



Sydney, 21 December 2023

ASX Market Announcements Office
Australian Securities Exchange Limited

IR Signs New Five-Year Agreement with Fiserv Inc.

- Total Contract Value of US\$6.6M (A\$10.1M)
- Renewal and capacity expansion of existing product lines
- Adoption of IR's new Business Insight solution

Integrated Research ("**IR**", **ASX: IRI**) is pleased to announce the signing of a significant new contract with Fiserv Inc. (Fiserv) for a total contract value of US\$6.6M (A\$10.1M).

The new agreement is for a term of five years, commencing in December 2023. The agreement comprises a renewal and capacity expansion of the existing Transact and Infrastructure product lines, supplemented with the adoption of IR's new Business Insight solution.

Fiserv is a leading global provider of payments and financial services technology solutions, serving c. 10,000 financial institutional clients including banks, insurance, and mortgage companies. Fiserv services more than 10 million merchant locations globally.

Fiserv has been an IR customer since 1999, leveraging IR's Transact and Infrastructure solutions, with IR providing real-time monitoring of payment transaction data to support business-critical decisions at Fiserv.

Recent enhancements to monitor NonStop servers used by financial services organizations like Fiserv help customers make better-informed business decisions. These innovations were instrumental in Fiserv's decision to extend its relationship with IR.

"It is very pleasing to see Fiserv expand its long-standing relationship with IR. This new agreement underscores the value Fiserv places in our mission-critical solutions, and underlies our commitment to continuously innovate as market needs evolve," said John Ruthven, CEO and Managing Director, IR.

By authority of the Board

Will Witherow
Company Secretary
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