



8 November 2021

Market Announcements Office
ASX Limited
Level 4
20 Bridge Street
SYDNEY NSW 2000

2021 Virtual AGM Guide

Australia and New Zealand Banking Group Limited (ANZ) today released its 2021 Virtual AGM Guide.

It has been approved for distribution by ANZ's Company Secretary.

Yours faithfully

Simon Pordage
Company Secretary
Australia and New Zealand Banking Group Limited

Virtual AGM Guide

If you choose to participate online at ANZ's 2021 Annual General Meeting (the meeting) you will be able to view a live webcast of the meeting, ask questions online and over the telephone, and submit your votes in real time.

Visit web.lumiagm.com on your smartphone, tablet or computer. You will need the latest versions of Chrome, Safari, Edge or Firefox. Please ensure your browser is compatible.

MEETING ID: 393-369-083

To log in, you must have the following information:



Australian Residents

- > **Username** (SRN or HIN) and
- > **Password** (postcode of your registered address).

Overseas Residents

- > **Username** (SRN or HIN) and
- > **Password** (three-character country code) e.g. New Zealand – NZL; United Kingdom – GBR; United States of America – USA; Canada – CAN.
- > A full list is provided at the end of this guide.

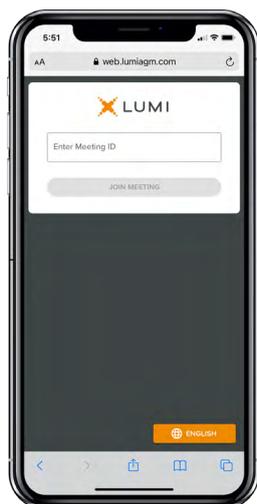
Appointed proxy

To receive your unique username and password, please contact Computershare Investor Services on +61 3 9415 4024 during the online registration period which will open 1 hour before the start of the meeting.

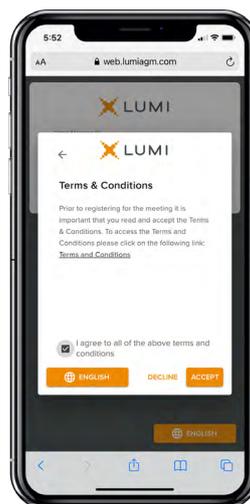
Online registrations will open 1 hour before the start of the meeting (so from 9:00am (AEDT) on Thursday, 16 December 2021)

GETTING STARTED

1 To participate in the meeting, you will be required to enter the unique 9-digit Meeting ID provided above.



2 To proceed into the meeting, you will need to read and accept the Terms & Conditions.



IMPORTANT NOTICE

Notice of Meeting and Proxy Form

You will be able to request a hard copy of the Notice of Meeting and Proxy Form. This will be mailed out to you as a priority.

To request a hard copy of these documents, please call Computershare on:

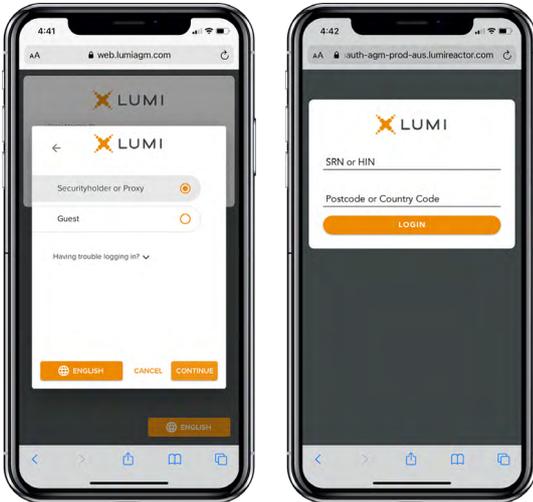
T 1800 11 33 99 within Australia
T +61 3 9415 4010 outside Australia

Your completed form must be received by 10:00am (AEDT) Tuesday, 14 December 2021.

