

Q1 21



Keeping Families Safe
and Connected

MGM Wireless Limited
(ASX: MWR)

27 October 2020



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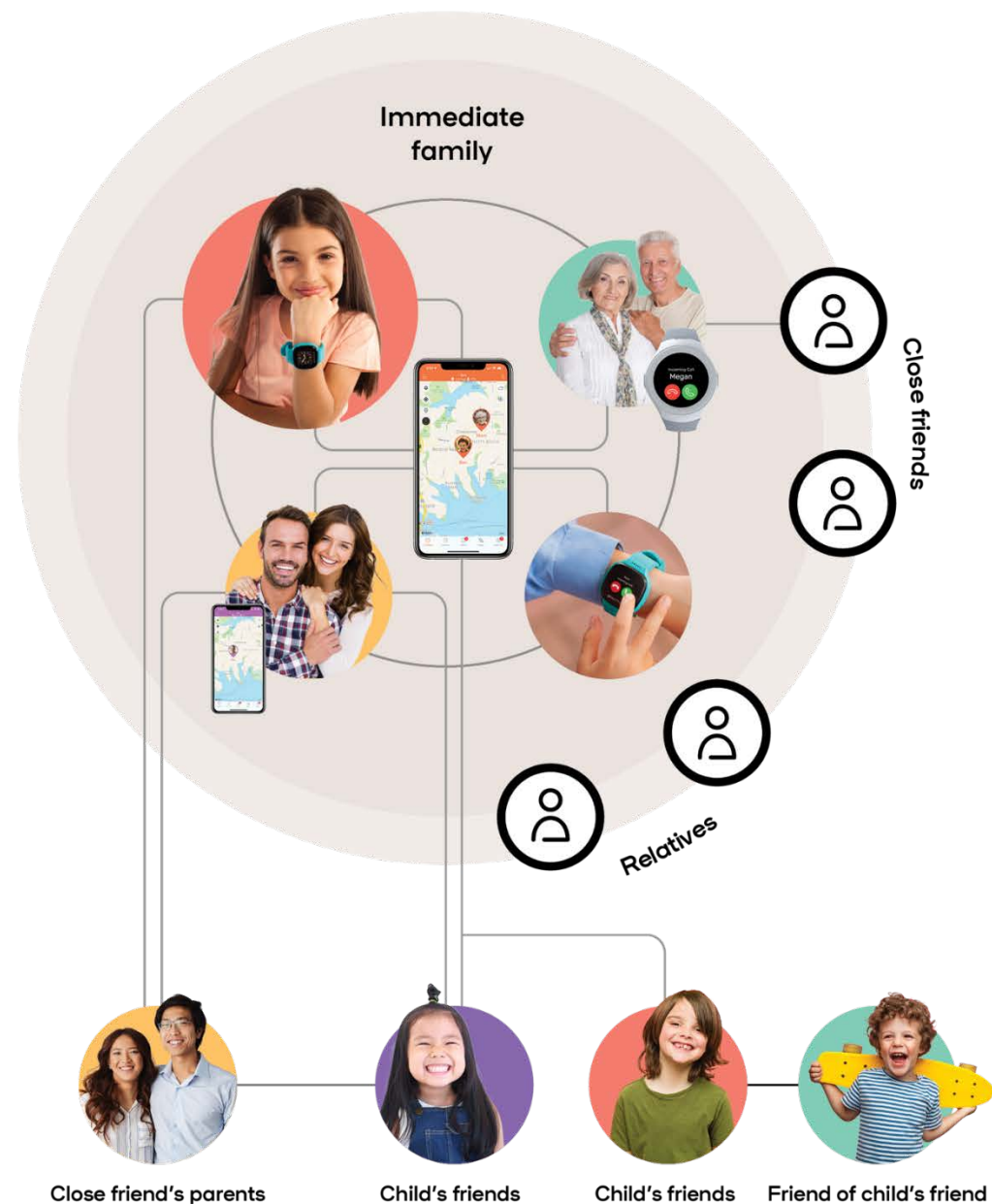
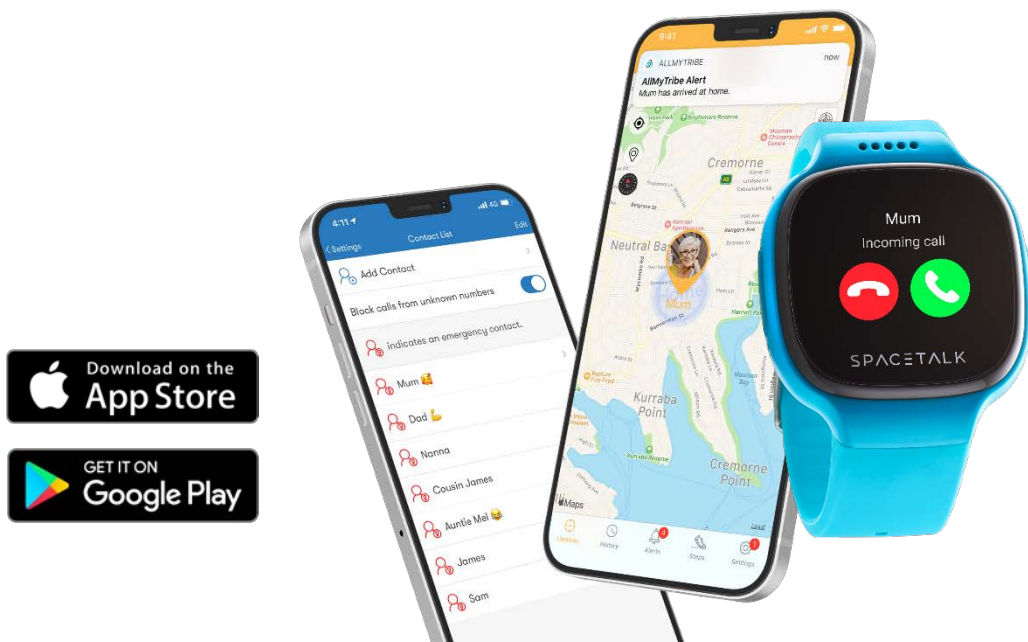
All dollar values are in Australian dollars (A\$) unless otherwise stated.

Definitions:

- FY = financial year ended 30 June
- Q1 = quarter ended 30 September

Our purpose

To build socially responsible technologies for families to feel safe and connected, so that they can live with support, independence and confidence.



