice management, and for internal department requests. Since API eMaintenance went live on February 3, 2012 to manage 76 petrol retail sites, there has been a significant improvement in contractor performance and cost savings.

Brian Aiello, Facilities Director for EZ Energy USA said, "We chose Urgent for the advanced technology and live updates that include the IVR system, safety audits, alert messages, work verification and invoice capabilities to start. We feel that the platform will allow us to grow and evolve with the continuing changes in our organization and in the industry in which we do business. Urgent's commitment to appoint an attentive project coordinator helped us to build the strong foundation needed to maximize the value of the tool and meet current and future EZ Energy business requirements".

"Many organizations today can relate to EZ Energy's need for flexibility and real-time data", commented Jesse Klebba, Urgent Technology USA's Regional Manager for North America. "It's common for our customers to get innovative, as they identify opportunities to improve their business and maximize the value of their API eMaintenance system."

API eMaintenance is rapidly becoming the system of choice in the petroleum retail service station industry. Aiello stated that since going live "we have the ability to report on our opportunities and provide supporting documentation for our celebrated success. The IVR system provides real time tracking and automatic updates. Our contractors know where their own employees are from the IVR updates."

When asked about the best features of the system, Brian said he felt that “the responsiveness of all stake holders, the live updates, accountability and reporting were important at a high level”. More specifically, he said “having the ability to create problem codes that are unique to a specific department has assisted EZ Energy to track something as specific as getting the correct sale/marketing POP package to a store”.

#### **About EZ Energy**

EZ Energy USA, Inc. operates gas stations and convenience stores in the United States. The company was incorporated in 2007 and is based in Mansfield, Ohio. EZ Energy USA, Inc. operates as a subsidiary of EZ Energy Ltd. For further information on EZ Energy USA, go to [www.ezenergy.com](http://www.ezenergy.com).

#### **About Urgent Technology**

Urgent Technology is a leading provider of enterprise asset and contractor management solutions with over 15,000 sites under management in 14 countries including the UK, USA, Australia, and 11 countries in Europe. Urgent’s flagship product, eMaintenance, is a comprehensive voice and web solution, which has enabled companies such as BP, Little Chef, Murco, Delek, Southern Cross, Rontec, B&Q, and others to have real time visibility and transparency for all their assets and maintenance needs tracking contractors, assets, sites, and all maintenance jobs. For further information on Urgent and other products, go to [www.urgtech.com](http://www.urgtech.com).

#### **About Techniche**

Techniche is the parent company of Urgent Technology and is headquartered in Brisbane Australia with market presence in Australia, North America and Europe. Techniche is a global investment company and acquires profitable innovative technology companies and/or technology assets which can be leveraged for deployment through its global presence. Techniche also owns ERST, headquartered in Hamburg Germany, which provides reliable high speed data transfer solutions for over 5500 retail service petrol sites through Europe and for management of bottle recycling deposits throughout Germany. For more information, visit [www.tcnglobal.net](http://www.tcnglobal.net).

#### **About API eMaintenance**

The American Petroleum Institute (API) and Urgent Technology Limited (Urgent) signed an agreement to offer Urgent's eMaintenance system to both API members and organizations throughout the U.S. oil and natural gas industry.

Urgent's eMaintenance system is an advanced, user-friendly web-enabled solution designed to capture and complete maintenance requests. Originally developed for retail sites in the United Kingdom, it is now used throughout Europe, in the United States, as well as Australia and New Zealand.

For more information, visit <http://apiemaintenance.com>

**For further information please contact:**

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Yours faithfully,



Kevin J Sheppard  
COMPANY SECRETARY