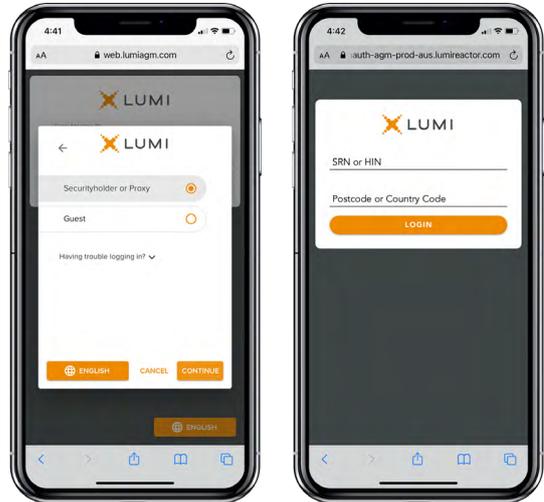
Once completed, mail your form with the included reply paid envelope or Fax to:

F 1800 783 447 within Australia
F +61 3 9473 2555 outside Australia

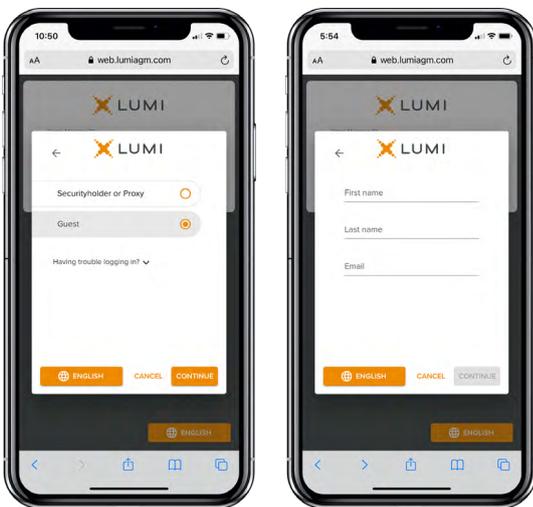
3 To register as a securityholder, select 'Securityholder or Proxy' and enter your SRN or HIN and Postcode or Country Code.



4 To register as a proxyholder, select 'Securityholder or Proxy' and you will need your username and password as provided by Computershare. In the 'SRN or HIN' field enter your username and in the 'Postcode or Country Code' field enter your password.



5 To register as a guest, select 'Guest' and enter your name and email address.



6 Once logged in, you will see the home page, which displays the meeting title and name of the registered securityholder, nominated proxy or guest.



ICON DESCRIPTIONS



The broadcast bar allows you to view and listen to the proceedings



Home page icon, displays meeting information



Questions icon, used to ask questions



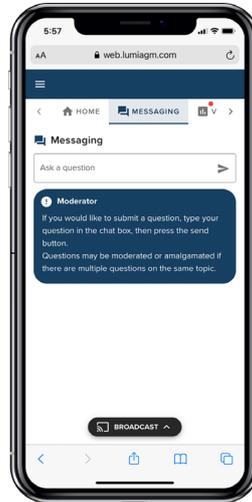
Voting icon, used to vote. Only visible when the Chairman opens the poll

- 7 To view the webcast you must tap the broadcast arrow on your screen and press the play button. Toggle between the up and down arrow to switch between screens.



8 To ask questions

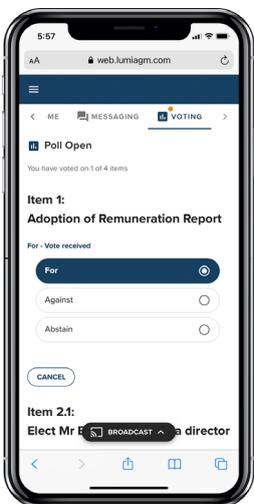
Tap on the Questions icon  type your question in the chat box at the top of the screen and then select the send icon . Confirmation that your message has been received will appear. To ask questions over the phone, please see question 20 in the 2021 Virtual AGM Frequently Asked Questions document.



9 To vote

- When the Chairman declares the poll open:
- > A voting icon  will appear on your device and the Meeting Resolutions will be displayed.
 - > To vote tap one of the voting options. Your response will be highlighted.
 - > To change your vote, simply press a different option to override.

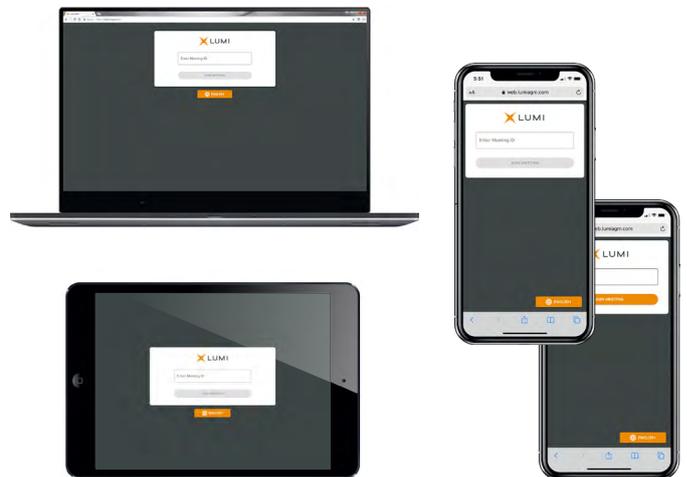
The number of items you have voted or yet to vote on, is displayed at the top of the screen. Votes may be changed up to the time the Chairman closes the poll.