Q1 FY21 financial highlights



During
COVID-19

Record Spacetalk and Company performance



Revenue
+18%

pcp to **\$2.3m**



Device Revenue

+10%

pcp to \$1.9m

App Revenue

+75%

pcp to \$0.4m

App ARR

+77%

pcp to \$1.7m

Highest
grossing app

in the Navigation
category in
Australia¹



★★★★★
4.3 user satisfaction rating



★★★★★
4.1 user satisfaction rating



Revenue of \$0.4m, -18% pcp



Record revenue, COVID-19 cost controls

Revenue

+10%

pcp to \$2.7m

Gross Profit

Flat

pcp to \$1.6m

Operating Expenses

- 42%

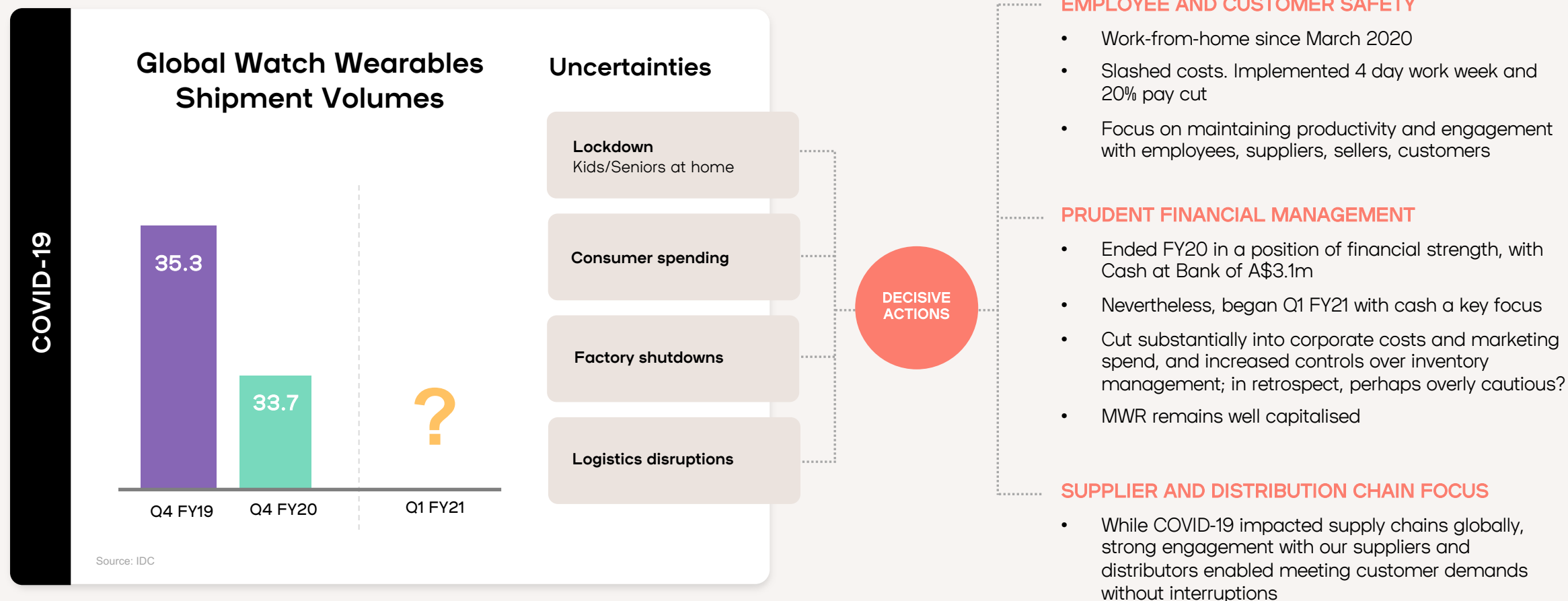
pcp to \$1.2m

Q1 FY21 context

CUSTOMER DEMAND

The big unknown!

Facing uncertainty in a year of extraordinary circumstances

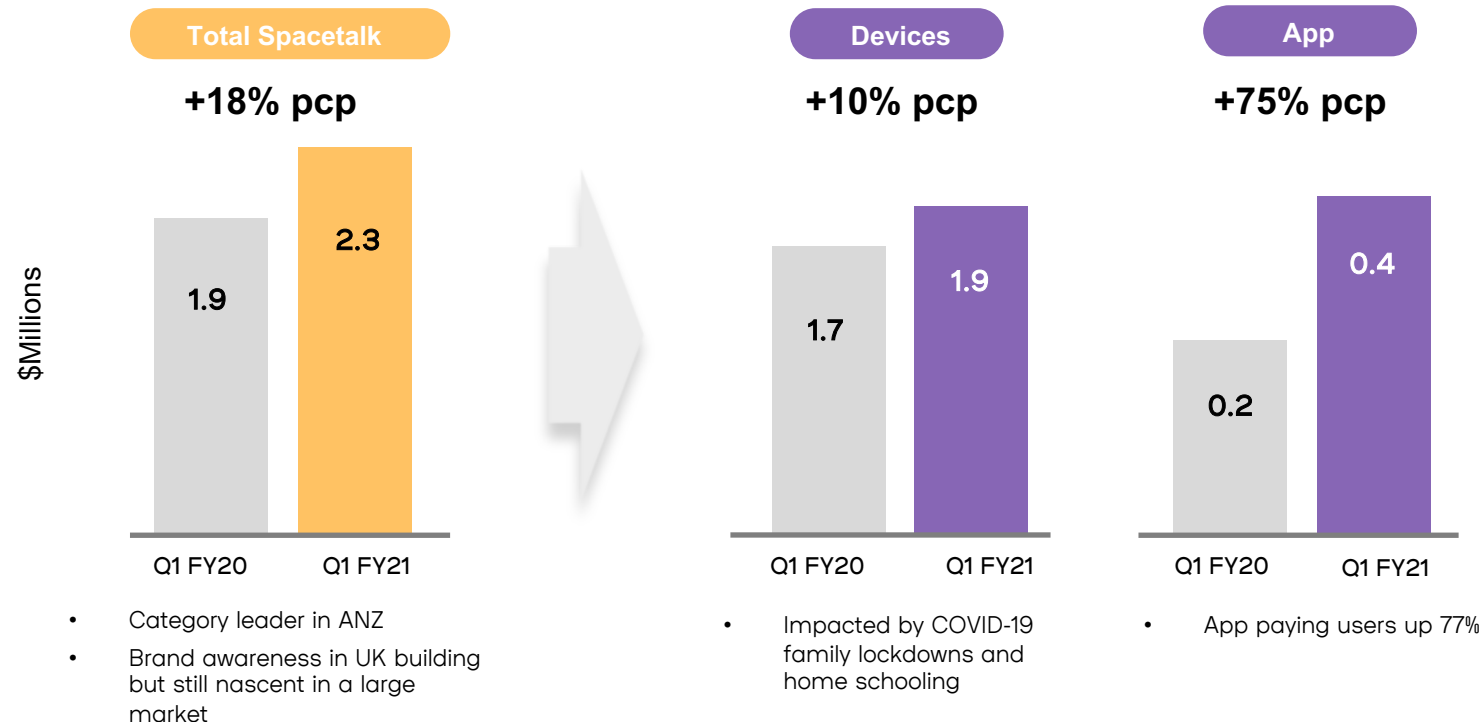


Q1 FY21 segment overview



During
COVID-19

Resilient revenue growth despite COVID-19 impact



-18% pcp



Q1 FY21 operational highlights

Product expansion



Spacetalk Life launched, with brand awareness campaigns and on-line sales



SPACETALK KIDS

Spacetalk Kids 2 go-to-market planning and bricks and mortar retailer dialogues

Watch this space



During COVID-19

Exciting new partnerships



Vodafone commenced selling device and mobile services on monthly plans



Launched on amazon.co.uk



Spacetalk Life ranging at JB HiFi stores nationally¹



Provided trybooking school customers with SMS services via jointly developed API



Platform innovation

Significant development of new in-app embedded services



Investment in people

Recruited seasoned talent into marketing, product development, distribution, communications and analytics



