



ASX ANNOUNCEMENT

13 March 2024

EXCITE CYBER EXTENDS TASMANIAN GOVERNMENT SUPPORT CONTRACT FOR ANOTHER 3 YEARS

Excite Technology Services Limited [ASX:EXT] (**the Company**) is pleased to announce that its wholly owned subsidiary Virtual Information Technology Pty Ltd (**VITCS**) (trading as part of the Excite Cyber group) has extended its agreement provide support services to the Tasmanian Government for another 3 years.

The agreement will see existing services provided by Excite Cyber continue with a total value of up to \$778K over the initial 3 year term. The agreement contains options for the Tasmanian Government to extend for additional 2 year periods up to a potential total of 9 years. The agreement is under the Tasmanian Technology Contract Conditions – Comprehensive Conditions framework for which a summary of key provisions is annexed to this announcement.

Excite Technology Services CEO Bryan Saba said:

“The Tasmanian Government has been a long standing customer of VITCS, now under Excite Cyber banner. This extension demonstrates the great customer outcomes delivered by our very strong and committed team in Hobart. It is also a testament to the momentum we are building in Tasmania. This includes the successful launch of the state’s first private security operations centre in 2023 and our commitment to actively building cybersecurity skills locally to support government and private sector cyber resilience.”

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This announcement has been authorised by the Board

Further information please visit

<https://excitecyber.com>

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About Excite Technology Services Limited

Excite, through its wholly owned subsidiaries and trading as Excite Cyber, provides focused managed cyber security, cloud and IT services. Our best of breed security operations centre and highly trained operations teams monitor customer environments to allow quick and effective response to cyber security incidents.

Annex – Key Contract Terms

The contract is signed under the Tasmanian Technology Contract Conditions – Comprehensive Conditions framework - <https://www.purchasing.tas.gov.au/Documents/TTCC-Comprehensive-Contract-Conditions.pdf>

Services to be provided.

The Supplier (EXT) must provide support services in respect of the RedHat Linux software (Supported Software) including:

- i. Explaining the functions and features of the Supported Software.
- ii. Clarifying any documentation relating to the Supported Software.
- iii. Guiding the Department in the operation of the Supported Software.
- iv. Correcting errors in the operation of the Supported Software.
- v. Providing recommendations with respect to the Department's hardware requirements used with the Supported Software.
- vi. Providing general advice to the Department concerning the performance of or how to use the Supported Software.
- vii. assisting the Department when problems occur in their use of the Supported Software, including problems such as system crashes, incorrect results caused by improper use or software defects.
- viii. General file maintenance, including correction of corrupted files or data.

Changes to the scope are subject to agreement between the parties, including any costs adjustments which will be made using the agreed rate card or current commercial rates

Term

Initial 3 year term. The agreement contains options for the Tasmanian Government to extend for additional 2 year periods up to a potential total of 9 years, subject to price review based on CPI.

Termination rights

The contract may be terminated by either party for cause (eg unremediated breach, conflict of interest, insolvency or breach of warranty). The Customer (the Tasmanian Government) may terminate for convenience with 30 days written notice.

Warranties and indemnities

The Tasmanian Technology Contract Conditions – Comprehensive Conditions contain other terms typical to similar contracts including warranties and indemnities, treatment of customer data, project management and testing, confidentiality and dispute resolution.