On some devices, to vote, you may need to minimise the webcast by selecting the arrow in the broadcast bar. Audio will still be available. To return to the webcast after voting, select the arrow again.

For assistance

If you require assistance prior to or during the Meeting, please call [+61 3 9415 4024](tel:+61394154024).



Country codes

Select your country code from the list below and enter it into the **password** field.

| | | | | |
|---|---------------------------------------|---|---|--|
| ABW ARUBA | COM COMOROS | IND INDIA | MTQ MARTINIQUE | SPM ST PIERRE AND MIQUELON |
| AFG AFGHANISTAN | CPV CAPE VERDE | IOT BRITISH INDIAN OCEAN TERRITORY | MUS MAURITIUS | SRB SERBIA |
| AGO ANGOLA | CRI COSTA RICA | IRL IRELAND | MWI MALAWI | STP SAO TOME AND PRINCIPE |
| AIA ANGUILLA | CUB CUBA | IRN IRAN ISLAMIC REPUBLIC OF | MYS MALAYSIA | SUR SURINAME |
| ALA ALAND ISLANDS | CXR CHRISTMAS ISLAND | IRQ IRAQ | MYT MAYOTTE | SVK SLOVAKIA |
| ALB ALBANIA | CYM CAYMAN ISLANDS | ISL ICELAND | NAM NAMIBIA | SVN SLOVENIA |
| AND ANDORRA | CYP CYPRUS | ISM BRITISH ISLES | NCL NEW CALEDONIA | SWE SWEDEN |
| ANT NETHERLANDS ANTILLES | CZE CZECH REPUBLIC | ISR ISRAEL | NER NIGER | SWZ SWAZILAND |
| ARE UNITED ARAB EMIRATES | DEU GERMANY | ITA ITALY | NFK NORFOLK ISLAND ISLANDS | SYC SEYCHELLES |
| ARG ARGENTINA | DJI DJIBOUTI | JAM JAMAICA | NGA NIGERIA | SYR SYRIAN ARAB REPUBLIC |
| ARM ARMENIA | DMA DOMINICA | JEY JERSEY | NIC NICARAGUA | TCA TURKS AND CAICOS ISLAND |
| ASM AMERICAN SAMOA | DNK DENMARK | JOR JORDAN | NIU NIUE | TCO CHAD |
| ATA ANTARCTICA | DOM DOMINICAN REPUBLIC | JPN JAPAN | NLD NETHERLANDS | TGO TOGO |
| ATF FRENCH SOUTHERN TERRITORIES | DZA ALGERIA | KAZ KAZAKHSTAN | NOR NORWAY | THA THAILAND |
| ATG ANTIGUA AND BARBUDA | ECU ECUADOR | KEN KENYA | NPL NEPAL | TJK TAJIKISTAN |
| AUS AUSTRALIA | EGY EGYPT | KGZ KYRGYZSTAN | NRU NAURU | TKL TOKELAU |
| AUT AUSTRIA | ERI ERITREA | KHM CAMBODIA | NZL NEW ZEALAND | TKM TURKMENISTAN |
| AZE AZERBAIJAN | ESH WESTERN SAHARA | KIR KIRIBATI | OMN OMAN | TLS EAST TIMOR DEMOCRATIC REP OF |
| BDI BURUNDI | ESP SPAIN | KNA ST KITTS AND NEVIS | PAK PAKISTAN | TMP EAST TIMOR |
| BEL BELGIUM | EST ESTONIA | KOR KOREA REPUBLIC OF | PAN PANAMA | TON TONGA |
| BEN BENIN | ETH ETHIOPIA | KWT KUWAIT | PCN PITCAIRN ISLANDS | TTO TRINIDAD & TOBAGO |
| BFA BURKINA FASO | FIN FINLAND | LAO LAO PDR | PER PERU | TUN TUNISIA |
| BGD BANGLADESH | FJI FIJI | LBN LEBANON | PHL PHILIPPINES | TUR TURKEY |
| BGR BULGARIA | FLK FALKLAND ISLANDS(MALVINAS) | LBR LIBERIA | PLW PALAU | TUV TUVALU |