Enhanced business performance tracking

Increased analytics for tracking customer engagement metrics

1. Announced post Q2 FY21 on 7 October 2020.

Our value proposition

1

Global market
opportunity

2

Multiple products,
geographies and
customer segments

3

Leader
in our niche

4

Gaining
sales traction



Global market opportunity

Massive market: fast growing for kids, developing for seniors



Kids

30%

of all smartwatch sales will be to children aged 5-13

\$52B

Global spending on wearables forecast in 2020

109M

Global smartwatch shipments expected to reach 108.91m by 2024 from of 43.87m in 2018 (CAGR of 14.5%)



Seniors

1.14B

Aged 60 years and older by 2030

1.3M

Aged care consumers in Australia

\$27B

Australian public and private contributions to aged care in 2018-19.

Multiple geographies

Gaining sales traction

Q1 FY21

Devices: more products, better penetration

SPACETALK KIDS

- Market leader with focus on channel penetration
- Spacetalk Kids 2 go-to-market planning and bricks and mortar retailer dialogues

SPACETALK LIFE

- Launched, with brand awareness campaigns and on-line sales through the Company's e-commerce site for most of the quarter
- Building market traction despite paired back go-to-market due to COVID-19
- Launched at JB Hi-Fi's 197 stores nationwide earlier this month

\$1.6m

Retail and Telco partners

▲ 7%

\$0.3m

Company Ecommerce

▲ 32%

\$34

Customer Acquisition Cost

▼ 44%



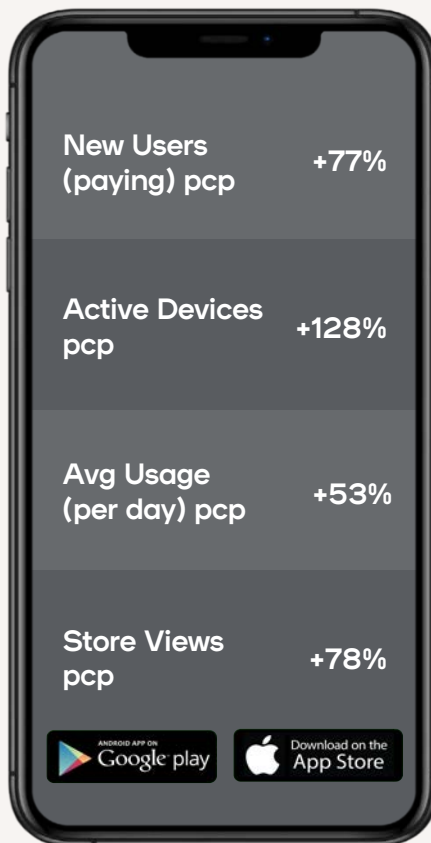
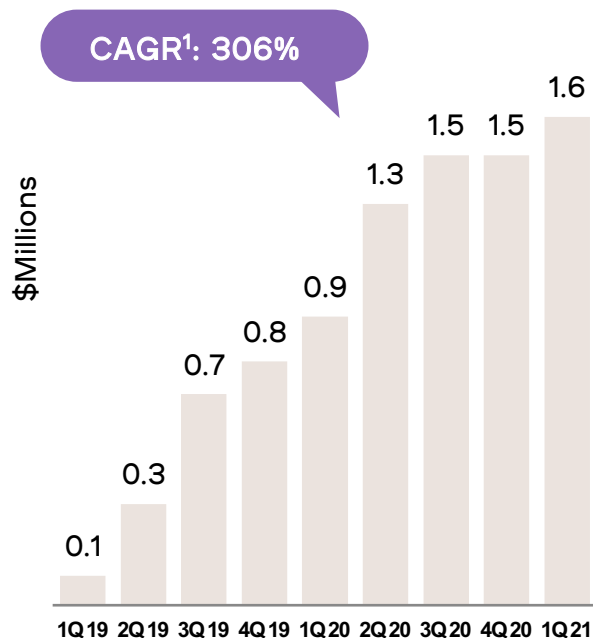
Watch
this space

Multiple geographies

Gaining sales traction

App: higher ARR, more features and users

Annualised Recurrent Revenue (ARR)



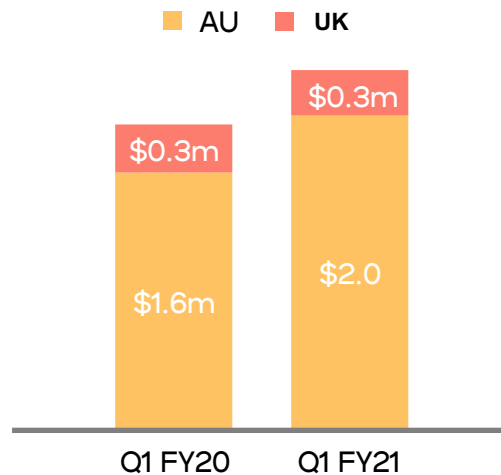
Q1 FY21 App updates

- Improved customer onboarding and pairing experience
- Spacetalk Life - new seniors specific features - eg. location on request, medication reminders, Bluetooth pairing to assisted hearing devices



Multiple geographies

Gaining sales traction



- ANZ revenue up 22%; category leader
- In the UK timing of market entry during COVID-19 impacting

UK initiatives:

- Launch on Amazon.co.uk
- Sky continues to invest in marketing
- Company investing in team and increasing brand awareness

