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## Memorandum

**To:** Market Participants  
**From:** NZX Product Operations  
**Date:** Tuesday, 2 April 2024  
**Subject:** Being AI Limited (BAI) – Issue with order placement via ISV

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### Message:

NZX Market Operations (NZXO) advises that NZX is aware there is an issue currently affecting some NZX Participants' ability to place orders in the ordinary shares of Being AI Limited (BAI) through their independent software vendor (ISV). NZX is actively engaging with NZX Participants and the affected ISV to determine the underlying cause and effect remediation as soon as possible.

Orders are still able to be placed via the NZX trading system, Nasdaq ME.

Please contact NZX Product Operations on +64 4 496 2853 or email [productoperations@nzx.com](mailto:productoperations@nzx.com) with any queries.

ENDS