| BHR BAHRAIN | FRA FRANCE | LBY LIBYAN ARAB JAMAHIRIYA | PNG PAPUA NEW GUINEA | TWN TAIWAN |
| BHS BAHAMAS | FRO FAROE ISLANDS | LCA ST LUCIA | POL POLAND | TZA TANZANIA UNITED REPUBLIC OF |
| BIH BOSNIA & HERZEGOVINA | FSM MICRONESIA | LIE LIECHTENSTEIN | PRI PUERTO RICO | UGA UGANDA |
| BLM ST BARTHELEMY | GAB GABON | LKA SRI LANKA | PRK KOREA DEM PEOPLES REPUBLIC OF | UKR UKRAINE |
| BLR BELARUS | GBR UNITED KINGDOM | LSO LESOTHO | PRT PORTUGAL | UMI UNITED STATES MINOR OUTLYING |
| BLZ BELIZE | GEO GEORGIA | LTU LITHUANIA | PRY PARAGUAY | URY URUGUAY |
| BMU BERMUDA | GGY GUERNSEY | LUX LUXEMBOURG | PSE PALESTINIAN TERRITORY OCCUPIED | USA UNITED STATES OF AMERICA |
| BOL BOLIVIA | GHA GHANA | LVA LATVIA | PYF FRENCH POLYNESIA | UZB UZBEKISTAN |
| BRA BRAZIL | GIB GIBRALTAR | MAC MACAO | QAT QATAR | VAT HOLY SEE (VATICAN CITY STATE) |
| BRB BARBADOS | GIN GUINEA | MAF ST MARTIN | REU REUNION | VCT ST VINCENT & THE GRENADINES |
| BRN BRUNEI DARUSSALAM | GLP GUADELOUPE | MAR MOROCCO | ROU ROMANIA | VEN VENEZUELA |
| BTN BHUTAN | GMB GAMBIA | MCO MONACO | RUS RUSSIAN FEDERATION | VGB BRITISH VIRGIN ISLANDS |
| BUR BURMA | GNB GUINEA-BISSAU | MDA MOLDOVA REPUBLIC OF | RWA RWANDA | VIR US VIRGIN ISLANDS |
| BVT BOUVET ISLAND | GNQ EQUATORIAL GUINEA | MDG MADAGASCAR | SAU SAUDI ARABIA KINGDOM OF | VNM VIETNAM |
| BWA BOTSWANA | GRC GREECE | MDV MALDIVES | SCG SERBIA AND MONTENEGRO | VUT VANUATU |
| CAF CENTRAL AFRICAN REPUBLIC | GRD GRENADA | MEX MEXICO | SDN SUDAN | WLF WALLIS AND FUTUNA |
| CAN CANADA | GRL GREENLAND | MHL MARSHALL ISLANDS | SEN SENEGAL | WSM SAMOA |
| CCK COCOS (KEELING) | GTM GUATEMALA | MKD MACEDONIA FORMER YUGOSLAV REP | SGP SINGAPORE | YEM YEMEN |
| CHE SWITZERLAND | GUF FRENCH GUIANA | MLI MALI | SGS STH GEORGIA & STH SANDWICH ISL | YMD YEMEN DEMOCRATIC |
| CHL CHILE | GUM GUAM | MLT MALTA | SHN ST HELENA | YUG YUGOSLAVIA SOCIALIST FED REP |
| CHN CHINA | GUY GUYANA | MMR MYANMAR | SJM SVALBARD & JAN MAYEN | ZAF SOUTH AFRICA |
| CIV COTE D'IVOIRE | HKG HONG KONG | MNE MONTENEGRO | SLB SOLOMON ISLANDS | ZAR ZAIRE |
| CMR CAMEROON | HMD HEARD AND McDONALD ISLANDS | MNG MONGOLIA | SLE SIERRA LEONE | ZMB ZAMBIA |
| COD CONGO DEMOCRATIC REPUBLIC OF | HRV CROATIA | MNP NORTHERN MARIANA ISLANDS | SLV EL SALVADOR | ZWE ZIMBABWE |
| COG CONGO PEOPLES REPUBLIC OF | HND HONDURAS | MOZ MOZAMBIQUE | SMR SAN MARINO | |
| COK COOK ISLANDS | HTI HAITI | MRT MAURITANIA | SOM SOMALIA | |
| COL COLOMBIA | HUN HUNGARY | MSR MONTserrat | | |
| | IDN INDONESIA | | | |
| | IMN ISLE OF MAN | | | |

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