902 stores

In ANZ and the UK

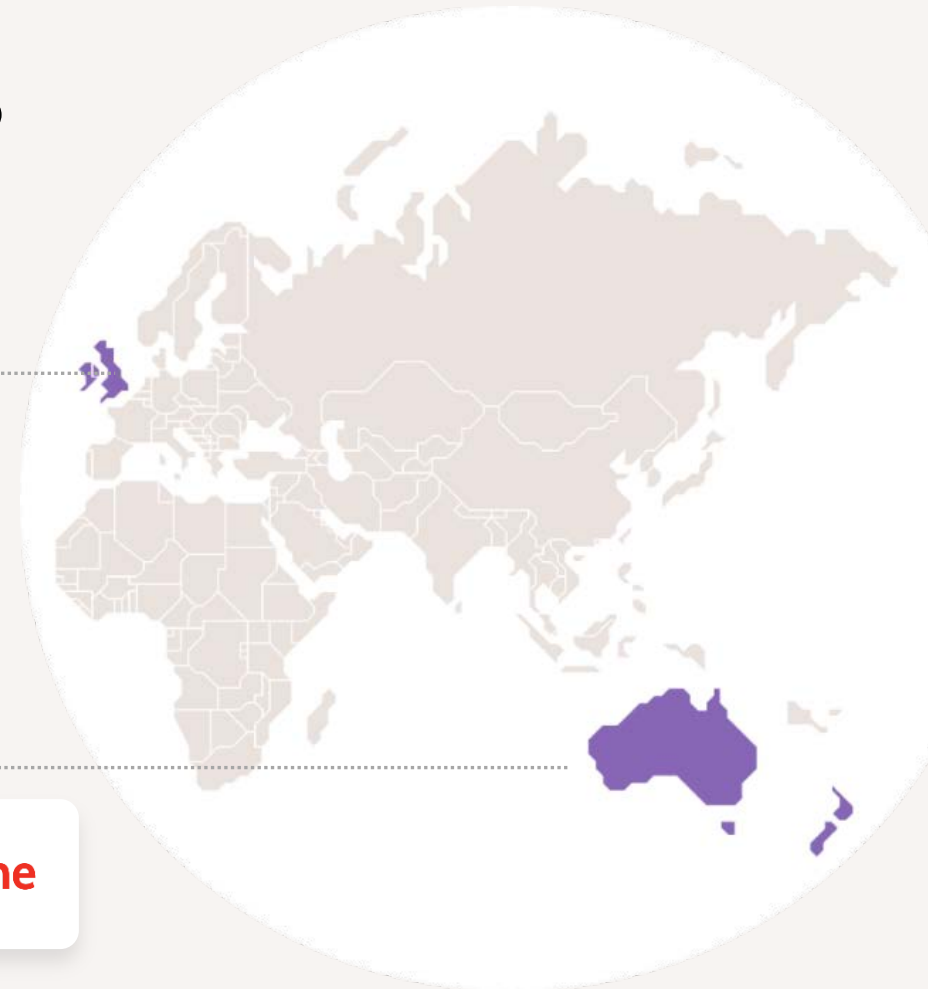
UK New in Q1 FY21

amazon.co.uk

ANZ New in Q1 FY21

JB HI-FI
Spacetalk Life

vodafone



Leader in our niche

Best-in-class product

Spacetalk Kids: market leader | Spacetalk Life: one-of-a-kind



 SPACETALK



Most Others

Reliable mobile coverage across Australia, New Zealand and UK
External Mobile antenna placement in watch frame maximises mobile reception
High Accuracy Location Technology with licensed Google Maps™
Scratch resistant glass touch screen
High quality painted gloss finish
Complies with Australian telecommunications network requirements
Tested and certified to Australian standards and safe for kids
Your family's data security stored in Australia
Data protected by Australian privacy and security laws
AllMyTribe Apps 100% developed in Australia
Spacetalk Life is the ONLY smartwatch connected to a mobile network operator



AUSTRALIA



AUSTRALIA



Overseas



Overseas



Leader in our niche

Growing market share

-10%



Mobile phones¹

Why? Market saturation, Increased replacement cycle, Alternatives - WEARABLES

+12.4%



Wearables¹

Watch wearables (fastest growing category): +14.5%



47% yoy growth in FY20

1. Source: IDC, CAGR growth rates from 2018 to 2024.

- 
- New products
 - New demographics
 - New geographies
 - Bigger investment in technology
 - Bigger investment in people talent
 - Broadened sales channels
 - Better performance tracking
 - Active investor relations

Exciting new agreements

VODAFONE partnership SPACETALK

- Vodafone commences roll out of Spacetalk kid's mobile phone smartwatch on monthly plans in retail stores
- Onboarding post exhaustive Spacetalk device testing and certification by Vodafone
- Efforts over the Quarter centred on investing in marketing and training, with sales beginning to ramp up

"The Spacetalk Watch is a natural fit for Australian families and we are proud to be the first Australian Telco to partner with MGM Wireless to bring this innovative device to the market"

- Vodafone Head of Devices, Ian Walls



Strategic value for Telco carriers

- ✓ Win the home and family, creating stickiness
- ✓ Opportunity to transition the "kid" to their first smartphone
- ✓ New connected growth amongst a flat/declining mobile market
- ✓ Every sale is a new service added to the network

Improved customer experience / NPS

- ✓ Enhanced product affordability - payments on monthly plan cf. upfront
- ✓ Greater choice for consumers - carriers will create multi product offers - phone+watch, etc.

Expand Spacetalk's leadership globally

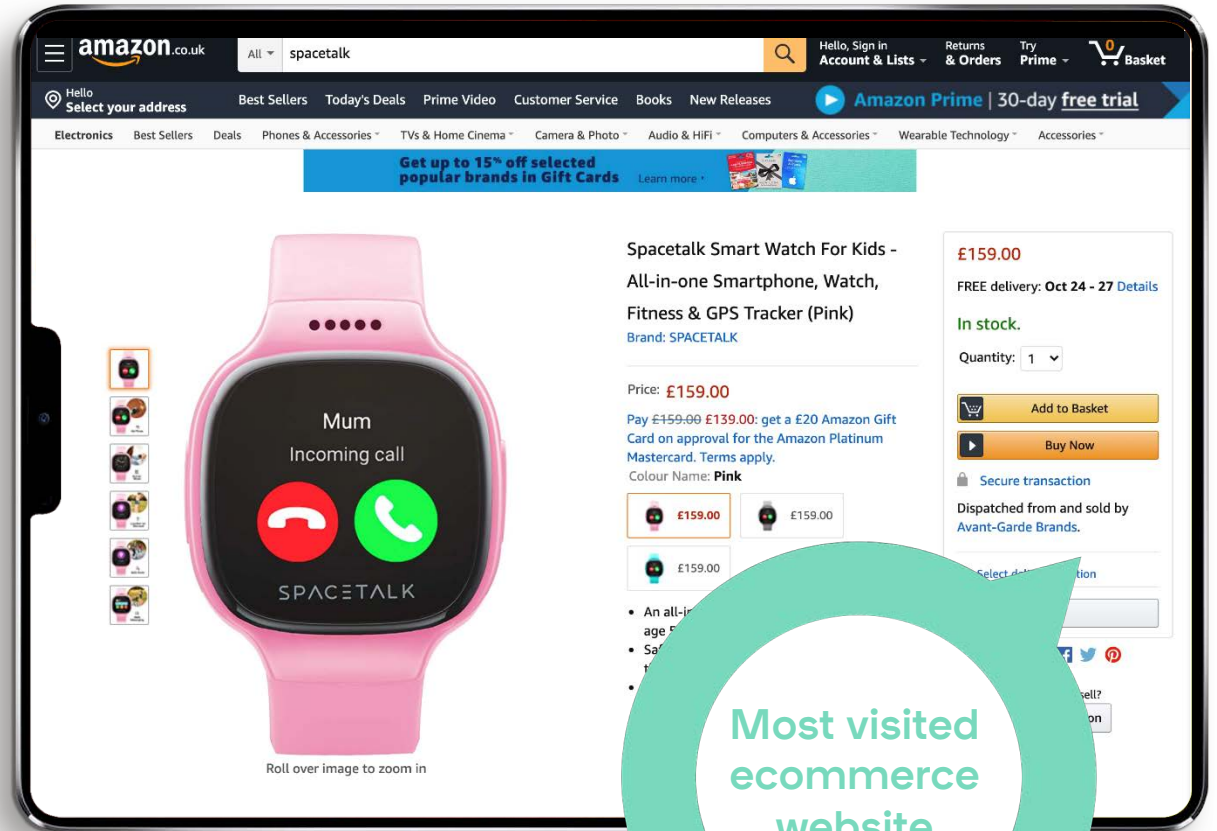
- ✓ Significantly grows market awareness, by leveraging Vodafone/TPG's marketing engine and customer base
- ✓ Increases market place/industry credibility, as carriers carry a small range of products and have robust testing processes

Exciting new agreements

Amazon.co.uk

SPACETALK

- Spacetalk selling on Amazon uk via retailer with strong consumer electronics background
- Most visited ecommerce website in the UK
- Market reach - 51% of the population; 34 million unique visits and 453 million total visits in August 2020, with Consumer Electronics and Technology being the highest audience interest category



amazon.co.uk

Exciting new agreements

JB Hi-Fi in-store ranging SPACETALK LIFE

- Spacetalk Life commences selling through 197 JB Hi-Fi stores in Australia
- First bricks and mortar retail distribution
- Follows on-line launch and excellent customer feedback
- Significant distribution channel and exciting endorsement of a new market opportunity

JB HI-FI

197

stores in Australia
now selling
Spacetalk Life

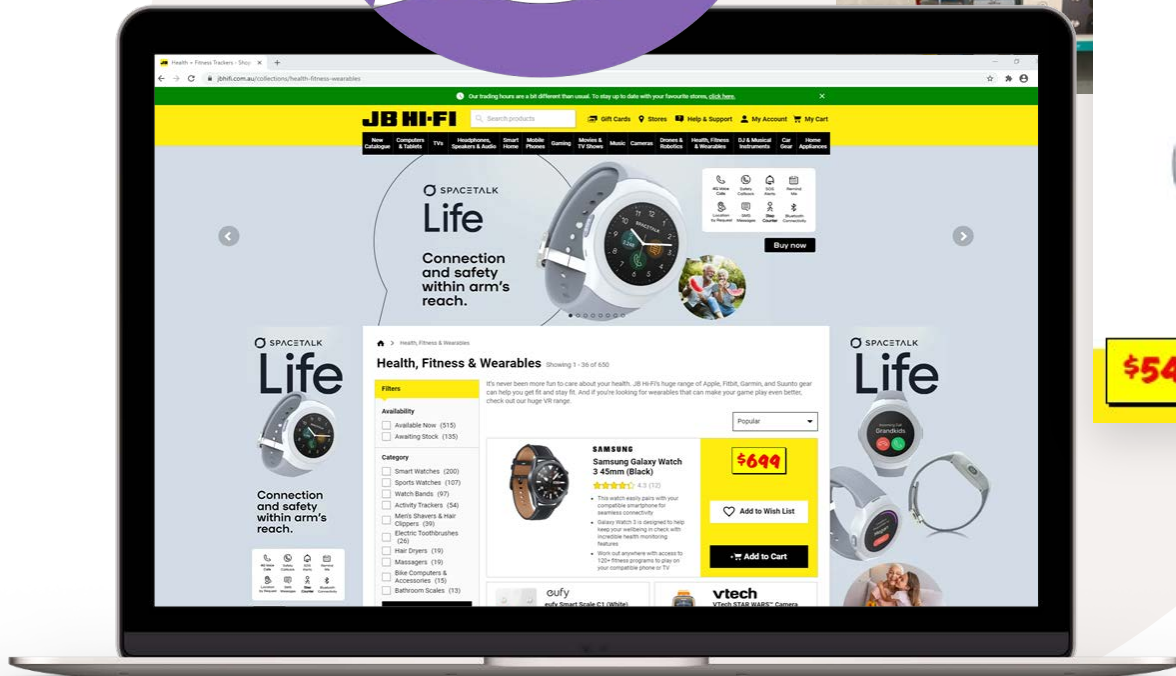


NEW RELEASE

SPACETALK
SPACETALK Life Seniors Smart
Watch 4G (Grey)



\$549

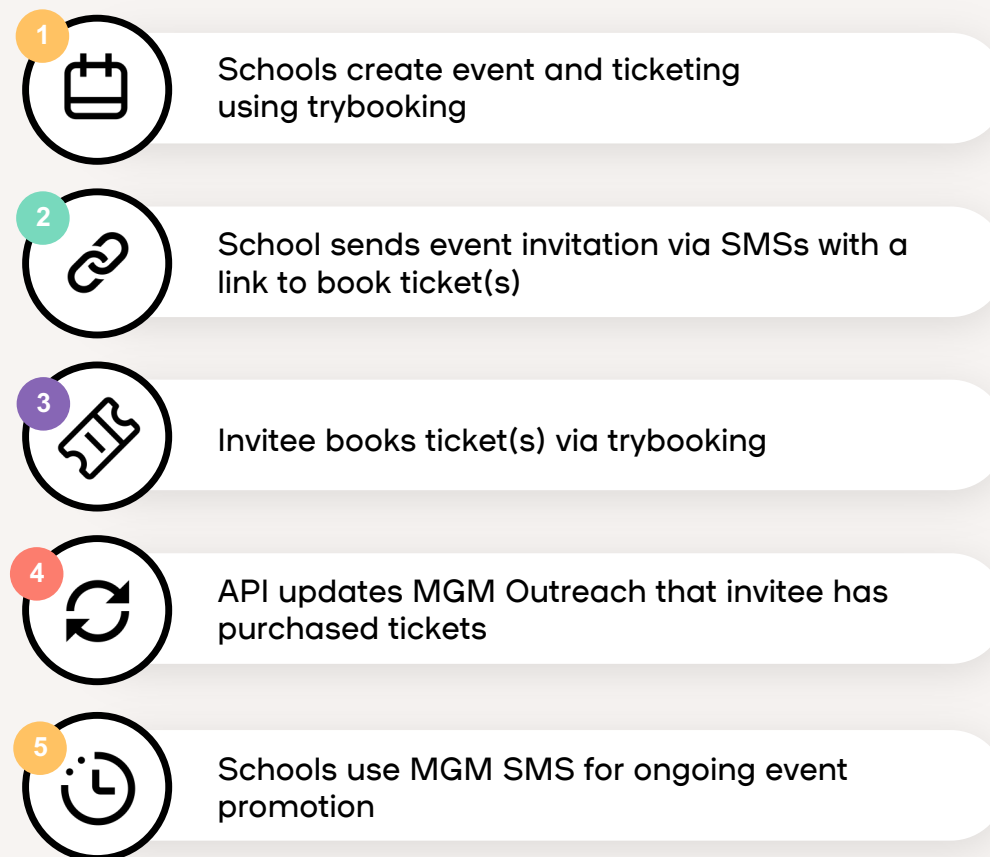


Exciting new agreements

MGM Schools - trybooking


The MGMOutReach+ platform allows schools to contact parents via SMS, App, email and social media for school event reminders and emergencies.

- Allows schools to use MGM SMS services for trybooking ticketing and event reminder
- Allows schools to communicate to Parents through one system
- Seamless integration via MGM & trybooking API
- New application and revenue for MGM Outreach



Business strategy

Growing our market-leadership position



Increase brand awareness through digital and non-digital channels



Expand online and bricks-and-mortar sales channels



Improve in-store presence and sell-through with retailers and mobile network operators



Build Business-Business-Consumer (B2B2C) partnerships



Enter new markets - adjacent geographies and use cases



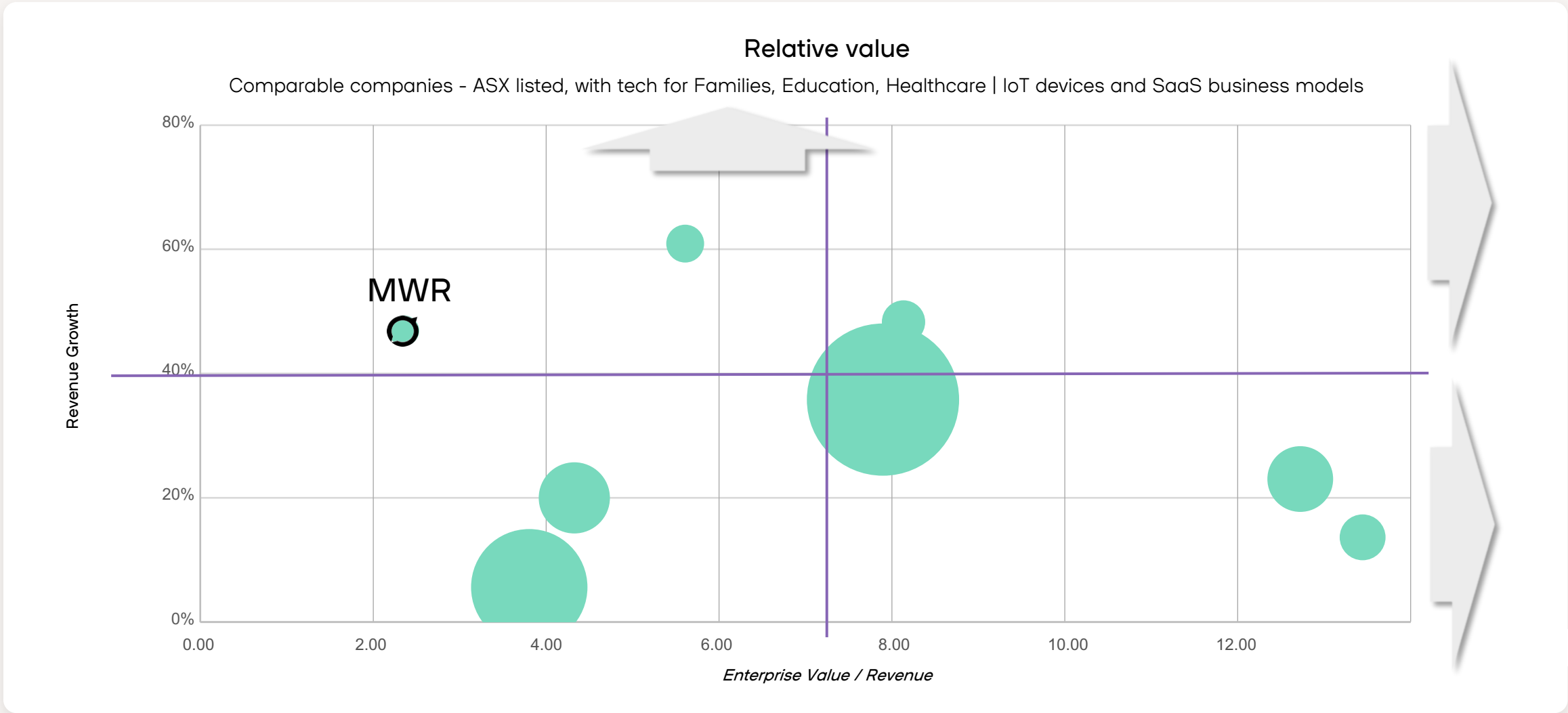
Become the software platform for safe media/content delivery and social interaction for families

Investment highlights

- **Strong business value proposition:**
 - ✓ global market opportunity
 - ✓ multiple products, geographies & customer segments
 - ✓ leader in our niche
 - ✓ gaining sales traction
- **History of pioneering technology innovations for families**
- **Experienced and significant management team committed to our Purpose**
- **Extensive new adjacent markets**
 - ✓ geographies - Europe, US
 - ✓ use cases - media, gamification, education, health, NDIS, field workers, others
 - ✓ B2B2C - media, health insurance, assisted living, aged care, others
- **Significant growth opportunity to be the platform for safe media/content delivery and social interaction for children, seniors and families**



Investment highlights



Source: ASX, Company reports.
Footnote: Market data as at 30 September.

Bubble size = Market capitalisation.
Enterprise value = market capitalisation + net debt.

Revenue growth - FY19 to FY20.



Corporate snapshot

Experienced Board with a proven track record

MWR.ASX Overview¹

ASX Code	MWR
Shares on Issue	165,186,476
Unquoted Options	19,500,000
Retention Rights	737,500
Share Price	\$0.15
Market Capitalisation (fully diluted)	\$27,813,596
Number of shareholders	1,581
Date Founded	2001
Year of Listing	2003

1. As at 30 September 2020.



Mark Fortunatow

Chairman / Founder / Chief Executive Officer

B.Sc. (Ma.Sc.) B.Ec

- 27 years of senior executive management experience
- Founded and sold several successful technology-based enterprises



Dr Brandon Gien

Non-Executive Director

D EnvDes, BID

- Founder and CEO of Good Design Australia.
- Former Senator of the World Design Organization.



Martin Pretty

Non-Executive Director

B.A. (Hons), GradDipAppFin

- 20 years investment and finance industry experience.
- MD of Equitable Investors and former AFR Journalist.

"FY20 was a year of significant strategic progress towards our Purpose, strong revenue growth, exciting new product developments and launches, entries into new markets and distribution partnerships, and the attraction of high quality people talent to our Board and management."

Mark Fortunatow – Chairman and CEO

Our reason for life

We exist to enrich connections between families, schools and society.

SPACETALK



★★★★★

Brilliant solution

"This is a terrific product - works reliably, clear voice calls, and fantastic features. We love this is mostly a watch but allows us to have contact with our 10 year old daughter if we need to. No distractions at school, no internet or games, just the necessary safety functions. Has given us the confidence to let her walk to the shops or home from school, we can change plans with her if we need to at school pickup, and she loves being able to call on a sleepover before bed and know we are in easy reach if she needs us. Also as it is a watch she doesn't forget it or put it down anywhere. Love it."

- Customer Review

★★★★★

Great for the less confident child

"My son uses this on a daily basis going to his friends, phoning him to come back home, he contacts his uncle's, aunt's and grandparents. I've not used it in the same way I expected. Just by him having it I feel much less anxious about him being on his own and exploring."

- Ross Petrie

★★★★★

FANTASTIC

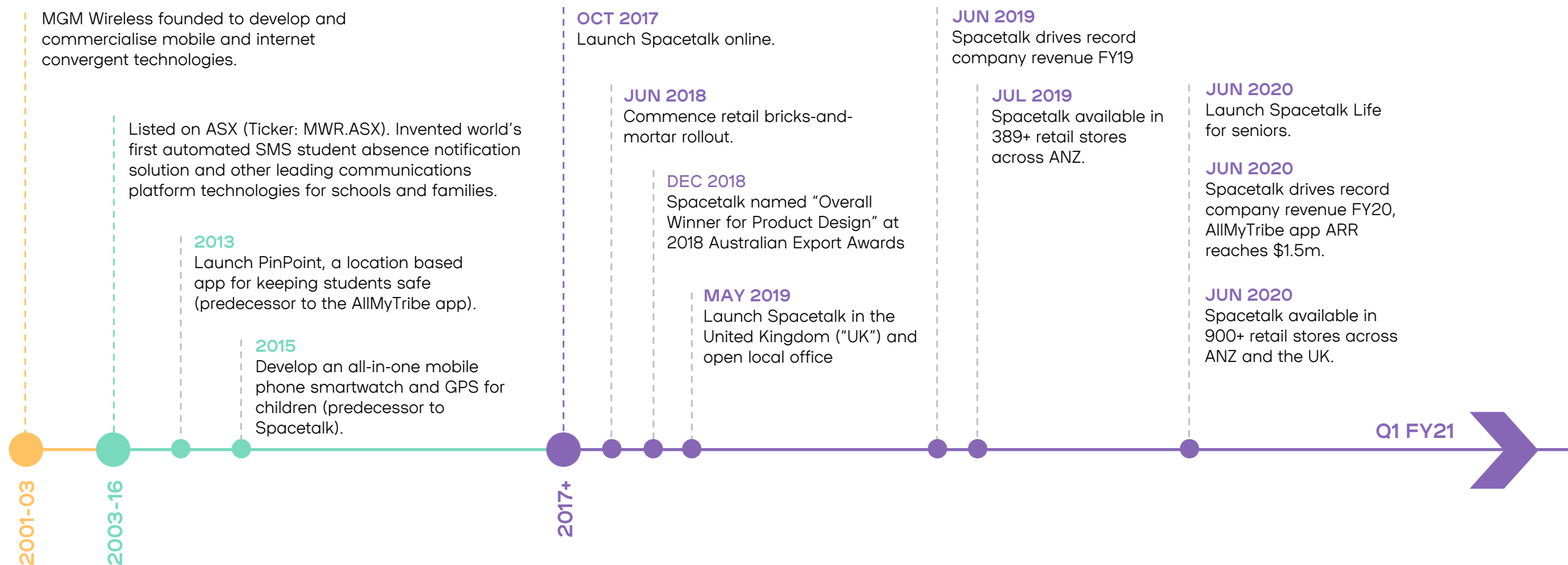
"We bought 2 of these for our 8yr and 11yr olds. They have given us great peace-of-mind that we can track, call or text them when giving them some freedom. We have dealt with the company directly and they have been fantastic. I told a friend about them and she went and purchased one the next day!"

- Natasha Koole



Our history

Pioneering technologies to keep families safe and connected



Business model

Track record of success



Develop

MGM Wireless designed and developed the Spacetalk range for children and seniors.



Distribute

Through Spacetalk website, leading telcos, and bricks and mortar retailers.



Subscribe

Spacetalk users subscribe to AllMyTribe app generating recurring revenues (SaaS).



Market

Extensive marketing campaigns to drive sales in store and online.



Expand

Additional products currently under development with new international markets being entered.



FY20 highlights

Up
47%

Total Revenue

\$10.5m



SPACETALK

Device Revenue
+53%
pcp to \$6.4m

App Revenue
+180%
to \$1.2m

App ARR
+89%
to \$1.5m

Highest grossing app in the
Navigation category in Australia¹

★★★★☆
4.1 user satisfaction rating¹

MGM Schools

\$1.3m contract with WA Department of Education

Revenue up 25% pcp to \$2.7m

EBITDA contribution up 58% to \$1.9m**

Cash at Bank
\$3.1m

Plus \$2.5m SPP proceeds



New Product

SPACETALK LIFE

Launch of Spacetalk Life -
a wearable smartphone, watch and
GPS device for the seniors market



Increased distribution

902 stores

in ANZ and UK

New tier-1 online and
bricks-and-mortar sales channels

JB HI-FI

vodafone

Officeworks

THE GOOD GUYS

Spark

dick smith

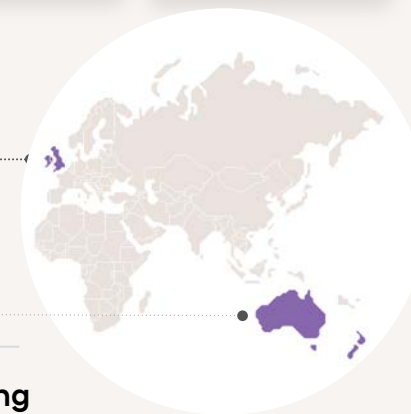
noel leeming

Harvey Norman
NEW ZEALAND'S HOME OF ELECTRICAL

UK market entry

Currys **PC World**

sky



Significant investment in strengthening
the Board and senior executive team

1. San Francisco based market research company App Annie appannie.com/en/

** (excl. corporate overheads)

FY20 segment overview



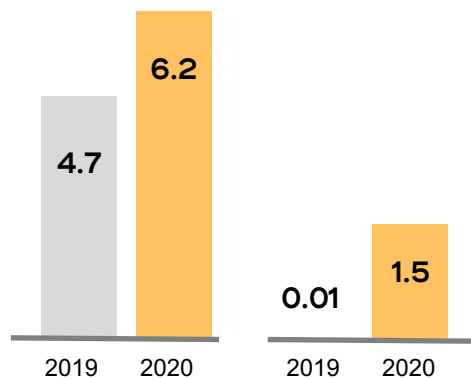
Total Spacetalk

+66% yoy

ST ANZ

ST UK

\$Millions

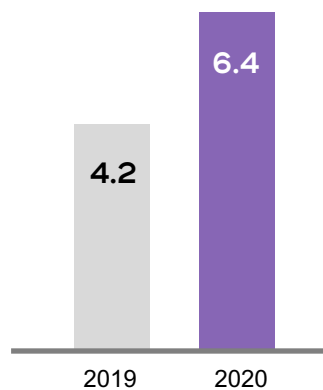


- ✓ Category leader in ANZ
- ✓ Encouraging early traction in the UK

Devices

+53%

Device Revenue

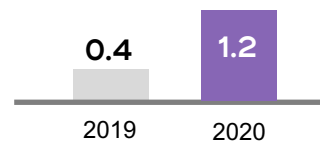


- ✓ Devices gaining market share
- ✓ App ARR up 89% to \$1.5m
- ✓ Highest grossing app in the Navigation category in Australia

App

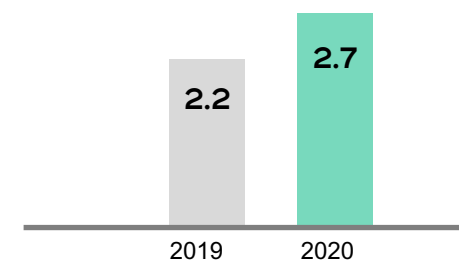
+180% yoy

App Revenue



+25% yoy

Schools


















- ✓ \$1.3m contract with WA Department of Education



SPACETALK

Spacetalk® is an all-in-one Smartwatch, Phone and GPS device for kids aged 5-12. Australian designed and developed, Spacetalk is secure with no open access to the Internet or Social Media. It's a safe, responsible and school friendly mobile phone for children.


- | | | | | |
|--|---|--|--|--|
| 
3G Phone
(2-way) | 
SMS
Messaging | 
Location on
Demand | 
SOS
Alerts | 
Safe
Places |
| 
School
Mode | 
Reward
Stars | 
Safe
Contact List | 
Up to
24hrs* | 
High
Security |
| 
Step
Counter | 
Reminder
Alarms | 
Stop
Watch | 
Splash
Proof | 
Weather |



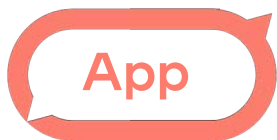


SPACETALK LIFE

Simple, stylish and secure - Spacetalk Life is the must-have companion to keep you safe, happy and connected to your loved ones

- 
4G
Phone
- 
SOS
Button
- 
Safety
Callback
- 
Locate
Me
- 
Voice & Text
Messaging
- 
Step
Counter
- 
Remind
Me
- 
Bluetooth
Connect





AllMyTribe

The true power of the watch is the app that goes with it!

- Parents can install the app on their smartphone and pair up to multiple watches, allowing parents to monitor their child's location, set up safe zones, manage contacts, customise watch faces and receive a variety of alert notifications
- Parents can even call or SMS their children straight from the app
- The subscription allows you to connect up to 2 watches for AUD\$5.99/month or up to 5 watches for AUD\$8.99/month



School Mode

Disables features while at school to keep children focused during learning times.



SOS Alerts

A dedicated SOS alert button can be programmed to call a sequence of guardians and emergency authorities



Safe Contact List

Control who can communicate with their child by phone and text, giving parents peace of mind



Safe Places

Setup Safe Zones and receive alerts when your child arrives and departs these zones.



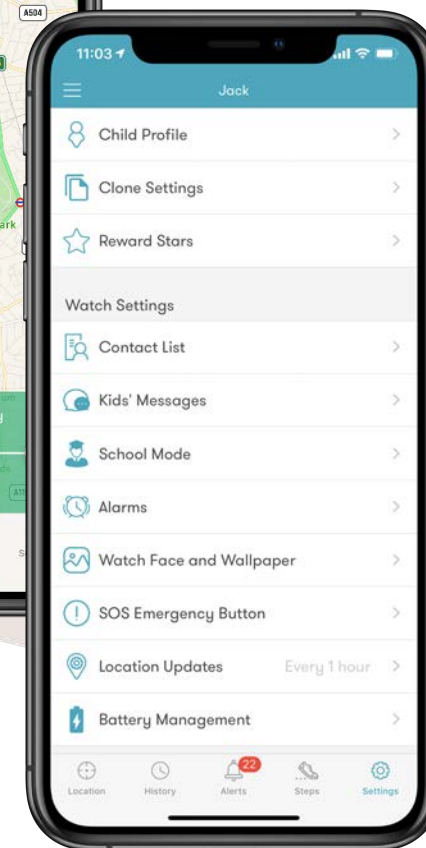
Location on Demand

Know your child is safe and check on your child's whereabouts with a touch of a button



Reminder Alarms

Setup up reminders and alarms to help your child stay on top of their busy schedules





Trusted by over
1,200 schools



100m+ messages
safely delivered to parents and teachers



3.2m+ messages
sent in Mar 2020 supporting families through COVID-19



Since 2002

- ✓ Stable, profitable, subscription business with multi-year contract terms
- ✓ High margin, recurring revenue
- ✓ Continues to grow steadily

Multiple customer segments

Wide range of "typical" customers

SPACETALK KIDS



84%

believe it's important to control web content for their family

28%

Work full-time

38%

Work part-time

49%

Have mortgage

38%

Renting



67%

claim to be security conscious



88% female

aged between 30 and 49 yo and have kids between the age of 6 and 11



Multiple customer segments

Wide range of "typical" customers

SPACETALK LIFE



Pre-Pandemic

19% of older adults report feeling lonely fairly frequently.

BUYERS

Primary:

- Adults aged 45-60 purchasing for their parents
- Fairly adept in technology - using smartphones, apps, Tablets

Secondary:

- Adults aged 25- 40
- Purchasing for their grandparents

USERS

Primary:

- Independent seniors aged 60+
- Find current technology complicated and overwhelming
- Want to stay connected, but require simplicity
- Still somewhat active - enjoys walks and light activity.
- Values behaviour privacy

Secondary:

- Dependent seniors aged 65+
- Typically lives in an aged care facility



70%



of Seniors are now on-line

90%



have some type of cellular device

50%+



have issues and need support

Multiple customer segments

For Telcos and Retailers

Strong CAC:LTV



Driving new sales to large new market sector, children 5-12 yo



Provides retailers and mobile network operators an opportunity to responsibly acquire new customers at an early age



Opportunity for mobile network operator to acquire customer at lower cost (less than AU \$90)



Customers are likely to continue with the same mobile network when the user upgrades to a smart phone

Lifetime Value Loop

Kid's First Phone (Spacetalk)

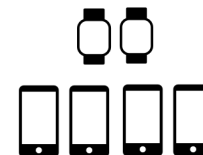
- New post paid acquisition and creation of service "stickiness"
- Opportunity to migrate other services from competitors

SPACETALK



Teen's First Smartphone

- Transition kids to high value post paid services
- Highest value customer



Adult - New Account Holder

- Inertia and familiarity drives first time adults to stay with operator under their own account
- This group eventually transitions to parents buying a first phone for their child



Spacetalk family ecosystem

Kids
Teens
Young Adults
Parents



Hardware
& Software



Seniors



Kids



Grandparents
Relatives
Friends
Carers



Vivek Miranda
Investor Relations & Corporate Development
VMiranda@Spacetalkwatch.com